



## Micah Longmire

Process & Leadership

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## Professional Summary

Program Technical Lead and AI & Automation Product Manager leading multi-team programs across classified federal environments. I build secure, automated cloud platforms and high-performing teams by treating complexity as structure to be understood, not avoided. Currently managing 10+ DevOps teams while serving as technical lead for AI platform initiatives spanning AWS GovCloud, NIPR, SIPR, JWICS, and SC networks. I deliver under impossible timelines—compressing 6-month projects into 9 weeks—while establishing scalable frameworks for cost optimization, support operations, and team development. Beyond infrastructure, I bring professional-grade multimedia skills to craft clear, compelling technical communications for Pentagon-level stakeholders.

## Core Competencies

- **IaC / CaC**
  - Terraform, Ansible, AWS SSM, CloudFormation
  - GitLab Runners, Argo CD, GitHub Actions
- **Container Orchestration**
  - Kubernetes (EKS, multi-tenant)
  - Docker Compose, Helm
- **Languages**
  - Python, Go, JavaScript
  - PowerShell, Bash
- **AI/ML Platforms**
  - AWS Bedrock (Claude, Titan)
  - RAG architectures
  - Model Context Protocol (MCP) integration
- **Security & Compliance**
  - STIG automation, vulnerability remediation pipelines
- Multi-classification environments (U/S/TS)
- Least-privilege networking
- **Domain Administration**
  - Active Directory & Group Policy
  - Keycloak SSO, LDAP Integration
- **Virtualization**
  - AWS GovCloud (Unclassified & Top Secret)
  - Azure, GCP, VMware Horizon & VxRail, KVM
- **Process & Leadership**
  - Multi-team program management (10+ teams)
  - Sprint planning, velocity tracking, backlog grooming
  - Mentoring, performance coaching, stakeholder reporting
  - Technical documentation, video production, executive demos

## Professional Experience

### 2.1 Program Technical Lead / AI & Automation Product Manager

**Accenture Federal Services – Roy, UT (Jun 2025 – Present)**

**Leadership Scale:** - Managing 10 DevOps teams across infrastructure, platform, and security functions within primary program - Serving as technical lead for secondary program driving AI platform architecture - Launching 2 additional programs in Q1 2026 - Scaled from 4 teams to 10 teams in one year while delivering on 72 tracked initiatives - Product management efforts have secured \$3M in contracts across the defense industrial base - Instrumental in DoW demonstrations for Pentagon and Air Force stakeholders

**AI Platform Innovation:** - Core contributor to FedGenius, AFS's cloud-agnostic RAG and chat platform operational in classified environments - Deployed AI automation in CI/CD pipelines via secure Bedrock endpoints—a capability most vendors cannot provide in classified networks - Enabled strategic partnership with Istari Digital for Model Context Protocol integration, enabling AI-to-engineering-model connectivity

**Cost & Process Optimization:** - Achieved \$285K quarterly savings through systematic idle resource management - Built support SLA framework protecting engineering capacity from unstructured interrupts - Roadmap positions organization for \$1M annual savings by end of FY26

### 2.2 Senior DevOps Engineer

**Accenture Federal Services – Roy, UT (Feb 2023 – Jun 2025)**

**Major Delivery:** - Led architecture and delivery of an Air Force program—compressing a 6-month scope into 9 weeks through program leadership - Deployed operational cloud environments across Unclassified and Top Secret GovCloud: 10 AWS accounts, Transit Gateway routing, VPCs, domain controllers, certificate authorities, JWICS Workspace access - Platform services included: GitLab, Keycloak, Vault, Jira, Confluence, Splunk, Nessus

**Enterprise IaC:** - Built enterprise IaC framework adopted across multiple product and operations teams; reduced infrastructure deployment time from weeks to hours - Automated OS upgrades and hardening across multi-environment fleet, eliminating weeks of manual effort and raising compliance scores

### 2.3 DevOps Engineer

**Northrop Grumman – Roy, UT (Oct 2022 – Feb 2023)**

- Introduced Infrastructure-as-Code to a new VDI platform, enabling consistent multi-site roll-outs
- Authored Python automation integrating with internal APIs, halving manual maintenance time
- Delivered executive-level demos and knowledge transfers, setting the standard for follow-on DevOps projects

### 2.4 Systems Engineer

**Northrop Grumman – Roy, UT (Feb 2022 – Oct 2022)**

- Saved the program significant consulting costs by taking on large projects and documenting the deployment process
- Led implementation of mission-critical projects: IBM Jazz suite, VMware Horizon 8 VDI infrastructure, VMware VxRail datacenter standup

## 2.5 Computer Systems Analyst

**Northrop Grumman** – Roy, UT (*2020 – 2022*)

- Supported large-scale disaster-recovery efforts, virtualizing critical workloads and restoring services ahead of schedule
- Served as primary admin for a secure VDI estate, tuning policies and optimizing performance

## 2.6 IT Support Technician III

**Northrop Grumman** – Roy, UT (*2018 – 2020*)

- Packaged, tested, and deployed software to classified client systems; maintained outage and recovery runbooks

## 2.7 Mass Communications Specialist — 46S

**Army National Guard** – Jackson, MS (*2016 – 2021*)

- Produced multimedia content for nationwide distribution; interviewed senior military and state leadership
- Led video production from scripting to editing for public affairs, training, and executive communication

## 2.8 IT Service Technician

**Peak Solutions** – Brandon, MS (*2014 – 2018*)

- Performed on-site repairs, patching, and end-user training for small-business clients

## Certifications

- Top-Secret Security Clearance (Active)
- Security+ – CompTIA (2019 – 2029)
- ITIL v4 Foundations – AXELOS (2019)

## Education

- Defense Information School, Fort Meade MD — MOS Certification (2018)
- Vancleave High School, Vancleave MS — Diploma (2013)

## References

Available upon request.

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