



sharifstone

DESIGNED BY ABUSNAINEH

# TRANSFERRABLE LIFETIME WARRANTY AND SUPPORT

AT SHARIFSTONE®, WE STAND BEHIND THE QUALITY AND DURABILITY OF OUR PRODUCTS, ENSURING YOUR PEACE OF MIND WITH OUR RESIDENTIAL TRANSFERABLE LIFETIME WARRANTY. OUR COMMITMENT IS THAT THE MATERIAL WILL BE FREE FROM MANUFACTURING DEFECTS AND PERFORM AS ENGINEERED FOR ITS SERVICE LIFE, PROVIDED IT WAS PROPERLY INSTALLED BY A LICENSED AND AUTHORIZED SHARIFSTONE® FABRICATOR/INSTALLER AND MAINTAINED WITH CARE AS INSTRUCTED BY OUR GUIDELINES.

THIS WARRANTY IS DESIGNED TO ADDRESS CLAIMS MADE BY THE ORIGINAL CONSUMER PURCHASER OF SHARIFSTONE® SURFACES. IN THE RARE EVENT OF A MANUFACTURING DEFECT, SHARIFSTONE® WILL, AT ITS OPTION, REPAIR OR REPLACE THE DEFECTIVE SHARIFSTONE® SURFACES. NOTABLY, OUR LIMITED WARRANTY IS TRANSFERABLE, PROVIDING ADDED VALUE THAT EXTENDS BEYOND THE INITIAL OWNERSHIP.

## I. WARRANTY COVERAGE

OUR RESIDENTIAL TRANSFERRABLE LIFETIME WARRANTY GUARANTEES THE ORIGINAL RESIDENTIAL OWNER/PURCHASER THAT SHARIFSTONE® SURFACES WILL BE FREE FROM MANUFACTURING DEFECTS AND WILL PERFORM AS ENGINEERED FOR THE ENTIRE LIFETIME OF THE PRODUCT. THIS COVERAGE BEGINS FROM THE DATE OF INSTALLATION IN YOUR RESIDENTIAL HOME, AS LONG AS IT'S INSTALLED BY A LICENSED AND AUTHORIZED SHARIFSTONE® FABRICATOR/INSTALLER AND MAINTAINED ACCORDING TO OUR GUIDELINES.

## II. WHAT IT COVERS IN DETAIL

OUR WARRANTY ENCOMPASSES SHARIFSTONE® SURFACES PURCHASED FROM AN AUTHORIZED SHARIFSTONE® INSTALLER/DEALER AND INSTALLED IN YOUR RESIDENCE LOCATION BY AN AUTHORIZED INSTALLER. IT APPLIES TO SURFACES THAT HAVE BEEN MAINTAINED IN ACCORDANCE WITH SHARIFSTONE® SURFACES CARE AND MAINTENANCE GUIDELINES, AS WELL AS MEETING ACCEPTED STANDARDS FOR ENGINEERED QUARTZ SURFACES.

### DETAILED COVERAGE:

- DEFECTS ARISING FROM THE MANUFACTURING PROCESS.
- AN INSPECTION WILL BE CONDUCTED FOR CLAIMS ON INSTALLED SURFACES WITHIN THE WARRANTY PERIOD.
- IF IDENTIFIED AS MANUFACTURING DEFECTS, THE WARRANTY INCLUDES THE REPLACEMENT OF THE SURFACE WITH THE SAME MATERIAL OR AN EQUIVALENT ONE AT THE TIME OF THE CLAIM.



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## III. WHAT IS NOT COVERED BY THIS WARRANTY

**DEFECTS OR DAMAGES FROM IMPROPER USE, CARE, MAINTENANCE, FABRICATION, OR INSTALLATION** - THIS EXCLUSION ENCOMPASSES DAMAGES RESULTING FROM ACTIONS SUCH AS MISUSE, NEGLECT, OR INCORRECT INSTALLATION PRACTICES, AS THESE FACTORS CAN COMPROMISE THE INTEGRITY OF SHARIFSTONE® SURFACES.

**MODIFICATIONS, COVERINGS, OR TREATMENTS** - ANY ALTERATIONS, ADDITIONAL COVERINGS, OR TREATMENTS NOT EXPLICITLY RECOMMENDED BY SHARIFSTONE® ARE EXCLUDED FROM COVERAGE. THIS ENSURES THAT THE WARRANTY IS APPLICABLE ONLY TO THE ORIGINAL, UNALTERED PRODUCT.

**SCRATCHES, NORMAL WEAR AND TEAR, TEMPORARY MARKINGS, STAINING, DISCOLORATION, FADING, AND MINIMAL CHIPS** - THESE EXCLUSIONS RECOGNIZE THAT CERTAIN COSMETIC ISSUES, LIKE SCRATCHES, WEAR OVER TIME, OR MINIMAL CHIPS, ARE CONSIDERED NORMAL WEAR AND TEAR AND ARE NOT COVERED BY THE WARRANTY.

**VARIANCES IN COLOR, SHADE, SIZE, OR SHAPE, AND THE DISTRIBUTION OF THE PATTERN OF THE NATURAL QUARTZ OR NATURAL VARIATIONS IN BACKGROUND TONE** - THESE EXCLUSIONS ACKNOWLEDGE THE INHERENT VARIATIONS IN NATURAL MATERIALS AND PATTERNS. AS SUCH, THE WARRANTY DOES NOT COVER DISCREPANCIES THAT FALL WITHIN THE ACCEPTABLE RANGE FOR THESE NATURAL CHARACTERISTICS.

### SPECIFIC EXCLUSIONS:

- **CRACKS DUE TO FORCE OR OTHER IMPACTS** - DAMAGE CAUSED BY FORCE OR OTHER IMPACTFUL EVENTS IS NOT COVERED, AS THESE OCCURRENCES ARE CONSIDERED BEYOND THE PRODUCT'S NORMAL USE.
- **ABNORMAL USE AND CONDITIONS OR COMMERCIAL APPLICATIONS** - THIS EXCLUSION RECOGNIZES THAT NON-STANDARD USE OR COMMERCIAL APPLICATIONS CAN SUBJECT THE SURFACES TO CONDITIONS BEYOND THE STANDARD RESIDENTIAL ENVIRONMENT, MAKING DAMAGES MORE LIKELY.
- **DAMAGES RELATED TO UNPAID MATERIALS, VANDALISM, OR RELOCATION OF MATERIAL** - INSTANCES INVOLVING UNPAID MATERIALS, VANDALISM, OR RELOCATING THE MATERIAL WITHOUT PROPER AUTHORIZATION ARE NOT COVERED UNDER THE WARRANTY.
- **MATERIAL INSPECTED UPON DELIVERY AND ACCEPTED AS DEFECT-FREE, RENTAL USE, BENDING, CURVING, OR OTHER CREATIVE USE OF THE STONE DURING OR AFTER INSTALLATION, MODIFICATIONS ALTERING THE LOAD OR OTHER CAPACITY OF THE MATERIAL THAT COULD RESULT IN STRUCTURAL FAILURE, AND MATERIAL THAT HAS BEEN MILLED OR REDUCED IN THICKNESS** - THESE EXCLUSIONS COVER VARIOUS SCENARIOS WHERE THE MATERIALS ARE SUBJECTED TO CONDITIONS OR ALTERATIONS THAT COULD COMPROMISE THEIR STRUCTURAL INTEGRITY.







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- **INSTALLATION IN ANY OUTDOOR APPLICATION EXPOSED TO ELEMENTS, MISHANDLING, IRREGULAR USE, MISUSE, OR PHYSICAL OR CHEMICAL ABUSE OR EXPOSURE, AND DIRECT OR SUSTAINED HEAT OR COLD, SUDDEN OR RAPID CHANGES IN TEMPERATURE OR THERMAL SHOCK** - THESE EXCLUSIONS ENCOMPASS A RANGE OF ENVIRONMENTAL AND USE CONDITIONS THAT FALL OUTSIDE THE PRODUCT'S INTENDED SCOPE. THE WARRANTY DOES NOT COVER DAMAGES RESULTING FROM OUTDOOR EXPOSURE, MISHANDLING, IRREGULAR USE, MISUSE, OR EXTREME TEMPERATURE CONDITIONS.
- **ABUSE, EXCESSIVE FORCE, OR ABRASIVE OR CORROSIVE SUBSTANCES** - INTENTIONAL ABUSE, APPLICATION OF EXCESSIVE FORCE, OR EXPOSURE TO SUBSTANCES THAT CAN CAUSE ABRASION OR CORROSION ARE NOT COVERED BY THE WARRANTY.
- **SHOWERS, STEAM SAUNAS, TILING, FLOORING, OR CLADDING APPLICATIONS** - THESE APPLICATIONS OFTEN INVOLVE CONDITIONS, USES, OR ENVIRONMENTS THAT MAY SUBJECT THE SHARIFSTONE® SURFACES TO EXCESSIVE MOISTURE, STRESS, OR OTHER FACTORS BEYOND THE SCOPE OF NORMAL RESIDENTIAL USE. THE WARRANTY DOES NOT EXTEND TO DAMAGES INCURRED UNDER SUCH SPECIFIC APPLICATIONS.
- **VERTICAL SURFACES APPLICATION** - VERTICAL APPLICATIONS CAN SUBJECT THE MATERIAL TO DIFFERENT STRESSES AND CONDITIONS, MAKING THEM MORE PRONE TO POTENTIAL ISSUES THAT ARE NOT COVERED UNDER THE WARRANTY
- **NON-STANDARD APPLICATIONS OTHER THAN IN RESIDENTIAL KITCHENS AND BATHS** - SHARIFSTONE® SURFACES ARE DESIGNED AND TESTED FOR STANDARD RESIDENTIAL KITCHEN AND BATH APPLICATIONS. ANY USE BEYOND THESE STANDARD APPLICATIONS IS CONSIDERED NON-STANDARD AND IS NOT COVERED BY THE WARRANTY.

SHARIFSTONE® PROUDLY OFFERS A LIFETIME WARRANTY, UNDERSCORING OUR COMMITMENT TO THE LONGEVITY AND QUALITY OF OUR SURFACES. NO REGISTRATION IS NEEDED – YOUR WARRANTY COVERAGE IS EFFECTIVE FROM THE DATE OF INSTALLATION. WE APPRECIATE YOUR TRUST IN SHARIFSTONE®, AND FOR ANY INQUIRIES OR SUPPORT, PLEASE DON'T HESITATE TO CONTACT US. THANK YOU FOR CHOOSING SHARIFSTONE® FOR A LIFETIME OF ENDURING QUALITY.



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