# Credit Management Reporting **Hub**

A unified solution for workflows, learning, reporting, collaboration and more.

Loan Transaction Product Management

Credit Management Reporting
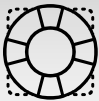
The Current Challenges

Fragment Tools & Workflows

Lack of integration between platforms lead to inefficiencies and duplicate efforts across teams

Disorganised Knowledge Sharing

Procedures and resources are stored in chats or drives making onboarding and upskilling inconsistent

Inefficient access information

Critical links, documents, and tools are scattered - making simple tasks time-consuming and frustrating

Poor Task Visibility

Task trackers lack real-time views, metrics, or calendars -hindering transparency and progress monitoring
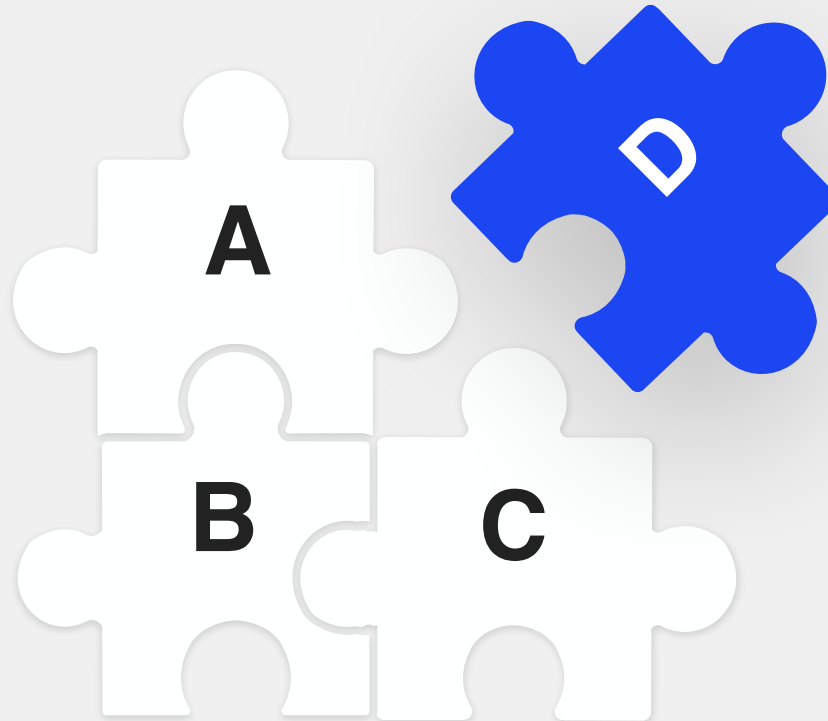
The **Solution**

Unified One-Stop Hub

A single platform that brings together tasks, links, training, dashboards, and procedures - accessible to everyone, everywhere

Smart Automation & Access

Marketplace requests, critical links, and workflows are automated, searchable, and accessible with one click—no more hunting or manual effort

Centralised Knowledge & Training

Video-based training, audit files, procedures, and blogs are all in one place—making onboarding and upskilling seamless
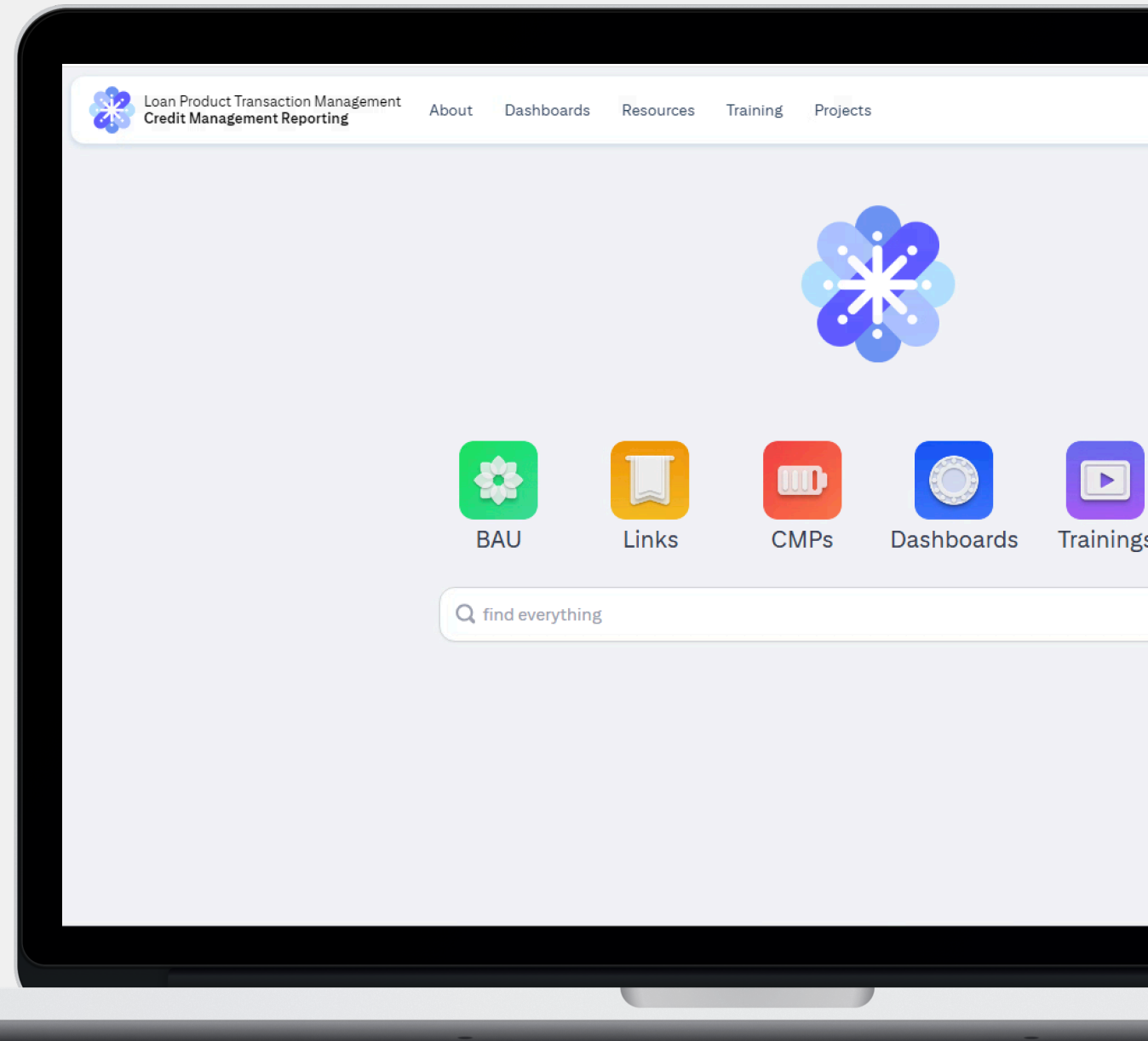
Built-in Metrics & Dashboards

Integrated KPIs, dynamic task views, and embedded dashboards give real-time visibility into workstreams and performance

A **B** **C** **D**

CMR Hub
Overview

The CRM Hub serves as a centralized platform for streamlining access to key tools, dashboards, training, and workflows across credit management functions.
It simplifies collaboration by consolidating BAU operations, project tracking, compliance documentation, and learning resources—ensuring all teams operate with clarity and speed.

With intuitive navigation, smart search, and seamless integration with existing tools like JIRA and CMPs, the CRM Hub empowers users to work more efficiently, reducing time spent on repetitive tasks and improving transparency across departments.

Loan Product Transaction Management
Credit Management Reporting

About   Dashboards   Resources   Training   Projects

BAU   Links   CMPs   Dashboards   Trainings

🔍 find everything

Core Features

BAU Management

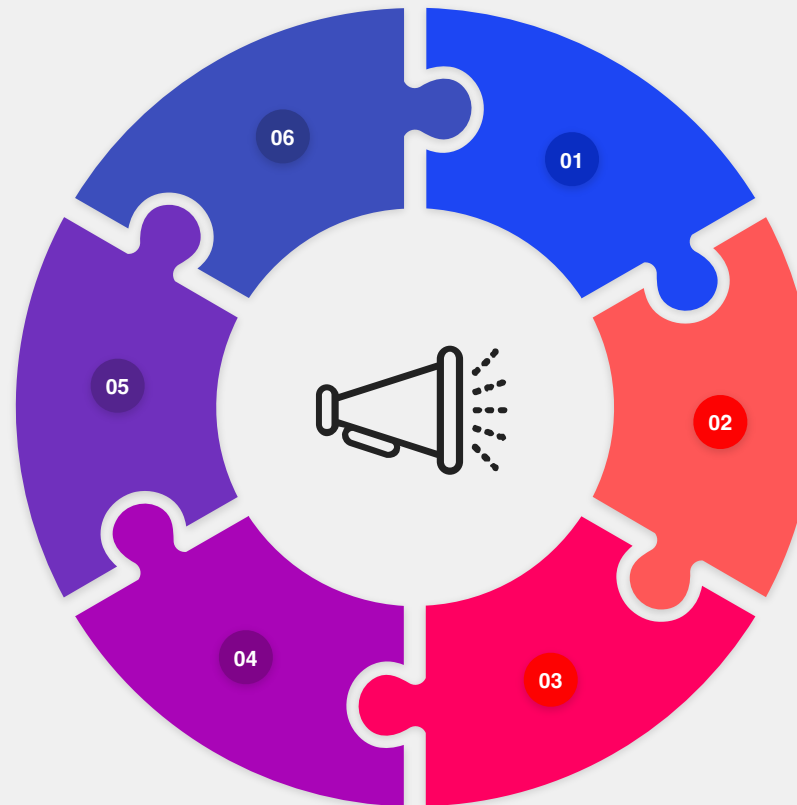Excel like reports, dynamic views, and metrics baked in.

Useful Links

Self-service link repository — no more bookmarking or searching through chats.

Training Hub

Like an internal YouTube: video and audit-ready docs.

One-click and easy downloads.

Automated Marketplaces

One-click, automated marketplace requests. Instant access for both requests and samples.

Unified Dashboards

Tableau, Power BI, and others centralized for easy access and navigation.

Blogs & Data Wikis

KPI formulas, calculation logic, and ownership clearly documented.

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Easy Deployment

Discovery
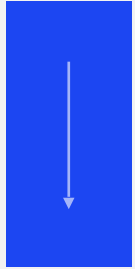
Design

Development

Testing

Deployment

Deployment is fast and frictionless—thanks to a single JSON configuration file that drives the entire setup. Other teams can easily adopt the CRM Hub like space with just one update, no code changes or complex onboarding required. This plug-and-play architecture ensures consistent structure and behavior while allowing teams to customize content to their needs in minutes.

Contact Us

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https://cedt-confluence.nam.nsroot.net/confluence/display/creditmanagementreporting