



The Koval Family

Boutique Travel Advisors Contact Details
Weather in London & Edinburgh
Tipping Recommendations London & Edinburgh

- Day 1** Edward Koval and Gloria DiSanza's Flight Details:
Flight from Phoenix to London (11 hrs, 10 min) +1
James Koval Family & Janice Falberg's Flight Details:
Flight from Los Angeles to London (10 hrs, 40 min) +1
Paul Koval Family's Flight Details:
Flight from Los Angeles to London (10 hrs, 40 min) +1
- Day 2** Transfer · for Edward Koval and Gloria DiSanza 9:25 AM
Transfer · for James Koval Family, Janice Falberg and Paul Koval Family 10:40 AM
The Milestone Hotel and Residences (5 Nights)
Optional: Tea Experience
- Day 3** Private London Highlights Sightseeing Tour with a Blue Badge Guide and Separate Driver 9:00 AM
- Day 4** Private Churchill War Rooms and the Victoria & Albert Museum Sightseeing Tour with a Blue Badge Guide and Separate Driver 9:00 AM
Optional: Theatre in the Evening
- Day 5** Warner Bros. Studio Tour London The Making of Harry Potter TBD
- Day 6**

Windsor Castle and Hampton Court Sightseeing Tour with a Blue Badge Guide and Separate Driver 9:30 AM
Optional: Theatre in the Evening

- Day 7** Leisure Morning to Pack and Prepare for Edinburgh
Transfer 12:00 PM
Rail
Transfer 4:45 PM
The Edinburgh Grand (4 Nights)
- Day 8** Private Edinburgh Old Town & Harry Potter Walking Tour Sightseeing Tour with a Walking Guide 9:00 AM
- Day 9** Private Trossachs History, Bannockburn and Adventure Day Tour Sightseeing Tour with a Blue Badge Guide and Separate Driver 9:00 AM
- Day 10** Private Loch Lomond & Ben Lomond Day Tour Sightseeing Tour with a Blue Badge Guide and Separate Driver 9:00 AM
- Day 11** Transfer · for Edward Koval and Gloria M DiSanza 7:30 AM
Edward Koval and Gloria DiSanza's Flight Details:
Flight from Edinburgh to London (1 hrs, 35 min)
Flight from London to Phoenix (9 hrs, 50 min)
Transfer · for James Koval Family, Janice Falberg and Paul Falberg 7:45 AM
James Koval Family & Janice Flberg's Flight Details:
Flight from Edinburgh to New York (7 hrs, 35 min)
Flight from New York to Los Angeles (6 hrs, 15 min)
Mara Elise Kova's Flight Details:
Flight from Edinburgh to New York (7 hrs, 35 min)
Paul Koval Family's Flight Details:
Flight from Edinburgh to New York (7 hrs, 35 min)
Flight from New York to Los Angeles (6 hrs, 15 min)

Terms & Conditions



Boutique Travel Advisors Contact Details

Angie Rice, Co-Founder
Boutique Travel Advisors
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Email: angie@travelbta.com

EMERGENCY ON GROUND CONTACT

Sincerely Paul
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Bri Crowder, Assistant
Boutique Travel Advisors
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Email: advisor@travelbta.com

Weather in London & Edinburgh

[London](#)

[Edinburgh](#)

Tipping Recommendations London & Edinburgh

Guide Half Day: GBP 25.00

Guide Full Day: GBP 40.00

Driver Half Day: GBP 15.00

Driver Full Day: GBP 25.00

Driver-Guide Full Day: GBP 40.00

All tipping is discretionary and based on the quality of service you receive. For transfers, a tip of 5-15 GBP is reasonable (higher side is for meet & greet service).

Tipping in Restaurants:

It is customary to leave 10-15% of the bill when eating out. However, restaurants often add on a service charge (usually 12.5%), especially if you're in a large group, so it's worth checking your bill if you don't want to tip twice.

Day 1

Edward Koval and Gloria DiSanza's Flight Details:

Phoenix, Phoenix Sky Harbor International Airport to London, London Heathrow Airport

British Airways (BA) · Operated By AA

BA Carrier/Flight	PHX •	+1 LHR •	11 hrs, 10 min Duration
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James Koval Family & Janice Falberg's Flight Details:

Los Angeles, Los Angeles International Airport to London, London Heathrow Airport

Delta Air Lines (DL) · Operated By VS

DL Carrier/Flight	LAX •	+1 LHR •	10 hrs, 40 min Duration
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Paul Koval Family's Flight Details:

Los Angeles, Los Angeles International Airport to London, London Heathrow Airport

Delta Air Lines (DL) · Operated By VS

DL Carrier/Flight	LAX •	+1 LHR •	10 hrs, 40 min Duration
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Day 2



Transfer · for Edward Koval and Gloria DiSanza

Image credits: Pixabay

9:25 AM

Departure

Departure Location

London Heathrow

Arrival Location

Central London hotel

Vehicle

E Class Mercedes

Notes

Arrival Transfer Details (2)
Date: Sunday 28th June, 2020

Arrival details: Meet at London Heathrow and transfer to a central London hotel
Vehicle Type: E Class Mercedes

Chauffeur will meet clients as they exit through the customs area into the arrivals hall, he will be holding a name board with their name on it so as to identify himself. The Chauffeur will assist with baggage and escort clients to his vehicle and transfer to a central London hotel.

The E-Class Mercedes can accommodate 2 or 3 medium sized suitcases and carry-on luggage.



10:40 AM

Departure

Departure Location	Arrival Location	Vehicle
London Heathrow	Central London hotel	11 seat mini-coach

Notes

Arrival Transfer Details (9)
Date: Sunday 28th June, 2020
Arrival details: Meet at London Heathrow and transfer to a central London hotel
Vehicle Type: 11 seat mini-coach

Chauffeur will meet clients as they exit through the customs area into the arrivals hall, he will be holding a name board with their name on it so as to identify himself. The Chauffeur will assist with baggage and escort clients to his vehicle and transfer to a central London hotel.

The Mini-Coach 16 medium sized suitcases and carry-on luggage.

The Milestone Hotel and Residences

+44 207 958 7727

1 Kensington Court London W8 5DL England

2:00 PM

Check In

12:00 PM

Check Out

5 Nights

Duration

It's not just the thoughtful yet discreet service levels at the luxury five star Milestone Hotel that continually gain this intimate boutique hotel the title 'Best Hotel in London'. Now a firm favorite among luxury-seeking travelers, The Milestone is cherished for all its many special qualities and it's luxury five star hotel standards. Bedrooms, suites, and apartments that deliver the absolute ultimate in luxury, comfort and convenience. A range of dining options, from formal to casual to 24 hour room service, that cater for every culinary desire; a bar that provides a supreme rendezvous for friends or colleagues while in London. Plus, of course, the dedicated and passionate staff who are always on hand to ensure that all guests enjoy their stay at this luxury London hotel. Wonderfully located within the Royal Borough of Kensington and Chelsea and directly facing Kensington Palace, just minutes from The Royal Albert Hall, Knightsbridge shopping, including Harrods and within easy access to the West End, simply ask the concierge if in any doubt about where to go or how to get there in London. The Milestone directly overlooks Kensington Gardens with Hyde Park beyond, London's largest green space which offers scenic walks, jogging trails, horse riding and boating on the Serpentine.

Amenities

Signature Amenities

Full Breakfast for each guest daily \$100 Food credit, per room, per stay Welcome Gift from General Manager One Way Luxury Car Airport Transfer for Suite Bookings (Minimum Three night stay) or for Apartment Bookings (Minimum Seven night stay)

The following amenities are subject to availability at the time of check in/departure: Upgrade Early Check-In Late Check-Out

Room Selection

Room Category

2 Rooms - 1 King, 2 Twin Beds

Room Category

1 King Bed

Room Category

2 Rooms - 1 King Bed, 2 Twin Beds

Room Category

1 King Bed

Room Category

2 Rooms - 1 King Bed, 2 Twin Beds



Optional: Tea Experience

Image credits: Pixabay

Day 3



Private London Highlights Sightseeing Tour with a Blue Badge Guide and Separate Driver

Image credits: Pixabay

9:00 AM

Start Time

Date: Monday 29th June, 2020
Private Sightseeing Tour with a Blue Badge Guide and Separate Driver
Tour Details: London Highlights
Time: 09.00
Duration: Full Day
(Includes entrance to Westminster Abbey and The Tower of London)

Day 4



Image credits: Pixabay

Private Churchill War Rooms and the Victoria & Albert Museum Sightseeing Tour with a Blue Badge Guide and Separate Driver

9:00 AM

Start Time

Date: Tuesday 30th June, 2020

Private Sightseeing Tour with a Blue Badge Guide and Separate Driver

Tour Details: Churchill War Rooms and the Victoria & Albert Museum

Time: 09.00

Duration: Full Day

(Includes entrance to The Churchill War Rooms)

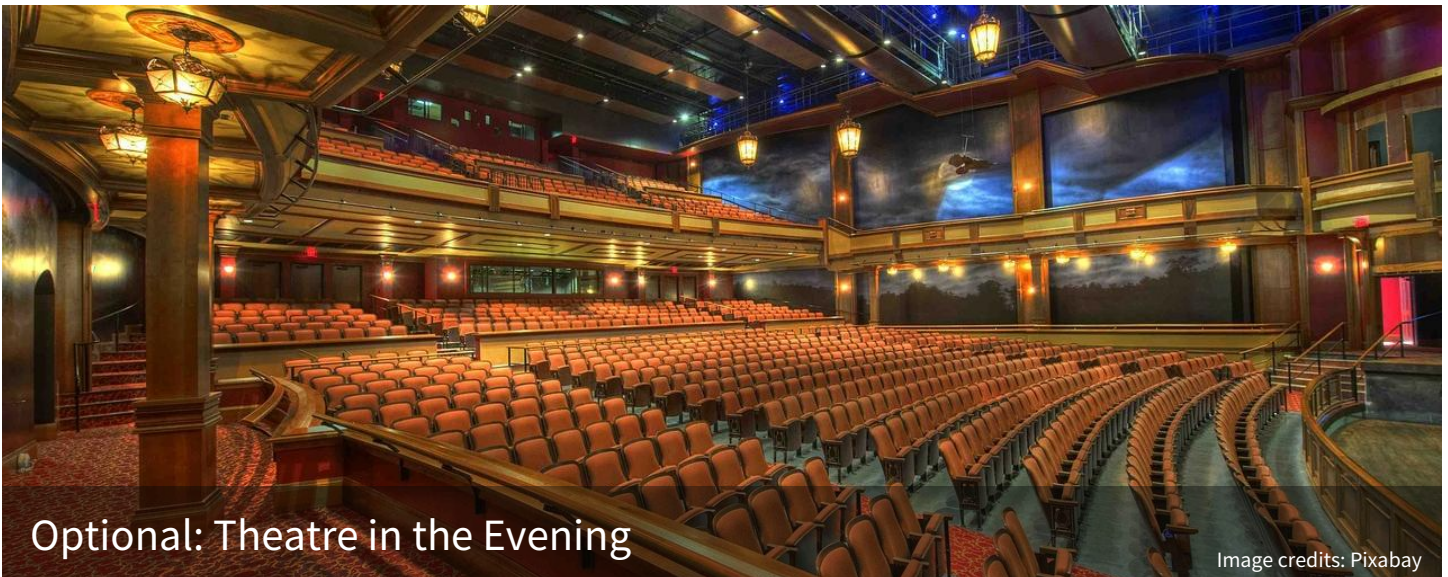


Image credits: Pixabay

Optional: Theatre in the Evening



Warner Bros. Studio Tour London The Making of Harry Potter

Image credits: Pixabay

TBD

Start Time

Discover the secrets of the bewitching Harry Potter series on this all-inclusive 5-hour English guided tour of Warner Bros Studios London. Save time with train transfers from Central London and take a magical train journey to the Watford Junction Station, just like every other muggle! Start your intimate small group tour (no more than 15 people) with a short introductory film before making your way into the most iconic set of the series: the Great Hall. Follow your Studio Tour guide as they share production secrets and behind-the-scenes inside information as you walk along the famous cobbled street of Diagon Alley™, featuring the shops of Weasleys' Wizard Wheezes, Gringotts™ Bank and Eeylops Owl Emporium™.

On this exciting tour, step into the Forbidden Forest, run into Platform 9 ¾, fly your own broomstick, lounge at the Gryffindor common room, take a sneak peak at Hagrid's Hut - all while being captivated by the secrets shared by your guide.

Get a chance to re-visit the studio on your own after the tour has ended for as long as you want with the only tickets on the internet with this re-entry feature! With train transfers to and from London included in your ticket price, alongside a film buff guide; this tour is simply perfect for Potterheads!



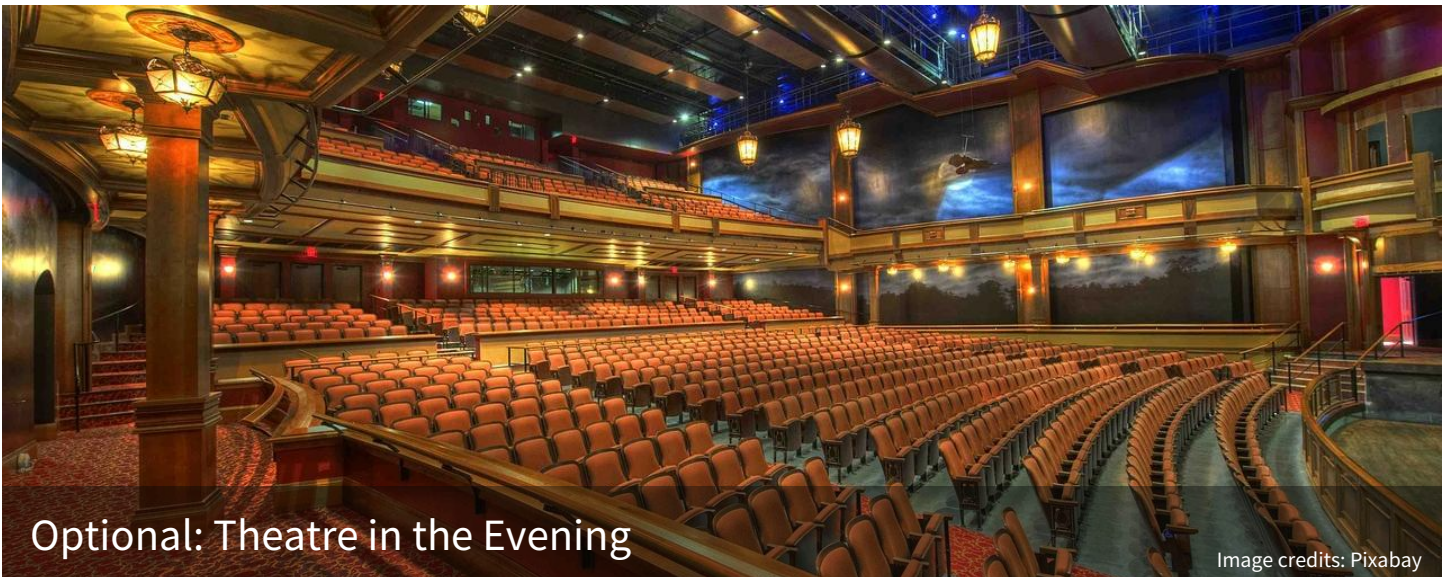
Windsor Castle and Hampton Court Sightseeing Tour with a Blue Badge Guide and Separate Driver

Image credits: Pixabay

9:30 AM

Start Time

Date: Friday 03rd July, 2020
Private Sightseeing Tour with a Blue Badge Guide and Separate Driver
Tour Details: The Guard Change and Windsor Castle
Time: 09.30
Duration: Full Day
(Includes entrance to Windsor Castle).



Optional: Theatre in the Evening

Image credits: Pixabay

Day 7



Image credits: Pixabay

Leisure Morning to Pack and Prepare for Edinburgh



Image credits: Pixabay

Transfer

12:00 PM

Departure

Departure Location	Arrival Location	Vehicle
Central London hotel	London Heathrow	16 seat Mini-Coach

Notes

Departure Transfer Details
Date: Saturday 04th July, 2020
Details: Transfer from a central London hotel to Tran Station
Vehicle Type: 16 seat Mini-Coach

The 16 seat mini-coach can accommodate up to 25 medium sized suitcases.



4:45 PM

Departure

Departure Location
Edinburgh Airport

Arrival Location
Central Edinburgh Airport

Vehicle
Luxury Mini-Coach

Notes

Arrival Transfer Details
Date: Saturday 04th July, 2020
Arrival details: Meet at Train Station and transfer to Hotel
Vehicle Type: Luxury Mini-Coach



The Edinburgh Grand

44-131-230-0570
42 St Andrews Square
Edinburgh EH2 2AD
GB

3:00 PM

Check In

11:00 AM

Check Out

4 Nights

Duration

Located in the beating heart of Edinburgh our 50 luxury serviced apartments dont get more desirable than this. The Edinburgh Grand is enriched by an illustrious heritage courtesy of the famous Royal Bank of Scotland landmark the buildings provenance has been artfully woven to create a luxurious new residence. Authentic features have been given a serious makeover and seamlessly incorporate with new design enhancing unbelievably beautiful spaces with unique historical merit. 5 Star Rating awarded by visit Scotland.

Room Selection

Room Category

2 bedroom apartment

Bedding

Two Kings

Room Description

James Koval 4 guests 2 bedroom apartment with 2 king beds (one of which can be twinned), 2 bathrooms and living area with fully equipped kitchen

Room Category

Studio apartment

Bedding

King

Room Description

Janice Falberg single occupancy Studio apartment with king bed, small sitting area and fully equipped kitchen in an open plan space

Room Category

2 bedroom apartment

Bedding

Two Kings

Room Description

Paul Koval 4 guests - 2 bedroom apartment with views and with 2 king beds (one of which can be twinned), 2 bathrooms, very spacious living area with lovely views of St Andrew Square and fully equipped kitchen

Room Category

1 bedroom apartment

Bedding

King

Room Description

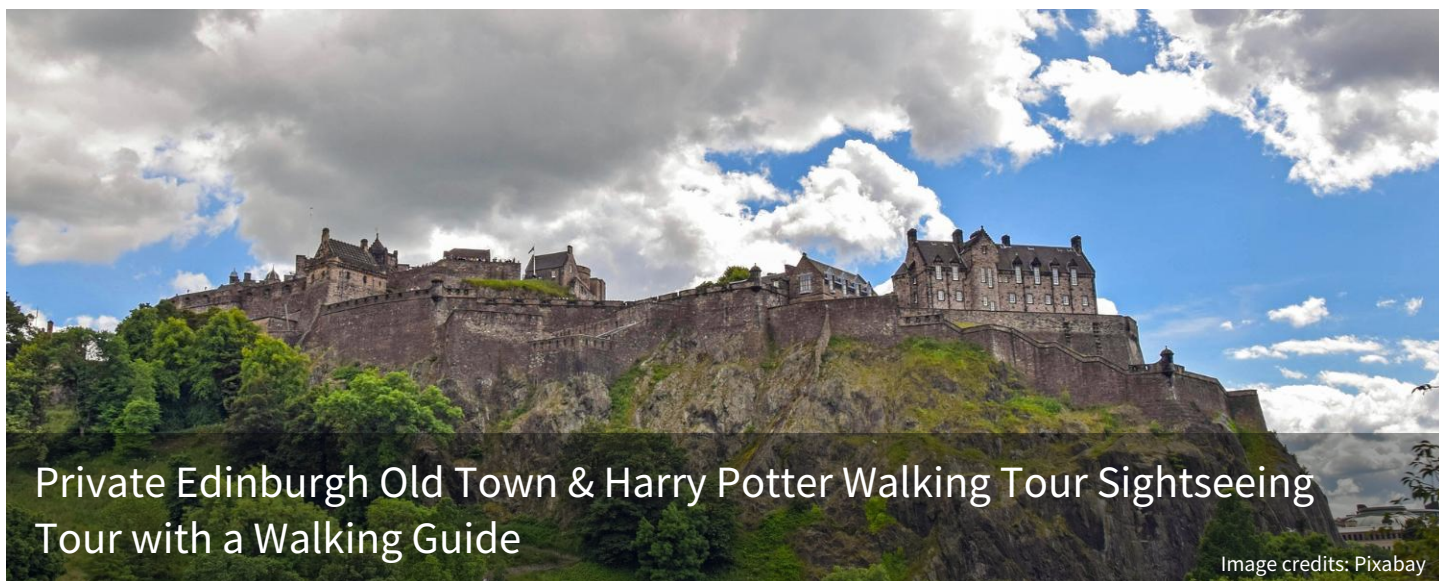
Edward Koval 2 guests 1 bedroom apartment with king bed in the master bedroom, cozy living area, fully equipped kitchen and bathroom

Room Category

Interconnecting Studio and 1
bedroom apartment

Room Description

David Koval 4 guests interconnecting Studio and 1 bedroom apartment

Day 8

9:00 AM

Start Time

Date: Sunday 05th July, 2020

Private Sightseeing Tour with a Walking Guide

Tour Details: Edinburgh Old Town & Harry Potter Walking Tour

Time: 09.00

Duration: Half Day

(Includes entrance to Edinburgh Castle).

Day 9



Image credits: Pixabay

Private Trossachs History, Bannockburn and Adventure Day Tour Sightseeing Tour with a Blue Badge Guide and Separate Driver

9:00 AM

Start Time

Date: Monday 06th July, 2020

Private Sightseeing Tour with a Blue Badge Guide and Separate Driver

Tour Details: Trossachs History, Bannockburn and Adventure Day Tour

Time: 09.00

Duration: Full Day

(Includes entrance to Bannockburn Visitor Centre, The Wallace Monument and Tree Top Adventure).

Day 10

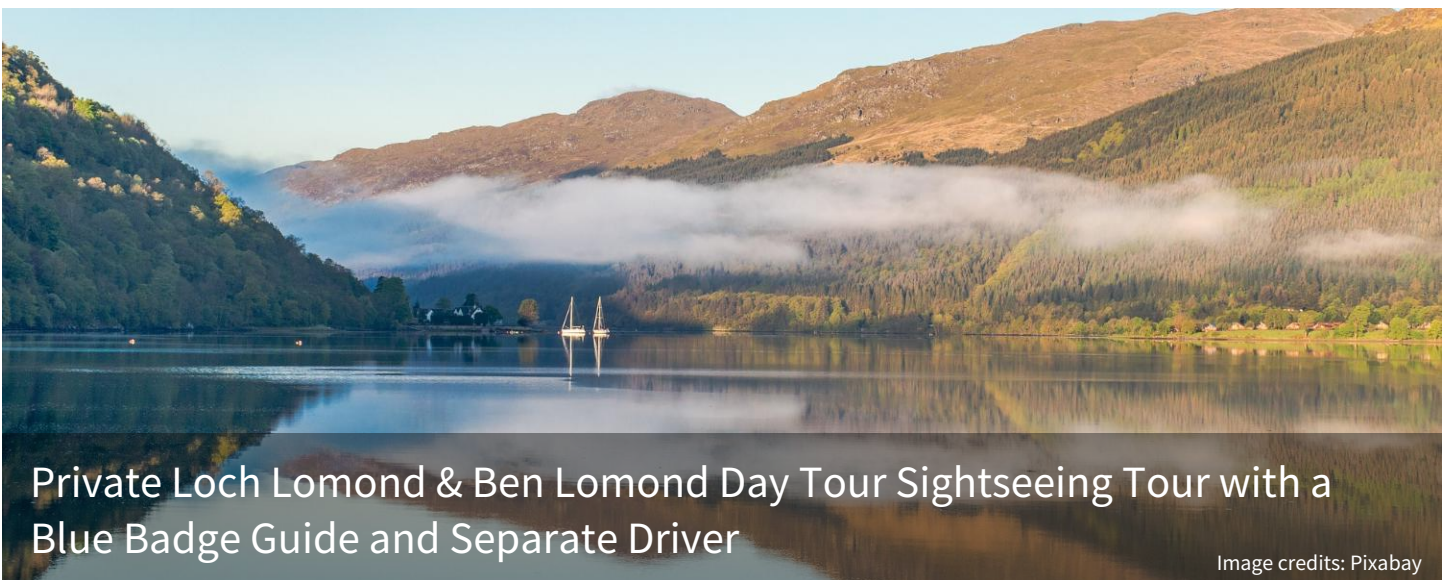


Image credits: Pixabay

Private Loch Lomond & Ben Lomond Day Tour Sightseeing Tour with a Blue Badge Guide and Separate Driver

9:00 AM

Start Time

Meeting Point

Lobby of the hotel

Date: Monday 06th July, 2020

Private Sightseeing Tour with a Blue Badge Guide and Separate Driver

Tour Details: Loch Lomond & Ben Lomond Day Tour

Time: 09.00

Duration: Full Day

(Includes Loch Lomond Boat Cruise and the Ben Lomond Hike)

Day 11

Image credits: Pixabay

Transfer · for Edward Koval and Gloria M DiSanza**7:30 AM**

Departure

Departure Location
 Central Edinburgh hotel

Arrival Location
 Edinburgh Airport

Vehicle
 E Class Mercedes
Notes

Departure Transfer Details

Date: Wednesday 08th July, 2020

Details: Transfer from a central Edinburgh hotel to Edinburgh Airport.

Vehicle Type: E Class Mercedes

Edward Koval and Gloria DiSanza's Flight Details:**Edinburgh, Edinburgh Airport to London, London Heathrow Airport***British Airways (BA)*

BA			1 hrs, 35 min
Carrier/Flight	EDI •	LHR •	Duration

London, London Heathrow Airport to Phoenix, Phoenix Sky Harbor International Airport

British Airways (BA)

BA Carrier/Flight	LHR •	PHX •	9 hrs, 50 min Duration
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Transfer · for James Koval Family, Janice Falberg and Paul Falberg

Image credits: Pixabay

7:45 AM

Departure

Departure Location
Central Edinburgh hotel

Arrival Location
Edinburgh Airport

Vehicle
Luxury Mini-Coach

Notes

Departure Transfer Details
Date: Wednesday 08th July, 2020
Details: Transfer from a central Edinburgh hotel to Edinburgh Airport.
Vehicle Type: Luxury Mini-Coach

James Koval Family & Janice Flberg's Flight Details:

Edinburgh, Edinburgh Airport to New York, John F. Kennedy International Airport

Delta Air Lines (DL)

DL Carrier/Flight	EDI •	JFK •	7 hrs, 35 min Duration
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New York, John F. Kennedy International Airport to Los Angeles, Los Angeles International Airport

Delta Air Lines (DL)

DL Carrier/Flight	JFK •	LAX •	6 hrs, 15 min Duration
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Mara Elise Kova's Flight Details:

Edinburgh, Edinburgh Airport to New York, John F. Kennedy International Airport

Delta Air Lines (DL)

DL Carrier/Flight	EDI •	JFK •	7 hrs, 35 min Duration
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Paul Koval Family's Flight Details:

Edinburgh, Edinburgh Airport to New York, John F. Kennedy International Airport

Delta Air Lines (DL)

DL Carrier/Flight	EDI •	JFK •	7 hrs, 35 min Duration
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New York, John F. Kennedy International Airport to Los Angeles, Los Angeles International Airport

Delta Air Lines (DL)

DL Carrier/Flight	JFK •	LAX •	6 hrs, 15 min Duration
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Terms & Conditions

TRAVEL ESSENTIALS
Air Information

Please note airline baggage fees may apply. Click on the link or type the URL into your browser for more information on exact baggage fee/fees. <https://www.classicvacations.com/overlay/airline-fee-chart#node-35382>

Travel Protection

You have selected the Prestige (UF423P) Travel Smart Plan as a part of your vacation. The Prestige (UF423P) Travel Smart Plan consists of the following parts:

- Part A: the Change & Cancel for Any Reason Fee Waiver and Price Protection Guarantee provided by Classic Vacations, LLC.
- Part B: Insurance benefits underwritten by United States Fire Insurance Company and Non-Insurance Services are provided by Generali Global Assistance.

Booking Instructions:

Part A: The Change & Cancel For Any Reason Fee Waiver and Price Protection Guarantee Benefits of this Part A are provided by Classic Vacations.

Change & Cancel For Any Reason Fee Waiver and Price Protection Guarantee Limits:

- Change & Cancel for Any Reason Fee Waiver: Trip Cost*
 - Price Protection Guarantee: Change in Price
- * Not to exceed a Maximum Limit per Reservation of \$50,000.

CHANGE & CANCEL FOR ANY REASON FEE WAIVER DETAILS

The Change & Cancel for Any Reason Fee Waiver allows you to change or cancel your Classic Vacations travel arrangements before your scheduled departure for any reason. Under this Change & Cancel For Any Reason Fee Waiver, Classic Vacations will waive any penalties or fees to change or cancel your reservation up to the Per Reservation Maximum Amount.

Please Note: The Change & Cancel For Any Reason Fee Waiver is subject to the following terms and conditions:

- Does not apply to other travel arrangements not booked by Classic Vacations.
- Does not apply to non-refundable airfare reservations booked through Classic Vacations. In most cases, the full amount of money paid for non-refundable air travel will be reimbursed by the airline in the form of a credit for future travel, subject to restrictions and limitations imposed by airlines. Airfare credits are typically limited for use by the named ticketed passenger on the same airline for a period of up to one year from the original ticketing date.
- Supplier change or cancel fees for each trip component booked through Classic Vacations are reimbursed on a one-time only basis, with the exception of non-refundable air reservations for which two (2) change fees per person are allowed.
- No-shows, missed flights, lost or stolen tickets, or denied boarding due to late arrival or inadequate travel documentation are not covered.
- No reimbursements or waiver of fees for names changes, unless it is within 24 hours of booking.
- No reimbursements for airline imposed baggage charges or fees.
- No refunds or reimbursements for unused airfare segments.
- No refunds or reimbursements for frequent flier redemptions or redeposit of fees.
- No reimbursement for increases in price due to itinerary changes initiated by you, including changes in occupancy for shared accommodations.
- No reimbursement for loss of discounts associated with shortened hotel stays or failure to adhere to supplier terms and conditions, such as minimum stay requirements.

- No reimbursement or waiver of fees for destination activities cancelled less than forty-eight (48) hours prior to the scheduled activity.
- You must pay any price increases resulting from changes in tax rates or supplier surcharges, including fuel surcharges.
- No reimbursement for change or cancellation fees or prepaid additional costs resulting from schedule changes, airline strikes or insolvency/cessation of operations for any reason unless the change or cancellation is within 24 hours of bookings.
- All requests for reimbursement must be made within the twenty four (24) month period from the date of purchase of the Change & Cancel For Any Reason Fee Waiver.
- No reimbursement for the cost of the TSP Travel Protection Plans (after the free-look period), including the Change & Cancel For Any Reason Fee Waiver and Price Protection Guarantee.
- In order to qualify for cancellation reimbursement under the Change & Cancel For Any Reason Fee Waiver, you must cancel your entire Classic Vacations trip.

This Change & Cancel For Any Reason Fee Waiver is provided by Classic Vacations and is not an insurance benefit underwritten by United States Fire Insurance Company.

PRICE PROTECTION GUARANTEE DETAILS

Classic Vacations will reimburse any increase in the price of airfare, hotel, rental car, ground transfer or destination activity reservations over the price at the time Classic Vacations receives the minimum required deposit. This does not apply to increases in price due to itinerary changes requested by you.

Please Note: The Price Protection Guarantee is subject to the following terms and conditions:

- No reimbursement for increases in price due to itinerary changes initiated by you, including changes in occupancy for shared accommodations.
- No reimbursement for loss of discounts associated with shortened hotel stays or failure to adhere to supplier terms and conditions, such as minimum stay requirements.
- You must pay price increases resulting from changes in tax rates or supplier surcharges, including fuel surcharges.

This Price Protection Guarantee is provided by Classic Vacations and is not an insurance benefit underwritten by United States Fire Insurance Company.

Part B: The Travel Insurance Benefits of this Part B are provided by United States Fire Insurance Company.

Benefit Highlights:

WAIVER OF PRE-EXISTING MEDICAL CONDITIONS

When the Prestige Travel Smart Plan is purchased within 10 days of the date that Your initial payment or deposit for Your Trip is received by Classic Vacations, and the booking for the Trip is Your first and only booking for this travel period and destination, then the Pre-Existing Conditions Exclusion under Part B of the Travel Smart Plan will be waived, provided You are not disabled from travel at the time Your plan payment is paid.

TRIP CANCELLATION BENEFIT

If you cancel Your Trip any time prior to departure due to a Covered Reason, You may receive reimbursement of up to Air Ticket Cost. (Non-Refundable Air Only).

CANCEL FOR ANY REASON BENEFIT

If You cancel Your Trip for any reason up to 48-hours prior to Your Scheduled Departure Date, You may receive reimbursement of up to 75% of the Air Ticket Cost, provided Your payment for this Plan has been received within 10 days of the date Your initial payment or deposit for Your Trip is received, and that You insure 100% of the Prepaid Trip costs that are subject to cancellation penalties or restrictions.

Part B - Travel Insurance Benefits (maximum benefit amount per person):

Trip Cancellation: Air Ticket cost (Non-Refundable Air Only)

Trip Interruption: Trip Cost (to a maximum of \$50,000)

Missed Connection: \$1,000

Travel Delay: \$1,000

Accidental Death & Dismemberment: \$25,000

Medical Expense/Emergency Evacuation:

Accident and Sickness Medical Expense: \$100,000

Emergency Evacuation and Repatriation: \$100,000

Baggage & Personal Effects: \$1,000

Baggage Delay: \$500

Cancel for Any Reason: 75% of Air Ticket Cost (Non-Refundable Air Only)

Non-Insurance Services:

Generali Global Assistance

Global Xpi Medical Records Services

Other Non-Insurance Services:

CONCIERGE SERVICES

Receive assistance in making restaurant reservations, arranging ground transportation, booking event tickets, making tee time reservations, arranging floral services and more.

24/7 WORLDWIDE MEDICAL & TRAVEL ASSISTANCE SERVICES

Receive assistance with transfer of funds for on-site medical expenses, telephone interpretation services in major languages, replacement of lost passports and other incidentals, assistance to locate local physicians, dentists or medical facilities, Emergency Evacuation assistance and 24-Hour emergency hotline.

Information You Need To Know: We reserve the right to not sell this on a particular booking. Your reservation agent will relay any restrictions that may apply.

In order to qualify for cancellation reimbursement under Part B you must cancel your entire Classic Vacations trip. Benefits on this page are described on a general basis only. There are certain restrictions, exclusions and limitations that apply to all

insurance coverages. This advertisement does not constitute or form any part of the Plan Descriptions or any other contract of any kind. Plan benefits, limits and provisions may vary by state jurisdiction and not all coverages are available in all states /jurisdictions. To review full plan details online, go to: www.tripmate.com/wpUF423P.

Plan payments are for the full travel protection plan, which consists of Insurance Benefits and Non-Insurance Services. Individuals looking to obtain additional information regarding the features and pricing of each travel plan component, please contact Trip Mate.

The Part B Insurance Benefits for Plan Number UF423P are underwritten by: United States Fire Insurance Company, 5 Christopher Way, 2nd Floor, Eatontown, NJ 07724, under Policy Form Series T210 et. al. and TP401 et. al.

Non-Insurance Services: are not insurance benefits underwritten by United States Fire Insurance Company. 24-hour Emergency Assistance is provided by: Generali Global Assistance and Global Xpi Medical Records Services are provided by Trip Mate.

Plan Administrator: Trip Mate, Inc. (in CA & UT, dba Trip Mate Insurance Agency), 9225 Ward Parkway, Suite 200, Kansas City, MO, 64114, 1-844-207-1929. claimssupport@travelclaimsonline.com

Names

Please verify the exact spelling of each passenger's name as it appears on their Government issued Identification and Passport with date of birth. Name corrections may result in loss of specific flight inventory and increased pricing.

Passports

A passport is required when traveling outside of the United States. If any passenger carries anything other than a U.S. Passport, please contact the Consulate of the country(s) you are visiting to verify document requirements. If you do not have appropriate documentation, you will be denied entry and any applicable fees are not covered by Travel Protection. Passports must be valid for at least 6 months beyond your return trip for international travel. Some countries require visas even with a U.S. passport.

Thank you for choosing us for all your travel needs!