

## 10 Days Itinerary

# Costa Rica Adventure With Osa Peninsula - 10 Days

[Boutique Travel Advisors Contact Details - Advisor, Co-Founders & Staff](#)  
[Covid-19 Related Disclaimer & General Risks of Travel](#)

**IMPORTANT:** Passport, Visas & Other Travel Requirements

[About Boutique Travel Advisors](#)

**IMPORTANT:** BTA Highly Recommends Trip Insurance | Request Quote or Use Self-Booking Link

**IMPORTANT:** Check Your Flight Status

- |              |  |
|--------------|--|
| <b>Day 1</b> | Flight from USA to San Jose  |
| <b>Day 2</b> | Transfer<br>Nayara Springs (3 Nights)  |
| <b>Day 3</b> | Hanging Bridges and Waterfall Hike 7:30 AM (7hr)                               |
| <b>Day 4</b> | On Property Exploration  |
| <b>Day 5</b> | Transfer<br>Flights To Lapa Rios<br>Transfer<br>Lapa Rios Eco Lodge (4 Nights) |
| <b>Day 6</b> | Wild Waterfall Tour 9:20 AM (2hr 40min)  |
| <b>Day 7</b> | Corcovado Boat Tour 5:50 AM (8hr 40min)  |
| <b>Day 8</b> | Dolphin Tour 7:20 AM (5hr 25min)   |

**Day 9**  
Transfer  
Flights From Lapa Rios  
Transfer  
Costa Rica Marriott Hotel Hacienda Belen (1 Night)

**Day 10**  
Transfer  
Flight's Home

Connect with Boutique Travel Advisors  
Terms & Conditions for Restaurant Reservations  
Boutique Travel Advisors - Terms & Conditions

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## Boutique Travel Advisors Contact Details - Advisor, Co-Founders & Staff

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Cancellations due to fear of travel or restrictions such as the requirement to quarantine due to Covid-19 are not covered reasons for cancellation.

Rules and regulations are changing on a daily basis. While Boutique Travel Advisors is doing our best to stay attuned to the requirements for travel to your travel destinations, the traveler is responsible for knowing and following the travel protocols.

Travelers are responsible for scheduling all Covid-19 related testing and completing all paperwork to allow for entry into the country of travel and also for the return to the US.

#### **Flight Preparation:**

Boutique Travel Advisors highly recommends that you check your flight for any changes at least 48 hours prior to departure and that you check in before arrival to the airport when possible. We recommend that you arrive at the airport **3 hours before your international flights** and at least **2 hours before flying domestically**.

Boutique Travel Advisors is not liable for any travel interruption or disruption.

**Risks of Travel and Release:** Boutique Travel Advisors assumes no responsibility for and shall not be liable for the acts or omissions on the part of any other party not under our control or any acts of God, unsafe conditions, terrorism, health hazards including pandemics, illness, weather hazards, or the suitability for a disabled person of any portion of any trip. We have no special knowledge of dangers during travel or at destinations. For information related to such dangers, we recommend going

to the State Department travel website at [www.travel.state.gov](http://www.travel.state.gov), click on "Find International travel Information" then click on "Country Information", and fill in the name of the destination country. For medical and health information, we recommend going to the Centers for Disease Control website at [www.cdc.gov/travel](http://www.cdc.gov/travel), then click on "Destinations" and scroll to the name of the destination country. It is your personal decision to travel, and you are doing so with full knowledge of current travel recommendations and travel restrictions with regards to the risks of COVID-19.

YOU HEREBY EXPRESSLY ASSUME ALL OF THESE RISKS AND DANGERS, AND YOU HEREBY EXPRESSLY AGREE TO FOREVER RELEASE, DISCHARGE AND HOLD US, AND OUR AGENTS, EMPLOYEES, OFFICERS, DIRECTORS, ASSOCIATES, AFFILIATED COMPANIES, GUIDES, GROUP LEADERS, AND SUBCONTRACTORS HARMLESS AGAINST ANY AND ALL LIABILITY, ACTIONS, CAUSES OF ACTIONS, SUITS, CLAIMS, AND DEMANDS OF ANY AND EVERY KIND AND NATURE WHATSOEVER WHICH YOU NOW HAVE OR WHICH MAY HEREAFTER ARISE OUT OF OR IN CONNECTION WITH THESE RISKS AND DANGERS.



## IMPORTANT:

### Passport, Visas & Other Travel Requirements

## **IMPORTANT: Passport, Visas & Other Travel Requirements**

Passport Requirements: Please be aware of the passport requirements for your upcoming trip.

- We strongly recommend that you check your passport's validity and the number of blank pages available well in advance of your departure date. If your passport does not meet the requirements, we advise you to renew it as soon as possible to avoid any travel disruptions.
- Checking the expiration date of your passport well in advance allows you ample time to renew it if necessary. Many countries require that your passport be valid for at least six months beyond your planned departure date. Failing to meet this requirement may result in denied entry or even being turned away at the airport.
- To validate your passport's expiration date and to understand the specific entry requirements for your destination country, we recommend visiting the official website of your country's passport agency or consulate. These websites provide accurate and up-to-date information regarding passport validity, visa requirements, and any additional entry regulations specific to each country.
- For travelers from the United States, the official website of the U.S. Department of State ([travel.state.gov](http://travel.state.gov)) offers comprehensive information on passport requirements, including a passport validity checker tool. This tool allows you to enter your destination country and travel dates to determine if your passport meets the necessary validity requirements.
- Additionally, it is essential to familiarize yourself with any visa requirements for your destination country. The same official websites mentioned earlier will provide information on visa requirements and how to obtain them.
- We strongly recommend that you review the entry requirements for each destination you plan to visit, including passport validity, visa requirements, and any other specific documentation needed for entry. It is essential to allow sufficient time for obtaining or renewing passports and visas, as processing times may vary.
- Please note that failure to meet the necessary travel document requirements may result in denied entry or other travel disruptions. We encourage you to thoroughly research and comply with all relevant travel regulations to ensure a smooth and hassle-free journey.
- If you have any questions or need assistance regarding travel document requirements, our team is available to provide guidance and direct you to reliable resources.

**Disclaimer:** Boutique Travel Advisors (BTA) would like to emphasize that it is the sole responsibility of our clients to ensure they possess valid passports, visas, and have met all other necessary requirements prior to travel. While we are here to provide guidance and support, BTA cannot assume responsibility for verifying or ensuring the validity of our clients' travel documents. Thank you for your understanding and cooperation.



## About Boutique Travel Advisors

<https://travelbta.com/>

At Boutique Travel Advisors, we believe luxury travel goes beyond welcome chocolates on pillows & first-class seats. Luxury travel can be subjective. To us, the definition of luxury travel embodies having the privilege to explore & experience the infinitely possible wonderments the world has to offer when we decide to mindfully venture outside of our comfort zone in our home environment.

From booking bespoke safaris in South Africa, serenely scenic river cruises through France's waterways, to private wine (+ pasta) tastings on the Amalfi Coast... BTA strives to curate each personalized itinerary with credible expertise, dedicated service & the whole-hearted intention for each traveler to exceed their travel goals and expectations while on the adventure of a lifetime.

Your BTA travel itinerary is more than a document of scheduled flights, tours, and dinner reservations. It is the motherboard, the holy grail, the backbone of a transformational journey that turns your individual, subjective experiences into heart-warming, thought-provoking, jaw-dropping, life-changing memories that are worthy of being cherished for a lifetime.

Our purpose is to make your travel dreams come true... We are here to make your every step along the way uncomplicated, stress-free, and wildly exciting. All we ask is, **where will your journey take you?**

To ensure your travels are smooth, please carefully review [BTA's Terms and Conditions](#) and of course, reach out with questions.

**IMPORTANT: BTA Highly Recommends Trip Insurance | Request Quote or Use Self-Booking Link**

Image credits: Vlad Deep on Unsplash

Please request a trip insurance quote from your BTA travel advisor. Or, you can self-book trip insurance with Chubb using this [LINK](#).

Note: Our primary preferred trip insurance provider is Chubb, although we also have preferred relationships with other trip insurance providers.

### ***Chubb Contact Information***

In a medical emergency or for travel assistance, call our Emergency Response Center at +1 877-319-4397 (Inside the US) or +1 240-330-1537 (Outside the US), press 1 for GGA.

If you are outside the US, make sure to dial the appropriate country code or call collect if necessary.

### ***Chubb Travel Assistance Services***

Emergencies can escalate quickly when you are traveling away from home.

Chubb Travel Assistance Services are only a phone call away. You may call anytime to get the assistance you need to help manage your travel risk. As a Chubb client, you will have 24/7 access to emergency assistance when you are traveling away from home.

For Chubb Travel Insurance Plans FAQs, [Click Here](#)

For Chubb Covid-19 Information, [Click Here](#)

### **CHUBB CONTACT INFORMATION**

In a medical emergency or for travel assistance, call our Emergency Response Center at +1 877-319-4397 (Inside the US) or +1 240-330-1537 (Outside the US), press 1 for GGA. If you are outside the US, make sure to dial the appropriate country code or call collect if necessary.

For questions, Chubb Travel Protection Call Center: 844-825-2264

**BTA highly recommends the purchase of travel insurance.**

#### **Travel Insurance Definition:**

“Travel Insurance” means coverage for personal risks incidental to planned travel, including one or more of the following:

- Interruption or cancellation of a trip or event;
- Loss of baggage or personal effects;
- Damage to accommodations or rental vehicles;
- Sickness, accident, disability, or death occurring during travel.

#### **What Your Travel Advisor May Do:**

Employees of a Travel Retailer MAY transact Travel Insurance on our behalf and under our direction, including:

- 1 Offering/disseminating information on our behalf, including brochures, buyer guides, descriptions of coverage, and price;
- 2 Referring specific coverage/feature/benefit questions to us;
- 3 Disseminating/processing applications for coverage, coverage selection forms, or other similar forms;
- 4 Collecting premiums on our behalf; and
- 5 Receiving/recording information to share with us.

#### **What Your Travel Advisor May Not Do:**

The Travel Retailer’s employees:

- 1 Are NOT qualified or authorized to answer technical questions about the benefits, exclusions, or conditions of any of the insurance offered by the Travel Retailer; or
- 2 To evaluate the adequacy of a prospective insured’s existing insurance coverage.



## IMPORTANT: Check Your Flight Status

BTA requests that you check your flights 24 hours prior to departure and periodically prior to departure to stay alert of possible changes, delays, or cancellations. While we strive to provide accurate and up-to-date information, unforeseen circumstances such as weather conditions or operational issues can occasionally impact flight schedules. By taking a few moments to verify your flight status, you can ensure a smooth travel experience and make any necessary adjustments in a timely manner.

Note: BTA is NOT responsible for flight changes or cancellations.

***Our travel app does not automatically adjust for flight changes therefore it is important that you rely on the Airline's Website and Check-In process for the most accurate and up-to-date information about your flight status.***

Given the unpredictability of today's environment, BTA strongly recommends arriving to the airport at least 3 hours in advance for international travel and 2 hours in advance for domestic travel.

Safe travels.

### Day 1

Flight from USA to San Jose

### Day 2



Transfer

Image credits: Pixabay

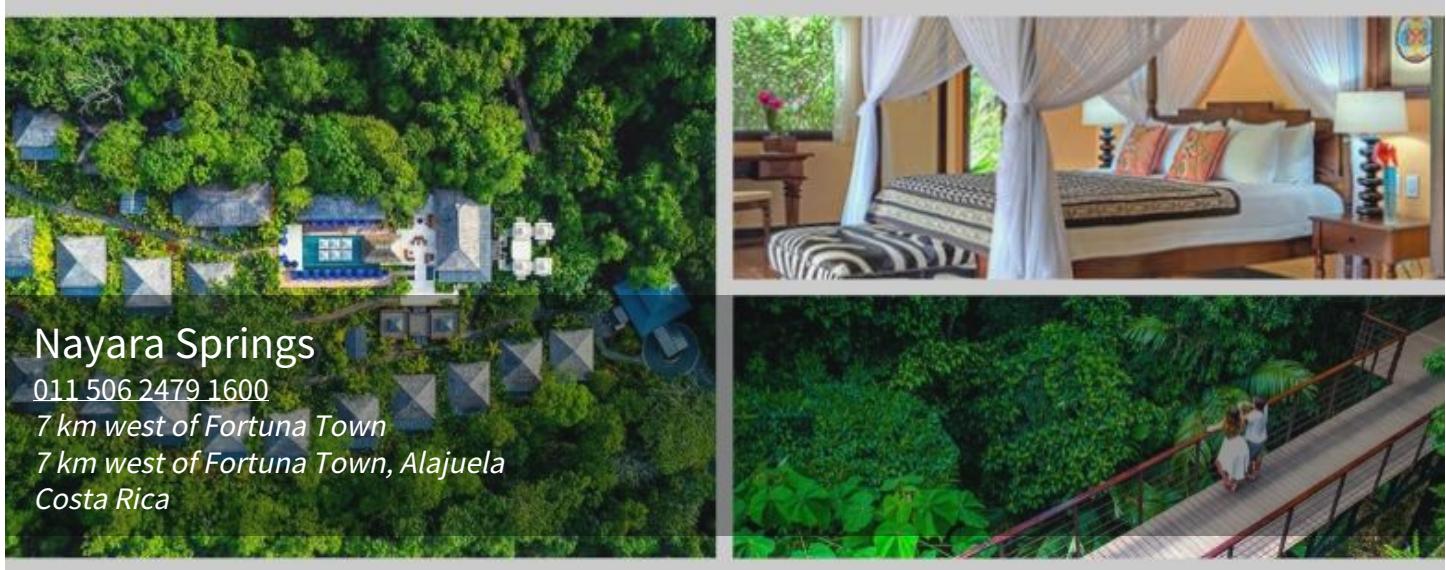
**Departure Location**  
San Jose Airport

**Arrival Location**  
Hotel

#### Payment

Gratuity not included

#### Notes



## Nayara Springs

011 506 2479 1600

7 km west of Fortuna Town

7 km west of Fortuna Town, Alajuela  
Costa Rica

## 3 Nights

Duration

Our vision was to create the most exceptional boutique hotel in all of Costa Rica; a secluded place of understated luxury that would not take away from the authenticity of a real rainforest experience. In order not to disturb the dense verdant jungle, we built a 250-foot pedestrian bridge above the canopies of the trees -the hotel's only communication to the outside world- a pathway that gives guests privacy and peace from the moment they arrive.

We offer all the amenities of a 5-star hotel: two oversized infinity edge pools that merge into the forest where one can spy toucans and hummingbirds or greet the friendly macaws that call Nayara Springs home; an award winning spa with outdoor treatment bungalows, sauna and steam rooms; and two restaurants: AmorLoco, a piano bar lounge serving lunch by the pool and candlelight gourmet dinners with live music, and Mis Amores, our Mediterranean bistro, an outdoor terrace overlooking the volcano and the forest where we serve breakfast, lunch and dinner.

Our exceptional staff of local men and women is committed to exceeding even the most discerning international traveler's expectations for an unparalleled, intimate and authentic Costa Rican rainforest experience.

#### Room Selection

**Room Category**  
Springs Villa

**Bedding**  
King

## Day 3



### Hanging Bridges and Waterfall Hike

7:30 AM	2:30 PM	7hr
Start Time	End Time	Duration

#### Activities

Hiking (Waterfall) at [Arenal Hanging Bridges](#) and [La Fortuna Waterfall](#)  
Swimming

#### Highlights

- Hike on a 1.9 mile (3.1 km) trail of hanging bridges
- The trail crosses nine fixed bridges and six suspension bridges
- Hike to, and swim in La Fortuna Waterfall

#### Description

This tour, which begins at 7:30 am, gives you the opportunity, in a single day, to sample the attractions that have made the Arenal region famous.

To start the tour you will visit the hanging bridges option consists of a hike on a 1.9 mile (3.1 km) trail on which you can enjoy the rainforests flora and fauna. The trail crosses nine fixed bridges and six suspension bridges and is laid out at a maximum grade of seven degrees so that anyone can walk it. Our next stop is the La Fortuna Waterfall. From the trailhead you will hike approximately 15 minutes before reaching this majestic waterfall where you can swim or just enjoy its beauty. Lunch is next and Lava Rocks Restaurant is the place.

## Day 4



### On Property Exploration

Nayara grounds are bursting with wildlife. You can spot sloths and monkeys on our trails, or join a bird-watching walk at dawn.

After dark, you can join a frog scouting tour where you can see diminutive red-eyed tree frogs and blue-jean frogs in our ponds.

Our resort is also a botanist and gardener's paradise. Our trails are teeming with tropical plants and exotic flowers, from heliconias and orchids to cacao and plantain trees. Our Armadillo Trail showcases fruit trees on both sides of the winding path.

## Day 5

### Transfer

Departure Location  
Hotel

Arrival Location  
Airport

#### Payment

Gratuity not included



### Flights To Lapa Rios

Image credits: Pixabay



Image credits: Pixabay

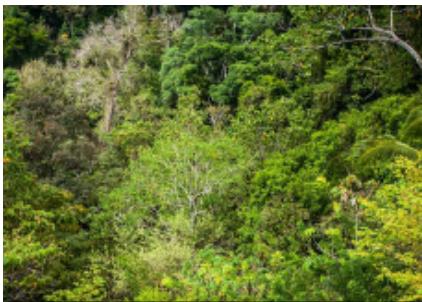
**Departure Location**  
Lapa Rios Airport

**Arrival Location**  
Lapa Rios Hotel

#### Payment

Gratuity not included

#### Notes



**Lapa Rios Eco Lodge**

011 506 2735 5130

Cabo Matapalo

Cabo Matapalo, Puntarenas 100-8203  
Costa Rica



**Lapa Rios Lodge**

Costa Rica

**4 Nights**

Duration

#### Sustainable Tourism

On The Osa Peninsula Lapa is the Costa Rican name for the scarlet macaw, a magnificent bird you'll likely see during your stay. When the founders of Lapa Rios first visited the property, they spotted a number of macaws flying across the jungle in tandem, creating a river of red. Inspired by this beautiful image, they named the lodge Lapa Rios River of Scarlet Macaws in English.

Here at the lodge, we believe that no matter how you cut it, a rainforest left standing is worth more. Long before the pillars of sustainable tourism had been established, Lapa Rios was envisioned as a project whose objective it would be to protect its endangered surroundings.

Today, the 17-bungalow lodge preserves more than 1,000 acres of primary and secondary rainforest, and assists in the development of the local community. Since its opening in 1993, Lapa Rios has won numerous awards and has been featured in the press worldwide. In this incredible environment, guests can look forward to once-in-a-lifetime rainforest adventures, wildlife encounters and ocean activities. While some come with a bold spirit for exploring and others in search of nature's tranquillity, both will find myriad opportunities to connect with this enigmatic ecosystem.

Lapa Rios creates an intimate and authentic experience, at once luxurious, educational and inspiring. Our included interpretive hikes, bird watching walks, sustainability tours and more provide a true window to the beating heart of the wild Osa Peninsula

## Room Selection

### Room Category

Private Deluxe Bungalow

## Day 6

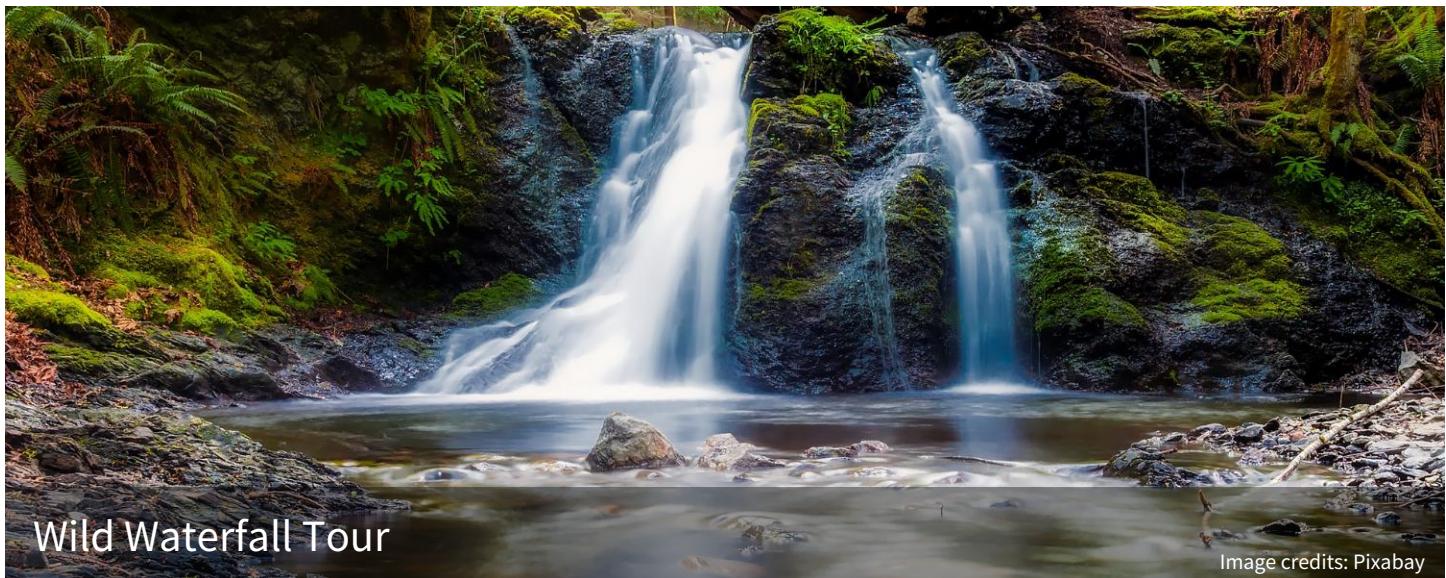


Image credits: Pixabay

### Wild Waterfall Tour

9:20 AM

Start Time

12:00 PM

End Time

2hr 40min

Duration

Hike through the rainforest on your descent towards the Carbonera riverbed, a great area to search for endemic species such as dart frogs and other unique rainforest creatures. Once down there, you'll splash through the river en route to a pristine waterfall and its cool plunge pool for some swimming. This is a fun rainforest experience with some adventurous hiking, particularly enjoyable for nature lovers looking for a little challenge. Some wet walking and irregular terrain involved.

## Day 7



### Corcovado Boat Tour

Image credits: Pixabay

5:50 AM

Start Time

2:30 PM

End Time

8hr 40min

Duration

## Day 8



### Dolphin Tour

Image credits: Pixabay

7:20 AM

Start Time

12:45 PM

End Time

5hr 25min

Duration

Explore the lush coastline of the Golfo Dulce in search of 2 different species of dolphin - bottlenose and spotted. There's a chance of spotting gray and pilot whales and sea turtles too. Wear a bathing suit if you'd like to snorkel equipment will be provided.

## Day 9



Image credits: Pixabay

### Departure Location

Hotel

### Arrival Location

Airport

### Payment

Gratuity not included

### Notes

Pick ups & drop off: Lapa Rios offers complementary Pick Up and Drop Off at the Puerto Jimenez local airport.



## Flights From Lapa Rios

Image credits: Pixabay

### Transfer

#### Departure Location

San Jose

#### Arrival Location

Hotel

## Payment

Gratuity not included



## Costa Rica Marriott Hotel Hacienda Belen

011 506 2298 0000

700 Metros Oeste De La Firestone

700 Metros Oeste De La Firesto

Costa Rica

## Costa Rica Marriott Hotel Hacienda Belen

Costa Rica

1 Night

Duration

## Room Selection

### Room Category

Deluxe Room

## Day 10

## Transfer

### Departure Location

San Jose Hotel

### Arrival Location

Airport

## Payment

Gratuity not included

## Notes

## Flight's Home



Connect with **Boutique Travel Advisors**

<https://www.instagram.com/travelbta/>

*"Travel becomes a strategy for accumulating photographs." // Susan Sontag*

As your dedicated travel curators, nothing fills our hearts quite like seeing beautifully captured moments of your unique experiences and exciting adventures. If you do choose to share and post photos of your journey, please tag us at @travelbta on [Instagram](#) and [Facebook](#)!

From the bottom of our hearts, we thank you for the thrill & honor of choosing BTA to be a part of your journey. We hope your travels lead you to beautiful destinations and left you with even more beautiful memories.



## Terms & Conditions for Restaurant Reservations

Image credits: Jakub Kapusnak on Unsplash

Boutique Travel Advisors (BTA) charges a fee of \$100 to assist with booking up to three dinner reservations during your trip. Our team of experienced luxury travel advisors will leverage our extensive network and expertise to secure reservations at highly sought-after restaurants, ensuring you have a memorable dining experience.

This fee covers the time and effort required to research, communicate with the restaurants, and secure your desired reservations. We understand the importance of curated dining experiences and strive to provide exceptional service in this aspect of your trip.

Please note that for a seamless and well-planned travel experience, we kindly request that you select your preferred dates, times, and restaurants for any pre-booked activities or dining experiences at least 30 days prior to your travel dates.

### No-Show or Late Cancellation Policy

When it comes to dinner reservations with a cancellation window, we have certain policies in place to maintain a positive relationship with our partner restaurants and to manage the logistics involved in securing reservations.

*In the case of a no-show or cancellation after the cancellation date, BTA reserves the right to charge a cancellation fee of \$100.* This fee is necessary to cover the costs incurred by the restaurant due to the reservation being held and not utilized. Additionally, it helps us handle the process of restoring our relationship with the restaurant, as no-shows can negatively impact our standing and future reservations. Please be aware that additional cancellation fees may be charged by the restaurant itself, which will be communicated to you accordingly.

It is important to note that any changes made to dinner reservations after travel are the responsibility of the client. This includes modifications, cancellations, or requests for alternative arrangements. We recommend that you work with your hotel concierge to make any changes to restaurant reservations in the destination and for securing any new restaurant reservations.

We understand that unforeseen circumstances can arise, and we always strive to be flexible and understanding. However, it is crucial to communicate any changes or cancellations as soon as possible to minimize any potential inconvenience or financial implications.

If you would like our assistance in booking dinner reservations, please let us know and we will be happy to assist you. We believe that these carefully selected dining experiences will enhance your overall travel experience.

#### Self-Booking of Restaurant Reservations

If you prefer to book your own restaurant reservations, please share your confirmation details and we will add them to your itinerary. Thank you.



## Boutique Travel Advisors - Terms & Conditions

Image credits: Pixabay

### BOOKING CONFIRMATION, PAYMENT TERMS AND CANCELLATION POLICIES FOR FULL PACKAGES:

Pricing and Availability are subject to change and cannot be guaranteed until a 30% deposit has been made. Boutique Travel Advisors will start immediately to book any reservation inquired within 24 hrs (work hours / local time). In the event that the service is not available anymore or is subject to price changes, Boutique Travel Advisors will communicate to the Client the supplement.

Boutique Travel Advisors requires 30% down payment and balance 60 days prior to Client's arrival either by bank wire or by credit card:

A cancellation of a confirmed package is always subject to penalty (30%)

(a) Cancellation received 61 days before the date of the experience: Refund 70%

(b) Cancellation received after 60 days is non-refundable.

**BOOKING CONFIRMATION, PAYMENT TERMS AND CANCELLATION POLICIES FOR SPECIALS SERVICES:**  
Boats services, helicopters tours/transfers, special vehicles, special locations may have different cancellation policies.  
Generally, are not refundable but depends of the season, kind of service, destination.

### Boutique Travel Advisors General Terms and Conditions

#### CONTRACTING PARTIES:

These Terms and Conditions are legally binding between the traveler(s) and Boutique Travel Advisors, LLC., hereinafter referred to as BTA.

#### ACCEPTANCE OF THESE TERMS:

Terms and Conditions must be accepted to begin the itinerary design process.

COVID-19 Cancellations for fear of travel or restrictions such as quarantine due to Covid-19 are not covered reasons for cancellation. In addition, rules and regulations are frequently changing. While BTA is doing its best to stay attuned to the requirements for travel to your travel destinations, the traveler is solely responsible for knowing and following travel protocols.

Travelers are responsible for scheduling all Covid-19-related testing and completing all paperwork to allow for entry into the country of travel and for returning to the US.

#### PASSPORT & VISAS:

Passport holders are responsible for obtaining the required documentation applicable for entry. Passports must be valid for at least six (6) months after completion of your journey and should also have sufficient blank pages for visas and immigration stamps. BTA cannot be held responsible should you be denied entry to a country due to non-compliance with these requirements. Should you require specific information ahead of travel, please consult the travel advice produced by the government of your home jurisdiction and that of the government that issued your passport and/or visa.

#### PLANNING FEES:

BTA is a service-based travel advisory firm. Our planning and management fees are collected before beginning the design process. Planning and management fees are non-refundable and vary depending on the complexity of the trip. In addition, fees may increase if the scope of services changes, as mutually agreed upon between parties.

#### ITINERARY:

Accommodation and arranged sightseeing are subject to change at any time due to unforeseen circumstances or circumstances beyond BTA's control. Every effort will be made to operate tours and activities as planned, but alterations may occur after the final itinerary has been issued.

BTA reserves the right to withdraw a tour or any part of it, to make such alterations to the itinerary or the tour inclusions as it deems necessary or desirable, and to pass on to tour members any expenditures or losses caused by delays or events beyond its control. In case of any appreciable variation in the tour price due to these circumstances, BTA reserves the right to adjust the tour costs.

#### TAXES AND GRATUITIES:

Certain airline fees (such as baggage costs) and hotel taxes imposed by city and state governments are typically not included in the quotation unless specified. Likewise, gratuities for guides, drivers, porters, and hotel and cruise staff are generally not included and are at the traveler's discretion. Additional city taxes may be imposed in specific destinations and must be paid on the spot.

#### EXCLUSIONS:

The cost of obtaining vaccinations, passports, visas, excess baggage charges, food and beverages (except where specified), laundry services, telephone calls, and personal expenditures, unless expressly included in writing, are not included.

Certain services are subject to additional fees and will be charged to your card on file upon providing such service:

- \* Airline research fees (inclusive of ticketing fee) - \$50-\$75/person for travel within the continental US
- \* Airline research fees (inclusive of ticketing fee) - \$100-\$150/person for Hawaii, Alaska, and international destinations
- \* Restaurant reservations start at \$100 per week
- \* A la carte tours and events - \$50/tour
- \* A la carte rail tickets - \$30/per person
- \* Spa reservations - \$30/per reservation

#### **Apartments and villa rentals:**

- \* Finder's fee for apartment and villa rentals: Up to 15% of net rental rate.
- \* Percentage will be determined based on net versus commissionable rate offered by the property manager.

#### **CHANGES AND CANCELLATIONS**

- \* Changes to the itinerary made post final payment are subject to \$100-\$150 fee per occurrence
- \* BTA reserves the right to charge a service fee of up to 10% of the booking costs if trip is cancelled by you after the first deposit. BTA encourages you to submit cancellation fees as part of claim in the event that you have trip insurance and deem your cancellation to be for a covered reason.

Note: Other supplier cancellation terms & conditions may apply and are the traveler's sole responsibility.

- \* Cancellation terms & conditions assed by suppliers are specific to each booking. Your travel may not be refundable and/or subject to cancellation or rebooking fees.
- \* While we can not guarantee reimbursement, change and cancellation fees should be submitted with any trip insurance claim made due to cancellation for a covered reason.

#### **AFTER-HOURS ASSISTANCE AND SERVICES:**

BTA advisors are available Monday- Friday during standard business hours on MST and an appointment basis.

Travel itineraries booked with destination management companies and wholesalers may include complimentary after-hours customer support, in-destination emergency contacts, and concierge service lines.

After-hours support with a BTA advisor during travel is subject to \$100/hour, billed in 1-hour increments. The fee will be charged at the time of service.

#### **SPECIAL REQUESTS:**

Specific requests, including connecting rooms, bedding configurations, room assignments, and meal preferences, should be advised at the time of booking. While we make an effort to secure special requests, they cannot be guaranteed.

#### **PRICES & ARRANGEMENTS**

The price for your custom itinerary includes planning, handling, and operational charges and is quoted based on the current exchange rates and tariffs.

Entrance fees for scheduled sightseeing tours are included in this price when specified.

This price is subject to revision in line with significant changes in foreign currency, tariff rates, taxes etc.

Quote and proposals are subject to change & availability until confirmed.

#### **DESCRIPTIONS AND IMAGERY**

Photographs, videos, imagery, and descriptions used by BTA are intended to present an example of the types of sights, experiences, and scenery you may encounter in your travel destination. However, due to circumstances beyond our control, it is foreseeable that some destinations will change in appearance.

BTA cannot guarantee sightings of animals in the wild or marine life in its natural habitat. We are also not responsible for inclement or undesirable weather.

#### **CONFIRMATION OF SERVICES**

A non-refundable itinerary design fee is required to begin the planning process. Typically, a non-refundable deposit is required at the time of booking to secure custom travel components.

The deposit amount will be specified at the time of booking and varies depending on the supplier's Terms and Conditions.

The client understands that BTA's Terms and Conditions may vary from those of cruise lines, land operators, airlines, hotels, and other travel companies involved in your trip. All applicable Terms and Conditions shall be enforced.

#### **PAYMENT METHOD:**

Payments may be made by the following methods:  
Credit card  
Bank transfer

Travelers are liable for all bank and related transaction charges. Some suppliers may charge additional credit card processing fees. These fees are strictly the responsibility of the traveler.

**CREDIT CARD MERCHANT:**

We also strongly recommend that you use a credit card for your purchase, so that you can exercise your rights under the Fair Credit Billing Act if you do not receive the services you purchased. However, if we are the credit card merchant, our role is to facilitate the sale, collect funds on your behalf, and remit those funds to the Suppliers. If the Suppliers do not provide the services, your only recourse would be against the Suppliers, and you agree not to initiate a chargeback against us.

**FLIGHT PREPARATION:**

BTA recommends that you check your flight for any changes at least 48 hours before departure and check in before arrival at the airport when possible. We recommend that you arrive at the airport 3 hours before traveling internationally and at least 2 hours before flying domestically. BTA is not liable for any travel interruption or disruption.

**RISKS OF TRAVEL AND TRAVEL RELEASE:**

BTA assumes no responsibility for and shall not be liable for the acts or omissions on the part of any other party not under our control or any acts of God, unsafe conditions, terrorism, health hazards including pandemics, illness, weather hazards, or the suitability for a disabled person of any portion of any trip. We have no special knowledge of dangers during travel or at destinations.

For information related to such hazards, we recommend you visit the State Department travel website at [www.travel.state.gov](http://www.travel.state.gov), click on "Find International Travel Information," then click on "Country Information," and fill in the name of the destination country.

For medical and health information, we recommend you visit the Centers for Disease Control website at [www.cdc.gov/travel](http://www.cdc.gov/travel), then click on "Destinations" and scroll to the destination country's name. It is your personal decision to travel, and you are doing so with full knowledge of current travel recommendations and travel restrictions regarding the risks of COVID-19 or any other pandemic.

**FORCE MAJEURE:**

Force majeure means unusual and unforeseeable circumstances beyond BTA's control or the control of our suppliers, the consequence of which neither BTA nor its suppliers could avoid even with all due care, including, but not limited to, war, threat of war, riot, civil strife, terrorist activity (actual or threatened), industrial dispute, unavoidable technical problems with transport, machinery or equipment, power failure, changes imposed by rescheduling or cancellation of flights by an airline, natural or nuclear disaster, fire, flood, drought, adverse weather conditions, epidemics or outbreaks of illness and level of water in rivers.

In the event of a cancellation or material alteration to the trip as a result of the circumstances as described in this clause, BTA may, in their sole and absolute discretion: a) offer the traveler(s) alternative travel arrangements or products of comparable standard as may be appropriate in the circumstances; or b) if BTA does not offer alternative travel arrangements or products, BTA will make every effort to obtain a prompt proportional refund of monies paid by the traveler to the suppliers.

**YOU HEREBY EXPRESSLY ASSUME ALL OF THESE RISKS AND DANGERS, AND YOU HEREBY EXPRESSLY AGREE TO RELEASE FOREVER, DISCHARGE, AND HOLD US, AND OUR AGENTS, EMPLOYEES, OFFICERS, DIRECTORS, ASSOCIATES, AFFILIATED COMPANIES, GUIDES, GROUP LEADERS, AND SUBCONTRACTORS HARMLESS AGAINST ANY AND ALL LIABILITY, ACTIONS, CAUSES OF ACTIONS, SUITS, CLAIMS, AND DEMANDS OF ANY AND EVERY KIND AND NATURE WHATSOEVER WHICH YOU NOW HAVE OR WHICH MAY HEREAFTER ARISE OUT OF OR IN CONNECTION WITH THESE RISKS AND DANGERS.**

**CLAIMS DEADLINE AND EXCLUSIVE JURISDICTION:**

You agree to present any claims against us within 30 days after your travels end and to file suit within one year of the incident, and you acknowledge that this expressly limits the applicable statute of limitations to one year. Any unresolved disputes arising out of or in connection with our services shall be finally settled under the Rules of Arbitration of the International Chamber of Commerce by one or more arbitrators appointed in accordance with the said Rules.