



## 14 Days Itinerary

# Susan Eigenbrodt's Argentinian Adventure

[Covid-19 Related Disclaimer & General Risks of Travel](#)

[Boutique Travel Advisors Contact Details](#)

[About Boutique Travel Advisors](#)

[Tipping Recommendation in Buenos Aires, Argentina](#)

**Day 1** Flight from Los Angeles to Panama City (6 hr, 38 min)  
Flight from Panama City to Buenos Aires (7 hr, 16 min) +1  
Miravida Soho Hotel & Wine Bar, Buenos Aires [BTA BOOKED] (2 Nights)

**Day 2** Transfer · Ezeiza to Hotel 7:00 AM

**Day 3** Transfer · Hotel to AEP 10:00 AM  
Flight from Buenos Aires to Iguazu (1 hr, 50 min)  
Loi Suites Iguazu Hotel - Puerto Iguazu, Argentina (3 Nights)  
Private: Tangol Tours of Iguazu Falls (4 Days)

**Day 6** Flight from Iguazu to Buenos Aires (1 hr, 55 min)  
Patagonia Hiking: G Adventures (9 Days)

**Day 14** Transfer  
Flight from Buenos Aires to Panama City (7 hr, 32 min)  
Flight from Panama City to Los Angeles (7 hr, 4 min)

Connect with Boutique Travel Advisors

**Travel Insurance**

Travel Insurance By Chubb - For Susan Eigenbrodt



## Covid-19 Related Disclaimer & General Risks of Travel

Cancellations due to fear of travel or restrictions such as the requirement to quarantine due to Covid-19 are not covered reasons for cancellation.

Rules and regulations are changing on a daily basis. While Boutique Travel Advisors is doing our best to stay attuned to the requirements for travel to your travel destinations, the traveler is responsible for knowing and following the travel protocols.

Travelers are responsible for scheduling all Covid-19 related testing and completing all paperwork to allow for entry into the country of travel and also for the return to the US.

### ***Flight Preparation:***

Boutique Travel Advisors highly recommends that you check your flight for any changes at least 48 hours prior to departure and that you check in before arrival to the airport when possible. We recommend that you arrive at the airport **3 hours before your international flights** and at least **2 hours before flying domestically**.

Boutique Travel Advisors is not liable for any travel interruption or disruption.

**Risks of Travel and Release:** Boutique Travel Advisors assumes no responsibility for and shall not be liable for the acts or omissions on the part of any other party not under our control or any acts of God, unsafe conditions, terrorism, health hazards including pandemics, illness, weather hazards, or the suitability for a disabled person of any portion of any trip. We have no special knowledge of dangers during travel or at destinations. For information related to such dangers, we recommend going to the State Department travel website at [www.travel.state.gov](http://www.travel.state.gov), click on "Find International travel Information" then click on "Country Information", and fill in the name of the destination country. For medical and health information, we recommend going to the Centers for Disease Control website at [www.cdc.gov/travel](http://www.cdc.gov/travel), then click on "Destinations" and scroll to the name of the destination country. It is your personal decision to travel, and you are doing so with full knowledge of current travel recommendations and travel restrictions with regards to the risks of COVID-19.

YOU HEREBY EXPRESSLY ASSUME ALL OF THESE RISKS AND DANGERS, AND YOU HEREBY EXPRESSLY AGREE TO FOREVER RELEASE, DISCHARGE AND HOLD US, AND OUR AGENTS, EMPLOYEES, OFFICERS, DIRECTORS, ASSOCIATES, AFFILIATED COMPANIES, GUIDES, GROUP LEADERS, AND SUBCONTRACTORS HARMLESS AGAINST ANY AND ALL LIABILITY, ACTIONS, CAUSES OF ACTIONS, SUITS, CLAIMS, AND DEMANDS OF ANY AND EVERY KIND AND NATURE WHATSOEVER WHICH YOU NOW HAVE OR WHICH MAY HEREAFTER ARISE OUT OF OR IN CONNECTION WITH THESE RISKS AND DANGERS.

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# BOUTIQUE Travel<sup>®</sup> ADVISORS

## Boutique Travel Advisors Contact Details

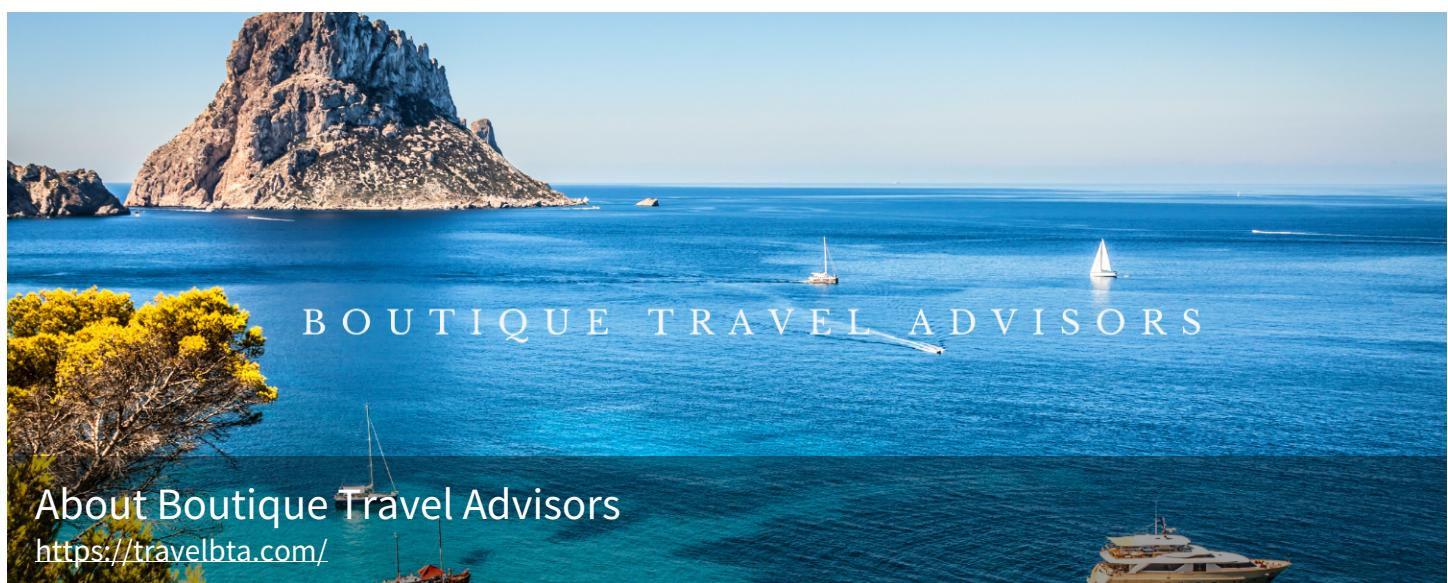
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About Boutique Travel Advisors  
<https://travelbta.com/>

At Boutique Travel Advisors, we believe luxury travel goes beyond welcome chocolates on pillows & first-class seats. Luxury travel can be subjective. To us, the definition of luxury travel embodies having the privilege to explore & experience the infinitely possible wonderments the world has to offer when we decide to mindfully venture outside of our comfort zone in our home environment.

From booking bespoke safaris in South Africa, serenely scenic river cruises through France's waterways, to private wine (+ pasta) tastings on the Amalfi Coast... BTA strives to curate each personalized itinerary with credible expertise, dedicated service & the whole-hearted intention for each traveler to exceed their travel goals and expectations while on the adventure of a lifetime.

Your BTA travel itinerary is more than a document of scheduled flights, tours, and dinner reservations. It is the motherboard, the holy grail, the backbone of a transformational journey that turns your individual, subjective experiences into heart-warming, thought-provoking, jaw-dropping, life-changing memories that are worthy of being cherished for a lifetime.

Our purpose is to make your travel dreams come true... We are here to make your every step along the way uncomplicated, stress-free, and wildly exciting. All we ask is, **where will your journey take you?**

To ensure your travels are smooth, please carefully review [BTA's Terms and Conditions](#) and of course, reach out with questions.



\*Tipping is customary in Argentina but purely discretionary. Tips should only be offered in the case of good service and the amount should reflect the level of service received. As a general rule we recommend that drivers are tipped US\$5-10 per person per day and local guides are tipped US\$10-20 per person per day. Taxi drivers are not normally tipped although it is customary to leave the change when it's small amount. Tipping is customary in most restaurants, but it's not obligatory. In general, you should tip about 10% of the bill.

We recommend bringing USD in cash for the Argentinean portion of this tour as it is easier than using a credit card or withdrawing ARS from an ATM. USD currency is accepted in travel agencies for booking optional activities.

## Day 1

### Los Angeles, Los Angeles International Airport to Panama City, Tocumen International Airport

Copa Airlines (CM)

CM

Carrier/Flight

LAX •

PTY •

6 hr, 38 min

Duration

Panama City, Tocumen International Airport to Buenos Aires, Ministro  
Pistarini Airport  
*Copa Airlines (CM)*

CM Carrier/Flight	PTY •	+1 EZE •	7 hr, 16 min Duration
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3:00 PM Check In	11:00 AM Check Out	2 Nights Duration
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**Room Selection**

**Room Category**

1 King Bed and 1 Large Twin Sofa Bed

**Room Description**

Included in your stay:

- Welcome Glass of Wine at the hotel.
- The possibility to enjoy a homemade a-la-carte breakfast at the hotel at no extra cost. The menu includes homemade yogurt and granola with fruits, scrambled, fried or poached eggs and bacon, fresh fruits, the most delicious medialunas in town, among other options.
- SUBE card - we will be happy to lend you one metro card if you wish to explore the city as a local.
- Free daily pass to an off-site gym. Please request this at the front desk.
- Free storage - if you are visiting other provinces and don't want to carry everything, you can store your luggage at the hotel until you are back in BA.
- 10% discount on our daily Wine Tastings -click [HERE](#) for more info.

**Room Notes**

The client's flight arrives 6:49 a.m. on December 29. The guest is booking the room for the night before (28-30) so that the room is guaranteed for her upon arrival in Buenos Aires early on the 29th.

**Price**

\$562

**Payment**

Pay at property

**Cancellation Policy**

Free cancellation until Dec 21 at 6:00pm (SA Eastern Standard Time)

**Day 2****Transfer · Ezeiza to Hotel**

Image credits: Julian Hochgesang on Unsplash

7:00 AM

Departure

**Payment**

\$35

**Notes**

Private transfer EZE to Hotel

Time: 06:49AM

Flight Number: Copa Airlines CM367

Phone +54 11 4774-6433

Miravida's WhatsApp: [wa.me/5491134825789](https://wa.me/5491134825789)

## Day 3



### Transfer · Hotel to AEP

Image credits: Julian Hochgesang on Unsplash

10:00 AM

Departure

#### Payment

\$25

#### Notes

Private transfer hotel to AEP

Phone +54 11 4774-6433

Miravida's WhatsApp: [wa.me/5491134825789](https://wa.me/5491134825789)

Buenos Aires, Jorge Newbery Airport to Iguazu, Cataratas del Iguazu  
International Airport  
*Aerolineas Argentinas (AR)*

AR Carrier/Flight	AEP •	IGR •	1 hr, 50 min Duration
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## Loi Suites Iguazu Hotel - Puerto Iguazu, Argentina

54 3757-498300

*Selva De Iryapu S/N Casilla de Correo 11, Puerto Iguazu, Argentina 3370*

Image credits: Loi Suites Iguazú Hotel on <https://maps.google.com/maps/contrib/112674198448265062738>

2:00 PM	11:00 AM	3 Nights
Check In	Check Out	Duration

Modern hotel surrounded by trees - Located 20 km away from the Iguazu Falls and 7 km from the downtown of Puerto Iguazu.

### Room Selection

#### Room Category

Studio Junior Single

### Price

\$1,129.20

### Cancellation Policy

Free cancellation by 24-Dec-2023



## Private: Tangol Tours of Iguazu Falls

Image credits: Gábor Sz. on Unsplash

4 Days

Duration

Day 1: Send us details of your flight arrival at Puerto Iguazu or Foz de Iguazu airport, and a driver will be waiting for you after your arrival, holding a sign with your name to take you to your hotel in downtown. Free evening to enjoy as you please.

Day 2: Depart from your hotel to the Puerto Iguazu National Park. Start from the New Visitors Center and walk to the "Natures Interpretation Center", then, go onboard the train that goes to the Cataratas Station (Iguazu Falls Station ; it's the trains first stop) in about 8 minutes or you can take a short walk through the "Green Trail" that leads to the beginning of the path towards the Upper and Lower trails of the Iguazu Falls. Otherwise you can take the same train to the Garganta Station (the biggest fall of the Iguazu Falls). Then, you'll go on the Great Adventure. It's divided into 2 parts: the navigation on semi-rigid zodiac boats down through the rapids of the river and waterfalls, reaching Puerto Macuco (3 kilometers from the falls). The second part is an exciting truck ride of about 8 km through the jungle following the Yacaratiá. Once you have finished the circuits, you must go back to the Visitors Center where the vehicles are waiting for the transfer back to the hotel.

Day 3: For your last day, visit the Brazilian side of the Park, which offers new facilities for you to enjoy during the tour. Upon arrival at the Visitors Center, we'll get on the panoramic buses that begin the tour of the park. After a while we'll get off the bus to start walking the paths. Some degree of difficulty, the path includes many stairs. The Iguazu falls Brazil side is the place for the best views of the falls. Bring your Camera ready to take many pics!

Day 4: According to your flight schedule, your driver will pick you up at the hotel to take to the airport to board your flight. End of services.

#### Inclusions:

Transfer IN (airport - hotel)

Transfer OUT (hotel - airport)

Argentinean waterfalls excursion and great adventure (private service)

Argentine waterfalls entrance

Brazilian waterfalls excursion

Brazilian waterfalls entrance

More information forthcoming!

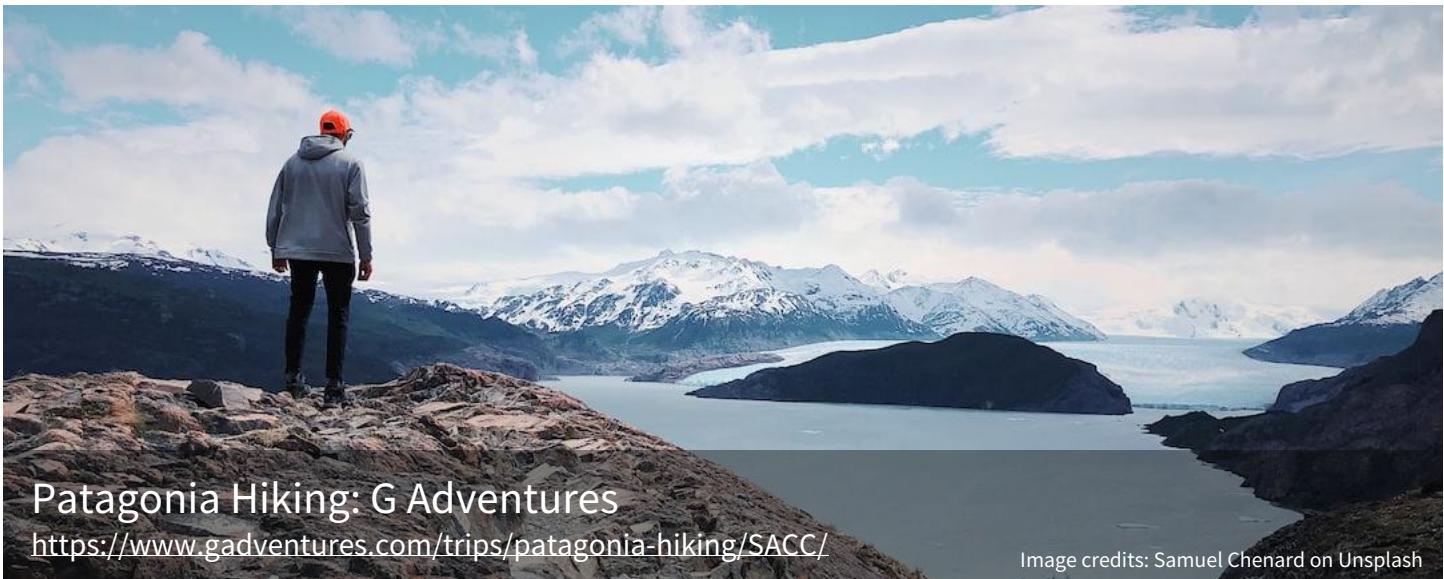
#### Price

\$550 USD

## Day 6

Iguazu, Cataratas del Iguazu International Airport to Buenos Aires, Jorge Newbery Airport  
*Aerolineas Argentinas (AR)*

AR Carrier/Flight	IGR •	AEP •	1 hr, 55 min Duration
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## Patagonia Hiking: G Adventures

<https://www.gadventures.com/trips/patagonia-hiking/SACC/>

Image credits: Samuel Chenard on Unsplash

**9 Days**

Duration

FINAL PAYMENT DUE 11/3/2023

- **Day 1 Buenos Aires**

As there are no planned activities until an evening welcome meeting, check into the hotel and enjoy the city. Opt to visit the districts of La Boca, Recoleta, and San Telmo or catch a tango show.

Booking pre or post trip accommodation is highly recommended to fully experience this vibrant city.

### Welcome Meeting - Meet Your CEO and Group activity

*1h*

Your opportunity to meet your CEO and fellow travellers, and learn more about your tour. Don't forget to see the notice in the lobby (or ask reception) for the official time and place to meet up with the group.

### Loi Suites Esmeralda Hotel (*or similar*) accommodation

*Hotel*

### Optional Activities

#### Buenos Aires Bike Tour

*Buenos Aires*

Experience this vibrant city cruising around on a bicycle with a local Argentine. Bike, helmet, knowledgeable tour guide, they've got it all taken care of, just come along for the ride and take in the many historical sights on offer. Discover Plaza de Mayo, San Telmo, colourful Caminito, and the working class neighbourhoods where Tango was born.

Meeting place: Carlos Pellegrini 1233

#### Buenos Aires Guided City Tour

*Buenos Aires*

Enjoy a guided tour exploring beautiful, vibrant Buenos Aires. Be introduced to historic sites and districts, including Plaza de Mayo where Eva Peron's famed balcony presides over the square. See La Boca and San Telmo's colourful street life, painted houses, and the famed Recoleta Cemetery.

#### Teatro Colón Tour

*Buenos Aires*

Explore this stunning opera house on a guided tour and find out why it is voted one of the best acoustic venues in the world.

#### La Boca Neighbourhood Visit

*Buenos Aires*

Visit La Boca to soak in the vibrancy of the barrio's brightly coloured buildings and El Caminito (a cobblestone street lined with artist studios that's often used as an impromptu setting for tango performances). Or, if lucky, catch a match at fabled La Bombonera, the home stadium of the Boca Juniors' fútbol club (the crowd's excitement is electric!).

- **Day 2 Buenos Aires/El Chaltén**

Fly south to the province of Santa Cruz and the town of El Calafate before transferring overland to El Chaltén. Often referred to as the trekking capital of Argentina, El Chaltén is the gateway to Cerro Fitz Roy and Cerro Torres, two of the most beautiful peaks in Patagonia.

Enjoy free time to warm up for the upcoming trek, opt to take a short hike to a nearby lookout or explore around town.

**Meals included:** Breakfast

The luggage restrictions for all Aerolineas Argentinas flights are 15kg for checked baggage and 8kg for carry-ons. No organic food is allowed as Patagonia is a protected area. Bags will be checked upon arrival in El Calafate.

**Plane transport**

*Buenos Aires El Calafate, 3h30m*

The luggage restrictions for all Aerolineas Argentinas flights are 15kg for checked baggage and 5kg for carry-ons. No organic food is allowed as Patagonia is a protected area. Bags will be checked upon arrival in El Calafate.

Look! Up in the sky! It's a bird! It's a plane! It's... yup, it is a plane, actually.

**Private Vehicle transport**

*El Calafate El Chaltén, 3h-3h30m*

Climb aboard, grab a seat, and enjoy the ride on our private G Adventures transportation.

**Free time activity**

*Afternoon*

Head out into the national park and start exploring beautiful Patagonia.

**Fitz Roy Inn (*or similar*) accommodation**

*Hotel*

- **Day 3 El Chaltén**

Climb into a double kayak for a gentle paddle along the Río de las Vueltas, inside Los Glaciares National Park. Get ready for breathtaking views of Fitz Roy mountain if the skies are clear.

**Meals included:** Breakfast

**Kayak in Río de las Vueltas activity**

*El Chaltén, 4h*

Hop on a bus to Condor Lagoon area, about 40 min away, and get ready for the adventure. Guides will provide all the necessary equipment for the kayak and once everyone is ready, they will do a safety talk. First the group will practice the movements in Condor Lagoon and then continue to Río de las Vueltas for about 6 km. During the journey, passengers will have the opportunity to see Fitz Roy mountain peaks from the river and amazing views of the National Park if the weather allows it. Head back to Chaltén by bus for a free afternoon.

**Fitz Roy Inn (*or similar*) accommodation**

*Hotel*

- **Day 4 El Chaltén**

Laguna de los Tres is the most popular trek in El Chaltén and for good reason. On a clear day, the view of Cerro Fitz Roy and the sparkling teal lake below are spectacular. The gradual start to the trek provides time to appreciate the stunning landscape and ease into the challenging trekking ahead. Although the 400m (1,312 ft) incline to reach the lake is taxing, the reward is well worth the effort.

**Meals included:** Breakfast

**Los Glaciares National Park Guided Hike activity**

*El Chaltén, 10h*

Enjoy a full day of hiking in Los Glaciares National Park. See granite pinnacles spiraling upward from the third largest ice field on earth. Hike to Laguna de los Tres to fully appreciate majestic Cerro Fitz Roy/Chaltén (3,441m/11,290 ft) one of the most famous and popular viewpoints of the mountain.

Distance travelled: 24km/15 miles.

Duration: 10 hours.

Elevation gain: 1040m (3412 ft.)

Terrain: some portions of the trail can be quite steep with loose rocks, boulders, and soil.

#### Fitz Roy Inn (*or similar*) accommodation

*Hotel*

- Day 5 El Chaltén/El Calafate

Explore one of El Chaltén's many trekking routes. Opt to explore the Laguna Torre trail to spot the dramatic Cerro Torre, hike to Laguna Capri or head up to the Condor Mirador to enjoy great views of the town. Afterwards, head to the quaint little town of El

Calafate, and opt for a hearty dinner to refuel.

**Meals included:** Breakfast

#### Free time activity

Explore the region by foot and hike one of the many trails around El Chaltén.

#### Private Vehicle transport

*El Chaltén El Calafate, 3h-3h30m*

Climb aboard, grab a seat, and enjoy the ride on our private G Adventures transportation.

#### Hosteria Posta Sur (*or similar*) accommodation

*Hotel*

#### Optional Activities

##### Cerro Torre Hike to El Chaltén

*El Chaltén*

Hike through the Cerro Torre Valley (Los Glaciares National Park; grade: easy to moderate) to Torre Lake and Glacier for a close view, weather permitting, of the awesome spires that make up Cerro Torre (3,102m/10,178 ft) and its neighbours. A treacherous cap of ice known to climbers as “the mushroom” tops this slender needle of granite. Stop by the lake for some relaxation upon your return.

##### Condor and Eagle Lookout

*El Chaltén*

Also known as Mirador de los Cóndores y Mirador de las Águilas. It's one of the shortest hiking options in the area, enjoy a lighter hike to a viewpoint often overflowed by condors with spectacular panoramic views of the town and the mountains.

Detour to another viewpoint to admire the Viedma lake and the steppe.

Distance: 6km

Duration: 1-2 hrs

##### Chorrillo del Salto Hike

*El Chaltén*

Enjoy an easy hike to see a waterfall hidden in National Park Los Glaciares. Trek around native forest alongside amazing views of de las Vueltas River.

Distance travelled: 7km

Time: 3 hours

- Day 6 El Calafate

Argentino Lake, discovered in 1873, is the southernmost of the four water sheets produced by the Pleistocene Glaciation. With its fjords and fingers it covers 1,505km<sup>2</sup> (935 mi<sup>2</sup>), and is considered one of the most breathtaking lakes in the world.

The Perito Moreno Glacier is an imposing river of ice, 2.7km (1.7 mi) wide by 55m (180 ft) high, which descends from the continental ice field to the Canal de los Tempanos.

**Meals included:** Breakfast

#### Perito Moreno Glacier Tour activity

*Perito Moreno Glacier*

Get out there and explore the natural wonder that is the Perito Moreno Glacier, one of the world's few "advancing" glaciers. Head to the southern end of Los Glaciares National Park, where Moreno's 60m (197 ft) wall of ice sporadically chokes off the narrow "Canal de los Tempanos" (Iceberg Channel) creating a natural ice dam, which eventually explodes in a dynamic display of force.

Please note this tour does not include walking on top of the glacier.

#### **Hosteria Posta Sur (*or similar*) accommodation**

*Hotel*

##### **Optional Activities**

**Perito Moreno Glacier Boat**

*Perito Moreno Glacier El Calafate*

Get a closer look at the sheer magnitude of the impressive Perito Moreno Glacier. Head out on the glacial lake for spectacular views of the south wall. Keep your camera at the ready, this won't be an experience you'll soon forget, but you'll want to capture it just in case.

- **Day 7 El Calafate**

Home to the immense Perito Moreno Glacier, the gaucho inspired cozy town of El Calafate is the perfect base for exploring the nearby glaciers. Los Glaciares National Park, the most renowned in Argentina, was created in 1973 to preserve this vast glacial area encompassing the Upsala Glacier and the incredible Onelli Bay. Opt to take navigation to see other glaciers in the region or go horseback riding in the Patagonian steppe.

The main strip of this tiny town is lined with small wooden shops, browse for souvenirs, chocolates, or stop in one of the restaurants for a rest.

**Meals included:** Breakfast

##### **Free time activity**

*Full Day*

Enjoy free time to explore town and the surrounding area.

#### **Hosteria Posta Sur (*or similar*) accommodation**

*Hotel*

##### **Optional Activities**

**Laguna Nimez**

*El Calafate*

Visit Laguna Nimez Reserve, a bird sanctuary protecting prime avian habitat. Spot flamingos, upland geese, silvery grebe, red-gartered coots and many other species found in the area.

- **Day 8 El Calafate/Buenos Aires**

Fly to the capital city of Argentina, Buenos Aires, the city of Tango! Enjoy a drink in one of the many sidewalk cafes and restaurants, or pre book an evening Tango experience! You'll soon begin to understand the contemplative Argentine way of life. Get together for one last meal—and a final bottle of wine. This will be your last chance to try Argentina's succulent bife and parrilladas, so dig in and enjoy!

**Meals included:** Breakfast

##### **Free time activity**

Take a city tour, visit La Boca or people watch from a trendy café.

##### **Plane transport**

*El Calafate Buenos Aires, 3h-3h30m*

Look! Up in the sky! It's a bird! It's a plane! It's... yup, it is a plane, actually.

#### **Loi Suites Esmeralda Hotel (*or similar*) accommodation**

*Hotel*

##### **Optional Activities**

**Tango Dinner Show - CONFIRMED!**

*Buenos Aires*

Discover the passion of tango. Watch the pros step and slide around the dance floor while you dine on a traditional Argentine dinner. Get lost in the music, savour the sensuality, and see why this traditional dance continues to ignite the senses of locals and visitors alike.

#### Day 9 Buenos Aires

Depart at any time.

**Meals included:** Breakfast

#### Optional Activities

##### Buenos Aires Bike Tour

###### *Buenos Aires*

Experience this vibrant city cruising around on a bicycle with a local Argentine. Bike, helmet, knowledgeable tour guide, they've got it all taken care of, just come along for the ride and take in the many historical sights on offer. Discover Plaza de Mayo, San Telmo, colourful Caminito, and the working class neighbourhoods where Tango was born.

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##### Teatro Colón Tour

###### *Buenos Aires*

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For more details on this itinerary, visit the "Documents" section.

## Day 14



### Transfer

Image credits: Julian Hochgesang on Unsplash

#### Payment

~\$50-60

## Notes

Private transfer Hotel to Airport

## Buenos Aires, Ministro Pistarini Airport to Panama City, Tocumen International Airport

Copa Airlines (CM)

CM Carrier/Flight	EZE •	PTY •	7 hr, 32 min Duration
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## Panama City, Tocumen International Airport to Los Angeles, Los Angeles International Airport

Copa Airlines (CM)

CM Carrier/Flight	PTY •	LAX •	7 hr, 4 min Duration
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Connect with  Boutique Travel Advisors

<https://www.instagram.com/travelbta/>

*"Travel becomes a strategy for accumulating photographs." // Susan Sontag*

As your dedicated travel curators, nothing fills our hearts quite like seeing beautifully captured moments of your unique experiences and exciting adventures. If you do choose to share and post photos of your journey, please tag us at @travelbta on [Instagram](#) and [Facebook](#)!

From the bottom of our hearts, we thank you for the thrill & honor of choosing BTA to be a part of your journey. We hope your travels lead you to beautiful destinations and left you with even more beautiful memories.

## Travel Insurance



<https://ctiusa.chubbtravelinsurance.com/cti/us-en/...>

Image credits: Scott Graham on Unsplash

### Company

Chubb - For Susan Eigenbrodt

### Notes

NOTE 9/18: TRAVELER IS INITIALLY INSURED FOR A TRIP VALUE OF \$1,850.00 — AIRFARE PLUS DEPOSIT. AGENT WILL UPDATE WITH ACTUAL TRIP VALUE.

### Preparing to Travel

#### Hour Emergency Hotline

**844.825.2264 (Inside the US) | 585.939.7468 Outside the US)**

#### **Travel Assistance Services**

Emergencies can escalate quickly when you are traveling away from home.

Chubb Travel Assistance Services are only a phone call away. You may call anytime to get the assistance you need to help manage your travel risk. As a Chubb client, you will have 24/7 access to emergency assistance when you are traveling away from home.

#### **CHUBB POLICY ID NUMBER:**

**To view your full policy, please find it in the Documents tab of your travel app.**

For Chubb Travel Insurance Plans FAQs, [Click Here](#)

For Chubb Covid-19 Information, [Click Here](#)

#### **CONTACT INFORMATION**

In a medical emergency or for travel assistance, call our Emergency Response Center at +1 877-319-4397 (Inside the US) or +1 240-330-1537 (Outside the US), press 1 for GGA. If you are outside the US, make sure to dial the appropriate country code or call collect if necessary.

For general coverage questions or changes to an existing policy, contact our Chubb Travel Protection Customer Service Center:

**844.825.2264(Inside the US) 585-939-7468(Outside the US)**

Option 3 directs to our Customer Service Center Team

Hours of operations: 8AM – 8PM EST, Monday - Friday

For medical emergencies or during trip assistance, contact our Chubb Travel Protection Assistance Center:

844.825.2264(Inside the US) 585-939-7468(Outside the US)

Option 1 directs you to our Chubb Travel Protection Assistance Team

Available 24 hours a day, 7 days a week, 365 days a year

**BTA highly recommends the purchase of travel insurance.**

**Travel Insurance Definition:**

“Travel Insurance” means coverage for personal risks incidental to planned travel, including one or more of the following:

- Interruption or cancellation of a trip or event;
- Loss of baggage or personal effects;
- Damage to accommodations or rental vehicles;
- Sickness, accident, disability, or death occurring during travel.

**What Your Travel Advisor May Do:**

Employees of a Travel Retailer MAY transact Travel Insurance on our behalf and under our direction, including:

- 1 Offering/disseminating information on our behalf, including brochures, buyer guides, descriptions of coverage, and price;
- 2 Referring specific coverage/feature/benefit questions to us;
- 3 Disseminating/processing applications for coverage, coverage selection forms, or other similar forms;
- 4 Collecting premiums on our behalf; and
- 5 Receiving/recording information to share with us.

**What Your Travel Advisor May Not Do:**

The Travel Retailer's employees:

- 1 Are NOT qualified or authorized to answer technical questions about the benefits, exclusions, or conditions of any of the insurance offered by the Travel Retailer; or
- 2 To evaluate the adequacy of a prospective insured's existing insurance coverage.