BOBBY SINGH
Full Stack Web Developer in Berlin

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Education

CareerFoundry, Berlin   Aug 2023 - May 2024
Certificate in Full Stack Web Development
500+ hours of hands-on training with guidance of industry leading tutor and mentor.

Udemy   Jun 2023 - Ongoing
Microservices with Node JS and React
Build, deploy, and scale an E-Commerce app using Microservices built with Node, React, Docker and Kubernetes

University of Stockholm, Stockholm
Bachelor's Degree · Media and Communication
Courses: Business, Management, Project management, Economics, Law and Media Production

Tech-Stack

- **Programming Languages:** HTML5, CSS3, JavaScript, TypeScript
- **Frameworks & Libraries:** React, Angular, jQuery, Node.js, Express
- **Testing:** Jest, Cucumber, Puppeteer, Gherkin (BDD), TDD
- **Mobile Development:** React Native, Expo
- **Database Management:** MongoDB, Cloud Firestore
- **API & Cloud Services:** RESTful APIs, JSON, Google Auth, Heroku, AWS Lambda
- **Development Tools:** Git, GitHub, Postman, Chrome Dev Tools, VS Code
- **Code Quality:** Code linting, cross-browser testing, accessibility tests
- **Security:** JWT authentication, OAuth authorization
- **Project Management & Collaboration:** Teams, G suite, Agile methodologies, Scrum , Ora, Slack

Soft skills

- Patience
- Problem solving
- Agile Mindset
- Communication
- Motivator
- Team player
- User-oriented
- Service mindset
- Fast learner
- Adaptability

Leadership Experience

Toastmasters International, Mercury Berlin
Vice President of Education
May 2024 – Ongoing

Languages

- Swedish - Native
- English - Fluent
- German - C1
- Spanish - Conversational

Summary

Jr. Full-Stack Developer with 8+ years of experience in both B2B and B2C environments. Proven expertise in software quality control and tech support for major companies like Facebook and Canon. Adept at collaborating with senior technical teams and software engineers in international settings. Boosted top accounts by 60% at Zalando through exceptional sales, service, and agility. Proficient in HTML, CSS, JavaScript, React, React Native, Angular, and Node.js.

Experience

NIO Automotive   *- Quality Software Engineer*   Feb 2023 - Jun 2024, Berlin
- Led content localization for the Swedish market within the car's UI, working with product management in China.
- Conducted acceptance testing on the car interface, including voice input, with a focus on test completeness.
- Used user feedback to improve the interface, created tickets in JIRA, and worked closely with software engineers in China.

Zalando Connected Retail   *- Nordic Account Manager*   July 2021 - Dec 2021, Berlin
- Boosted revenue by enhancing partnerships, leading to a 60% increase in top accounts' monthly revenue from 80,000 to 200,000 kr in 5 months.
- Led technical adoption of SaaS platform in the Scandinavian market, worked closely with the technical team to learn store integration with the Shopify API and personally assisted partners with 15-20 integrations.
- Collaborated agilely with partners to analyze inventory, optimize SaaS platform usage, educate, motivate, and identify the best solutions and opportunities.

Movinga - *Swedish Sales Agent*   May 2020 - July 2020, Berlin
- Achieved the #1 ranking in customer satisfaction with a 92% satisfaction score as a Sales Agent on the Swedish team, through high service and client engagement.
- Excelled fast in a competitive, self-driven environment, securing sales autonomously.
- Rapidly attained a top-three sales position within one month by exceeding sales targets by 30%, showcasing exceptional dedication.

Arvato Bertelsmann - *Various Roles*   Feb 2015 - Feb 2020 • 5yr, Berlin
Facebook Content Moderator, Tech-Support   April 2018 – Feb 2020, Berlin
- *Reviewed over 800 pieces of digital content daily, ensuring quality and policy adherence with 98% accuracy.*
- Resolved technical issues, including hacked account recovery, password retrieval, and wrongful impersonation.

Canon Technical Support   Feb 2015 – May 2018, Berlin
- Patiently provided computer support to customers, assisting with installing printers, cameras, and scanners.
- Collaborated with senior technical team to address customer inquiries, troubleshoot issues, and escalate problems.
- Served primarily the Swedish and UK markets, while also extending support to customers in NO and DK.

Arvato Bertelsmann - *Canon Business Support*   Feb 2015 – Jan 2017, Potsdam
- Managed B2B ticket inquiries and communications via phone, email, and Oracle CRM (Siebel).
- Employ analytical thinking and problem-solving to address and resolve or escalate complex issues.
- Built and maintained strong, professional relationships with partners, ensuring high partner satisfaction.

Web Development Projects

CareerFoundry - Project MyFlix (React and Angular)   *Dec 2023 - Jan 2024*
- API Development: Developed a RESTful API with Node.js and Express, using MongoDB for data management.
- API Testing: Tested API endpoints with Postman, ensuring robust and reliable data interactions.
- Frontend Development: Created a responsive single-page application using both React and Angular, delivering a beautiful user experience.
- User Features: Implemented key user features such as registration, login, bookmarking, and profile updates, enhancing user engagement and functionality.

CareerFoundry - Project Meet App   *Dec 2023 - Jan 2024*
- PWA Development: Developed a cross-platform, offline-capable PWA with React to display Google Calendar events in list and chart formats.
- Authentication: Used AWS Lambda for OAuth-based authentication and authorization.
- Testing: Converted user stories into unit (Jest), acceptability (Cucumber), and end-to-end (Puppeteer) tests.