

Education

CareerFoundry

Aug 2023 - May 2024
Certificate in Full Stack Web Development
500+ hours of hands-on training with guidance of industry leading tutor and mentor.

Udemy

Jun 2023 - Ongoing
Microservices with Node JS and React
Build, deploy, and scale an E-Commerce app using Micro-services built with Node, React, Docker and Kubernetes

University of Stockholm

Feb 2010 - Mar 2014
Bachelor's Degree - Media and Communication
Courses: Business, Management, Project Management, Economics, Law and Media Production

Technical Skills

- Programming Languages:** HTML5, CSS3, JavaScript, TypeScript
- Frameworks & Libraries:** React, Angular, jQuery, Node.js, Express
- Testing:** Jest, Cucumber, Puppeteer, Gherkin (BDD), TDD
- Mobile Development:** React Native, Expo
- Database Management:** MongoDB, Cloud Firestore
- API & Cloud Services:** RESTful APIs, JSON, Google Auth, Heroku, AWS Lambda
- Development Tools:** Git, GitHub, Postman, Chrome Dev Tools, VS Code
- Code Quality:** Code linting, cross-browser testing, accessibility tests
- Security:** JWT authentication, OAuth authorization
- Project Management & Collaboration:** Teams, G suite, Agile methodologies, Scrum , Ora, Slack

Leadership Experience

Toastmasters International, Mercury Berlin

May 2024 – Ongoing
Vice President of Education
In charge of 55+ members, scheduling their speeches, roles, and providing public speaking materials through a web-based platform. Implemented a new, more interactive communication style, which increased member engagement by doubling the advance role and speech signups.

Languages

- Swedish - Native
- English - Fluent
- German - C1
- Spanish - Conversational

Summary

Certified Full-Stack Developer with 8+ years of experience in both B2B and B2C environments. Proven expertise in software quality control and tech support for major companies like Facebook and Canon. Adept at collaborating with sr. technical teams and software engineers in international settings. Boosted top accounts by 60% at Zalando through exceptional sales, service, and agility. Proficient in HTML, CSS, JavaScript, React, React Native, Angular, and Node.js.

Web Development Projects

MyFlix - CareerFoundry Study Project (React and Angular)

Dec 2023 - Feb 2024

- API Development:** Developed a RESTful API with Node.js and Express, using MongoDB for data management.
- API Testing:** Tested API endpoints with Postman, ensuring robust and reliable data interactions.
- Frontend Development:** Created a responsive single-page application using both React and Angular, delivering a accessible user experience.
- User Features:** Implemented key user features such as registration, login, bookmarking, and profile updates, enhancing user engagement and functionality.

Work Experience

Freelance Web Developer / Designer - Self Employed

Aug 2024 - Oct 2024, Berlin

- Managed full-cycle web design projects independently, ensuring high client satisfaction and repeat business.
- Mastered new systems and tools, completing WordPress and Elementor projects ahead of deadlines.
- Developed mobile-responsive, visually appealing designs with optimised copy and images, enhancing user engagement.

NIO Automotive - Partime Quality Software Engineer

Feb 2023 - Jun 2024, Berlin

- Led content localization for the Swedish car UI, collaborating with product management in China.
- Conducted acceptance testing on the car interface, including voice input, ensuring test completeness.
- Improved the UI by incorporating user feedback, creating JIRA tickets, and working closely with software engineers.

Zalando Connected Retail - Nordic Account Manager

Jul 2021 - Dec 2021, Berlin

- Led technical adoption of SaaS platform in the Scandinavian market, worked closely with the technical team to learn store integration with the Shopify API and personally assisted partners with 15-20 integrations.
- Collaborated agilely with partners to analyze inventory, optimize SaaS platform usage, educate, motivate, and identify the best solutions and opportunities.
- Boosted revenue by enhancing partnerships, leading to a 60% increase in top accounts' monthly revenue from 80,000 to 200,000 kr in 5 months.

Movinga - Swedish Sales Agent

May 2020 - Jul 2020, Berlin

- Secured sales autonomously in a competitive, self-driven environment by tailoring offers to clients, consistently achieving high sales performance and client satisfaction.
- Achieved #1 ranking in customer satisfaction with a 92% score through exceptional service and client engagement, and rapidly attained a top-three sales position within one month by exceeding sales targets by 36%.

Arvato Bertelsmann - Various Roles

Feb 2015 - Feb 2020, Berlin

Arvato Bertelsmann - Facebook Content Moderator

Apr 2018 - Feb 2020, Berlin

- Reviewed over 800 pieces of digital content daily, resolving technical issues such as hacked account recovery, password retrieval, and wrongful impersonation, achieving a 98% accuracy rate in quality and policy adherence.

Arvato Bertelsmann - Canon Technical Support

Feb 2015 - May 2018, Berlin

- Faced with over 35+ customer inquiries daily and technical issues across Swedish & UK markets, and providing patient computer support for installing printers, cameras and scanners.
- Collaborated with the senior technical team to address customer inquiries, troubleshoot issues, and escalate problems with a 98% escalation validity.

Arvato Bertelsmann - Canon Business Support

Feb 2015 - Jan 2017, Potsdam

- Managed 70+ B2B inquiries daily and communications via, phone, email, and Oracle CRM (Siebel).
- Built and maintained strong partnerships, achieving the highest partner satisfaction rate in Europe.
- Achieved the highest partner satisfaction rate in Europe by resolving issues efficiently within the SLA

