

CURRICULUM VITAE

PERSONAL INFORMATION

Fullname: *Nguyen Thi Thu Ha*

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EDUCATION

University: Military Technical Academy

Degree: Engineer

Major: Electronic and Telecommunication Engineering

SUMMARY INFORMATION

- 8+ years experience in Software Testing: testing mobile or web apps, web service, API, process.
- Have testing certifications: ISTQB foundation, ISTQB Advance level Test Manager
- Knowledge about software testing lifecycle and process, testing method, software testing type: Agile, Waterfall, ...
- Have knowledge and experience with database, server: SQL Navigator, SQL Sever, SQL Developer, DB2, MongoDB, SSH, Xshell, WinSCP, PuTTY...
- Experience working with the banking system: Internet Banking, T24, Way4....
- Have experience in analyzing requirement, creating testcase, test data
- Knowledge about performance testing with Jmeter
- Experience working with these systems: Jira, IBM, Mantis
- Diligent, confident, active, creative, eager for learning.
- Good at teamwork, communication and presentation
- Quickly adapting to new environment & working under high pressure
- Completed “The ready for BA” provided by IPMAC

EXPERIENCE

VIETTEL POST

11/2020 - 03/2021

SENIOR TESTER

Project: VTMAN - is a mobile application, web application, is a management system for delivery of postal items for customer

Tools: Navicat, Postman, Jmeter, Postman, Jira

Responsibilities:

- Study system bussiness
- Analyze and review specification/requirement
- Create testcases, execute testcase, log bug, control bug, make test report
- Support developer finding failure and fix it
- Suggest ideas to improve the process
- Training about system for end-users
- Support Ops team check claim on product environment

VPBANK

08/2018 - 09/2020

SENIOR TESTER

Project:

1. **OCB – Omi Channel Banking:** is web & mobile application, is a internet banking service for individual customers. It includes some functions: Transfer, bill payment, Saving, Lending, Card Service,....
2. **B2B – Bank To Business:** is web application, is a internet banking service for business customers

Tools: SQL Server, SQL Navigator, MongoDB, SSH, WinSCP, puTTY, T24, W4, SOAPUI, Jira, ...

Responsibilities:

- Create test plan, monitor and control the testing activities, estimate resource
- Analyze and review specification/requirement
- Create testcase, review testcase
- Execute TCs and log bug, control bug, make test report, support UAT
- Create and maintain testware (test data, testing environment, utilities and tools)
- Support developer finding failure and fix it
- Assign & Manage task for outsourcing tester
- Training about system for new member
- Support Ops team check claim on product environment

**VIETTEL
SOFTWARE
VIETTEL
TELECOM**

01/2013 - 07/2018

TESTER , TEST LEAD

– **Project: :**

1. **mBCCS - Mobile Billing & Customer Care System:** is a mobile application, supports Viettel distribute channels to increase the number of subscribers and customer care. It includes some functions: Selling card/kit, register vas, connect subscriber, payment, customer care, ...
2. **MNP - Mobile Number Portability:** is 1 function on web, mobile app. It allows subscribers to change mobile network
3. **Bankplus for channel:** is a mobile banking application for Viettel distribute channel, includes some functions: charge money for mobile number; payment bill: water, internet, recharge money into bank account, transfer money,...
4. **Bonus for channel:** includes some process to calculate and pay commission for Viettel distribute channel
5. **BCCS for Halotel:** is a web application, support for business about communication of Viettel in Tanzania. It consists of several sub-system: Inventory management, Customer management, Payment& Billing, Customer Care....
6. **BCCS for Lumitel:** is a web app, support for business about communication of Viettel in Burundi. It consists of several sub-system: Inventory management, Customer management, Payment& Billing, Customer Care....
7. **Inventory Management:** is a web app, is one sub-system on BCCS system. It manages all information about goods, sale transactions, warehouse, SIM, channel ... for the telecom business system of Viettel
8. **SimToolKit, USSD:** is an application that is integrated into SIM, is one sub-system on BCCS system. It is a tool for distribute channel selling goods & increasing revenue for Viettel without computer/smartphone

Tools: SQL Server, SQL Navigator, SQL Developer, DB2, SSH, Xshell, SOAPUI, Jmeter, IBM, Jira,...

Responsibilities:

- Create test plan, monitor and control the testing activities
- Analyze and review specification/requirement
- Create testcase, review testcase
- Execute TCs and log bug, control bug to make test report
- Create and maintain testware (test data, testing environment, utilities and tools)
- Performance testing with Jmeter, LoadRunner
- Support developer finding failure and fix it
- Training about system for new member

- Write guideline and training users for using applications
- Support Ops team check claim on product environment
- Get survey from customer
- Training & Handover system for operating staff
- Onsite at Tanzania, Burundi country

CERTIFICATE

2016	ISTQB foundation
2020	ISTQB Advance
2020	TOEIC 670