



Nguyễn Vũ Hồng Ngọc

Business Analyst

Date of birth: 20/11/1995

Gender: Female

Phone: 0983201195

Email: kathnguyen1195@gmail.com

Address: Hanoi, Vietnam

OBJECTIVE

I want to be a great business analyst and have many achievements in my career

EDUCATION

Oct 2013 - oct 2017	University of Transport Technology Major: Information Technology - Information systems Good graduation
---------------------	---

WORK EXPERIENCE

Mar 2015 - May 2017	Philippines Private part-time Assistant - Translate, support for them at EQuest Center - Take care their children
Feb 2017 - Mar 2017	Graduation internship Sao Mai Soft Company Build enterprise cost management system
April 2017 - Aug 2017	Graduation Project Learn about Node.js and build a hairdressing chatbot app
Nov 2017 - Aug 2019	ImmiCa Company Financial adviser
Aug 2019 - April 2020	MKE English Center Teacher
june 2020 - july 2020	Tester Hanoi Center TESTER • Understand and analysis customer requirements. • Design test plans, test cases/test procedures/test script/test data. • Execute test base on test strategy/test plan/test case • Investigated potential defects and discussed them with developers. • Logged defects during the test execution phase. • Setup test environment, execution and report to team

Skill:

- + Website testing
- + Application testing
- + Mobile game testing
- + SQL for testing
- + API rest testing

July 2020 - 1 Mar 2021

GHMsoft

BA

- Understand, suggest and analysis customer's requirements.
- Draw mock-up on Axure RP 9, data stream by diagram.io
- Write documents and data stream on Confluence
- Transfer the requirement to Team Tech

ACTIVITIES

OCT 2013 - Sep 2016

Volunteer student

Member of Volunteer student

- Organize monthly events, connect with all student in university.
- Share how to hunt scholarships and student's life experiences to all students.
- Helping people around the country.

HONORS & AWARDS

2013-2014

Scholarship in 2nd semester 2013-2014 .

CERTIFICATIONS

2020

TESTER Certificate by Tester Hanoi Center

PROJECTS

PROJECT ITJOB

(Oct - Oct)

Customer	Ho Thi Nhu Hoa
Description	ITJOB used to manage Users Register, Personal Information, Course, RecruitmentRegister.
Team size	1
My position	Tester

My responsibilities	Write test case, Test Bugs, Write Report, Manage Bugs on Mantis/ Excel
Technologies used	SQL Server, excel, API

PROJECT NailSpa

(Oct - Jan)

Customer	Nailspa
Description	Manage CMS
Team size	4
My position	Business Analyst
My responsibilities	<ul style="list-style-type: none"> • Understand and analysis customer's requirements. • Draw mock-up on Axure RP 9, data stream by diagram.io • Write documents and data stream on Confluence • Transfer the requirement to Team Tech
Technologies used	SQL Server, API, Axure RP 9, Snagit 2020, diagram.io