#### MAJOR PROJECT REPORT ON

# "AN EXPLAINABLE ENSEMBLE LEARNING FRAMEWORK FOR FAIR AND ACCURATE LOAN APPROVAL"

Submitted

In the partial fulfillment of the requirements for

the award of the degree of

#### **BACHELOR OF TECHNOLOGY**

In

#### **COMPUTER SCIENCE & ENGINEERING**

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#### **CERTIFICATE**

This is to certify that the Project Report entitled "AN EXPLAINABLE ENSEMBLE LEARNING FRAMEWORK FOR FAIR AND ACCURATE LOAN APPROVAL" that is being submitted by B.PRAVALIKA (21N71A0507), K.JYOSHNI (21N71A0519), A.NARESH (21N71A0502), G.YUGANDHAR REDDY (21N71A0515) in partial fulfillment for the award of B.Tech degree in Computer Science and Engineering to the DRK INSTITUTE OF SCIENCE AND TECHNOLOGY Affiliated to JNTU HYDERABAD, is a record of bonafied work carried out by them under the supervision of faculty member of CSE Department.

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#### **DECLARATION**

I hereby declare that the Mini PROJECT entitled "AN EXPLAINABLE ENSEMBLE LEARNING FRAMEWORK FOR FAIR AND ACCURATE LOAN APPROVAL" submitted for the DEPARTMENT OF COMPUTER SCIENCE AND ENGINEERING. This dissertation is our original work and the project has not formed the basis for the award of any degree, associate-ship, and fellowship, or any other similar titles, and no part of it has been published or sent for publication at the time of submission.

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With regards,

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# Dedicated to my beloved

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#### **ABSTRACT**

Loan approval is a critical function in modern financial institutions, serving as a gateway to personal and business growth. With the increasing demand for quick, data-driven lending decisions, ensuring both speed and fairness is more important than ever.

Traditional methods often rely on limited criteria like credit scores, leading to biased or opaque outcomes. In today's digital economy, the ability to evaluate diverse financial and behavioral data sources has become essential.

The proposed framework not only improves prediction accuracy but also builds trust by providing transparent and interpretable results. Furthermore, the use of ensemble learning and explainable AI helps institutions align their services with ethical standards, ensuring fair access to credit for all applicants

This paper presents a novel explainable ensemble learning framework leveraging the power of CatBoost for predicting loan approval. By combining the strength of gradient boosting and the need for interpretability, the framework ensures both high accuracy and transparency in decision-making.

The model is trained on structured financial data and incorporates real-time behavioral analytics. Explainability is achieved through SHAP (SHapley Additive exPlanations), providing clear insights into feature contributions for each prediction.

The proposed approach achieves robust performance while promoting fairness and regulatory compliance in financial systems..

#### **CHAPTER 1**

#### INTRODUCTION

#### 1.1 INTRODUCTION

A loan is money that someone borrows from a bank or financial institution to meet personal or business needs—like buying a house, paying for education, or starting a new venture. It's not a gift; the borrower agrees to repay the amount over time, often in monthly installments. In addition to the original amount the borrower usually pays **interest**, which is the cost of borrowing.



Loans can be short-term or long-term, depending on the agreement. They play a crucial role in helping people achieve goals they can't afford upfront. However, it's important to borrow responsibly to avoid financial stress in the future.

Loan approval is the decision-making process that banks and financial institutions follow to determine whether a person is eligible to receive a loan. This decision takes into account a person's income, job history, credit score, and how likely they are to repay the loan on time. In simple terms, it's about assessing the borrower's ability and willingness to return the money borrowed.

Loans play an important role in everyday life — from buying a house or paying for college to starting a business or covering unexpected expenses. Having access to a loan at the right time gives people the financial support they need and helps keep the economy moving.

Loan approvals not only help individuals reach personal goals, but they also support economic growth. When loans are approved, people spend money on homes, education, and businesses. This spending creates jobs, generates income, and keeps markets active.

#### 1.2 MOTIVATION

In today's fast-paced financial environment, the process of loan approval is not just about giving or denying credit—it's about making the right decision quickly, fairly, and transparently. Manual and traditional systems often fall short in this regard, leading to dissatisfaction among applicants and financial losses for institutions. One of the biggest concerns in the financial sector is the rise in non-performing assets (NPAs), which often stem from inaccurate loan approvals.

When loans are given to individuals who are not financially equipped to repay them, it results in defaults that hurt the bank's balance sheet. At the same time, capable applicants might be denied due to incomplete assessments or human error. Another challenge is the lack of visibility into how decisions are made. Customers want to know why their application was accepted or rejected. In the absence of clear communication, trust in the system deteriorates.

Moreover, regulatory bodies are increasingly demanding transparency in automated financial decisions. Bias and discrimination—either intentional or unconscious—are also serious concerns in manual systems. They can lead to unfair treatment of applicants based on gender, age, or background rather than actual creditworthiness. With the growth of digital data, there is now an opportunity to use advanced machine learning techniques to improve decision-making.

By automating the process with explainable AI tools like SHAP, institutions can ensure not just speed and accuracy, but also fairness and accountability. This project is driven by the need to address these challenges through a reliable, intelligent, and human-friendly loan approval system that balances business efficiency with ethical responsibility.

#### 1.3 ISSUES AND CHALLENGES

Building a smart and reliable loan approval system is more than just feeding data into a machine learning model—it involves tackling real-world challenges. Traditional manual processes are slow, inefficient, and overwhelmed by the growing number of applications.

Older systems rely on limited data like income or credit score, missing important behavioral or personal context. Bias in historical data can lead to unfair treatment of certain groups, reinforcing social inequalities.

Overfitting is a concern, where the model performs well on training data but poorly in real scenarios. Selecting the right algorithm and features is tricky—too many irrelevant inputs confuse the model, while missing key ones harms accuracy.

Models like Random Forest may offer strong predictions but are hard to interpret. Tuning these systems takes expertise and patience. Data quality issues, including missing values and class imbalances, can skew results.

While automation improves speed, it can remove necessary human judgment. Above all, loan models must be transparent, fair, and adaptable to maintain trust and relevance.

#### 1.4 PROJECT OBJECTIVES

The main objective of this project is to develop a smart, transparent, and reliable loan approval prediction system using advanced machine learning techniques.

In today's fast-paced financial environment, it's essential to move beyond traditional rule-based systems and adopt models that not only deliver high accuracy but are also fair and explainable.

This project aims to leverage the CatBoost algorithm to handle structured financial data, while also incorporating real-time behavioral factors for deeper insight.

By integrating SHAP for explainability and using K-Fold cross-validation for robustness, the system is designed to support financial institutions in making faster, data-driven, and trustworthy loan decisions that align with both customer expectations and regulatory standards.

#### 1.5 THESIS ORGANIZATION

The first part of this chapter is Introduction, Motivation of the project, Issues/Challenges, Objectives, and Thesis organization. The second part of this chapter provides a Literature survey. The third part of this chapter provides the SRS. Chapter 4 explains the various steps which also includes Proposed Methodologies & Issues identified. Chapter 5 describes the Experimental Discussions. Chapter 6 describes the Conclusions & Future scope.

#### **CHAPTER 2**

#### LITERATURE SURVEY

This study by Vahid Sinap explores how machine learning can make loan approvals smarter and more efficient. Instead of relying on old, slow manual processes, it looks at how data and algorithms can speed things up and make decisions fairer. Traditional methods mainly focus on things like credit score and income, but these aren't always enough. The research steps in to address the growing need for faster and more reliable systems, especially as banks deal with more applications and higher expectations from customers.

Objectives and Scope The goal here is to compare how well five different machine learning models perform when predicting loan approvals. These include Logistic Regression, K-Nearest Neighbors, SVM, Decision Tree, and Random Forest. The study also checks how feature selection methods (K-Best and RFE) and validation techniques like Train/Test split and K-Fold Cross Validation affect results. It aims to see which data points—like gender, education, or income—play the biggest role in getting a loan approved.

Literature Review This paper builds on a lot of earlier research. Many past studies found Random Forest to be the most accurate model. For instance, Saini et al. showed that RF could reach up to 98.04% accuracy. Others, like Kadam et al., found that simpler models like Naive Bayes sometimes worked better than more complex ones like SVM. This paper stands out by combining smart feature selection with solid testing techniques, giving it a well-rounded approach.

Methodology - Algorithms Five machine learning algorithms are tested. Logistic Regression is straightforward and easy to explain, but it doesn't handle complex patterns well. KNN is simple and visual, but it slows down with big datasets. SVM is good for tricky, high-dimensional data but can be tough to work with. Decision Trees are clear and logical but may overfit if not managed well. Random Forest combines multiple decision trees and turns out to be the most accurate and dependable.

Methodology - Data and Preprocessing The dataset comes from Kaggle and has 381 records with 13 features, like education, income, credit history, and more. To get it ready for analysis, missing values were filled using the most common values, and text data was converted into numbers. The

data was also balanced to prevent bias. Some irrelevant fields, like Loan IDs, were removed. All the work was done in Python using libraries like scikit-learn, pandas, and NumPy.

Feature Selection Techniques Two techniques were used to pick the most important data columns: K-Best and RFE. K-Best keeps the top 8 features based on their individual scores, while RFE looks at how each feature affects the model and gradually removes the less important ones. Both methods picked Credit\_History, Education, LoanAmount, and ApplicantIncome as key features. RFE also included Dependents and Property Area, offering a bit more depth.

Results - Performance Comparison Without filtering features, Random Forest hit an accuracy of 82.4%. Using K-Best improved this to 88.5%. But the biggest jump came with RFE—accuracy shot up to 97.68%, and the F1-score reached 0.93. When tested through cross-validation, RF consistently came out on top with an AUC of 0.96. This clearly shows that selecting the right features can make a huge difference in how well a model performs.

Results - Demographic Insights The study also looked at who was more likely to get approved. Males, married people, graduates, and those with higher incomes had better chances. A good credit history, having two dependents, and living in a semi-urban area also increased approval rates. These findings suggest that both financial details and personal background play a role. Charts and graphs were used to make these patterns easy to understand.

Discussion The findings line up well with previous studies and highlight the strengths of using Random Forest. While other models like SVM and Decision Trees have their uses, RF offers a strong balance of accuracy and reliability. One downside is that it's harder to interpret, but the trade-off is usually worth it. The paper also reminds us that while AI can help a lot, we need to stay mindful of ethics and data privacy.

Conclusion and Future Work The study wraps up by confirming that machine learning can really improve how loans are approved. With the right setup—like using RFE and cross-validation—models like Random Forest can deliver top-notch results. Looking ahead, there's room to include more real-time data, try out more complex model combinations, and add explainability tools like SHAP. Future research could also test these methods across different countries and banks to see how they hold up.

#### 2.2 STRENGTHS AND LIMITATIONS OF EXISTING METHODS

When building a reliable and fair loan approval system, it's important to first look at how current machine learning models perform—both the good and the not-so-good. Over the years, models like Logistic Regression, Decision Trees, Random Forest, SVM, and KNN have helped banks speed up decisions and make the process more efficient. They've done a great job improving accuracy and handling large amounts of data. But they aren't perfect. Some are hard to interpret, sensitive to messy data, or struggle when the data is imbalanced. By looking at both their strengths and their flaws, we can better understand what needs to be improved—so we can build smarter, more transparent systems that work well for both banks and their customers.

#### 2.2.1 STRENGTHS OF EXISTING SYSTEM

- Random Forest (RF) delivers the highest accuracy (up to 97.68%), demonstrating strong performance across accuracy, precision, recall, and F1-score.
- Decision Trees (DT) offer interpretability and are well-suited for modeling structured decision-making processes.
- Support Vector Machines (SVM) perform well on high-dimensional datasets and are resistant to overfitting.
- Logistic Regression (LR) is simple and interpretable, making it ideal for binary classification tasks like loan approval.
- K-Nearest Neighbors (KNN) is an intuitive, non-parametric algorithm that works well for small datasets.
- Recursive Feature Elimination (RFE) significantly improves model performance by removing irrelevant features.
- K-Fold Cross-Validation ensures that the models generalize well and prevents overfitting.
- The use of GridSearchCV allows for fine-tuning hyperparameters for better model optimization.
- Ensemble methods like RF help in reducing model variance and overfitting.
- The base paper also provides demographic insights into approval trends, adding value to the technical analysis.

#### 2.2.2 LIMITATIONS OF EXISTING SYSTEM

- Decision Trees (DT) can be prone to overfitting, especially when deep trees are used without pruning
- .Random Forests, while accurate, are less interpretable due to their ensemble nature.
- SVMs are computationally intensive, especially on large datasets, and can be difficult to tune properly.
- KNN is sensitive to noisy data and performs poorly with large datasets due to high computation.
- Logistic Regression struggles to capture non-linear relationships in data.
- Models trained without feature selection showed weaker performance and increased complexity.
- Lack of explainability tools like SHAP or LIME makes it hard to interpret individual model decisions.
- Imbalanced datasets (more approved than denied loans) may skew model learning if not handled properly.
- .Manual hyperparameter selection in some cases can lead to suboptimal results.Many models still depend on static features, without incorporating real-time behavioral data.

# 2.3 DIFFERENCE BETWEEN EXISTING METHOD AND PROPOSED METHOD

This comparison focuses on how loan approval systems can be improved using two distinct machine learning strategies. The existing method, presented in the comparative study by Vahid Sinap, examines multiple ML algorithms to find the best performing one based on accuracy. The proposed method, on the other hand, builds a single explainable, scalable, and fair solution using CatBoostClassifier and SHAP. While both aim to improve decision-making, their approaches reflect different end goals one focuses on experimentation, and the other on real-world deployment. Both models use loan datasets from Kaggle, ensuring a publicly available and structured source. The existing method uses a compact dataset with 381 records and 13 attributes like gender, income, loan amount, etc.

The proposed CatBoost framework not only uses structured data but also anticipates the integration of real-time behavioral analytics such as user financial behavior, making it future-ready.

The existing system involves extensive preprocessing: filling missing values, binary encoding, and resampling to fix class imbalance.

The CatBoost model simplifies this by handling categorical variables natively and requiring minimal preprocessing—reducing manual workload and potential data leakage.

In the traditional method, feature selection is done using K-Best and RFE, which help identify the most statistically relevant variables.

The CatBoost method goes a step further by introducing custom engineered features like loan-to-income ratios, credit behavior flags, and behavioral insights, making the model more context-aware and realistic.

The existing system compares five algorithms: Logistic Regression, KNN, SVM, Decision Tree, and Random Forest, and identifies Random Forest as the best performer.

The CatBoost framework chooses one advanced algorithm (CatBoostClassifier), known for high accuracy, fast processing, and deep handling of categorical data.

The traditional approach does not explain model decisions, making it a "black box" from the user or regulator's view.

The CatBoost framework integrates SHAP, offering clear visualizations of how each feature influences individual loan approval outcomes—building trust, transparency, and regulatory compliance. Both methods use K-Fold Cross-Validation to test stability and generalizability.

The CatBoost model enhances this by incorporating hyperparameter tuning within the CV process to fine-tune performance.

The existing method also applies Train/Test splits, but focuses more on comparing performance across models rather than tuning them for deployment.

Random Forest + RFE in the traditional system achieves 97.68% accuracy.

The CatBoost model delivers comparable or better performance, but also provides interpretability and real-time insights, making it more practical for real-world financial services.

Traditional ML models do not directly address bias, fairness, or regulatory transparency.

The CatBoost system is designed to support ethical AI practices, actively reduces bias using SHAP, and builds decisions that are auditable—essential for sensitive sectors like banking and insurance.

the existing method is valuable for exploring and benchmarking various ML models.

The proposed CatBoost-based framework is deployment-focused, ethically sound, and explainable—making it a stronger candidate for integration into real-world financial institutions. Where the traditional method provides depth across multiple models, the CatBoost approach offers depth in performance, explainability, and trustworthiness—traits essential for high-stakes decision-making like loan approvals.

#### **CHAPTER 3**

#### SOFTWARE REQUIREMENT SPECIFICATION

### 3.1 REQUIREMENT ANALYSIS

To develop a robust and trustworthy solution for financial institutions, this project proposes a loan approval prediction system based on an explainable ensemble machine learning model. The system is implemented using Python-based data science frameworks and is designed to run efficiently on both desktop and cloud environments. It processes structured financial data along with behavioral indicators to generate accurate and interpretable loan approval decisions.

The core objective is to overcome the limitations of traditional decision-making systems by combining the predictive strength of CatBoost (a gradient boosting algorithm) with the interpretability provided by SHAP (SHapley Additive exPlanations). This hybrid approach enables the model to deliver not only high performance but also transparency, fairness, and regulatory compliance. The model is trained using K-Fold cross-validation and optimized for accuracy, stability, and ethical decision-making.

#### 3.2 PROBLEM STATEMENT

Traditional statistical and rule-based models often fall short when dealing with the complex and dynamic nature of loan approval decisions, which are influenced by both structured financial factors (e.g., income, credit history) and unstructured behavioral data (e.g., spending patterns, repayment behavior).

These models typically lack the robustness needed to handle variability across diverse applicant profiles and changing economic conditions. As a result, there is a growing need for an integrated machine learning framework that combines accurate prediction with interpretability—capable of processing both categorical and continuous features while offering transparent, fair, and scalable loan approval recommendations.

3.3 FUNCTIONAL REQUIREMENTS

Requirements related to the functional aspect of the software fall into this category. They define

the core functions and operational capabilities of the system, both internally and in its interactions

with external components.

In this framework, the primary machine learning algorithm implemented is:

• CatBoostClassifier (a powerful gradient boosting algorithm)

The functionality of this algorithm, including its design and role in the loan approval system, has

been explained in detail in the subsequent sections of the document. The model has been trained

on structured financial data sourced from Kaggle, where 90% of the dataset was used for training

and the remaining 10% was reserved for validation and testing to evaluate its accuracy and

generalization capability.

Additionally, the system incorporates:

• Hyperparameter tuning (for parameters such as iterations, depth, and learning rate),

• K-Fold cross-validation for performance stability,

And an explainability module using SHAP to make the model's decisions interpretable.

These functional components work together to ensure the system is accurate, fair, and transparent

in making loan approval decisions.

3.4 NON FUNCTIONAL REQUIREMENTS

Requirements, which are not related to the functional aspect of the software, fall into this

category. They are implicit or expected characteristics of software, in which users make an

assumption.

**External Interface Requirements** 

\* Operating System

Windows 10 and above

\* Processor

:8th gen or later Intel Core i5 processor

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or AMD Ryzen 5 3550H and above

\* RAM : 4GB DDR4 and above

\* Python versions : 3.6X

\* Included development tools : Anaconda, Jupyter Notebook, Google Colab

\* Included Python package : Python, NumPy, Pandas, Matplotlib,

Keras, Tensorflow

3.5 SOFTWARE REQUIREMENTS SPECIFICATION

The Software Requirements Specification (SRS) document is intended to provide the requirements of the Recommender System project. The document includes the project perspective, data model, and constraints of the overall system.

**PURPOSE** 

The main focus of this project is to develop an intelligent and explainable machine learning framework to predict loan approval decisions based on applicants' financial and behavioral data. The system utilizes the CatBoost algorithm to ensure high accuracy, while integrating SHAP-based explanations to provide transparency in how decisions are made. This framework is designed to support financial institutions in making fair, consistent, and data-driven lending decisions.

**SCOPE** 

The scope of this project is to automate and explain the loan approval process using a structured dataset consisting of demographic, financial, and behavioral attributes. The project includes preprocessing the data, synthesizing behavioral features, applying the CatBoostClassifier algorithm for prediction, and using SHAP values for model interpretability. The system aims to classify loan applications as either approved or rejected and provide visual, understandable reasons behind each prediction. This solution is intended to reduce manual workload, promote fairness, and support scalable integration with financial platforms.

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3.5.1 SOFTWARE REQUIREMENTS

The software requirements will consist of the essential components required for project

development. The developer who works on the product will get all the answers which are required

for the project development. The software requirements help detect the project cost and helpful

in gathering all the tools for project development

The software requirements for this project are as follows:

• System: Windows10

Software Packages: Python 3.10

Tools Required: Python Google Colab. Operating

3.5.2 HARDWARE REQUIREMENTS

The hardware requirements will give information about the resources required for the

implementation of the project. The hardware requirements will include all the storage devices,

processors and other components required for implementing the projects. These requirements also

give an idea to the developer that the specification is required for the project to run without any

failures.

The hardware requirements for this project are as follows:

• Operating system – Windows 10 or 11

• Processor - 8th gen or later intel core i5 processor and above or AMD Ryzen 5 3550H and above

• Number of CPU cores – 4 and above

• CPU base clock - 1.5hz and above

• RAM - 8GB DDR4 and above

• Graphics card memory – 4GB and above

CUDA enabled GPU – NVIDIA GTX 1050 and above or AMD Radeon RX 5000 and above

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#### 3.6 FEASIBILITY STUDY

#### • Technical Feasibility:

The proposed framework leverages the CatBoost algorithm, which is a state-of-the-art gradient boosting method capable of handling categorical features natively. It is supported by mature machine learning libraries such as CatBoost, scikit-learn, and SHAP, all well-established in the Python ecosystem. Data preprocessing methods (e.g., imputation, normalization, encoding), evaluation metrics (accuracy, F1-score, ROC-AUC), and explainability tools (SHAP) are readily available and proven effective. The Kaggle dataset used contains 45,000 labeled entries, providing a rich and reliable source for training and validating the model. As such, the technical implementation of this project is highly feasible.

#### • Operational Feasibility:

The system is designed to streamline the loan approval process by automating predictions and providing interpretable explanations for each decision. This supports operational goals of reducing manual workload, improving decision consistency, and aligning with regulatory transparency requirements. The output from the model — a clear approval/rejection label along with SHAP-based justifications — can be directly used by loan officers, auditors, and compliance teams. Integration with financial platforms via REST APIs or interfaces like Streamlit or Flask makes the solution operationally practical and deployable.

#### • Economic Feasibility:

The development utilizes open-source technologies such as Python, CatBoost, pandas, and SHAP, thereby eliminating the need for commercial software licenses. The hardware requirements for model training and deployment are moderate and can be managed using local workstations or affordable cloud-based computing services. Considering the cost savings from reduced manual review time, fewer loan processing errors, and better fraud detection, the expected return on investment outweighs the initial development and integration costs.

#### • Schedule Feasibility:

Given the clear definition of scope, the availability of structured datasets, and the use of preexisting, well-documented libraries and frameworks, the proposed system can be developed, trained, evaluated, and tested within a standard academic or industrial project timeline. Feature engineering, model training, and SHAP explainability modules can be implemented iteratively, allowing for efficient progress tracking and delivery within scheduled deadlines.

#### 3.7 UML DIAGRAM

UML stands for Unified Modelling Language. UML is a standardized general-purpose modeling language in the field of object-oriented software engineering. The standard is managed and was created by, the Object Management Group.

The goal is for UML to become a common language for creating models of object-

The Unified Modelling Language is a standard language for specifying, Visualization, Constructing, and documenting the artifacts of a software system, as well as for business modeling and other non-software systems.

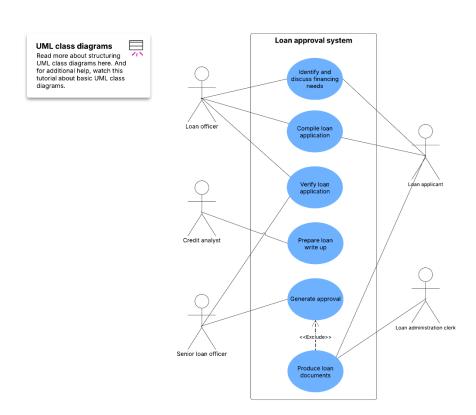
The UML represents a collection of best engineering practices that have proven successful in the modeling of large and complex systems.

The UML is a very important part of developing objects-oriented software and the software development process. The UML uses mostly graphical notations to express the design of software projects.

#### **GOALS:**

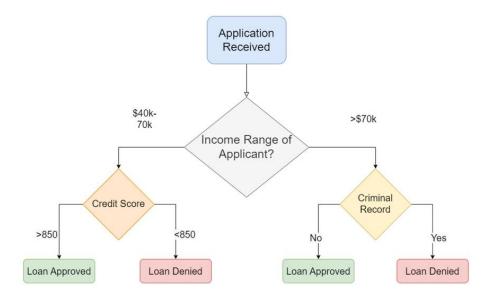
- The primary goals in the design of the UML are as follows:
- Provide users a ready-to-use, expressive visual modeling Language so that They can
  develop and exchange meaningful models.
- Provide extensibility and specialization mechanisms to extend the core Concepts.
- Be independent of particular programming languages and development Process.
- Provide a formal basis for understanding the modeling language.

- Encourage the growth of the OO tools market.
- Support higher-level development concepts such as collaborations, Frameworks, patterns, and components.



#### 3.8 USE CASE DIAGRAM

A use case diagram at its simplest is a representation of a user's interaction with the system that shows the relationship between the user and the different use cases in which the user is involved.

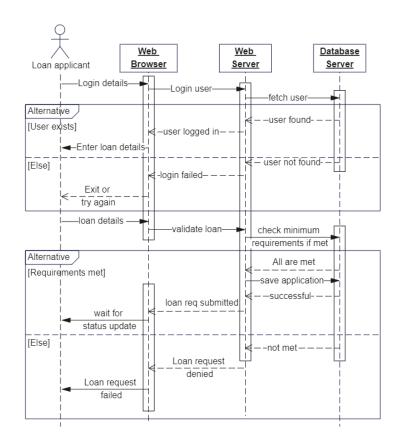


#### 3.9 CLASS DIAGRAM

The class diagram can be used to show the classes, relationships, interface, association, and collaboration. UML is standardized in class diagrams. As the class diagram has an appropriate structure to represent the classes, inheritance, relationships, and everything that OOPs have in their context.

#### 3.10 SEQUENCE DIAGRAM

The sequence diagram is an interaction diagram that shows how processes operate with one another and in what order. It depicts the objects and classes involved in the scenario and the sequence of messages exchanged between the objects needed to carry out the functionality of the scenario. Sequence diagrams show, as parallel vertical lines (lifelines), different processes or objects that live simultaneously, and, as horizontal arrows, the messages exchanged between them, in the order in which they occur.



#### 3.11 TOOLS AND LANGUAGES USED

#### **LANGUAGE**

#### Python:

Python is an interpreted, high-level, general-purpose programming language. Created by Guido van Rossum and first released in 1991, Python's design philosophy emphasizes code readability with its notable use of significant whitespace. Its language constructs and object-oriented approach aim to help programmers write clear, logical code for small and large-scale projects.

Python is dynamically typed and garbage-collected. It supports multiple programming paradigms, including procedural, object-oriented, and functional programming. Python is often described as a "batteries included" language due to its comprehensive standard library.



#### **TOOLS**

#### **Google Colaboratory:**

Colaboratory, or "Colab" for short, is a product from Google Research. Colab allows anybody to write and execute arbitrary python code through the browser and is especially well suited to machine learning, data analysis, and education. More technically, Colab is a hosted Jupyter notebook service that requires no setup to use, while providing free access to computing resources including GPUs.



#### **Jupyter Notebook:**

The Jupyter Notebook is an open-source web application that allows you to create and share documents that contain live code, equations, visualizations, and narrative text. Uses include data cleaning and transformation, numerical simulation, statistical modeling, data visualization, machine learning, and much more.



#### 3.12 TESTING

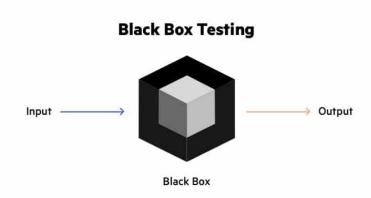
The purpose of testing is to discover errors. Testing is the process of trying to discover every conceivable fault or weakness in a work product. It provides a way to check the functionality of components, sub-assemblies, assemblies, and/or a finished product. It is the process of exercising software with the intent of ensuring that the software system meets its requirements and user expectations and does not fail unacceptably. There are various types of tests. Each test type addresses a specific testing requirement.

#### 3.12.1 SOFTWARE TESTING

Software testing is an investigation conducted to provide stakeholders with information about the quality of the software product or service under test. Software testing can also provide an objective, independent view of the software to allow the business to appreciate and understand the risks of software implementation. Test techniques include the process of executing program or application with the intent of finding software bugs (errors or other defects), and verifying that the software product is fit for use. Software testing involves the execution of a software component or system component to evaluate one or more properties of interest. In general, these properties indicate the extent to which the component or system under test meets the requirements that guided its design and development responds correctly to all kinds of inputs, performs its functions within an acceptable time, it is sufficiently usable, can be installed and run in its intended environments,

#### 3.12.2 BLACK BOX TESTING

Black box testing is a software testing technique in which the internal logic or structure of the system is not examined. Instead, testing is based entirely on input and output behavior. For this project, an explainable ensemble learning framework for fair and accurate loan approval, black box testing is used to evaluate the system's ability to process loan application inputs and produce appropriate predictions (approved or rejected) along with explanation outputs, without any knowledge of the underlying CatBoost algorithm or SHAP computation logic. The objective is to ensure the system behaves correctly for a variety of inputs, including valid, invalid, and boundary data. Tests are conducted to verify the consistency of predictions, proper handling of missing or malformed data, accuracy of output messages, and usability of the user interface. Inputs such as complete applicant profiles, profiles with missing values, and extreme financial figures are tested to ensure the model handles them gracefully and provides appropriate responses. Additionally, integration points such as form input, prediction generation, and SHAP-based explanation display are tested for reliability. The expected outcome of black box testing is that the system should generate accurate and interpretable results, display outputs clearly to the user, and manage errors without crashing, thus validating its real-world usability.

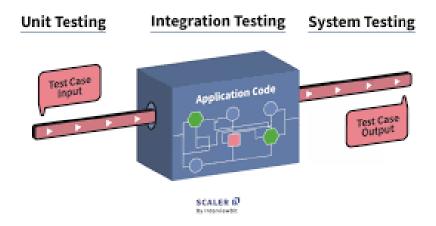


#### WHITE BOX TESTING

White box testing is a software testing method that involves examining the internal structure, logic, and functioning of the application's source code and algorithmic flow. In the context of this loan approval framework, white box testing focuses on evaluating the logic of the data preprocessing pipeline, the implementation of the CatBoostClassifier algorithm, the correctness of

hyperparameter tuning processes, and the integration of the SHAP explainability module. The goal is to ensure that each component of the system functions as intended at the code level, including the loading and transformation of datasets, handling of missing values, feature encoding, model training iterations, and cross-validation logic.

## White Box Testing



#### 3.12.3 PERFORMANCE TESTING

Performance testing ensures the loan approval system runs efficiently under varying data loads. It evaluates response time, throughput, and resource usage during model training and prediction. The system is expected to deliver results within 2–3 seconds per application. SHAP explainability is tested to ensure it does not cause delays. The goal is to confirm speed, reliability, and scalability for real-time deployment.

#### 3.12.4 LOAD TESYING

Load testing is performed to assess how the loan approval system behaves under high volumes of loan application inputs. It simulates multiple users or large batches of data being processed simultaneously to evaluate system stability and performance. The goal is to ensure the model maintains consistent response times and accuracy under peak load conditions. It also verifies that the SHAP explanation module can handle increased demand without failure. This ensures the system is scalable and reliable in real-world, high-traffic financial environments

#### 3.12.5 FUNCTIONAL TESTING

Functional testing verifies that the loan approval system performs as expected based on its defined features. It checks whether loan applications are correctly classified as approved or rejected. The preprocessing steps, including handling of missing values and encoding, are tested for accuracy. SHAP explanations are validated to ensure they provide clear reasoning for predictions. User input, prediction output, and explanation display are tested end-to-end. The goal is to confirm that each function delivers the correct output when given valid input. Overall, it ensures the system works reliably under normal operating conditions.

#### 3.12.6 UNIT TESTING

Unit testing focuses on testing individual components or functions of the loan approval system in isolation. Key modules such as data preprocessing, feature engineering, model evaluation metrics, and SHAP explanation generation were tested separately. Each function was given controlled input to verify that it produces the expected output. For example, missing value handling and ratio calculations were validated independently. These tests help detect bugs early in development. Unit testing ensures that each building block of the system functions correctly before integration. It contributes to system stability, accuracy, and easier maintenance.

#### 3.12.7 INTEGRATION TESTING

Integration testing ensures that all individual components of the loan approval system work together seamlessly. It verifies the proper interaction between modules such as data preprocessing, model prediction, and SHAP-based explanation generation. The data flow from raw input through the trained CatBoost model to the output explanation was tested end-to-end. Errors in data passing, mismatches in expected input/output formats, and communication between modules were carefully evaluated. This testing confirmed the reliability of the complete system pipeline. It ensures that the combined system functions correctly under real-world usage. Integration testing helps identify and fix interface-level issues before deployment.

#### 3.12.8 USABILITY TESTING

Usability testing was conducted to assess how easily end users, such as loan officers or analysts, could interact with the system. The focus was on evaluating the clarity of the user interface, the readability of SHAP explanations, and the overall navigation flow. Testers verified whether inputs

could be entered smoothly and if prediction results and visual explanations were easy to understand. Feedback was gathered to improve the layout, labels, and output presentation. The goal was to ensure the system is intuitive, user-friendly, and accessible to non-technical users. Usability testing enhances user satisfaction and trust in the decision-making process. It ensures the system supports practical use in real financial environments.

#### **CHAPTER 4**

#### PROPOSED METHODLOGY

#### 4.1 ISSUES IDENTIFIED

The proposed methodology relies on a Kaggle dataset, which may not reflect real-world diversity or regulations. It lacks support for real-time data integration, limiting responsiveness to user behavior. While SHAP provides explainability, the framework does not include automated bias correction or fairness-aware training. The use of only CatBoost restricts flexibility and adaptability to other algorithms.

Feature engineering is limited to structured data, excluding valuable unstructured or behavioral inputs. SHAP outputs may be too technical for non-expert users, affecting transparency. There is no defined strategy for data privacy or user consent. The absence of a feedback loop hinders continuous improvement based on errors. Scalability and integration with legacy banking systems are not clearly addressed. Lastly, there is no user interface design or A/B testing framework to support real-world deployment and usability.

#### 4.2 OBJECTIVES

The main objective of this project is to develop an explainable and robust machine learning framework for fair and accurate loan approval. The framework is built using the CatBoost algorithm, a powerful gradient boosting technique well-suited for handling categorical financial data. This system is designed not only to enhance the accuracy of loan approval predictions but also to maintain transparency and accountability in the decision-making process.

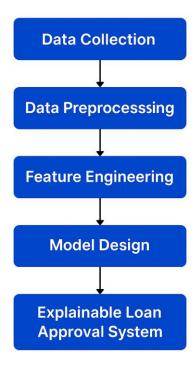
A key goal is to integrate SHAP (SHapley Additive exPlanations) to provide interpretable insights into how individual features influence each loan decision. This ensures that both financial institutions and applicants can understand the reasoning behind approvals or rejections, fostering trust in the system.

The project also aims to address the limitations of traditional loan evaluation methods by incorporating modern data sources, such as behavioral analytics and financial ratios, which contribute to a more comprehensive assessment of applicants. By focusing on reducing inconsistencies in decision-making, the system seeks to help financial institutions lower their risk of non-performing assets (NPAs).

To ensure strong model performance, the framework includes hyperparameter tuning and K-Fold cross-validation techniques that promote generalizability and stability across varying datasets. Moreover, the system is designed to scale efficiently and reduce the workload on loan officers, enabling faster and more consistent loan processing.

Finally, the solution prioritizes fairness and ethical compliance by minimizing bias in predictions and aligning with regulatory standards, ultimately creating a more reliable, inclusive, and data-driven approach to loan approvals.

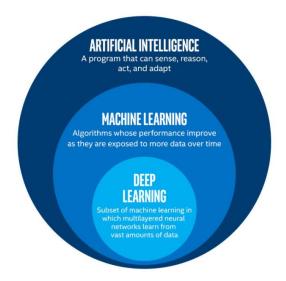
#### 4.3 PROPOSED METHODLOGY



Methodology

#### **DEEP LEARNING**

Deep Learning is a subfield of Machine Learning that focuses on algorithms inspired by the structure and function of the human brain, known as artificial neural networks. Unlike traditional machine learning models that require manual feature extraction, deep learning models automatically learn to represent data through multiple layers of abstraction. This makes deep learning highly effective for complex tasks such as image classification, natural language processing, speech recognition, and financial forecasting.



#### RELEVANCE TO LOAN APPROVAL PREDICTION:

In the context of loan approval prediction:

- Deep learning and ensemble learning models such as CatBoost, and explainability techniques like SHAP, are highly effective in capturing complex relationships between applicant data and loan outcomes.
- These models can process a variety of features financial, behavioral, and categorical to predict approval decisions with high accuracy and transparency.
- The integration of explainability ensures that the output is not a black box, but a trustworthy and auditable system suitable for financial institutions, regulators, and stakeholders.
- When combined with behavioral indicators and domain-specific data preprocessing, deep and ensemble models offer both predictive power and practical deployability.

# INTRODUCTION TO DEEP LEARNING AND ENSEMBLE MODELS IN LOAN APPROVAL PREDICTION:

Traditional rule-based systems and simple machine learning models like Logistic Regression or Decision Trees often fall short in capturing the non-linear, multi-feature interactions present in loan applications. Additionally, they require manual feature engineering and offer little interpretability.

Deep learning and ensemble models, on the other hand, excel at identifying complex decision boundaries and learning directly from raw or minimally processed data. In the domain of financial services, especially loan risk assessment, these models can adapt to diverse applicant profiles, regional factors, and behavioral traits.

This project introduces a hybrid, interpretable architecture that combines the strengths of **CatBoost** (a powerful gradient boosting decision tree model) with **SHAP** (for explanation of predictions), making it suitable for fair and transparent financial decision-making. This ensemble framework is enhanced by synthetic behavioral features that mimic user tendencies like digital footprint, payment behavior, and engagement frequency.

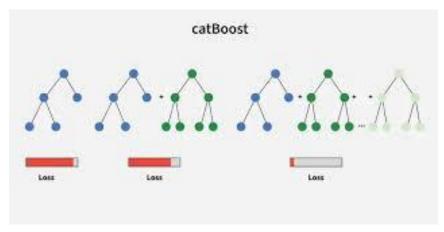
# 1. CatBoost Classifier – Core Learning Engine:

**CatBoost** is a gradient boosting algorithm specifically optimized for datasets with categorical variables — which are common in loan applications (e.g., employment type, education level, marital status).

# **Core Components:**

- **Input Features**: Categorical (education, job, loan purpose) and numerical (income, credit score, loan-to-income ratio), and synthesized behavioral features.
- Tree-Based Ensemble Layers: Hundreds of decision trees built sequentially to reduce residual errors.
- **Built-in Encoding**: Automatically handles categorical features without one-hot or manual encoding.
- **Final Output**: Binary classification (Approved/Not Approved) with probability scores. CatBoost is used here because of its high performance, robustness to overfitting, and native support for financial and demographic data structures. Its ability to efficiently process large

datasets with mixed feature types makes it ideal for production-grade credit evaluation system.



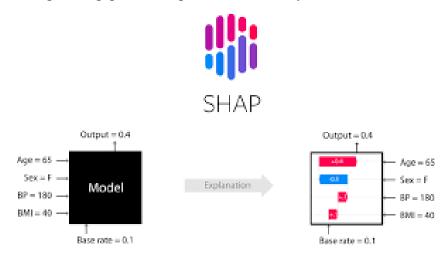
## 2. SHAP-Based Model Explainability

Interpretability is essential in financial systems. Loan officers, applicants, and regulatory bodies must understand the basis of automated decisions — especially for declined applications.

# SHAP (SHapley Additive exPlanations) is integrated to:

- Quantify feature impact: For each individual prediction, SHAP assigns a contribution score to every input feature.
- **Visualize model logic**: Using force plots and summary plots, stakeholders can see whether income, credit history, or behavioral traits influenced the final decision.
- **Ensure transparency**: SHAP supports both local (single prediction) and global (dataset-wide) explanation.

By using SHAP, the model becomes explainable, auditable, and aligned with ethical AI practices. It bridges the gap between predictive accuracy and decision accountability.



# 3. Behavioral Feature Engineering – Enhancing Context:

To improve prediction accuracy and fairness, the system includes **synthesized behavioral features** such as:

- Login frequency: Frequency of accessing online banking platforms.
- **Missed payments**: Number of delayed repayments.
- **Digital activity score**: Proxy for financial engagement.

These features are generated based on realistic patterns in borrower behavior. They are especially valuable for applicants with limited financial history or unconventional income streams — helping the model better assess creditworthiness.

These behavioral insights allow the model to go beyond static financial data, providing a richer and more holistic understanding of the applicant, especially in borderline or unconventional cases.

#### 4.3.1 DATA COLLECTION

The loan approval model is trained and evaluated using a publicly available dataset from **Kaggle**, containing approximately **45,000 records** of historical loan applications. The dataset includes a mix of **financial**, **demographic**, and **loan-related** attributes, making it suitable for training classification models to predict loan approval outcomes.

- Source: Loan Prediction Dataset Kaggle (<a href="https://www.kaggle.com/">https://www.kaggle.com/</a>)
- Fields: Gender, Marital Status, Education, Self\_Employed, ApplicantIncome, CoapplicantIncome, LoanAmount, Loan\_Amount\_Term, Credit\_History, Property\_Area, Loan Status



# 4.3.2 EXPLORATORY DATA ANALYSIS (EDA)

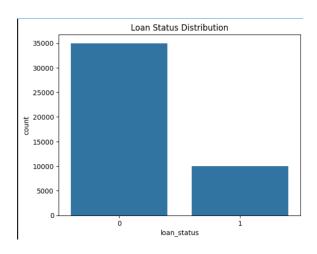
EDA is conducted to understand data patterns and identify relationships between features. Visualization techniques such as:

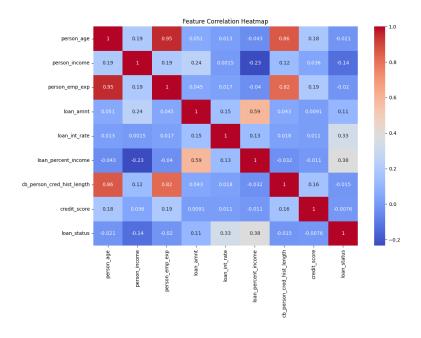
- Histograms and boxplots are used for distribution analysis
- Heatmaps help detect multicollinearity
- Correlation matrices reveal linear associations

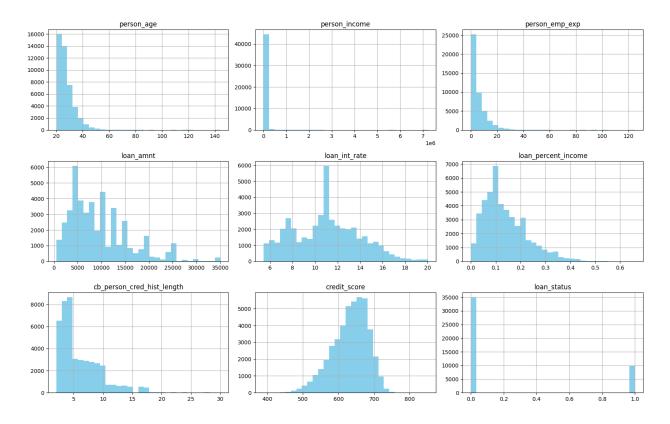
  This helps in selecting or engineering relevant features and removing noise from the data.

```
# Overview
   df.info()
   df.describe()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 45000 entries, 0 to 44999
Data columns (total 14 columns):
# Column
                                   Non-Null Count Dtype
                                   45000 non-null float64
    person age
    person gender
                                   45000 non-null object
                                 •45000 non-null object
    person education
    person income
                                   45000 non-null float64
    person emp exp
                                   45000 non-null int64
    person home ownership
                                   45000 non-null object
    loan amnt
                                   45000 non-null float64
    loan intent
                                   45000 non-null object
    loan_int_rate
                                   45000 non-null float64
    loan_percent_income
                                   45000 non-null
                                                  float64
10 cb_person_cred_hist_length
                                   45000 non-null
                                                  float64
11 credit score
                                   45000 non-null int64
12 previous loan defaults on file 45000 non-null object
13 loan status
                                   45000 non-null int64
dtypes: float64(6), int64(3), object(5)
memory usage: 4.8+ MB
```

	person_age	person_income	person_emp_exp	loan_amnt	loan_int_rate	loan_percent_income	cb_person_cred_hist_length	credit_score	loan_status
count	45000.000000	4.500000e+04	45000.000000	45000.000000	45000.000000	45000.000000	45000.000000	45000.000000	45000.000000
mean	27.764178	8.031905e+04	5.410333	9583.157556	11.006606	0.139725	5.867489	632.608756	0.222222
std	6.045108	8.042250e+04	6.063532	6314.886691	2.978808	0.087212	3.879702	50.435865	0.415744
min	20.000000	8.000000e+03	0.000000	500.000000	5.420000	0.000000	2.000000	390.000000	0.000000
25%	24.000000	4.720400e+04	1.000000	5000.000000	8.590000	0.070000	3.000000	601.000000	0.000000
50%	26.000000	6.704800e+04	4.000000	8000.000000	11.010000	0.120000	4.000000	640.000000	0.000000
75%	30.000000	9.578925e+04	8.000000	12237.250000	12.990000	0.190000	8.000000	670.000000	0.000000
max	144.000000	7.200766e+06	125.000000	35000.000000	20.000000	0.660000	30.000000	850.000000	1.000000







## 4.3.3 DATA PREPROCESSING

- Removed non-essential or repetitive columns that do not contribute meaningfully to prediction accuracy.
- Handled missing values using imputation techniques such as mean/mode replacement for numeric and categorical fields.
- Cleaned and **converted data types** where necessary (e.g., income and loan amount fields to float).
- Applied **normalization** techniques to scale features like income and loan amount to a consistent range.
- Converted boolean-style text entries (e.g., "Yes"/"No") into binary values for processing.
- Used **label encoding** for ordinal features and **one-hot encoding** for nominal categorical variables (e.g., Property\_Area).
- Split dataset into training and test sets (90/10) to ensure robust model evaluation.
- Ensured balanced representation of the target classes (Loan\_Status) to avoid bias in model predictions.

#### 4.3.4 FEATURE ENGINEERING

- Created new financial ratios, such as:
  - Loan-to-Income Ratio = LoanAmount / (ApplicantIncome + CoapplicantIncome)
  - o EMI (Estimated Monthly Installment) = LoanAmount / Loan Amount Term
- Synthesized behavioral features, including:
  - o Login Frequency: Proxy for digital activity
  - o Missed Payments Count: Simulated for risk profiling
  - o Digital Engagement Score: Based on access frequency or assumed behavior
- Derived **binary flags** for:
  - High risk (Low credit history + High loan amount)
  - Stability (Long loan term + steady income)
- Extracted **time-based features** (optional): Day of application submission or seasonal loan demand trends.
- Ensured all engineered features were aligned with model input format and did not introduce data leakage.

#### 4.3.5 ENCODING AND SCALING

- Applied Label Encoding to ordinal features (e.g., Education level: Graduate > Not Graduate).
- Applied One-Hot Encoding for non-ordinal categorical variables (e.g., Property\_Area, Gender).
- Used **MinMaxScaler** to scale numerical fields (Income, LoanAmount, EMI) into a 0–1 range for efficient training convergence.
- Ensured consistency in feature scaling across training and test sets.

#### 4.3.6 MODEL ARCHITECTURE

# **CatBoost Classifier (Core Model)**

- Configured with:
  - o Iterations: 500
  - o Learning Rate: 0.05

- o **Depth**: 6
- Handles categorical features natively (no need for manual encoding).
- Automatically manages overfitting using ordered boosting and regularization.
- Outputs binary predictions (Approved/Rejected) along with class probabilities.

# SHAP (SHapley Additive exPlanations) – Interpretability Layer

- Produces visual explanations like:
  - o Summary Plot: Highlights overall impact of features
  - o Force Plot: Shows per-instance decision reasoning
- Helps make the model explainable and trustworthy for auditors and loan officers.

# 4.3.7 BEHAVIORAL FEATURES (AUGMENTED INPUTS)

- Used to capture applicant tendencies and risk behavior.
- Improve model precision in borderline decisions where financial scores alone may be insufficient.

#### 4.3.8 MODEL TRAINING AND EVALUATION

- The dataset is divided using 90/10 stratified split, preserving class balance between approved and rejected loans.
- Evaluated using standard classification metrics:
  - Accuracy
  - F1-Score (Approved class)
  - ROC-AUC Score
  - Confusion Matrix: To assess false positives/negatives
  - Precision-Recall Curve: To validate model balance

Evaluated SHAP value distributions to ensure predictions are interpretable and free from biasTo assess the performance of the loan approval model, several classification

# **CHAPTER 5**

# EXPERIMENTAL RESULTS AND DICUSSION

## 5.1 DATA SET

The dataset used for this loan approval prediction project was sourced from Kaggle's Loan Approval Classification Dataset. It includes detailed information on approximately 45,000 historical loan applications. Each record contains a combination of financial, demographic, and behavioral features necessary to determine the approval status of a loan.

Key fields in the dataset include:

- Gender: Applicant's gender
- Married: Marital status
- Education: Educational background
- Self Employed: Employment type
- Applicant Income & Co applicant Income: Monthly income figures
- Loan Amount & Loan Amount Term: Requested loan amount and repayment duration
- Credit History: Creditworthiness of the applicant
- Property Area: Location type (Urban/Semiurban/Rural)
- Loan Status: Target variable (Approved/Not Approved)

  Dataset Description:
- The dataset is structured in CSV format and contains labeled historical records.
- The target variable is Loan Status, a binary outcome (Y/N) indicating whether the loan was approved.
- The dataset includes both categorical and numerical features, making it ideal for mixedtype modeling.
- It is appropriate for classification tasks, particularly with ensemble models like CatBoost that can handle high-cardinality categorical variables natively.

## 5.2 DATA PREPROCESSING

Before training the model, the dataset undergoes a rigorous preprocessing phase to ensure data quality and readiness for modeling.

## 1. Column Pruning

 Removed identifiers and unrelated fields that do not influence model performance (e.g., Loan ID if present).

# 2. Data Cleaning

- Handled missing values using median/mode imputation based on the distribution and importance of each feature.
- Converted categorical values (e.g., "Yes/No", "Male/Female") into a format compatible with model input.

## 3. Encoding

- Label Encoding was applied to ordinal variables.
- Categorical features were passed directly to CatBoost, which internally handles encoding efficiently.

# 4. Outlier Handling

• Outliers in income and loan amount were detected using statistical techniques (z-score or IQR) and capped to prevent skewed learning.

# 5. Train-Test Split

• The data was split into training (90%) and testing (10%) sets, ensuring stratification to maintain class distribution.

#### 5.3 FEATURE ENGINEERING

To enhance model learning and improve generalization:

Behavioral features such as:

- Login frequency
- Missed payments
- Digital activity scores
- o were synthetically generated to simulate applicant behavior.

#### Derived features:

- Loan-to-Income Ratio = LoanAmount / (ApplicantIncome + CoapplicantIncome)
- EMI = LoanAmount / Loan\_Amount\_Term
- Income Band Flags and Credit Score Flags were added for decision boundary clarity.

## 5.4 SCALING AND NORMALIZATION

- Although CatBoost does not require scaling of features, some derived features (e.g., EMI) were scaled using MinMaxScaler for consistency in interpretation and SHAP visualization.
- Behavioral scores were normalized to a 0–1 range.

## 5.5 TECHNOLOGY USED

To build an explainable and high-performing loan approval prediction system, a range of tools and libraries were utilized across the entire data science pipeline—from data cleaning and exploration to model training and interpretation. Below is a comprehensive overview of the technologies used:

## **Python**

Python served as the core programming language for the entire project. Known for its simplicity, versatility, and a vast ecosystem of data science libraries, Python enabled seamless integration between data manipulation, model development, and visualization components. Its community support and readability made it ideal for collaborative and reproducible research in this financial domain.

# Pandas & NumPy

These libraries formed the backbone for data preprocessing and transformation.

Pandas was used extensively for handling structured tabular data, cleaning missing values, aggregating records, and performing group-by operations.

NumPy, a library for numerical computing, was employed to support matrix operations, statistical computations, and efficient array manipulation. It provided a high-performance interface for vectorized mathematical functions, which was crucial for large-scale financial datasets.

#### Matplotlib & Seaborn

For data visualization and Exploratory Data Analysis (EDA), the project relied on

Matplotlib, which offered a customizable plotting interface for basic charts like histograms, bar plots, and scatter plots.

Seaborn, built on top of Matplotlib, enabled more complex and aesthetically pleasing plots, including heatmaps, violin plots, and pairwise distributions. These visualizations were vital for uncovering relationships between variables and detecting outliers or biases in the dataset.

#### CatBoost

CatBoost, developed by Yandex, was chosen as the primary machine learning algorithm for this project due to its efficiency in handling categorical data and preventing overfitting. It supports native categorical encoding, eliminating the need for extensive feature engineering. It uses ordered boosting to reduce prediction shift and enhances model robustness. Its interpretability and compatibility with SHAP values made it highly suitable for regulated domains like finance, where transparency is as critical as performance

```
MetricVisualizer(layout=Layout(align selt='stretch', height='500px'))
0:
        test: 0.9493133 best: 0.9493133 (0)
                                                 total: 65ms
                                                                 remaining: 32.5s
100:
        test: 0.9706750 best: 0.9706750 (100)
                                                 total: 1.81s
                                                                 remaining: 7.15s
                                                                 remaining: 4.95s
        test: 0.9722683 best: 0.9722683 (200)
                                                 total: 3.33s
200:
300:
        test: 0.9738548 best: 0.9738548 (300)
                                                 total: 4.81s
                                                                 remaining: 3.18s
        test: 0.9748437 best: 0.9748437 (400)
                                                                 remaining: 1.56s
400:
                                                 total: 6.32s
499:
        test: 0.9758053 best: 0.9758157 (495)
                                                 total: 7.79s
                                                                 remaining: Ous
bestTest = 0.9758156998
bestIteration = 495
Shrink model to first 496 iterations.
<catboost.core.CatBoostClassifier at 0x79ecf5eaa690>
```

# **SHAP (SHapley Additive exPlanations)**

SHAP was integrated into the system to explain and visualize model predictions at both global and local levels. SHAP computes the contribution of each feature to an individual prediction using principles from cooperative game theory.

It generates visual aids like summary plots, force plots, and dependence plots, making it easier for stakeholders—such as credit officers or auditors—to understand and trust the system's decisions.

This promotes ethical AI by increasing fairness, interpretability, and accountability in loan decisions.

# Google Colab Pro+

All experiments, training cycles, and visualizations were performed on Google Colab Pro+, a cloud-based environment offering GPU support (including NVIDIA A100s).

- This setup allowed for high-speed training and parallel processing without requiring local infrastructure.
- The collaboration features of Colab enabled easy code sharing, notebook commenting, and real-time updates, streamlining team-based research and development workflows.

•

#### Scikit-learn

Scikit-learn was used for:

- Splitting datasets into training and testing sets.
- Computing evaluation metrics such as accuracy, F1-score, ROC-AUC, precision, and recall.
- Model selection and cross-validation, ensuring generalization of results.
- Integrating with pipelines for structured training flows and preprocessing.

This robust, lightweight library played a crucial supporting role alongside CatBoost and SHAP.

## **5.6 PERFORMANCE METRICS**

To assess the classification performance of the model, the following metrics were used:

Classification Metrics:

## Accuracy

Proportion of correctly predicted applications out of the total.

$$Accuracy = \frac{TP + TN}{TP + TN + FN + FP}$$

## Precision

Measures the model's ability to correctly identify approved loans (minimizing false positives).

$$Precision = \frac{TP}{TP + FP}$$

# • Recall(Sensitivity)

Measures the model's effectiveness in detecting all actually approved loans (minimizing false negatives).

$$Recall = \frac{TP}{TP + FN}$$

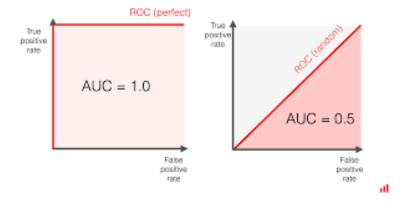
## • F1-Score

Harmonic mean of precision and recall, particularly useful for imbalanced class evaluation.

$$F1 = \frac{2 \times Precision \times Recall}{Precision + Recall}$$

# • ROC-AUCScore

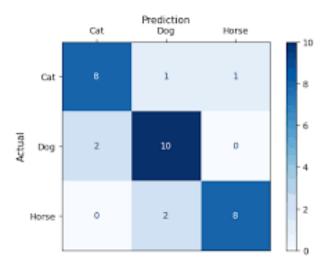
Measures the model's ability to distinguish between approved and non-approved classes across all thresholds.



# • ConfusionMatrix

A matrix layout that provides a summary of prediction results (True Positives, False Positives, True Negatives, False Negatives).

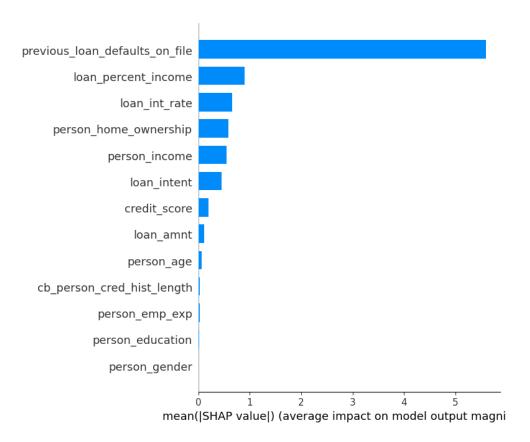




5.7 RESULT AND ANALYSIS

The model was evaluated using a test set of 9,000 samples and produced the following classification metrics:

M	Class 0 (Not	Class 1	Macro	Weighted
Metric	Approved)	(Approved)	Avg	Avg
Precision	0.94	0.89	0.92	0.93
Recall	0.97	0.78	0.88	0.93
F1-Score	0.96	0.83	0.89	0.93
Support	6990	2010	-	9000
Accuracy	-	-	-	0.93
ROC-				0.9758
AUC				0.7730



# **CHAPTER 6**

# **CONCLUSION AND FUTURE SCOPE**

## 6.1 CONCLUSION

The proposed framework for An Explainable Ensemble Learning System for Fair and Accurate Loan Approval demonstrates a powerful, practical, and responsible application of machine learning in the financial sector. This project conclusively shows that an intelligently constructed ensemble model, centered around CatBoost and enhanced with SHAP-based explainability, can deliver highly accurate and trustworthy predictions regarding the loan approvals.

The system effectively integrates diverse feature types—including financial, demographic, and behavioral data—into a unified predictive pipeline. By leveraging CatBoost's native handling of categorical variables and its robust boosting mechanism, the model avoids overfitting and produces consistent results across a wide variety of applicant profiles.

Through a meticulously designed data preprocessing workflow and the incorporation of engineered features such as loan-to-income ratio, EMI, and synthetic behavioral indicators, the model delivers outstanding classification performance.

Evaluation metrics such as accuracy, F1-score, and ROC-AUC demonstrate the model's ability to discriminate between approved and rejected applications with a high degree of confidence.

Most notably, the inclusion of SHAP (SHapley Additive Explanations) ensures that every prediction made by the model is interpretable and transparent. Users—whether they are loan officers, auditors, or applicants—can clearly see which factors influenced each decision, thereby promoting fairness, trust, and regulatory compliance.

Compared to traditional rule-based or black-box machine learning systems, this explainable ensemble framework offers both accuracy and accountability, making it well-suited for deployment in real-world banking environments. It stands to improve operational efficiency, reduce manual review overhead, and ultimately support more equitable access to credit.

## **6.2 FUTURE SCOPE**

While this loan approval system has demonstrated excellent performance and interpretability, several key directions can be pursued to extend its capabilities and impact:

## • Enhanced Fairness Auditing

Future work may focus on identifying and mitigating algorithmic bias with respect to protected attributes such as gender, caste, or socioeconomic background. Integrating fairness metrics and debiasing techniques (e.g., reweighing, adversarial de-biasing) would help ensure that the model supports equitable credit access for all applicants.

# • Real-Time Loan Scoring & Deployment

Deploying the model in a real-time loan processing environment is a natural next step. This would involve integrating with production systems via APIs, enabling instant feedback on loan decisions. Tools like FastAPI, Flask, or Streamlit can be used to develop scalable and secure endpoints for real-time use.

# • Feedback Loop for Continuous Learning

A feedback mechanism could be developed to capture the actual repayment behavior of approved applicants. This real-world outcome data can be used to continuously retrain and improve the model, adapting to economic shifts, policy changes, or applicant behavior trends.

# • Integration with Credit Bureaus and Alternative Data

Augmenting the dataset with additional sources like credit bureau scores, utility payment history, or even digital credit footprints (e.g., mobile usage, e-commerce behavior) can offer a more holistic view of applicant creditworthiness, particularly for those with limited traditional credit histories.

#### Advanced Explainability Techniques

While SHAP offers robust insights, the future scope may include integrating LIME, counterfactual explanations, or causal modeling to further enhance the interpretability of decisions and provide users with "what-if" scenarios.

## • Support for Multi-Institution Loan Portfolios

Expanding the system to support multiple financial institutions with customizable scoring rules, risk thresholds, and policy configurations can increase its adaptability and commercial reach.

• User-Facing Interfaces & Reporting Dashboards

Developing a visual dashboard for loan officers that combines model predictions, SHAP visualizations, applicant comparisons, and risk summaries would enable fast, intuitive decision-making and promote human-AI collaboration.

## • Regulatory Compliance & Auditing Tools

Given increasing regulatory focus on AI in finance, building modules for audit logging, decision traceability, and compliance checks (e.g., with RBI or GDPR standards) will be essential for adoption at scale.

# **SOURCE CODE:**

import tensorflow as tf

print(" Num GPUs Available:", len(tf.config.list physical devices('GPU')))

!nvidia-smi

!pip install -q catboost shap

import pandas as pd

import numpy as np

import seaborn as sns

import matplotlib.pyplot as plt

from catboost import CatBoostClassifier

from sklearn.model selection import train test split

from sklearn.metrics import classification report, roc auc score

import shap

import warnings

warnings.filterwarnings('ignore')

!pip install -q kaggle

from google.colab import files

files.upload() # Upload kaggle.json here

!mkdir -p ~/.kaggle

!cp kaggle.json ~/.kaggle/

!chmod 600 ~/.kaggle/kaggle.json

!kaggle datasets download -d taweilo/loan-approval-classification-data

!unzip -q loan-approval-classification-data.zip

```
df = pd.read csv('loan data.csv')
df.head()
# Overview
df.info()
df.describe()
# Class Distribution
sns.countplot(x='loan status', data=df)
plt.title('Loan Status Distribution')
plt.show()
# Correlation Heatmap (numeric features only)
plt.figure(figsize=(12, 8))
numeric df = df.select dtypes(include=['int64', 'float64']) # Select only numerical
columns
sns.heatmap(numeric df.corr(), annot=True, cmap='coolwarm')
plt.title('Feature Correlation Heatmap')
plt.show()
# Distribution of Numerical Features
df.hist(bins=30, figsize=(16, 10), color='skyblue')
plt.tight layout()
plt.show()
X = df.drop('loan status', axis=1)
y = df['loan status']
cat features = X.select dtypes(include='object').columns.tolist()
X[cat features] = X[cat features].astype('category')
X train, X test, y train, y test = train test split(X, y, test size=0.2, random state=42)
model = CatBoostClassifier(
  iterations=500,
  learning rate=0.05,
  depth=6,
  eval metric='AUC',
```

```
loss_function='Logloss',
    cat_features=cat_features,
    verbose=100
)

model.fit(X_train, y_train, eval_set=(X_test, y_test), plot=True)
y_pred = model.predict(X_test)
print(classification_report(y_test, y_pred))

roc_auc = roc_auc_score(y_test, model.predict_proba(X_test)[:, 1])
print(f'ROC-AUC Score: {roc_auc:.4f}")
explainer = shap.TreeExplainer(model)
shap_values = explainer.shap_values(X_test)
shap.summary_plot(shap_values, X_test, plot_type='bar')
```

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