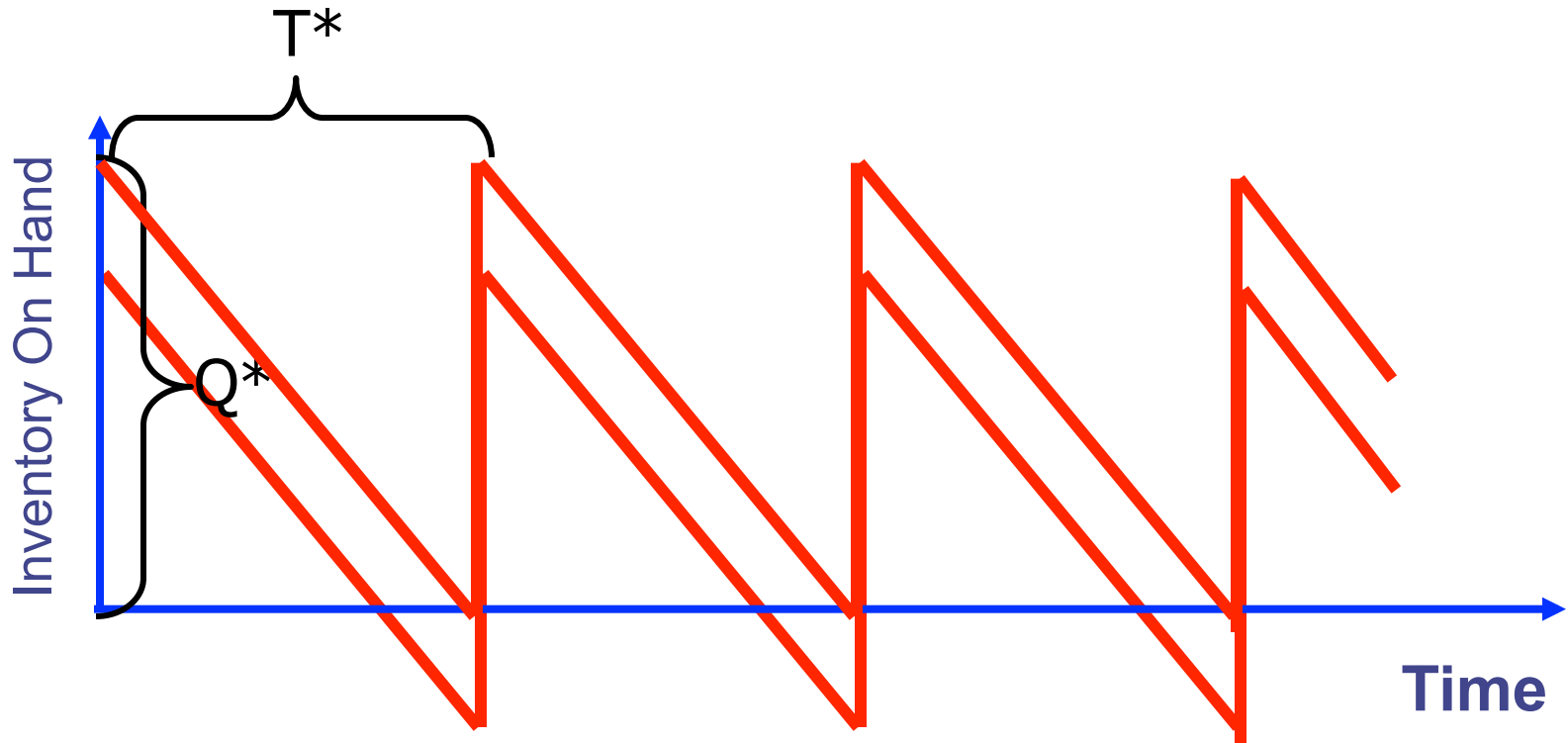


Single Period Inventory Models: Allowing for Stockouts

Assumptions: EOQ with Planned Backorders

- Demand
 - **Constant** vs Variable
 - **Known** vs Random
 - **Continuous** vs Discrete
- Lead Time
 - **Instantaneous**
 - Constant vs Variable
 - Deterministic vs Stochastic
 - Internally Replenished
- Dependence of Items
 - **Independent**
 - Correlated
 - Indentured
- Review Time
 - **Continuous** vs Periodic
- Number of Locations
 - **One** vs Multi vs Multi-Echelon
- Capacity / Resources
 - **Unlimited**
 - Limited / Constrained
- Discounts
 - **None**
 - All Units vs Incremental vs One Time
- Excess Demand
 - None
 - **All orders are backordered**
 - Lost orders
 - Substitution
- Perishability
 - **None**
 - Uniform with time
 - Non-linear with time
- Planning Horizon
 - Single Period
 - Finite Period
 - **Infinite**
- Number of Items
 - **One** vs Many
- Form of Product
 - **Single Stage**
 - Multi-Stage

EOQ with Planned Backorders



What will happen to Q^* and T^* if we allow for planned backorders at some cost (c_s)?

EOQ with Planned Back Orders

Notation

D = Average Demand (units/time)

c = Variable (Purchase) Cost (\$/unit)

c_t = Fixed Ordering Cost (\$/order)

h = Carrying or Holding Charge (\$/inventory \$/time)

$c_e = c \cdot h$ = Excess Holding Cost (\$/unit/time)

c_s = Shortage Cost (\$/unit/time)

Q = Replenishment Order Quantity (units/order)

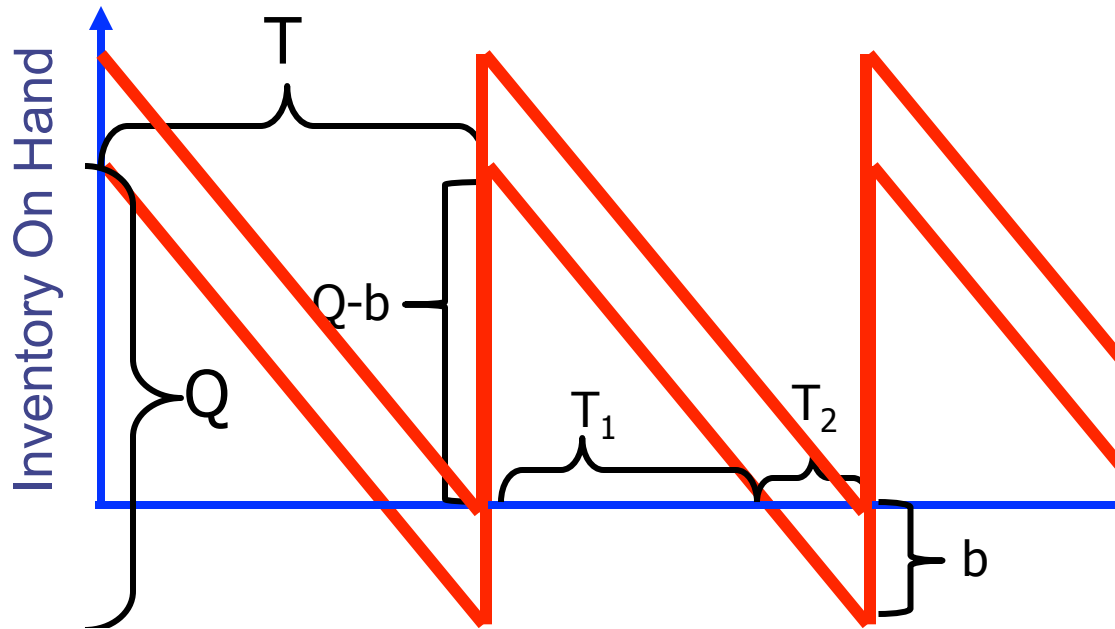
T = Order Cycle Time (time/order)

$N = 1/T$ = Orders per Time (order/time)

$TRC(Q)$ = Total Relevant Cost (\$/time)

$TC(Q)$ = Total Cost (\$/time)

EOQ with Planned Backorders



From similar triangles:

$$\frac{Q}{T} = \frac{(Q-b)}{T_1} = \frac{b}{T_2}$$

$$\frac{T_1}{T} = \frac{(Q-b)}{Q} \quad \frac{T_2}{T} = \frac{b}{Q}$$

$$TRC(Q, b) = c_t \left(\frac{D}{Q} \right) + c_e \left(\frac{1}{2} \right) \left(\frac{T_1}{T} \right) (Q-b) + c_s \left(\frac{1}{2} \right) \left(\frac{T_2}{T} \right) (b)$$

$$TRC(Q, b) = c_t \left(\frac{D}{Q} \right) + c_e \left(\frac{1}{2} \right) \left(\frac{(Q-b)}{Q} \right) (Q-b) + c_s \left(\frac{1}{2} \right) \left(\frac{b}{Q} \right) (b)$$

$$TRC(Q, b) = c_t \left(\frac{D}{Q} \right) + c_e \left(\frac{(Q-b)^2}{2Q} \right) + c_s \left(\frac{b^2}{2Q} \right)$$

Planned Backorders - Solution

EOQ with Planned Backorders

$$TRC(Q, b) = c_t \left(\frac{D}{Q} \right) + c_e \left(\frac{(Q - b)^2}{2Q} \right) + c_s \left(\frac{b^2}{2Q} \right)$$

$$Q_{PBO}^* = \sqrt{\frac{2c_t D}{c_e}} \sqrt{\frac{(c_s + c_e)}{c_s}} = Q^* \sqrt{\frac{(c_s + c_e)}{c_s}}$$

$$b^* = \frac{c_e Q_{PBO}^*}{(c_s + c_e)} = \left(1 - \frac{c_s}{(c_s + c_e)} \right) Q_{PBO}^*$$

Inventory Policy

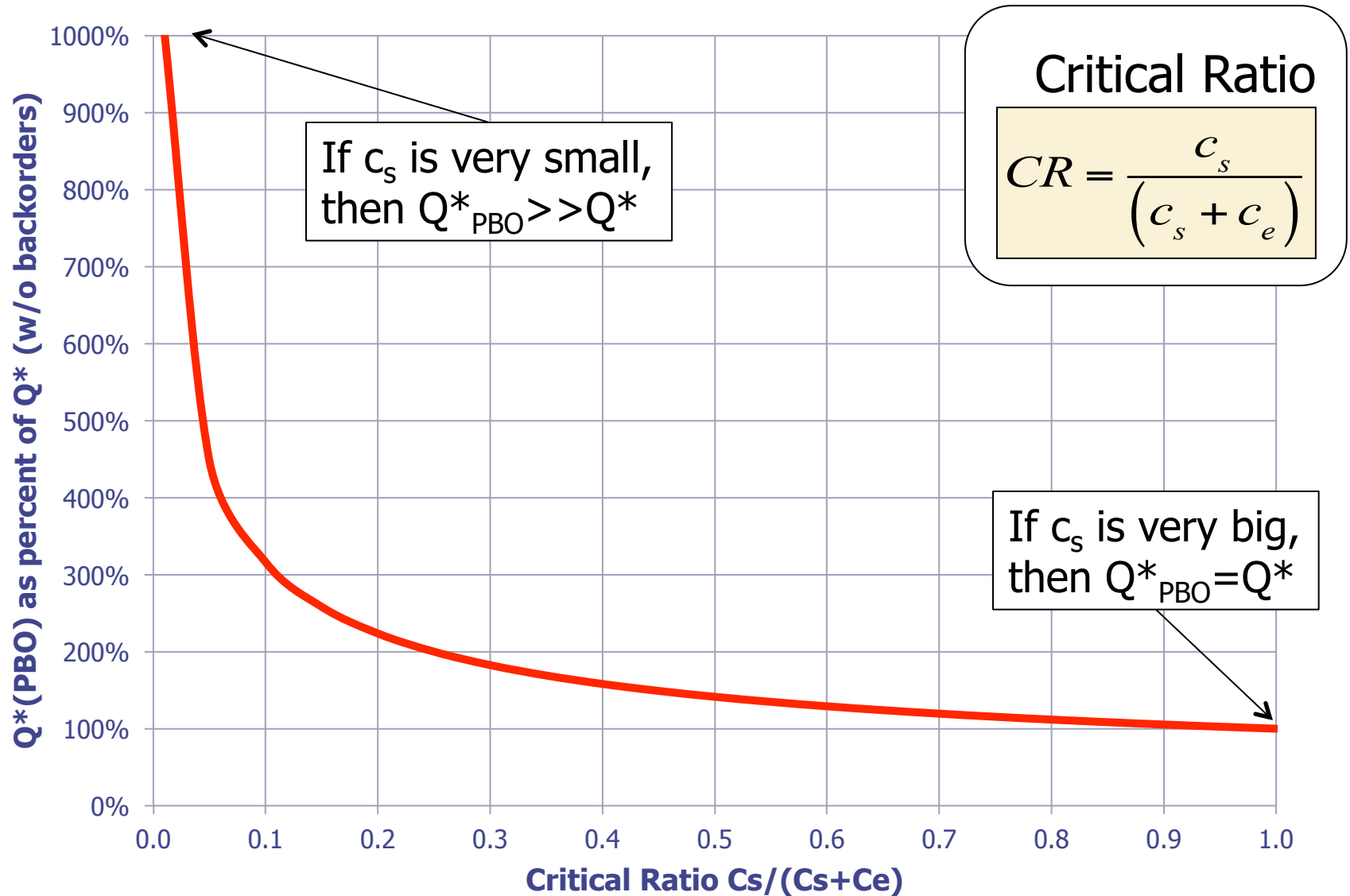
Order Q_{PBO}^* when IOH = - b^*

Order Q_{PBO}^* every T_{PBO}^* time periods

Critical Ratio

$$CR = \frac{c_s}{(c_s + c_e)}$$

EOQ with Planned Backorders



Probabilistic Demand: Single Period Models

Assumptions: Single Period Models

- Demand
 - Constant vs **Variable**
 - Known vs **Random**
 - **Continuous** vs Discrete
- Lead Time
 - **Instantaneous**
 - Constant vs Variable
 - Deterministic vs Stochastic
 - Internally Replenished
- Dependence of Items
 - **Independent**
 - Correlated
 - Indentured
- Review Time
 - **Continuous** vs Periodic
- Number of Locations
 - **One** vs Multi vs Multi-Echelon
- Capacity / Resources
 - **Unlimited**
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 - **None**
 - All Units vs Incremental vs One Time
- Excess Demand
 - None
 - All orders are backordered
 - **Lost orders**
 - Substitution
- Perishability
 - **None**
 - Uniform with time
 - Non-linear with time
- Planning Horizon
 - **Single Period**
 - Finite Period
 - Infinite
- Number of Items
 - **One** vs Many
- Form of Product
 - **Single Stage**
 - Multi-Stage

Example: NFL Replica Jerseys

- Situation:
 - In 2002 Reebok had sole rights to sell replica NFL football jerseys
 - Jerseys have unique names & numbers
 - Peak sales last about 8 weeks
 - Lead time from contract manufacturer is 12-16 weeks
- Main Issue:
 - Reebok had to commit to an order in advance while the actual demand was uncertain
- Question:
 - How many Jerseys of each player should they order?



Case adapted from Parsons, J. (2004) "Using A Newsvendor Model for Demand Planning of NFL Replica Jerseys," MIT Supply Chain Management Program Thesis.

Image Source: http://commons.wikimedia.org/wiki/File:Tom_Brady_%28cropped%29.jpg

Example: NFL Replica Jerseys

- Data:
 - Unit cost = $c = 10.90$ \$/jersey
 - Unit selling price = $p = 24$ \$/jersey
 - Forecast demand = 32,000 jerseys ($\sigma = 11,000$)
 - ◆ History showed demand to be Normally distributed
- Select Q^* that maximizes profit where $X =$ actual demand:

$$\text{Profit} = p(\text{MIN}[x, Q]) - cQ$$

- How do I determine the “best” policy?
 1. Data table
 2. Marginal analysis

Solving Single Period Model: Data Table

Data Table

$$\text{Profit} = p\text{MIN}(x, Q) - cQ$$

| | A | B | C | D | E | F | G |
|----|---------|--------|--------|----------|----------|----------|----------|
| 1 | | | | | | | |
| 2 | Mean | 32.000 | | | | | |
| 3 | StdDev | 11.000 | | | | | |
| 4 | | | Price= | \$ 24.00 | Cost= | \$ 10.90 | |
| 5 | | | Order | 24 | 25 | 26 | 27 |
| 6 | CumProb | Demand | Prob | | | | |
| 7 | 0.3% | 2 | 0.3% | \$ (214) | \$ (225) | \$ (235) | \$ (246) |
| 8 | 0.5% | 4 | 0.2% | \$ (166) | \$ (177) | \$ (187) | \$ (198) |
| 9 | 0.9% | 6 | 0.4% | \$ (118) | \$ (129) | \$ (139) | \$ (150) |
| 10 | 1.5% | 8 | 0.6% | \$ (70) | \$ (81) | \$ (91) | \$ (102) |
| 11 | 2.3% | 10 | 0.8% | \$ (22) | \$ (33) | \$ (43) | \$ (54) |
| 12 | 3.5% | 12 | 1.2% | \$ 26 | \$ 34 | \$ 43 | \$ 52 |
| 13 | 5.1% | 14 | 1.6% | \$ 74 | \$ 84 | \$ 93 | \$ 102 |
| 14 | 7.3% | 16 | 2.2% | \$ 122 | \$ 112 | \$ 101 | \$ 90 |
| 15 | 10.2% | 18 | 2.9% | \$ 170 | \$ 160 | \$ 149 | \$ 138 |
| 16 | 13.8% | 20 | 3.6% | \$ 218 | \$ 208 | \$ 197 | \$ 186 |
| 17 | 18.2% | 22 | 4.4% | \$ 266 | \$ 256 | \$ 245 | \$ 234 |
| 18 | 23.4% | 24 | 5.2% | \$ 314 | \$ 304 | \$ 293 | \$ 282 |

Potential order sizes (Q)

= \$D\$4*MIN(\$B8,E\$5)-\$F\$4*E\$5

Probability of demand P[x]

Potential demand (x)

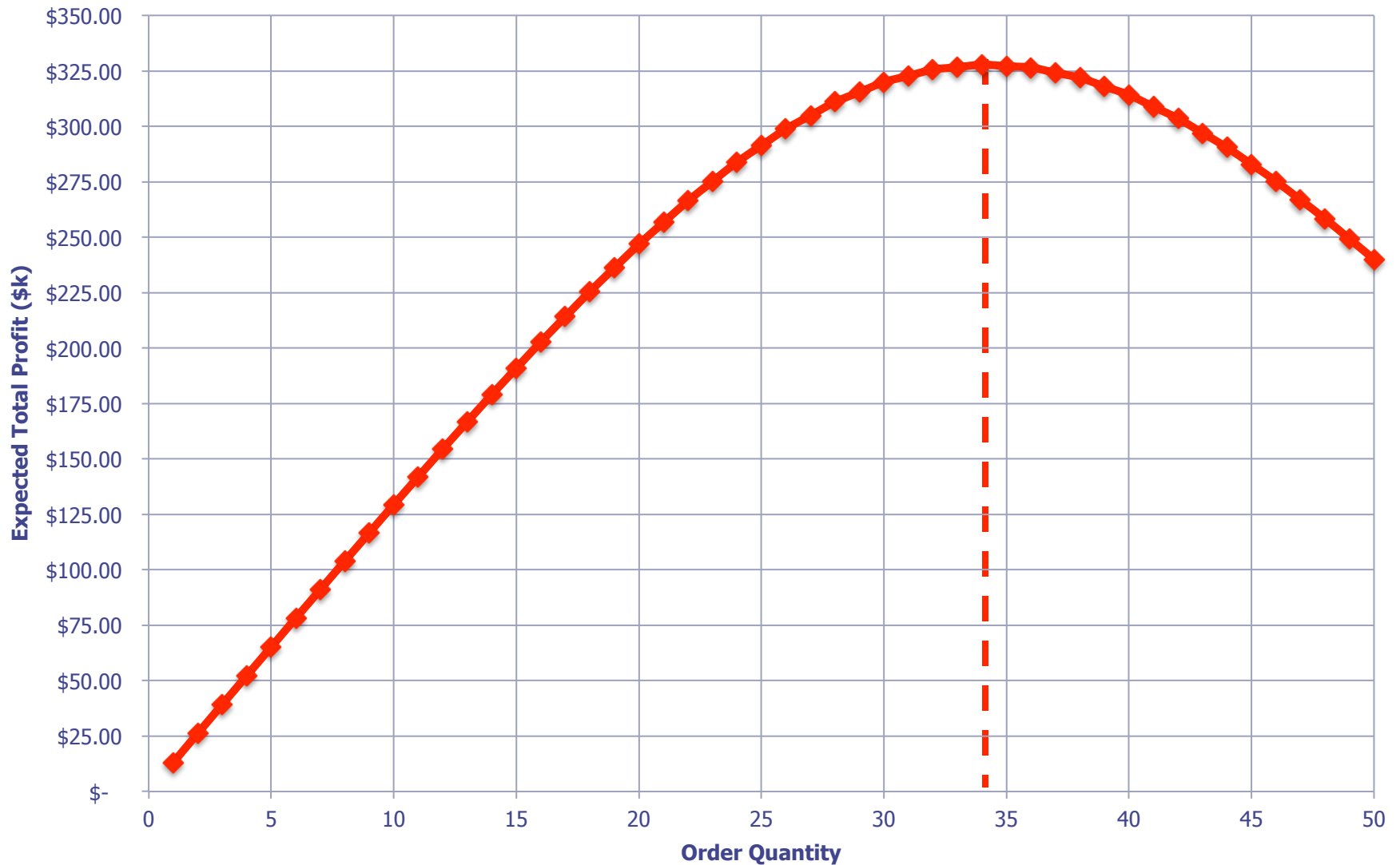
=NORMDIST(B10,\$B\$2,\$B\$3,1)

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P |
|----|---------|--------|--------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| 1 | | | | | | | | | | | | | | | | |
| 2 | Mean | 32.000 | | | | | | | | | | | | | | |
| 3 | StdDev | 11.000 | | | | | | | | | | | | | | |
| 4 | | | Price= | \$ 24.00 | Cost= | \$ 10.90 | | | | | | | | | | |
| 5 | | | Order | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 |
| 6 | CumProb | Demand | Prob | | | | | | | | | | | | | |
| 7 | 0.3% | 2 | 0.3% | \$ (214) | \$ (225) | \$ (235) | \$ (246) | \$ (257) | \$ (268) | \$ (279) | \$ (290) | \$ (301) | \$ (312) | \$ (323) | \$ (334) | \$ (345) |
| 8 | 0.5% | 4 | 0.2% | \$ (166) | \$ (177) | \$ (187) | \$ (198) | \$ (209) | \$ (220) | \$ (231) | \$ (242) | \$ (253) | \$ (264) | \$ (275) | \$ (286) | \$ (297) |
| 9 | 0.9% | 6 | 0.4% | \$ (118) | \$ (129) | \$ (139) | \$ (150) | \$ (161) | \$ (172) | \$ (183) | \$ (194) | \$ (205) | \$ (216) | \$ (227) | \$ (238) | \$ (249) |
| 10 | 1.5% | 8 | 0.6% | \$ (70) | \$ (81) | \$ (91) | \$ (102) | \$ (113) | \$ (124) | \$ (135) | \$ (146) | \$ (157) | \$ (168) | \$ (179) | \$ (190) | \$ (201) |
| 11 | 2.3% | 10 | 0.8% | \$ (22) | \$ (33) | \$ (43) | \$ (54) | \$ (65) | \$ (76) | \$ (87) | \$ (98) | \$ (109) | \$ (120) | \$ (131) | \$ (142) | \$ (153) |
| 12 | 3.5% | 12 | 1.2% | \$ 26 | \$ 16 | \$ 5 | \$ (6) | \$ (17) | \$ (28) | \$ (39) | \$ (50) | \$ (61) | \$ (72) | \$ (83) | \$ (94) | \$ (105) |
| 13 | 5.1% | 14 | 1.6% | \$ 74 | \$ 64 | \$ 53 | \$ 42 | \$ 31 | \$ 20 | \$ 9 | \$ (2) | \$ (13) | \$ (24) | \$ (35) | \$ (46) | \$ (57) |
| 14 | 7.3% | 16 | 2.2% | \$ 122 | \$ 112 | \$ 101 | \$ 90 | \$ 79 | \$ 68 | \$ 57 | \$ 46 | \$ 35 | \$ 24 | \$ 13 | \$ 3 | \$ (8) |
| 15 | 10.2% | 18 | 2.9% | \$ 170 | \$ 160 | \$ 149 | \$ 138 | \$ 127 | \$ 116 | \$ 105 | \$ 94 | \$ 83 | \$ 72 | \$ 61 | \$ 51 | \$ 40 |
| 16 | 13.8% | 20 | 3.6% | \$ 218 | \$ 208 | \$ 197 | \$ 186 | \$ 175 | \$ 164 | \$ 153 | \$ 142 | \$ 131 | \$ 120 | \$ 109 | \$ 99 | \$ 88 |
| 17 | 18.2% | 22 | 4.4% | \$ 266 | \$ 256 | \$ 245 | \$ 234 | \$ 223 | \$ 212 | \$ 201 | \$ 190 | \$ 179 | \$ 168 | \$ 157 | \$ 147 | \$ 136 |
| 18 | 23.4% | 24 | 5.2% | \$ 314 | \$ 304 | \$ 293 | \$ 282 | \$ 271 | \$ 260 | \$ 249 | \$ 238 | \$ 227 | \$ 216 | \$ 205 | \$ 195 | \$ 184 |
| 19 | 29.3% | 26 | 5.9% | \$ 314 | \$ 328 | \$ 341 | \$ 330 | \$ 319 | \$ 308 | \$ 297 | \$ 286 | \$ 275 | \$ 264 | \$ 253 | \$ 243 | \$ 232 |
| 20 | 35.8% | 28 | 6.5% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 356 | \$ 345 | \$ 334 | \$ 323 | \$ 312 | \$ 301 | \$ 291 | \$ 280 |
| 21 | 42.8% | 30 | 7.0% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 382 | \$ 371 | \$ 360 | \$ 349 | \$ 339 | \$ 328 |
| 22 | 50.0% | 32 | 7.2% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 408 | \$ 397 | \$ 387 | \$ 376 |
| 23 | 57.2% | 34 | 7.2% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 435 | \$ 424 |
| 24 | 64.2% | 36 | 7.0% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 25 | 70.7% | 38 | 6.5% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 26 | 76.6% | 40 | 5.9% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 27 | 81.8% | 42 | 5.2% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 28 | 86.2% | 44 | 4.4% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 29 | 89.8% | 46 | 3.6% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 30 | 92.7% | 48 | 2.9% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 31 | 94.9% | 50 | 2.2% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 32 | 96.5% | 52 | 1.6% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 33 | 97.7% | 54 | 1.2% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 34 | 98.5% | 56 | 0.8% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 35 | 99.1% | 58 | 0.6% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 36 | 99.5% | 60 | 0.4% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 37 | 99.7% | 62 | 0.2% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 38 | 99.8% | 64 | 0.1% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 39 | 99.9% | 66 | 0.1% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 40 | 99.9% | 68 | 0.0% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 41 | 100.0% | 70 | 0.0% | \$ 314 | \$ 328 | \$ 341 | \$ 354 | \$ 367 | \$ 380 | \$ 393 | \$ 406 | \$ 419 | \$ 432 | \$ 445 | \$ 459 | \$ 472 |
| 42 | | | 99.97% | \$283.87 | \$291.36 | \$298.86 | \$304.93 | \$311.00 | \$315.50 | \$320.00 | \$322.83 | \$325.66 | \$326.76 | \$327.85 | \$327.22 | \$326.50 |

=SUMPRODUCT(\$C\$7:\$C\$48,E7:E48)

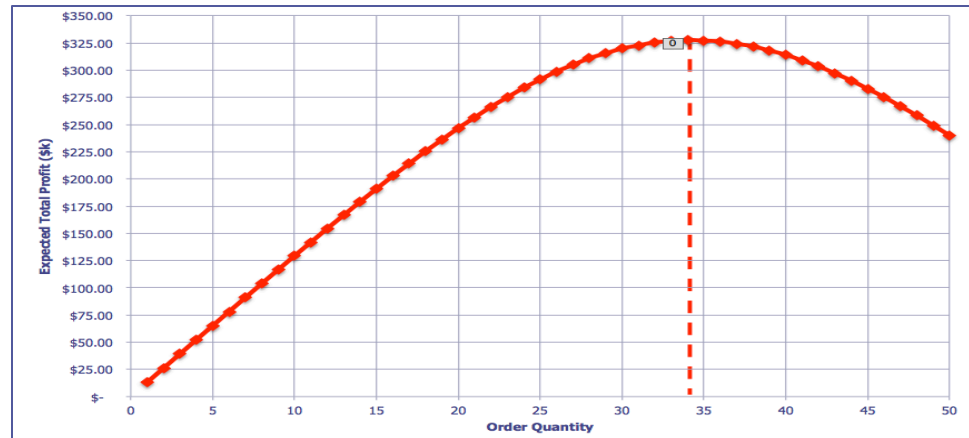
Expected Profits

Expected Profit



Solving Single Period Model: Marginal Analysis

Marginal Analysis



For single-period problems we have two costs:

c_e = Excess cost when $D < Q$ (\$/unit) i.e. having too much product

c_s = Shortage cost when $D > Q$ (\$/unit) i.e. having too little product

Assuming a continuous distribution of demand , we get

$c_e P[X \leq Q]$ = expected excess cost of the Qth unit ordered

$c_s (1 - P[X \leq Q])$ = expected shortage cost of the Qth unit ordered

If $E[\text{Excess Cost}] < E[\text{Shortage Cost}]$ then increase Q

We are at Q^* when $E[\text{Shortage Cost}] = E[\text{Excess Cost}]$

Marginal Analysis

Marginal Shortage and Excess Costs



Marginal Analysis

$$c_e P[x \leq Q] = c_s (1 - P[x \leq Q])$$

$$c_e P[x \leq Q] = c_s - c_s P[x \leq Q]$$

$$c_e P[x \leq Q] + c_s P[x \leq Q] = c_s$$

$$P[x \leq Q] (c_e + c_s) = c_s$$

$$P[x \leq Q] = \frac{c_s}{(c_e + c_s)}$$

The Critical Ratio

NFL Jersey Example - solved

Example: NFL Replica Jerseys

- Data:
 - Total cost = $c = 10.90$ \$/jersey
 - Selling price = $p = 24$ \$/jersey
 - Forecast demand $\sim N(32000, 11000)$
- Solution:
 - $c_s = p - c = 24 - 10.90 = \13.10
 - $c_e = c = \$10.90$
 - $CR = (13.10) / (10.9 + 13.10) = 0.546$
 - Select Q where $P[x \leq Q] = 0.546$
 - ◆ Normal Table or use spreadsheet:



Case adapted from Parsons, J. (2004) "Using A Newsvendor Model for Demand Planning of NFL Replica Jerseys," MIT Supply Chain Management Program Thesis.

Image Source: http://commons.wikimedia.org/wiki/File:Tom_Brady_%28cropped%29.jpg

Standard Normal Table

$$P[x \leq Q] = 0.546$$

Find $k = 0.115$

$$\text{Recall } k = (Q - \mu) / \sigma$$

$$\begin{aligned} \text{So, } Q &= \mu + k\sigma \\ &= 32000 + (0.115)(11000) \end{aligned}$$

$$Q = 33,267 \text{ units}$$

| k | P[x≤k] | G(k) | k | P[x≤k] | G(k) | k |
|------|--------|--------|------|--------|--------|------|
| 0.00 | 0.5000 | 0.3989 | 0.50 | 0.6915 | 0.1978 | 1.00 |
| 0.01 | 0.5040 | 0.3940 | 0.51 | 0.6950 | 0.1947 | 1.01 |
| 0.02 | 0.5080 | 0.3890 | 0.52 | 0.6985 | 0.1917 | 1.02 |
| 0.03 | 0.5120 | 0.3841 | 0.53 | 0.7019 | 0.1887 | 1.03 |
| 0.04 | 0.5160 | 0.3793 | 0.54 | 0.7054 | 0.1857 | 1.04 |
| 0.05 | 0.5199 | 0.3744 | 0.55 | 0.7088 | 0.1828 | 1.05 |
| 0.06 | 0.5239 | 0.3697 | 0.56 | 0.7123 | 0.1799 | 1.06 |
| 0.07 | 0.5279 | 0.3649 | 0.57 | 0.7157 | 0.1771 | 1.07 |
| 0.08 | 0.5319 | 0.3602 | 0.58 | 0.7190 | 0.1742 | 1.08 |
| 0.09 | 0.5359 | 0.3556 | 0.59 | 0.7224 | 0.1714 | 1.09 |
| 0.10 | 0.5398 | 0.3509 | 0.60 | 0.7257 | 0.1687 | 1.10 |
| 0.11 | 0.5438 | 0.3464 | 0.61 | 0.7291 | 0.1659 | 1.11 |
| 0.12 | 0.5478 | 0.3418 | 0.62 | 0.7324 | 0.1633 | 1.12 |
| 0.13 | 0.5517 | 0.3373 | 0.63 | 0.7357 | 0.1606 | 1.13 |
| 0.14 | 0.5557 | 0.3328 | 0.64 | 0.7389 | 0.1580 | 1.14 |
| 0.15 | 0.5596 | 0.3284 | 0.65 | 0.7422 | 0.1554 | 1.15 |
| 0.16 | 0.5636 | 0.3240 | 0.66 | 0.7454 | 0.1528 | 1.16 |
| 0.17 | 0.5675 | 0.3197 | 0.67 | 0.7486 | 0.1503 | 1.17 |
| 0.18 | 0.5714 | 0.3154 | 0.68 | 0.7517 | 0.1478 | 1.18 |

Example: NFL Replica Jerseys

- Data:
 - Total cost = $c = 10.90$ \$/jersey
 - Selling price = $p = 24$ \$/jersey
 - Forecast demand $\sim N(32000, 11000)$
- Solution:
 - $c_s = p - c = 24 - 10.90 = \13.10
 - $c_e = c = \$10.90$
 - $CR = (13.10) / (10.9 + 13.10) = 0.546$
 - Select Q where $P[x \leq Q] = 0.546$
 - ◆ Normal Table or use spreadsheet:
 - ◆ $=NORMINV(CR, \text{Mean}, \text{StdDev})$
 - ◆ $=NORMINV(0.546, 32000, 11000)$
 - $Q^* = 33,267$ - the profit maximizing quantity



But what if I can sell the left overs at a discount?

Case adapted from Parsons, J. (2004) "Using A Newsvendor Model for Demand Planning of NFL Replica Jerseys," MIT Supply Chain Management Program Thesis.

Image Source: http://commons.wikimedia.org/wiki/File:Tom_Brady_%28cropped%29.jpg

Considering Other Costs

- Other costs:
 - g = salvage value, \$/unit
 - B = Penalty for not satisfying demand (beyond lost profit), \$/unit
- The excess and shortage costs change:
 - $c_s = p - c + B$
 - $c_e = c - g$
 - Critical Ratio $= c_s / (c_s + c_e)$
 $= (p - c + B) / (p - c + B + c - g)$
 $= (p - c + B) / (p + B - g)$

Example: NFL Replica Jerseys

- Data:
 - Total cost = $c = 10.90$ \$/jersey
 - Selling price = $p = 24$ \$/jersey
 - Forecast demand $\sim N(32000, 11000)$
 - Salvage value = $g = 7$ \$/jersey
- Solution:
 - $c_s = p - c = 24 - 10.90 = \13.10
 - $c_e = c - g = 10.90 - 7.00 = \3.90
 - $CR = (13.10) / (3.9 + 13.10) = 0.771$
 - Select Q where $P[x \leq Q] = 0.771$
 - ◆ Normal Table or use spreadsheet:
 - ◆ $=NORMINV(CR, \text{Mean}, \text{StdDev}) = NORMINV(.771, 32000, 11000)$
 - $Q^* = 40,149$ - the profit maximizing quantity

But, how do I determine the profitability?

Key Points from Lesson

Key Points

- Newsvendor problems are everywhere
 - Fashion items, perishable goods, fleet sizing, contracting, space missions, etc.
 - Whenever you have to make a firm bet in the face of uncertain demand in a single period
- Classic trade off between:
 - Having too much (excess cost c_e)
 - Having too little (shortage cost c_s)
- Critical Ratio captures this trade-off
 - $CR = C_s / (C_s + C_e)$
 - $CR = \text{Pct of demand distribution to cover}$
 $= P[x \leq Q]$

Questions, Comments, Suggestions? Use the Discussion!

