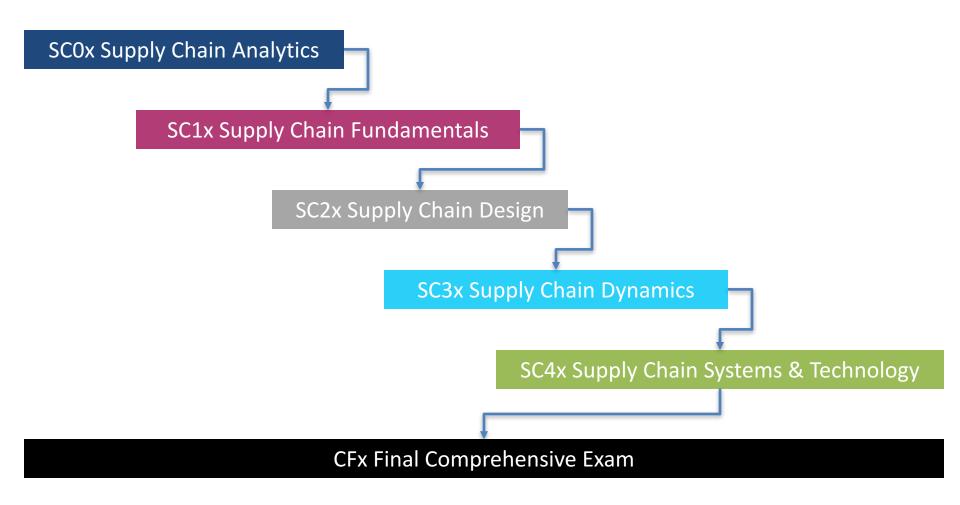
Technology Trends & Potential Impact



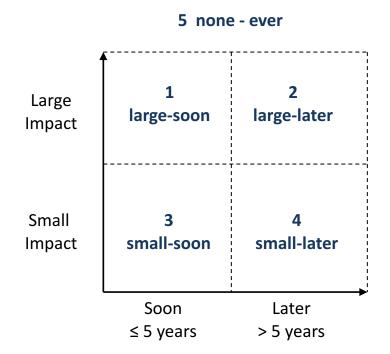
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Technology Trends & Impact

- Game Plan for Lesson
 - Introduce and Provide Background
 - Quick Poll (Impact vs. Timing)
 - Discussion of Direct & Indirect Effects



Autonomous Trucks



Trend: Autonomous Trucks & Vehicles

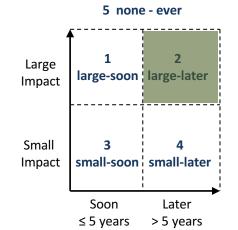
- What is it?
 - Trucks and other vehicles that can operate with minimal (or no) human interaction.
 - Established Levels of Automation
 - No Automation (Level 0)
 - Function-Specific Automation (Level 1)
 - Combined-Function Automation (Level 2)
 - Limited Self-Driving Automation (Level 3)
 - Full Self-Driving Automation (Level 4)
- What is status today?
 - Autonomous Delivery Already Happened
 - First paid autonomous delivery occurred in Colorado in October 2016.
 - Otto delivered full TL of beer
 - Major investments in technology
 - Uber acquired Otto in 2016 for \$680M
 - Intel acquired Mobileye in 2017 for \$15B



- Where can it be used?
 - **Linehaul Corridors**
 - Local delivery
 - Intra-Yard

Trend: Autonomous Trucks

- Direct Impact:
 - Single day range of trucks could double (~1000 miles)
 - Lower fuel costs due to lower speeds
 - Ubiquity of truckload is combined with low cost of intermodal (truck-rail)
- Analysis Approach
 - Network modeling with new transport characteristics
 - Trucking industry strategy (Porters 5 Forces Model)
- Potential Longer Term Indirect Impacts
 - Reduction in number of distribution centers and thus lower overall inventory levels
 - Concentrated corridor traffic with terminals for local driving for last mile
 - Dissolution of TL carriers to independent driving entities
 - Large job loss in long-haul trucking



Delivery Drones



Trend: Delivery Drones

What is it?

- An unmanned aircraft that can navigate autonomously, without direct human control or is guided remotely.
- Initially used in military operations in 2000
- Commercial use now common in filming, disaster management, search & rescue, geographic mapping, precision agriculture, wildlife monitoring, etc.
- What is status today?
 - Drone Deliveries Have Already Happened
 - On Dec. 7 2016, Amazon Prime delivered an Amazon Fire TV and a bag of popcorn by drone to a man near Cambridge, UK.
 - Flirtey and 7-Eleven delivered a chicken sandwich, donuts, candy, Slurpees and hot coffee via drone in July 2016 in Reno NV.
 - Countries have varied restrictions.



December 2016 Connect Robotics delivered food for an old men in the mountains of Portugal.

Commercial Drones

- Market size ~\$550M in 2014 and forecast to \$1B in 5 years
- Sales grew >200% last 2 years with > 2.5M in use in US



Trend: Delivery Drones

Direct Impact:

- Able to send small loads to remote locations quickly
- Expands delivery capabilities using "open air" without using existing infrastructure
- Large Impact

 Small Impact

 Soon Later
 ≤ 5 years

 1 2 large-later

 4 small-later

5 none - ever

 Essentially a new transportation mode for very fast replenishment of very small shipment size over a close distance.

Analysis Approach

- Network modeling with new transport characteristics
- Demand planning new service offering

Potential Longer Term Indirect Impacts

- Amazon was awarded a patent for an "airborne fulfillment center" which essentially is blimp with a fleet of drones for delivery.
- Will complement (but not replace) existing last mile delivery techniques –
 will find a niche with most delivery companies
- Provide ultra-fast replenishment for high end items

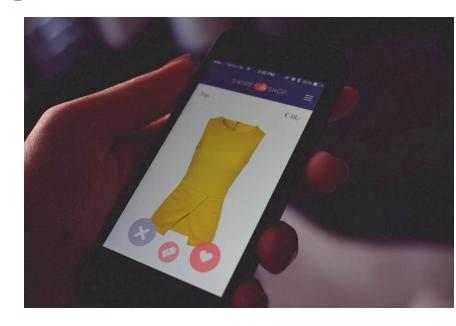


Mobile Computing



Trend: Mobile Computing

- What is it?
 - Technology that allows transmission of data, voice and video via a computer or any other wireless enabled device without having to be connected to a fixed physical link.



- What is status today (2016)?
 - Mobile data traffic has grown 18-fold over the past 5 years
 - 8 billion mobile devices (325 million wearable devices) currently in use
 - Average smartphone usage grew 38% in 2016 with the Middle East and Africa showing 65% CAGR in mobile data traffic growth (most anywhere!)
 - Smartphones are used as phones less than 3% of the time
 - Online shopping behavior differs by platform: laptops & tablets vs. smartphones



Trend: Mobile Computing

Direct Impact:

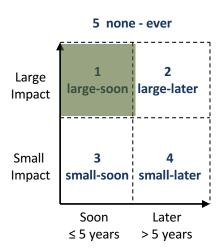
- Able to access data and systems from anywhere
- Enables new paradigms of shopping and thus retail supply chains (omnichannel)

Analysis Approach

- Demand planning models impact of location and signals for better forecasting
- Inventory modeling changing stocking points and functions
- Transportation modeling delivery for more diverse locations
- Warehousing changing the function of facilities

Potential Longer Term Indirect Impacts

- Transformation of retail shopping industry and experience
- Complete shift to Cloud computing for enterprise and other applications
- Decentralize operations for many processes

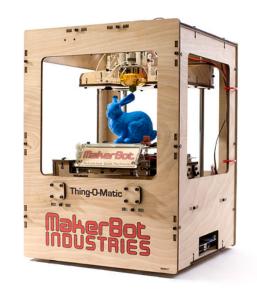


Additive Manufacturing



Trend: Additive Manufacturing

- What is it?
 - The process of making a physical object from a threedimensional digital model, typically by laying down many thin layers of a material in succession.
 - What is status today (2016)?
 - Additive manufacturing industry grew 26% CAGR in 2016 to \$5.16B
 - Many different methods and materials
 - Material Extrusion, Material Jetting, Binder Jetting, Vat Photopolymerization, Sheet Lamination, Power Bed Fusion, Directed Energy Deposition
 - Polymers, Composites, Metals, Ceramics, Sand Molds & Cores, Paper
 - Expanded beyond hobby and prototyping uses
 - GE acquired Sweden-based Arcam and Germanybased SLM Solutions (leaders in metal 3D printing) for \$1.4B in 2016





Trend: Additive Manufacturing

Direct Impact:

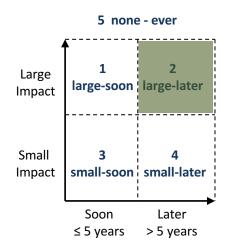
- Can create unique or customized runs of one
- Complement existing manufacturing processes
- Able to manufacture 24x7

Analysis Approach

- Sourcing shifting in supplier base and size
- Manufacturing and Production Planning
- New product planning faster introductions

Potential Longer Term Indirect Impacts

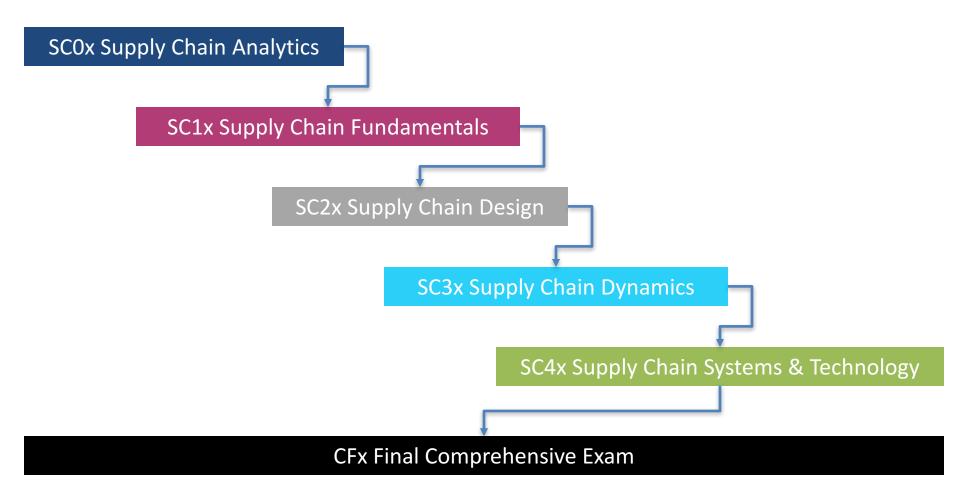
- Replacing manufacturing of individual components of a complex system to manufacturing the system whole
- Reduce number of component suppliers to OEMs to raw materials
- Shorten the supply chain by removing component manufacturing
- Transformation of technical machining skill workforce



Final Course Note



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Questions, Comments, Suggestions? Use the Discussion Forum!



"Dexter – showing his excitement over you finishing the entire five SCx courses!"

