

# UNITASK

TASK MANAGEMENT FOR ANY INDUSTRY MADE SIMPLE. UNITASK IS A FULLY FEATURED AND FLEXIBLE TICKET TRACKER FOR STREAMLINING BUSINESS OPERATIONS AT ALL SCALES.

Unitask is an all-in-one software solution to task management. We offer simple, powerful tools to manage individual tasks and projects. Customers can configure Unitask to fit their workflows perfectly, whether it is used for large collaborative projects or for smaller independent tasks. Unitask allows for real-time collaboration and communication so users can focus on tasks without having to switch to external tools.

Unitask is perfect for small businesses that need to simplify operations and boost productivity and enterprises that need to manage complex task sequences and projects for hundreds of employees, regardless of the industry of their business.

## PERSONAS

### IT DIRECTOR

Manages multiple teams in the department. Uses projects to handle tasks within each team. Employees can manage tickets within their own teams independently.

### CONSTRUCTION FIRM PROJECT MANAGER

Needs to manage tasks that are required on the job site. Uses tickets to document and assign these tasks to employees.

### FREELANCE CONTRACTOR

Works for multiple different customers. Uses projects to keep track of each task that their customers need completed.

## COMPETITION

1. Jira
2. Trello
3. Zendesk
4. Asana

# TICKET FLOW

## Dashboard

Click "Create  
New Ticket"

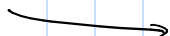


Ticket create form  
Fill form and submit

Create ticket in  
app database



Click on  
existing ticket



Ticket page

Click  
"Add Note"



Note form  
Fill and submit

Click  
"E-mail customer"



E-mail form  
Fill and submit

Add note to  
database

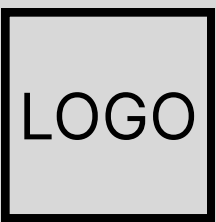
Show details  
on ticket page

Send e-mail  
to specified user



Logo





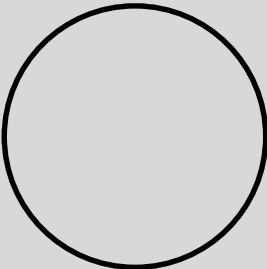
# Tagline tagline tagline, tagline tagline

Short description ~~~~~ ~~~~~ ~~~~~  
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Get Started

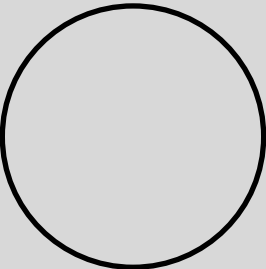
## Logos of companies that use Unitask

### Testimonials



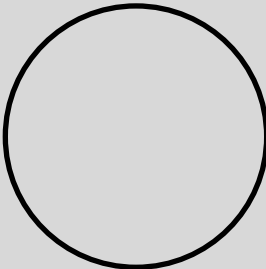
Name

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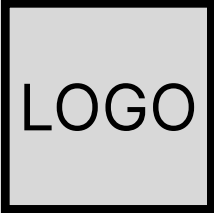
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Name

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## Project Name

Create New Ticket

Search for Ticket

TICKETS ASSIGNED TO USER

ALL TICKETS IN PROJECT

PROJECT DESCRIPTION  
AND DETAILS

Open chats (persistent  
across pages)



# Project Name

Create New Ticket

Search for Ticket

## Assigned Tickets

| ID    | Title              | Due Date        |
|-------|--------------------|-----------------|
| 00001 | Create Pitchboard  | 9/29/24 11:59PM |
| 00002 | Create Wireframes  | 9/29/24 11:59PM |
| 00003 | Create Style Tiles | 9/29/24 11:59PM |

## All Tickets

| ID    | Title              | Due Date        |
|-------|--------------------|-----------------|
| 00001 | Create Pitchboard  | 9/29/24 11:59PM |
| 00002 | Create Wireframes  | 9/29/24 11:59PM |
| 00003 | Create Style Tiles | 9/29/24 11:59PM |
| XXXXX | Example Ticket     | 1/1/80 12:00AM  |
| XXXXX | Example Ticket     | 1/1/80 12:00AM  |
| XXXXX | Example Ticket     | 1/1/80 12:00AM  |
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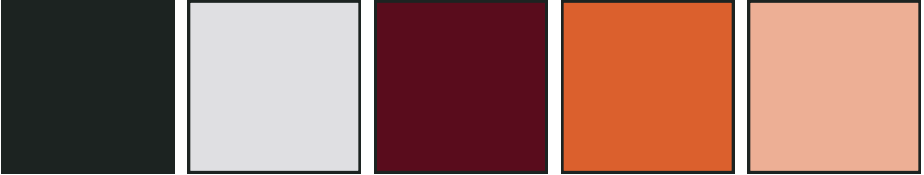
### Project Description

Design a ticketing system software solution with preproduction techniques.

### Deadline

September 29, 2024 at 11:59PM

### Possible Colors



User 1: Test text  
User 2: 2nd Test Message

Type a message...

Send



Project Name

Create New Ticket

Search for Ticket

Assigned Tickets

| Title              | Assigned User | Due Date        | ID    |
|--------------------|---------------|-----------------|-------|
| Create Pitchboard  | User 1        | 9/29/24 11:59PM | 00001 |
| Create Wireframes  | User 1        | 9/29/24 11:59PM | 00002 |
| Create Style Tiles | User 1        | 9/29/24 11:59PM | 00003 |

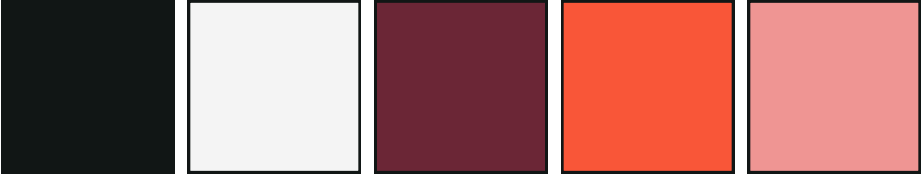
Design a ticketing system software solution with preproduction techniques.

Deadline  
September 29, 2024 at 11:59PM

All Tickets

| Title              | Assigned User | Due Date        | ID     |
|--------------------|---------------|-----------------|--------|
| Create Pitchboard  | User 1        | 9/29/24 11:59PM | 00001  |
| Create Wireframes  | User 1        | 9/29/24 11:59PM | 00002  |
| Create Style Tiles | User 1        | 9/29/24 11:59PM | 00003  |
| Example Ticket     | User 2        | 1/1/80 12:00AM  | XXXXXX |
| Example Ticket     | User 2        | 1/1/80 12:00AM  | XXXXXX |
| Example Ticket     | User 2        | 1/1/80 12:00AM  | XXXXXX |
| Example Ticket     | User 2        | 1/1/80 12:00AM  | XXXXXX |
| Example Ticket     | User 3        | 1/1/80 12:00AM  | XXXXXX |
| Example Ticket     | User 3        | 1/1/80 12:00AM  | XXXXXX |
| Example Ticket     | User 3        | 1/1/80 12:00AM  | XXXXXX |
| Example Ticket     | User 3        | 1/1/80 12:00AM  | XXXXXX |

Possible Colors



User 1: Test text  
User 2: 2nd Test Message

Type a message...

Send



## Project Name

Create New Ticket

Search for Ticket

### Assigned Tickets

| Title              | Assigned User | Due Date        | ID    |
|--------------------|---------------|-----------------|-------|
| Create Pitchboard  | User 1        | 9/29/24 11:59PM | 00001 |
| Create Wireframes  | User 1        | 9/29/24 11:59PM | 00002 |
| Create Style Tiles | User 1        | 9/29/24 11:59PM | 00003 |

### All Tickets

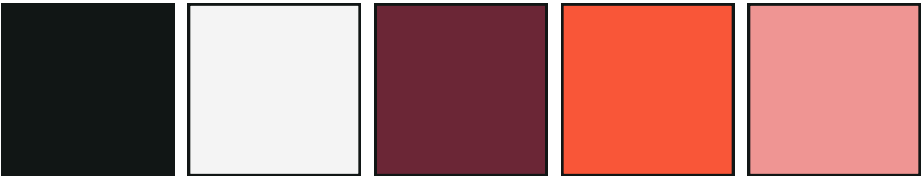
| Title              | Assigned User | Due Date        | ID    |
|--------------------|---------------|-----------------|-------|
| Create Pitchboard  | User 1        | 9/29/24 11:59PM | 00001 |
| Create Wireframes  | User 1        | 9/29/24 11:59PM | 00002 |
| Create Style Tiles | User 1        | 9/29/24 11:59PM | 00003 |
| Example Ticket     | User 2        | 9/29/24 11:59PM | 000## |
| Example Ticket     | User 2        | 9/29/24 11:59PM | 000## |
| Example Ticket     | User 2        | 9/29/24 11:59PM | 000## |
| Example Ticket     | User 2        | 9/29/24 11:59PM | 000## |
| Example Ticket     | User 3        | 9/29/24 11:59PM | 000## |
| Example Ticket     | User 3        | 9/29/24 11:59PM | 000## |
| Example Ticket     | User 3        | 9/29/24 11:59PM | 000## |
| Example Ticket     | User 3        | 9/29/24 11:59PM | 000## |

Design a ticketing system software solution with preproduction techniques.

Deadline

December 8, 2024 at 11:59PM

#### Colors



#### Chat

User 1: Test text  
User 2: 2nd Test Message

Type a message...

Send