



Project Name: **BikeDoctor**  
Branch PG-DAC Mar-2023

Documentation On

“BikeDoctor”  
PG-DAC March 2023

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## **1. Introduction:**

### **1.1 Document Purpose:**

This document communicates the business requirements and scope for developing BikeDoctor. The scope of this document is to define the functional and non-functional requirements, business rules, and other constraints requirements.

### **1.2 Project Background:**

BikeDoctor is an Online Vehicle Servicing Booking portal. The purpose of this portal is to enable customers to book an appointment with the preferred Service Centre. They would also be able to get to know about the service centers located in their area, which they were previously unaware of. In this whole process, the customer won't need to wait in queues at Service Centres. The Service Centres would also have clarity on the vehicles incoming and would be ready for the customers. They would also be able to expand their customer base and reach newer customers as well. The admin would monitor the entire system and have the right to authorize any newly registered Service Centres to maintain authenticity. Admin can also revoke the registrations for any Service Centre or Customer found in malpractices.

### **1.3 Aim & Objectives:**

The main objective of this system is to build a portal that improves user accessibility and flexibility to schedule an appointment for servicing of the motorcycle. This portal provides facilities like viewing the registered servicing centres, booking an appointment with the desired centre for the specific motorcycle, selecting what kind of servicing the customer prefers and then checking the progress of servicing along with the extra charges as applicable. The servicing centres can also see the appointments they got and they can update the extra charges and servicing status.

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## **2. Business Requirements Overview:**

- BikeDoctor is a portal for checking available Service Centres and booking appointment with the preferred one
- In phase 1, BikeDoctor aims towards the customers from 4 different cities and limited areas.
- There are two users for the portal, namely, Customer and the Service centre.
- The Customers can go through the list of registered service centres and book an appointment with the preferred one.
- The service Centre can view the appointments they have and can update the status of any booking according to the work status.
- The Service centre can also update the extra charges which incur at actual while working on the motorcycle.
- BikeDoctor is maintained by an admin

BikeDoctor provides such functionalities which help customers to find a service centre nearby them and prevent waiting in queues for motorcycle servicing. Also, the service centres get a chance to expose themselves to a wider customer base.

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### **3. Functional Requirements Overview:**

BikeDoctor consists of Three modules described as below.

1. Customer Module
2. Service Centre Module
3. Admin Module

#### **3.1 Customer Module**

- The customers will be able to register to the portal and set any username and password of their choice.
- They would be able to log in to the portal.
- Once logged in, they would be able to view the list of all the available service centres.
- They can book an appointment with the service centre of their choice for any required date.
- Once booked, they can keep a check on the status of the work being done by the service centre.
- They can get update on extra charges levied by the service centre.

#### **3.2 Service centre Module**

- Service Centre can register themselves and get approved by the admin.
- Once approved, they can log in to the portal.
- Upon logging in, they can view the list of booking they received.
- They can update the status of the work and can also update any extra charges.

#### **3.3 Admin Module**

- Admin can approve the newly registered service centres so that they can receive the bookings.
  - Admin can view details of all customers, service centres and bookings.
  - Admin can also revoke the registration of any customer or service centres who is found involved in any malpractices.
-

#### **4. Non-Functional Requirement:**

- The website should use professional design, look and feel and color scheme.
- Users will have no limitations for accessing the application through Internet.
- Being a public website, the site must follow general usability guidelines for menus, navigation, colors, links and other actions provided on the screens.
- The system should be designed in such a manner that user will be able to complete tasks in minimum number of steps.

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## 5. Use-Case Diagram

### 5.1 Customer:

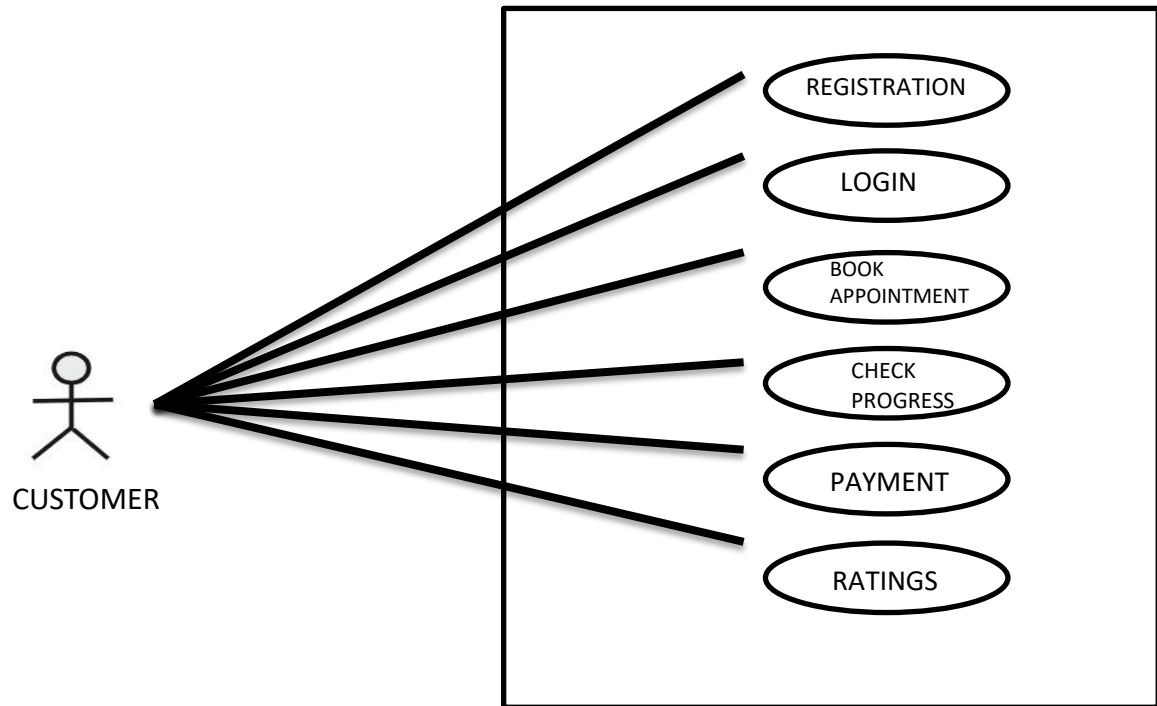


Fig. Use-Case Diagram for Customer

## 5.2 Service Centre:

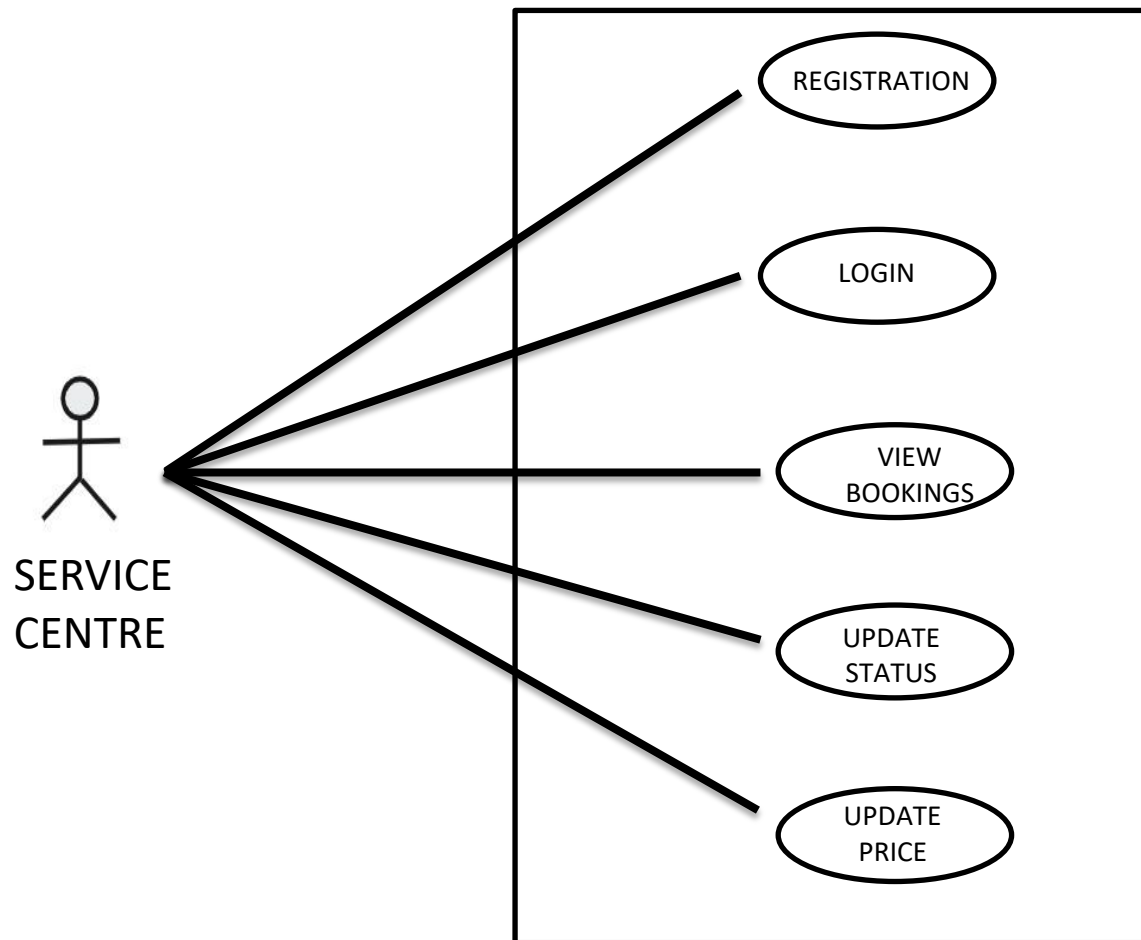


Fig: Use-Case Diagram for Service Centre

### 5.3 Admin:

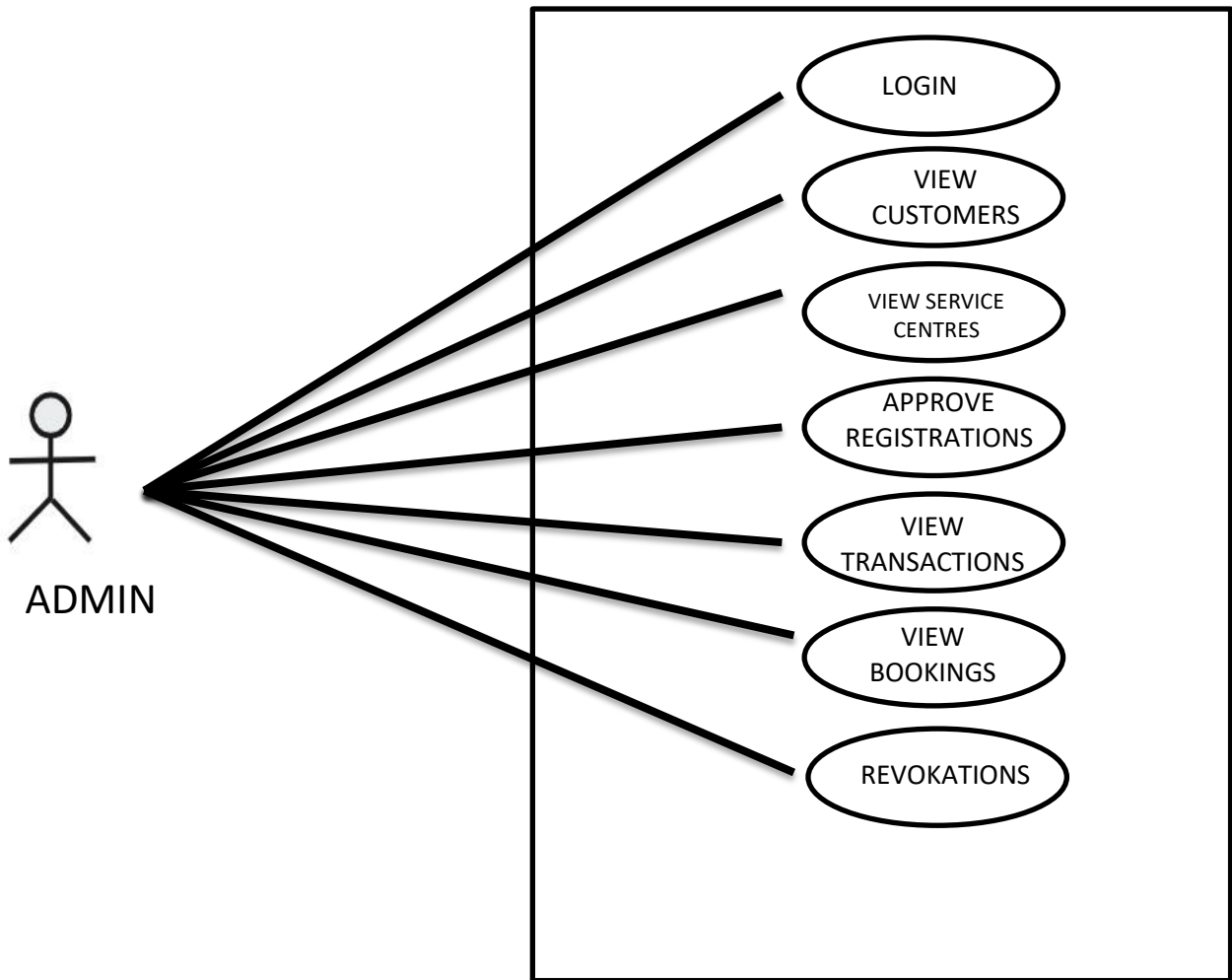


Fig. Use-Case Diagram for Admin

## 6. Database Design:

### 1] login table

| Field                | Type        | Key | Default | Extra          |
|----------------------|-------------|-----|---------|----------------|
| login_id             | int         | PRI | NULL    | auto_increment |
| username             | varchar(45) |     | NULL    |                |
| password             | varchar(45) |     | NULL    |                |
| Security_question_id | Int         | MUL | NULL    |                |
| Answer               | varchar(45) |     |         |                |
| user_type_id         | int         | MUL | NULL    |                |

### 2] roles table

| Field | Type        | Key | Default | Extra          |
|-------|-------------|-----|---------|----------------|
| id    | int         | PRI | NULL    | auto_increment |
| role  | varchar(45) |     | NULL    |                |

### 3] customers table

| Field    | Type        | Key | Default | Extra          |
|----------|-------------|-----|---------|----------------|
| id       | int         | PRI | NULL    | auto_increment |
| fname    | varchar(45) |     | NULL    |                |
| lname    | varchar(45) |     | NULL    |                |
| area_id  | int         | MUL | NULL    |                |
| Phone    | varchar(45) |     | NULL    |                |
| email    | varchar(45) |     | NULL    |                |
| Login_id | int         | MUL | NULL    |                |

### 4] packages table

| Field   | Type         | Key | Default | Extra          |
|---------|--------------|-----|---------|----------------|
| id      | int          | PRI | NULL    | auto_increment |
| name    | varchar(45)  |     | NULL    |                |
| Details | Varchar(200) |     | NULL    |                |
| Cost    | Int          |     | NULL    |                |

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**5] service centre table**

| Field    | Type        | Key | Default | Extra          |
|----------|-------------|-----|---------|----------------|
| id       | int         | PRI | NULL    | auto_increment |
| Name     | Varchar(45) |     | NULL    |                |
| Area_id  | Int         | MUL | NULL    |                |
| phone    | Vachar(45)  |     | NULL    |                |
| Email    | Varchar(45) |     | NULL    |                |
| Login_id | int         | MUL | NULL    |                |
| status   | int         |     | NULL    |                |

**6] bookings table**

| Field            | Type         | Key | Default | Extra          |
|------------------|--------------|-----|---------|----------------|
| id               | int          | PRI | NULL    | auto_increment |
| Customer_id      | varchar(200) | MUL | NULL    |                |
| Booking_date     | Datetime     |     | NULL    |                |
| Appointment_date | datetime     |     | NULL    |                |
| Ser_cen_id       | int          | MUL | NULL    |                |
| Bike_id          | int          | MUL | NULL    |                |
| Bike_reg_no      | varchar(45)  |     | NULL    |                |
| Base_price       | Int          |     | NULL    |                |
| Extra_price      | Int          |     | NULL    |                |
| Estimated_price  | Int          |     | NULL    |                |
| Status           | Int          | MUL | NULL    |                |

**7] city table**

| Field  | Type        | Key | Default | Extra          |
|--------|-------------|-----|---------|----------------|
| id     | int         | PRI | NULL    | auto_increment |
| cities | Varchar(45) | MUL | NULL    |                |

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**8] transaction table**

| Field           | Type     | Key | Default | Extra          |
|-----------------|----------|-----|---------|----------------|
| id              | int      | PRI | NULL    | auto_increment |
| amount          | int      |     | NULL    |                |
| Customer_id     | Int      | MUL | NULL    |                |
| date            | Datetime |     | NULL    |                |
| Payment_mode_id | int      | MUL | NULL    |                |
| Booking_id      | int      | MUL | NULL    |                |

**9] area table**

| areas   |             |     |         |                |
|---------|-------------|-----|---------|----------------|
| Field   | Type        | Key | Default | Extra          |
| id      | int         | PRI | NULL    | auto_increment |
| area    | Varchar(45) |     | NULL    |                |
| City_id | Int         | MUL | NULL    |                |

**10] bike table**

| Field   | Type        | Key | Default | Extra |
|---------|-------------|-----|---------|-------|
| Id      | int         | PRI | NULL    |       |
| Make_id | int         | MUL | NULL    |       |
| model   | varchar(45) |     | NULL    |       |

**11] makes table**

| Field | Type        | Key | Default | Extra          |
|-------|-------------|-----|---------|----------------|
| id    | int         | PRI | NULL    | auto_increment |
| brand | varchar(45) |     | NULL    |                |

**12] payment\_modes table**

| Field        | Type        | Key | Default | Extra          |  |
|--------------|-------------|-----|---------|----------------|--|
| id           | int         | PRI | NULL    | auto_increment |  |
| Payment_mode | Varchar(45) |     | NULL    |                |  |

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**13] ratings table**

| Field       | Type | Key | Default | Extra          |  |
|-------------|------|-----|---------|----------------|--|
| id          | int  | PRI | NULL    | auto_increment |  |
| rating      | Int  |     | NULL    |                |  |
| comment     |      |     |         |                |  |
| Customer_id | Int  | MUL | NULL    |                |  |
| Serv_cen_id | int  | MUL | NULL    |                |  |

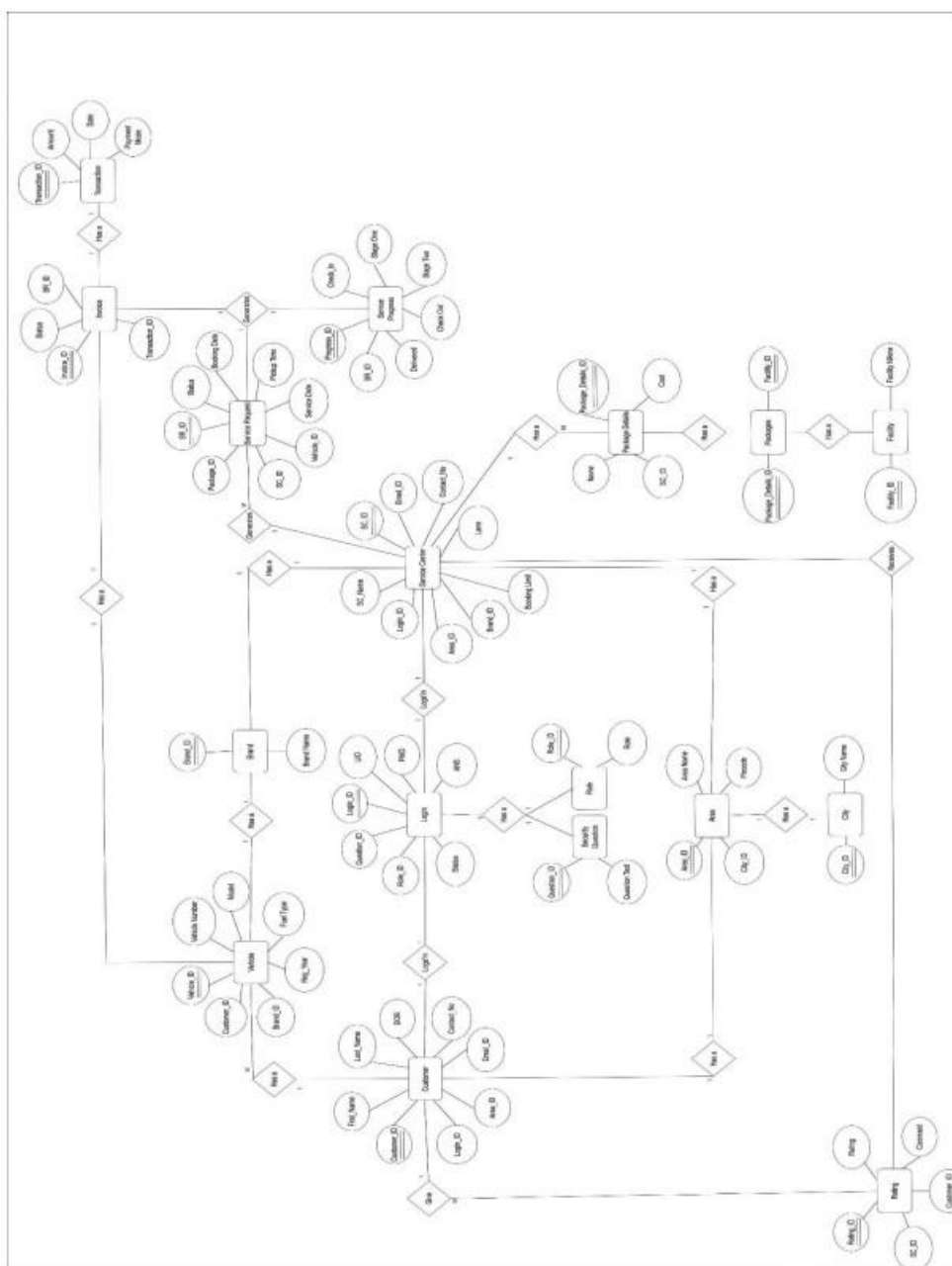
**14] security questions table**

| Field    | Type        | Key | Default | Extra          |  |
|----------|-------------|-----|---------|----------------|--|
| id       | int         | PRI | NULL    | auto_increment |  |
| question | Varchar(45) |     | NULL    |                |  |

**15] status table**

| Field  | Type        | Key | Default | Extra          |  |
|--------|-------------|-----|---------|----------------|--|
| id     | int         | PRI | NULL    | auto_increment |  |
| status | Varchar(45) |     | NULL    |                |  |

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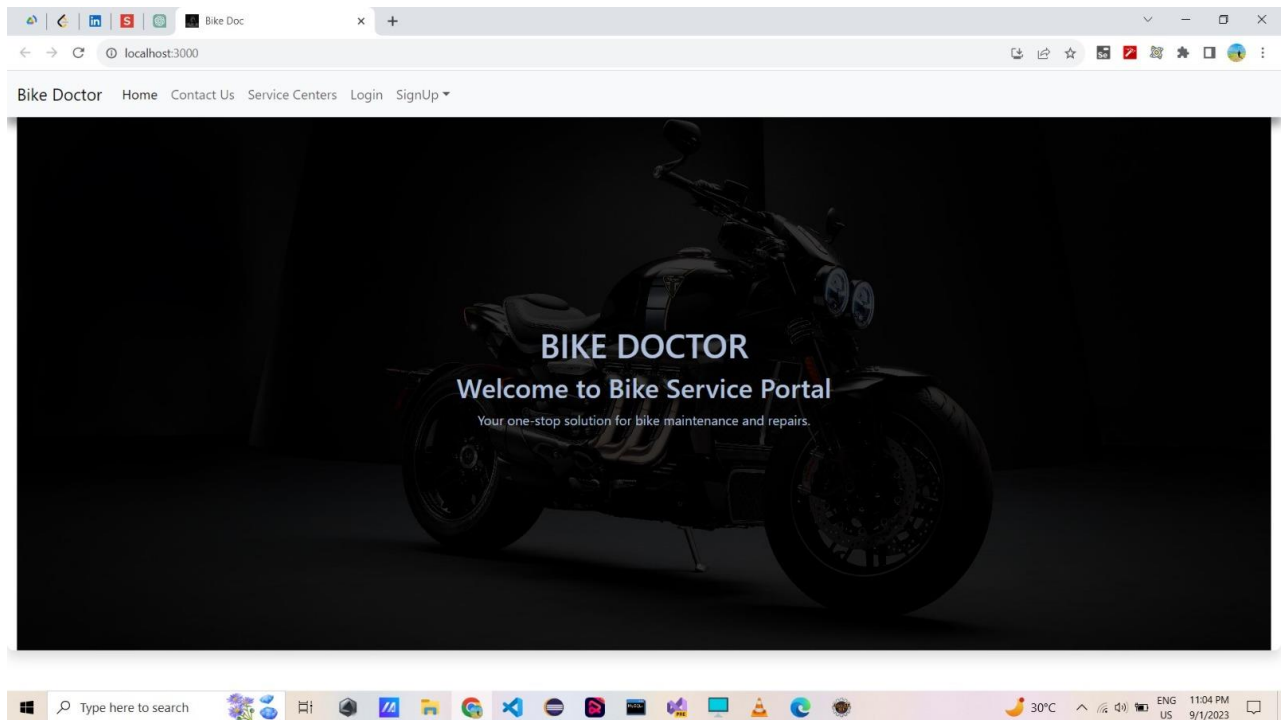


### E-R diagram shows database of Bike Doctor

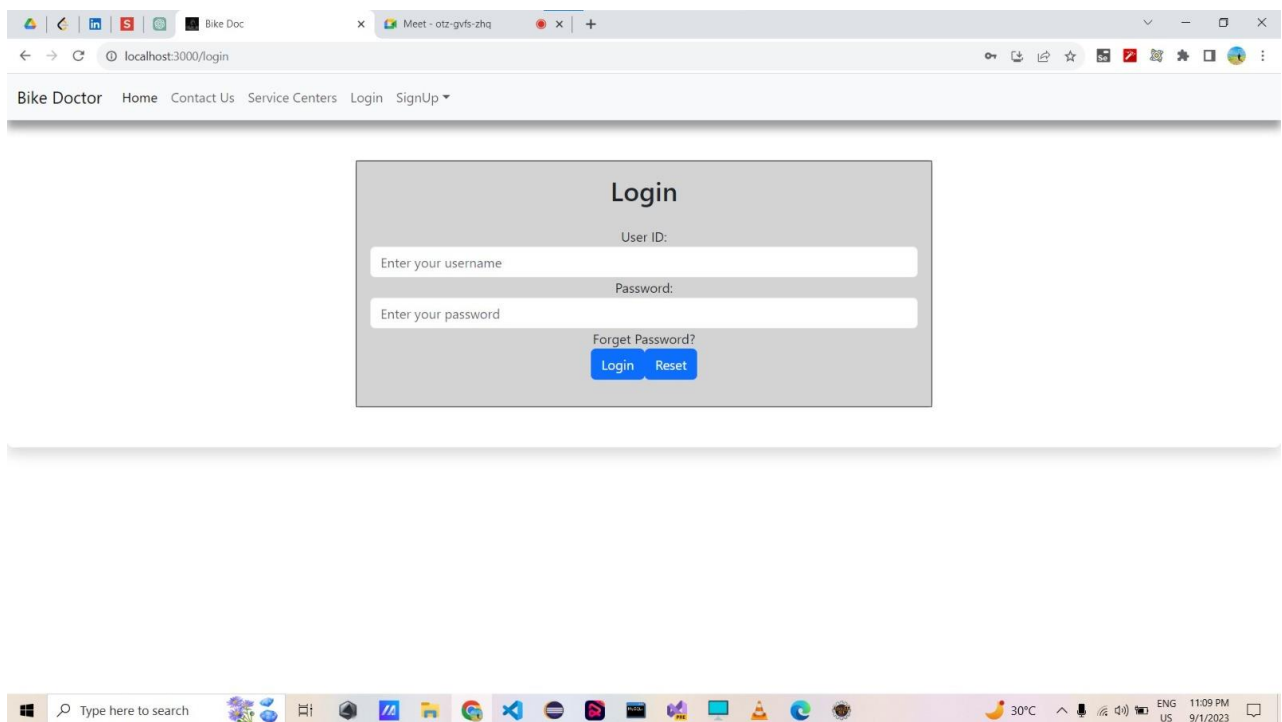


## 8. Snapshots:

### 8.1 Home Page:

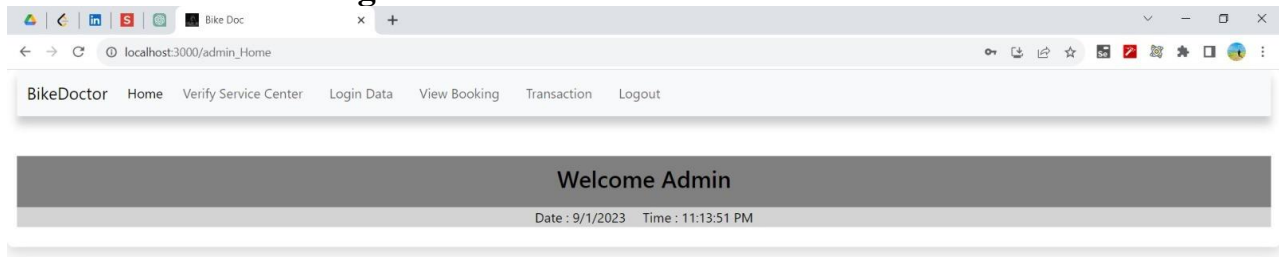


### 8.2 Login Page

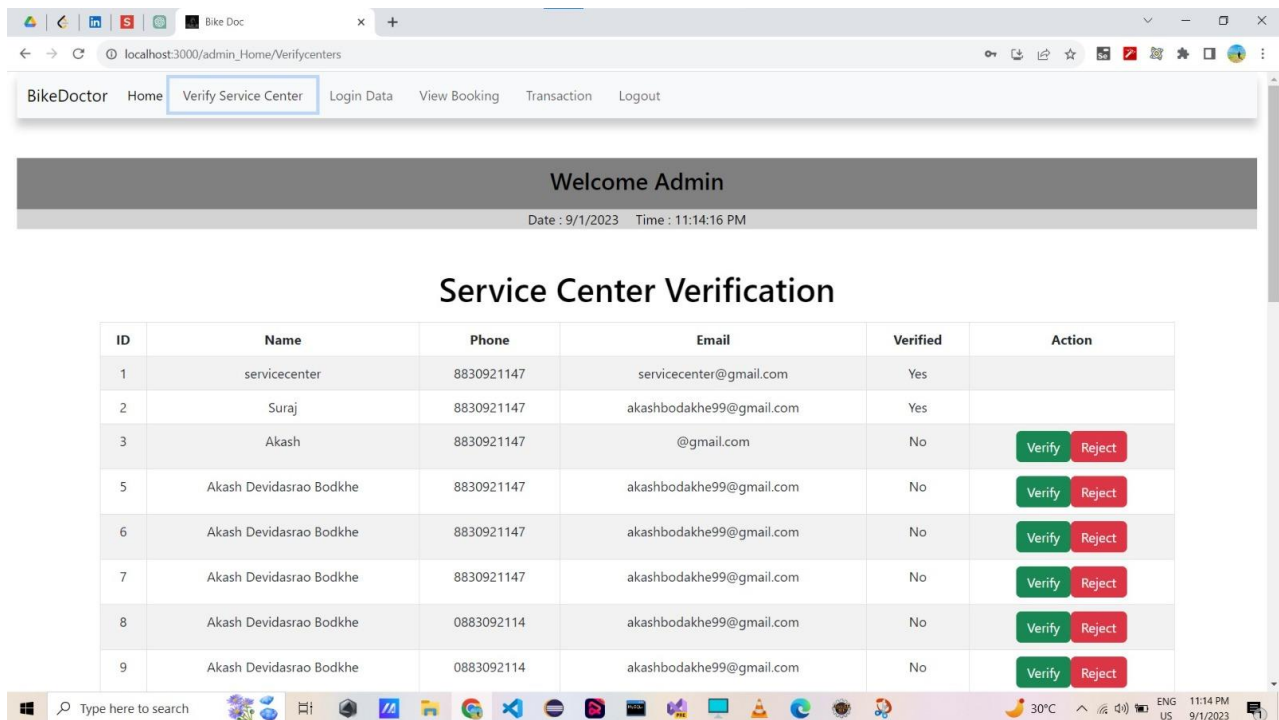


## 8.3 Admin

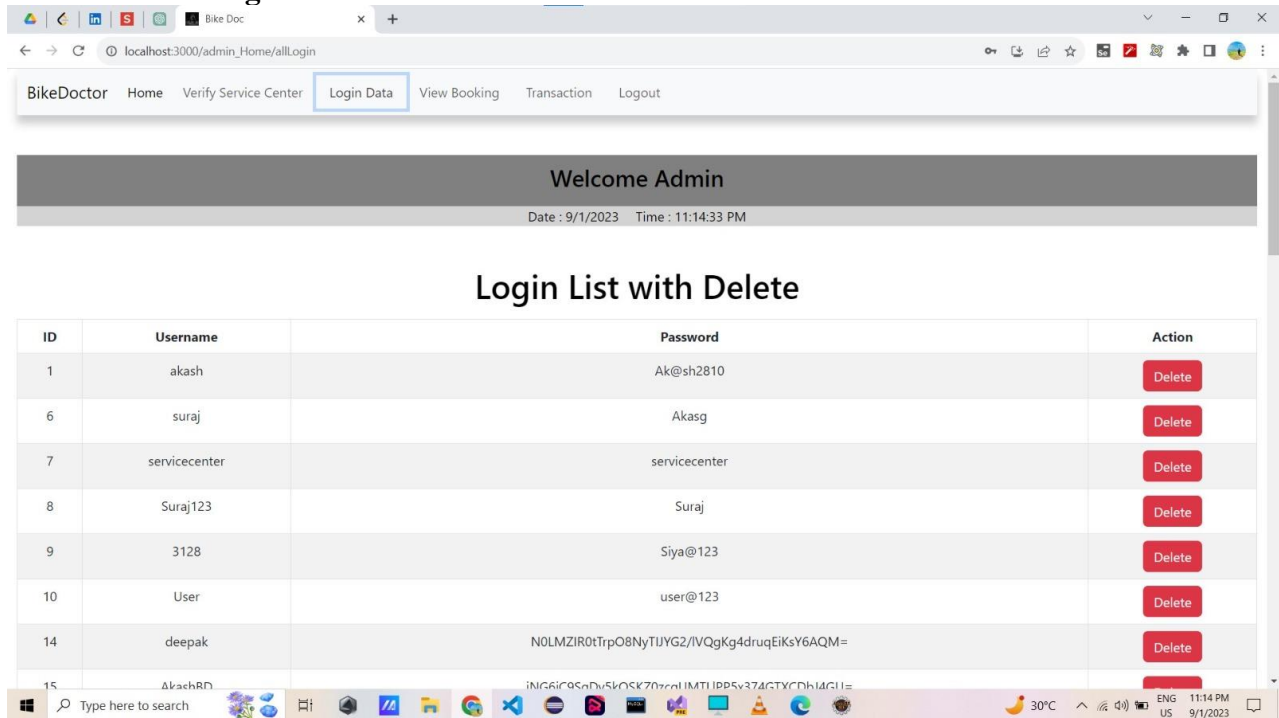
### 8.3.1 Admin Home Page



### 8.3.2 Verify Service Centres



### 8.3.3 Revoke Registration

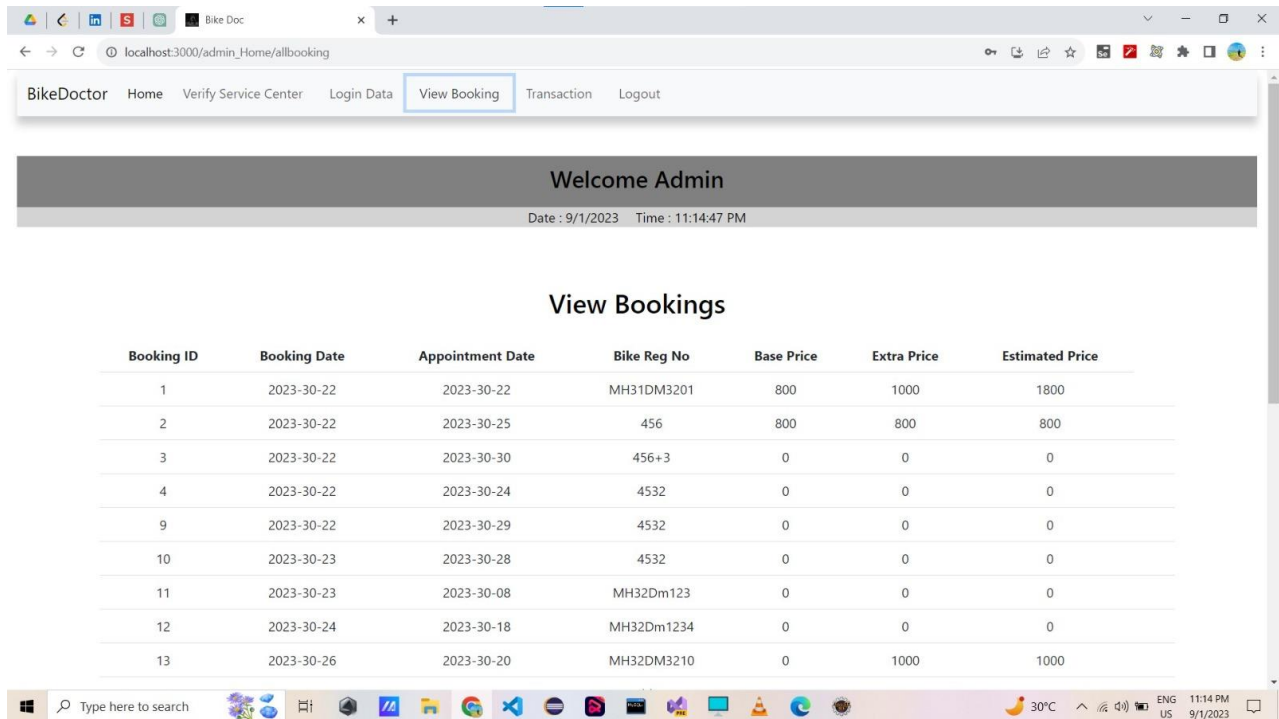


**Welcome Admin**  
Date : 9/1/2023 Time : 11:14:33 PM

#### Login List with Delete

| ID | Username      | Password                                       | Action                 |
|----|---------------|--|------------------------|
| 1  | akash         | Ak@sh2810                                      | <a href="#">Delete</a> |
| 6  | suraj         | Akasg  | <a href="#">Delete</a> |
| 7  | servicecenter | servicecenter                                  | <a href="#">Delete</a> |
| 8  | Suraj123      | Suraj  | <a href="#">Delete</a> |
| 9  | 3128          | Siya@123                                       | <a href="#">Delete</a> |
| 10 | User          | user@123                                       | <a href="#">Delete</a> |
| 14 | deepak        | NOLMZIR0tTrpO8NyTJYG2/IVQgKg4druqEiKsY6AQM=    | <a href="#">Delete</a> |
| 15 | akashRD       | ING6iC9Sndu5kQSK70zcnLIMTl1BP5v37dGTycDh1dG11= | <a href="#">Delete</a> |

### 8.3.4 View Bookings



**Welcome Admin**  
Date : 9/1/2023 Time : 11:14:47 PM

#### View Bookings

| Booking ID | Booking Date | Appointment Date | Bike Reg No | Base Price | Extra Price | Estimated Price |
|------------|--------------|------------------|-------------|------------|-------------|-----------------|
| 1          | 2023-30-22   | 2023-30-22       | MH31DM3201  | 800        | 1000        | 1800            |
| 2          | 2023-30-22   | 2023-30-25       | 456         | 800        | 800         | 800             |
| 3          | 2023-30-22   | 2023-30-30       | 456+3       | 0          | 0           | 0               |
| 4          | 2023-30-22   | 2023-30-24       | 4532        | 0          | 0           | 0               |
| 9          | 2023-30-22   | 2023-30-29       | 4532        | 0          | 0           | 0               |
| 10         | 2023-30-23   | 2023-30-28       | 4532        | 0          | 0           | 0               |
| 11         | 2023-30-23   | 2023-30-08       | MH32Dm123   | 0          | 0           | 0               |
| 12         | 2023-30-24   | 2023-30-18       | MH32Dm1234  | 0          | 0           | 0               |
| 13         | 2023-30-26   | 2023-30-20       | MH32DM3210  | 0          | 1000        | 1000            |

### 8.3.5 View Transactions

localhost:3000/admin\_Home/ViewTransactions

BikeDoctor Home Verify Service Center Login Data View Booking **Transaction** Logout

Welcome Admin

Date : 9/1/2023 Time : 11:15:00 PM

## Transactions

Start Date mm/dd/yyyy End Date mm/dd/yyyy Search

Enter Amount Enter

| ID | Amount | Customer Name | Date | Payment Mode | Booking By |
|----|--------|---------------|------|--------------|------------|
|----|--------|---------------|------|--------------|------------|

BikeDoctor Home Verify Service Center Login Data View Booking **Transaction** Logout

Welcome Admin

Date : 9/1/2023 Time : 11:27:04 PM

## Transactions

Start Date dd-mm-yyyy End Date dd-mm-yyyy Search

Enter Amount Enter

| ID | Amount | Customer Name | Date      | Payment Mode      | Booking By |
|----|--------|---------------|-----------|-------------------|------------|
| 1  | 750    | aniket        | 8/22/2023 | Cash              | aniket     |
| 2  | 800    | User          | 8/23/2023 | UPI               | User       |
| 3  | 1000   | ertertt       | 8/15/2023 | Cash              | ertertt    |
| 4  | 5000   | User          | 8/18/2023 | Cash              | User       |
| 5  | 2000   | ertertt       | 8/11/2023 | Credit/Debit card | User       |

## 8.4 Customer

### 8.4.1 Customer Registration

The screenshot shows a web browser window with the URL `localhost:3000/customerregistration`. The page title is "Bike Doctor" and the navigation bar includes links for Home, Contact Us, Service Centers, Login, and SignUp. The main heading is "Customer Registration". The form contains the following fields and controls:

- First Name:
- Last Name:
- Contact no:
- Email ID:
- Select City:
- Select Area:
- Select Security Question:
- Answer:
- User ID:
- Password:

At the bottom of the form are two buttons: "Submit" and "clear". The Windows taskbar at the bottom shows the system clock as 11:08 PM on 9/1/2023.

### 8.4.2 Home Page

The screenshot shows a web browser window with the URL `localhost:3000/customerhome`. The page title is "Bike Doctor" and the navigation bar includes links for Profile, View Service Centers, Book Appointment, Service Progress, Payment, Rate A Service, and Logout. The main heading is "Welcome - Suraj Bodkhe". Below the heading, the date and time are displayed: "Date : 9/1/2023 Time : 11:09:38 PM". The Windows taskbar at the bottom shows the system clock as 11:09 PM on 9/1/2023.

### 8.4.3 Customer Password Change

The screenshot shows a web browser window with the URL `localhost:3000/customerhome/changepassword`. The navigation bar includes 'Bike Doctor', 'Profile' (highlighted), 'View Service Centers', 'Book Appointment', 'Service Progress', 'Payment', 'Rate A Service', and 'Logout'. A welcome banner for 'Suraj Bodkhe' is displayed with the date '9/1/2023' and time '11:09:55 PM'. The main heading is 'Change Password'. The form contains two input fields: 'Enter uid' and 'Enter New Password', each with a label above it. At the bottom are 'Submit' and 'Reset' buttons.



### 8.4.4 Book Appointment

The screenshot shows the 'Book Appointment' page in the Bike Doctor application. The navigation bar is the same as in the previous screenshot, with 'Book Appointment' highlighted. The welcome banner for 'Suraj Bodkhe' shows the time as 11:10:24 PM. The main heading is 'Book Appointment'. The form includes several fields: 'Appointment Date' (with a calendar icon and value '09/dd/2023'), 'Select Company' (dropdown), 'Select Model' (dropdown), 'Enter Bike Registration no:' (text input), 'Select City' (dropdown), 'Select Area' (dropdown), and 'Select Service Center' (dropdown). All dropdown menus are currently set to 'Select One'. At the bottom of the form are 'Submit' and 'clear' buttons. Below the form is a section titled 'Select Package'.

## 8.4.5 Service centre list for Customer

**Welcome - Suraj Bodkhe**  
Date : 9/1/2023 Time : 11:10:08 PM

**Service Center**

Select City Select One ▾

Select Area Select One ▾

**Service Center Details**

| No. | Name | Phone | E-mail |
|-----|------|-------|--------|
|-----|------|-------|--------|

## 8.4.6 Service Progress

**Welcome - Suraj Bodkhe**  
Date : 9/1/2023 Time : 11:10:39 PM

**Service Progress**

| No | Booking Id | Booking Date | Appointment Date | Bike Model | Bike Name | Registration No | Status             | Package Charges | Extra Charges | Total Charges |
|----|------------|--------------|------------------|------------|-----------|-----------------|--------------------|-----------------|---------------|---------------|
| 1  | 1          | 2023-30-22   | 2023-30-22       | Hero       | Activa    | MH31DM3201      | In Progress        | 800             | 1000          | 1800          |
| 2  | 2          | 2023-30-22   | 2023-30-25       | Hero       | Activa    | 456             | Ready for Delivery | 800             | 800           | 800           |
| 3  | 3          | 2023-30-22   | 2023-30-30       | Hero       | Activa    | 456+3           | Waiting            | 1200            | 0             | 0             |
| 4  | 4          | 2023-30-22   | 2023-30-24       | Hero       | Activa    | 4532            | Waiting            | 1800            | 0             | 0             |
| 5  | 9          | 2023-30-22   | 2023-30-29       | Hero       | Activa    | 4532            | Waiting            | 800             | 0             | 0             |
| 6  | 10         | 2023-30-23   | 2023-30-28       | Hero       | Activa    | 4532            | Waiting            | 800             | 0             | 0             |
| 7  | 11         | 2023-30-23   | 2023-30-08       | Hero       | Activa    | MH32Dm123       | Waiting            | 1200            | 0             | 0             |

## 8.4.7 Payment Page

localhost:3000/customerhome/payment

Bike Doctor Profile View Service Centers Book Appointment Service Progress **Payment** Rate A Service Logout

Welcome - Suraj Bodkhe

Date : 9/1/2023 Time : 11:11:01 PM

**Billing**

Select Payment Mode Select One

Enter Booking Id:

Total Amount Select One

[Pay Now](#)



## 8.4.8 Invoice

localhost:3000/invoice

Bike Doctor Profile View Service Centers Book Appointment Service Progress Payment Rate A Service Logout

Welcome - Suraj Bodkhe

Date : 9/1/2023 Time : 11:11:01 PM

**Invoice**

| Booking Id | Booking Date | Customer Name | Total Amount | Payment Mode |
|------------|--------------|---------------|--------------|--------------|
| 2          | 2023-30-22   | Suraj Bodkhe  | 800          | UPI          |

[Back](#)





## 8.5 Service Centre

### 8.5.1 Service Centre Registration

The screenshot shows a web browser window with the URL `localhost:3000/servicecenterregistration`. The page title is "Service Centre Registration". The form contains the following fields and controls:

- Service Centre Name:** Text input field with placeholder "Enter Service Centre name".
- Contact no:** Text input field with placeholder "Enter Contact number".
- Email ID:** Text input field with placeholder "Enter Emailid".
- Select City:** Dropdown menu with "Select One" as the selected option.
- Select Area:** Dropdown menu with "Select One" as the selected option.
- Select Security Question:** Dropdown menu with "Select One" as the selected option.
- Answer:** Text input field with placeholder "Enter the answer".
- User ID:** Text input field with placeholder "Enter userid".
- Password:** Text input field with placeholder "Enter Password".
- Submit:** Blue button.
- clear:** Blue button.

The browser's taskbar at the bottom shows the Windows logo, a search bar, and various application icons. The system tray on the right indicates a temperature of 30°C, signal strength, and the date/time: 11:08 PM, 9/1/2023.

### 8.5.2 Home Page

The screenshot shows a web browser window with the URL `localhost:3000/servicehome`. The page title is "Service Center - servicecenter". The navigation bar includes the following links:

- BikeDoctor**
- Home**
- Profile** (with a dropdown arrow)
- View Bookings**
- Update Price**
- Update Status**
- Logout**

Below the navigation bar, there is a dark gray header with the text "Service Center - servicecenter". Below this header, the date and time are displayed: "Date : 9/1/2023 Time : 11:12:33 PM".

The browser's taskbar at the bottom shows the Windows logo, a search bar, and various application icons. The system tray on the right indicates a temperature of 30°C, signal strength, and the date/time: 11:12 PM, 9/1/2023.

### 8.5.3 Bookings List

localhost:3000/servicehome/viewbookings

BikeDoctor Home Profile View Bookings Update Price Update Status Logout

Service Center - servicecenter

Date : 9/1/2023 Time : 11:12:49 PM

## Appointment List for Service Center 1

Fetch Bookings

| ID | Booking Date | Appointment Date | Customer Phone | Bike Number |
|----|--------------|------------------|----------------|-------------|
| 1  | 2023-30-22   | 2023-30-22       | 123456789      | MH31DM3201  |
| 2  | 2023-30-22   | 2023-30-25       | 123456789      | 456         |
| 3  | 2023-30-22   | 2023-30-30       | 123456789      | 456+3       |
| 4  | 2023-30-22   | 2023-30-24       | 123456789      | 4532        |
| 9  | 2023-30-22   | 2023-30-29       | 123456789      | 4532        |
| 10 | 2023-30-23   | 2023-30-28       | 123456789      | 4532        |
| 11 | 2023-30-23   | 2023-30-08       | 123456789      | MH32Dm123   |
| 12 | 2023-30-24   | 2023-30-18       | 08830921147    | MH32Dm1234  |
| 13 | 2023-30-26   | 2023-30-20       | 123456789      | MH32DM3210  |
| 14 | 2023-30-26   | 2023-30-27       | 08830921147    | shine       |

### 8.5.4 Update Price

localhost:3000/servicehome/updateprice

BikeDoctor Home Profile View Bookings Update Price Update Status Logout

Service Center - servicecenter

Date : 9/1/2023 Time : 11:13:01 PM

## Appointment List for Service Center 1

Fetch Bookings

| ID | Customer ID | Package Name | Bike Name | Bike Number | Base Charges | Extra Charges |        |
|----|-------------|--------------|-----------|-------------|--------------|---------------|--------|
| 1  | 6           | Basic        | Activa    | MH31DM3201  | 800          | 0             | Update |
| 2  | 6           | Basic        | Activa    | 456         | 800          | 0             | Update |
| 3  | 6           | Regular      | Activa    | 456+3       | 1200         | 0             | Update |
| 4  | 6           | Premium      | Activa    | 4532        | 1800         | 0             | Update |
| 9  | 6           | Basic        | Activa    | 4532        | 800          | 0             | Update |
| 10 | 6           | Basic        | Activa    | 4532        | 800          | 0             | Update |
| 11 | 6           | Regular      | Activa    | MH32Dm123   | 1200         | 0             | Update |
| 12 | 7           | Regular      | Activa    | MH32Dm1234  | 1200         | 0             | Update |
| 13 | 8           | Basic        | Activa    | MH32DM3210  | 800          | 0             | Update |

## 8.5.4 Update Status

The screenshot shows a web browser window with the URL `localhost:3000/servicehome/updatesstatus`. The navigation bar includes links for BikeDoctor, Home, Profile, View Bookings, Update Price, Update Status (highlighted), and Logout. The main header indicates the Service Center is 'servicecenter' and the current date and time are 'Date : 9/1/2023' and 'Time : 11:13:29 PM'.

### Appointment List for Service Center 1

[Fetch Bookings](#)

| ID | Booking Date | Appointment Date | Customer Phone | Bike Number | Service Status |                               |
|----|--------------|------------------|----------------|-------------|----------------|-------------------------------|
| 1  | 2023-30-22   | 2023-30-22       | 123456789      | MH31DM3201  | Select Status  | <a href="#">Update Status</a> |
| 2  | 2023-30-22   | 2023-30-25       | 123456789      | 456         | Select Status  | <a href="#">Update Status</a> |
| 3  | 2023-30-22   | 2023-30-30       | 123456789      | 456+3       | Select Status  | <a href="#">Update Status</a> |
| 4  | 2023-30-22   | 2023-30-24       | 123456789      | 4532        | Select Status  | <a href="#">Update Status</a> |
| 9  | 2023-30-22   | 2023-30-29       | 123456789      | 4532        | Select Status  | <a href="#">Update Status</a> |
| 10 | 2023-30-23   | 2023-30-28       | 123456789      | 4532        | Select Status  | <a href="#">Update Status</a> |
| 11 | 2023-30-23   | 2023-30-08       | 123456789      | MH32Dm123   | Select Status  | <a href="#">Update Status</a> |
| 12 | 2023-30-24   | 2023-30-18       | 08830921147    | MH32Dm1234  | Select Status  | <a href="#">Update Status</a> |
| 13 | 2023-30-26   | 2023-30-20       | 123456789      | MH32DM3210  | Select Status  | <a href="#">Update Status</a> |

The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray information including temperature (30°C), time (11:13 PM), and date (9/1/2023).

## **9. CONCLUSION AND FUTURE SCOPE**

BikeDoctor provides a platform for easy and convenient booking of appointment for motorcycle servicing.

The customer can easily book servicing appointment with the preferred service centre from preferred area and can carry out all the further tasks from the portal itself. They can get direct information and updates from the service centre via the portal.

We have multiple objectives in the future scope as providing time slots for even precise bookings and in depth service details. This will also help to increase the scope of the portal from limited cities to a wider scope.

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