MacStadium

Service Order

Company:	AppDynamics LLC	Service Type:	Orka Private Cloud
Contact:	Adam Hansen	Sales Engineer:	Sean Corcoran
Phone:	510-449-9978	Phone:	(770) 519-5410
Email Address:	adam.hansen@appdynamics.com	Email Address:	scorcoran@mactadium.com
Billing Address:	303 Second St., North Tower, 8th Floor San Francisco, CA 94107	Terms:	See notes

Name	QTY	Monthly Price	Full Year	Annual Subtotal
Orka Cloud Base	1	$250.00	12	$3,000.00
Includes Orka control node and LogicMonitor NMS monitoring				
Mac Pro 12c/64G/1T (Orka Cloud)	5	$1,000.00	12	$60,000.00
Upgraded Mac Pro hosts - including Apple hardware, proprietary upgrades, power, bandwidth, and Orka virtualization software license				
Pure 1TB/100Mbps Unit (NFS FlashBlade) (first 5 units)	4	$300.00	12	$14,400.00
Dedicated LUN on multi-tenant SAN array				
Cisco ASAv10 Firewall	1	$350.00	12	$4,200.00
Includes /28 dedicated IP range				
3% Annual Pre-payment Discount	1	-$240.00	12	-$2,880.00
Total Annual Cloud fees				**$78,720.00**

Name	QTY	Price	Subtotal
Outstanding Charges as of November 2019	1	$69,768.00	$69,768.00
Past due invoices for private cloud infrastructure			
Courtesy Discount (applied to outstanding charges)	1	-$35,000.00	-$35,000.00
Granted due to non-use of infrastructure during security review			
Total Outstanding Charges			**$34,768.00**

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Total Amount Due

Name	QTY	Price	Subtotal
Annual cloud fees for 12/5/2019 to 12/5/2020	1	$78,720.00	$78,720.00
Outstanding fees	1	$34,768.00	$34,768.00
		Total Amount Due	**$113,488.00**

Notes

The parties acknowledge and agree that this Service Order is governed by the Master Service Agreement and Terms of Service by and between AppDynamics LLC and MacStadium, Inc. dated as of December 22, 2017. The described infrastructure is already deployed and accessible. Upon signature of this Service Order, access to the described infrastructure will be renewed until December 5, 2020.

Upon signature of this Service Order, AppDynamics will be invoiced for full amount of $113,488.

Cloud description:

Location: Las Vegas
Environment Type: New - Orka Private Cloud

Compute:
- Apple Mac Pro - Qty 5
    - 12-Core 2.7Ghz
    - RAM - 64GB
    - Internal Storage – 1TB
    - Orka License

SAN Storage:
- Pure FlashBlade - 4TB

Networking, Management and Monitoring:
- Cisco ASAv10 Firewall
- /28 Subnet
- Orka Cloud Base
- LogicMonitor NMS Monitoring

Accepted By: AppDynamics LLC	MacStadium, Inc.
Signature: *George Karamanos* DocuSigned by: EADD3AC1FF6B486...	Signature: *Greg McGraw* DocuSigned by: CE49ECAAA85C499...
Name: George Karamanos	Name: Greg McGraw
Title: General Counsel	Title: CEO
Date: December 10, 2019	Date: December 10, 2019

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