



Customer Order Form

Customer: AppDynamics LLC
 Account: appdynamics-2165
 Quote Number: Q-58614
 Offer Valid Through: March 27, 2020
 Proposed by: Shannon

Bill To:

AppDynamics LLC - Accounts Payable (AppDynamics)
 303 Second Street, 8th Floor, North Tower
 San Francisco
 California, 94107
 United States

Sold To:

AppDynamics LLC - Johnnie Angeles
 303 2ND ST FL 8
 SAN FRANCISCO
 California, 941071366
 United States

Contract Term Length: All products will co-term to the existing end date : 2020-06-27

Payment Term: Net 60

Services

Product and Rate Plan	Quantity	Unit Price	Total Price
Standard - Full User Fee	20	\$374.40	\$2,107.27

Subtotal:	\$2,107.27 USD
Tax:	\$0.00 USD
Total Subscription Fee:	\$2,107.27 USD

Terms

This Order Form is issued pursuant to the Participating Addendum by and between AppDynamics LLC and PagerDuty, Inc. dated on or about June 17, 2019('Agreement') which is expressly incorporated by reference. No change or modification to this Order Form shall be effective or binding except as expressly set forth in a written agreement signed by both parties. Unless otherwise agreed to in the Agreement, payment is due in full sixty days from the date of this Order Form. Upon execution of this Order Form, the foregoing payment obligations are non-cancelable and, except as expressly provided in the Agreement, payment is non-refundable. If Customer issues a PO, the terms and conditions of the Agreement together with this Order Form shall take precedence over inconsistent terms and conditions in any corresponding PO, and additional terms and conditions contained in a PO will be of no force or effect. If Customer requires a PO number on its invoice, Customer shall provide a PO number on the Order Form.

Intending to be legally bound, the parties have had this Order Form executed by their duly authorized representative, effective as of the date of last signature below ("Order Form Effective Date").

Customer shall be responsible for and pay to PagerDuty all sales, use, value added or other taxes, except for taxes based on PagerDuty's income, which amounts are understood to be in addition to the fees.

Customer acknowledges and agrees that if a credit is available and listed on this Order Form, it is only an estimate. The actual credit amount listed on the invoice will be the final credit amount available to Customer which may be different from the estimate amount listed on the Order Form.


Customer understands that any Users added during the term of their plan will have subscription fees calculated at the rate then in effect and will be prorated for the remainder of the plan term so that all User subscriptions shall terminate on the same date. PagerDuty will charge the customer the prorated amount the day the Users are added.

If PagerDuty has not received payment within said sixty day period, then PagerDuty will have the right to assess (and Customer shall pay) a finance charge of one and one-half percent (1.5%) per month (or the highest rate allowable by law, whichever is less), suspend its performance of Service to Customer, and/or decelerate Customer to be in material breach of this Agreement. Any suspension of Services pursuant to the foregoing shall not relieve Customer from its payment obligations.

This Agreement and any associated orders will not automatically renew upon the expiration of all orders for Services hereunder. As such, upon the expiration of all orders for Services hereunder, this Agreement and any orders will automatically terminate unless renewed by mutual agreement of the parties. In the event of such expiration, Your access to the Services and Your related data will terminate. In Our discretion, We may choose to allow You to continue to access and use the Service for an additional thirty days, as We both negotiate new terms. If We agree to a new Subscription Term, the Agreement will renew, and the renewal Subscription Term will be effective from the expiration date of the prior Subscription Term.

Additional Information

Is a Purchase Order required for the purchase or payment of the fees due on this Order Form?

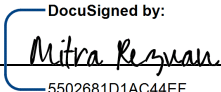
YES  NO

If Yes, please enter PO number:

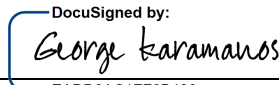
Check here if your company is tax exempt:

Please attach any/all exemption certifications or email documentation to accountsreceivable@pagerduty.com.
Your order will be taxed using the applicable tax rate for your shipping address. The tax listed on your order form is only an estimate and is calculated at the net price. Your invoice will reflect the final total taxes in effect at the time of invoicing and may differ from the amount listed on this order form.

PagerDuty, Inc.

Signature: 
Name: Mitra Rezvan
Title: VP of Finance and Controller
Date: March 23, 2020

AppDynamics LLC

Signature: 
Name: George Karamanos
Title: General Counsel
Date: March 23, 2020