

Renewal & Add-on Order

CMS ID: 3061231011

Customer: AppDynamics International Ltd Sold to: Shelby Jagoe <shelby.jagoe@appdynamics.com> Address: 10 New Square, Bedfont Lakes Feltham TW14 8HA United Kingdom	Bill To Address: 10 New Square, Bedfont Lakes Feltham TW14 8HA United Kingdom Email for receipt of Invoice: accountspayable@appdynamics.com PO/Reference: PO020-4498
Customer's product and service bookings for sales tax will be reported in the jurisdiction of the above "Sold To" address unless Customer provides written Notice with alternative instructions no later than fifteen calendar days after the date of applicable invoice.	

Renewal Term. Customer renews the Services set forth in the table below for **12** months beginning on **09/29/19** and ending on **09/28/20** "Initial Renewal Term". If this is an early renewal occurring before the expiration of Customer's immediately preceding Term, a credit for the unused duration of the preceding Term will be applied to Customer's account. The Quantity/ies stated below reflect the total quantity limitations for the Service during the Renewal Term, and shall not be aggregated with quantities from prior ordering forms.

This Renewal & Add-On Order (the "Order") replaces and supersedes all prior oral or written understandings, communications, and representations between the parties with respect to the Services, including superseding the Renewal Schedule dated 10/4/2019 (and all amendments thereto) between Customer and Callidus.

Item Number	Services	Quantity See the Service Usage Assumptions below	Annual Fee during Term
SS-CKT07	Clicktools Professional	1	£8,495.00
TOTAL			£8,495.00

Payment: Annual, Net-30 from date of invoice. Customer purchase orders/references are for administrative convenience and are not a condition of payment.

Clicktools is a division of Callidus Software Inc. ("Callidus"), now part of SAP.

Service Usage Assumptions. The Service Usage Assumptions applicable to the Service renewed shall apply in the event that the Service is subscribed as a stand-alone Service, or as an included Service in a Bundle.

Clicktools Service Usage Assumptions: Professional Services
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No. of Survey Administrator:	Up to 5 Survey Administrator
Customer's Response Storage limit:	Up to 5,000,000 Responses
Email Tokens per year:	Up to 550,000 Tokens
Branded URLs:	Up to 10 URLs
Different "from" Organizational Email Addresses:	Up to 10 emails

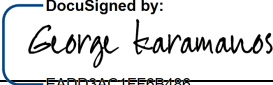
The parties may renew the Services in this Renewal & Add-On Order ("Order") for a successive one-year term by entering into a written, signed Order no later than sixty (60) days prior to the expiration of the then-current Term (each is a "Renewal Term"). This Order must be accepted by Customer on or before in order to be valid.

Renewal & Add-on Order

This Order is governed by the Application Services Agreement, as amended, entered into between Customer and Callidus on 12/9/13, which together constitute the complete agreement for the Services in this Order, and supersede any prior discussions or representations regarding these Services.

Additions or modifications to this Order by Customer will not be binding on Callidus.

By signing below, you accept this Order on behalf of Customer.

CUSTOMER: APPDYNAMICS INTERNATIONAL LTD	
By:	<small>DocuSigned by:</small>  <small>EADD3AC1FF6B486...</small>
Name:	George Karamanos
Title:	Director
Date:	March 27, 2020