PagerDuty

Customer: AppDynamics LLC
Account: dashbase
Quote Number: Q-26863-3
Expires On: 5/1/2021
Prepared By: Kam Smedley

600 Townsend St. Suite 125
San Francisco, California 94103

Customer Order Form

Bill To:
AppDynamics LLC
303 2nd St
North Tower, 8th Floor
San Francisco, California 94107
United States

Sold To:
Accounts Payable
AppDynamics LLC
303 2nd St
North Tower, 8th Floor
San Francisco, California 94107
United States

Invoice To:
accountspayable@appdynamics.com

Subscription Term: 5/1/2021 to 6/27/2022
Billing Frequency: Annual
Payment Term: Net 60

Product(s)	Date Range	Term (Months)**	Qty	Monthly Unit Price**	Total Price (USD)
Standard	May 1, 2021 to June 27, 2022	13.9	11	$31.20	$4,770.48

SUBTOTAL:	$4,770.48
TAX:	$0.00
TOTAL:	$4,770.48

Terms

[1] This Order Form is issued pursuant to and governed by the terms of the Master Service Agreement Amendment 1 dated December 17, 2014, and any applicable amendments thereto by and between PagerDuty, Inc. ("PagerDuty") and Cisco Systems, Inc. ("Customer") and the Participating Addendum by and between App Dynamics LCC ("Customer") and PagerDuty, Inc ("PagerDuty") effective June 17, 2019 (collectively, the "Agreement"), which is expressly incorporated herein by reference. To the extent that terms of the Agreement are in conflict with the terms and conditions of this Order Form, the terms and conditions of the Order Form shall control. This Order Form supersedes any other agreement/purported terms of any type, including without limitation, any previously executed Order Form, the terms of any purchase order or other ordering document that may be referenced herein or otherwise issued by the parties. Unless otherwise agreed to in the Agreement, payment is due in full sixty days from the date of the invoice. Upon execution of this Order Form, the foregoing payment obligations are non-cancelable and, except as expressly provided in the Agreement, payment is non-refundable.

** The Terms (Months) and Monthly Unit Price shown above has been rounded to two decimal places for display purposes. As many as eight decimal places may be present in the actual price. The totals for this order were calculated using the actual price, rather than the rounded values displayed above, and are the true and binding totals for this order.

[1.1]
[1.2] For customers based in the United States, any applicable taxes will be determined based on the laws and regulations of the taxing authority(ies) governing the "Sold To" location provided by Customer on this Order Form.

Check here if your company is tax exempt:

a. Please attach any/all exemption certifications or email documentation to accountsreceivable@pagerduty.com
.
b. The tax listed on your order form is only an estimate and is calculated at the net price.

Your invoice will reflect the final total taxes in effect at the time of invoicing and may differ from the amount listed on this order form

1.3 The subscription term for any Users added by Subscriber after the beginning of the then- current subscription term ("Additional Users") shall be coterminous with the then current subscription term for the existing Users. Subscription Charges for Additional Users shall be at the Subscriber's Subscription price under the then current subscription term. Any discount provided to Subscriber is applicable only to the initial subscription term detailed in this Order Form.

1.4 Customer acknowledges that a purchase order ('PO') is not required and is for administrative convenience only, and that PagerDuty has the right to issue an invoice and collect payment without a corresponding PO. If Customer issues a PO, the terms and conditions of the Agreement together with this Order Form shall take precedence over inconsistent terms and conditions in any corresponding PO, and additional terms and conditions contained in a PO will be of no force or effect. If Customer requires a PO number on its invoice, Customer shall provide a PO number on the Order Form. If Customer fails to provide a PO number, then (a) PagerDuty will invoice Customer without a PO number, and (b) Customer will pay invoices without a PO number referenced.

2 If this Order Form is executed and/or returned to PagerDuty by Customer after the Subscription Start Date above, PagerDuty may adjust the Subscription Start Date and Subscription End Date, without increasing the Total Price, based on the date PagerDuty activates the products and provided that the total term length does not change. Following activation, any adjustments to such Subscription Start Date and Subscription End Date may be confirmed by logging into the PagerDuty Service, by reference to the order confirmation email sent by PagerDuty to the Invoice Email Address above, and/or by contacting Customer Service

3 Intending to be legally bound, the parties have had this Order Form executed by their duly authorized representative, effective as of the date of last signature below ("Order Form Effective Date").

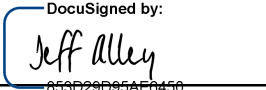**Additional Information**

Is a Purchase Order required for the purchase or payment of the fees due on this Order Form?
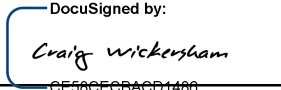
 If Yes, please enter PO number:
 If Yes, please enter PO Amount:

Please attach any/all exemption certifications or email documentation to accountsreceivable@pagerduty.com. Your order will be taxed using the applicable tax rate for your shipping address. The tax listed on your order form is only an estimate and is calculated at the net price. Your invoice will reflect the final total taxes in effect at the time of invoicing and may differ from the amount listed on this order form.

PagerDuty, Inc	AppDynamics LLC
DocuSigned by:	DocuSigned by:
Signature: *Jeff Alley*	Signature: *Craig Wickersham*
853D29D95AE0450...	CE58CECBACD1480...
Printed Name: Jeff Alley	Printed Name: Craig Wickersham
Title: Director, Revenue Accounting and Operations	Title: General Counsel
Date: May 11, 2021	Date: May 11, 2021