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San Francisco, CA 94105
United States

ORDER FORM for Cisco - AppDynamics LLC
Offer Valid Through: 7/31/2019
Proposed by: Rob Davidson
Quote Number: Q-02760949

ORDER FORM

Address Information

Bill To:
303 Second Street, North Tower 8th Floor
San Francisco
CA, 94107
US - United States

Ship To:
303 Second Street, North Tower 8th Floor
San Francisco
CA, 94107
US - United States

Billing Company Name: Cisco - AppDynamics LLC
Billing Contact Name: Ferozan Sylvia Nekmal
Billing Email Address: snekmal@cisco.com

Billing Phone: 5102928443
Billing Fax:
Billing Language: English

Terms and Conditions

Contract Start Date*: 7/2/2019
Contract End Date*: 8/1/2019
Billing Frequency: Monthly

Payment Method: Check
Payment Terms: Net 30
Billing Method: Email

Services

Services	Order Start Date*	Order End Date*	Order Term (months)*	Monthly/ Unit Price**	Quantity	Total Price
Einstein Analytics Plus - Unlimited Edition	7/2/2019	8/1/2019	1	USD 0.00	5	USD 0.00
						Total: USD 0.00

*If this Order Form is executed and/or returned to salesforce.com by Customer after the Order Start Date above, salesforce.com may adjust the Order Start Date and Order End Date, without increasing the Total Price, based on the date salesforce.com activates the products and provided that the total term length does not change. Following activation, any adjustments to such Order Start Date and Order End Date may be confirmed by logging into Checkout, by reference to the order confirmation email sent by salesforce.com to the Billing Email Address above, and/or by contacting Customer Service.

**The Monthly/Unit Price shown above has been rounded to two decimal places for display purposes. As many as eight decimal places may be present in the actual price. The totals for this order were calculated using the actual price, rather than the Monthly/Unit Price displayed above, and are the true and binding totals for this order

Prices shown above do not include any taxes that may apply. Any such taxes are the responsibility of Customer. This is not an invoice.

For customers based in the United States, any applicable taxes will be determined based on the laws and regulations of the taxing authority(ies) governing the "Ship To" location provided by Customer on this Order Form.

Quote Special Terms

The subscriptions ordered pursuant to this Order Form at \$0 are offered one time at promotional pricing. Additional subscriptions are not available at this subscription pricing. These subscriptions terminate on the applicable Order End Date and cannot be renewed.

Product Special Terms

Einstein Analytics Plus

Customer may provide access within its Salesforce instance to Einstein Recommendations developed by Einstein Discovery Services, only where such User has been assigned one of the following subscriptions: Einstein Discovery Services or Einstein Analytics Plus. Einstein Analytics Plus subscriptions may not be assigned to Community Users.

Customer understands that the above limitations are contractual in nature (i.e., not limited as a technical matter in the Service) and therefore agrees to strictly review its Users' use of such subscriptions and enforce the limits set forth herein. SFDC may review Customer's use of the subscriptions at any time through the Service.

The Sales Analytics App and Service Analytics App functionalities included as part of the Einstein Analytics Plus and the Einstein Discovery Services are only available in English.

Customer acknowledges that SFDC may access Customer Data submitted to services and features branded as Einstein for the purpose of training and improving similar or related services and features, and Customer instructs SFDC to process its Customer Data for such purpose. SFDC retains all right, title, and interest in and to all system performance data, machine learning algorithms, and aggregated results of such machine learning. SFDC will not share Customer's Customer Data with any other customers.

Einstein Analytics Plus is subject to: (i) the Einstein Analytics Trust and Compliance Documentation; and (ii) the Einstein Platform Trust and Compliance Documentation at: https://help.salesforce.com/articleView?id=Trust-and-Compliance-Documentation&language=en_US&type=1.

Purchase Order Information

Is a Purchase Order (PO) required for the purchase or payment of the products on this Order Form? (Customer to complete)

[] No

[] Yes - Please complete below

PO Number:

PO Amount:

Upon signature by Customer and submission to salesforce.com, this Order Form shall become legally binding unless this Order Form is rejected by salesforce.com for any of the following reasons: (1) the signatory below does not have the authority to bind Customer to this Order Form, (2) changes have been made to this Order Form (other than completion of the purchase order information and the signature block), or (3) the requested purchase order information or signature is incomplete or does not match our records or the rest of this Order Form. Subscriptions are non-cancelable before their Order End Date. This Order Form is governed by the terms of the salesforce.com Master Subscription Agreement found at <https://www.salesforce.com/company/msa.jsp>, unless (i) Customer has a written master subscription agreement executed by salesforce.com for such Services as referenced in the Documentation, in which case such written salesforce.com master subscription agreement will govern or (ii) otherwise set forth herein.

Customer: Cisco - AppDynamics LLC

7CE8FA0879AB421
Nick Herman
DocuSigned By: Nick Herman

Signature

Name Nick Herman

Business Title Contract Negotiator

Date July 8, 2019