

Amendment No 2

This Amendment No 2 (this "Amendment") amends the Master Products and Services Agreement ("MSA", "MPSA") dated as of February 24, 2016 (the "Agreement") by and between AppDynamics LLC ("Customer") and ADF Inc. ("eBoundHost", "EBH", "ADF"), and is hereby made and entered into effective as of April 24, 2019 (the "Amendment Effective Date").

Whereas, the parties wish to update the MSA Addendum to reflect current business practices: Therefore, the parties agree as follows:

I. AMENDMENT TERMS AND CONDITIONS

A. GENERALLY. Capitalized terms not otherwise defined herein shall be deemed to have the meanings set forth in the Agreement.

B. AMENDMENT. The Agreement is hereby amended as follows:

a. Supplemental Terms and Conditions: Addendum A, Section 2 is replaced with the following:

2. MANAGED SERVICES SLA

2.1. Definition of "Incident": Any unexpected service interruption caused by an action of EBH employee. Related interruptions are not to be considered as separate incidents.

2.2. [deleted]

2.3. Penalties for violating Managed Services SLA Incident

Incident 1: Written acknowledgment from Customer

Incident 2: Impacted server and the server impacted during Incident 1 are discounted 100% for one month during the next billing cycle.

Incident 3: 4% credit of total monthly bill.

Incident 4: 8% credit of total monthly bill.

2.4. Each Incident must be documented by the Customer with a written notice to EBH within 30 days of occurrence.

2.5. Incidents expire after 45 days.

b. The following New Sections are added to Supplemental Terms and Conditions: Addendum A:

4. EQUIPMENT RELOCATION

4.1 EBH is authorized to migrate devices from server rack to server rack with a 30 day notice to Customer. Customer approval or an agreed upon alternative is to be provided within 30 days of the migration request.

Lacking such an approval, EBH reserves the right to migrate devices at its own discretion after day 31.

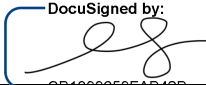
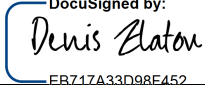
5. MINIMAL DEVICE COMMITMENT

Customer agrees to maintain no less than the Minimum Aggregate Number of Devices (MAND) specified on the Service Order for the duration of the term. Customer may add devices at any time. Customer may remove 9% of active devices per calendar quarter with a 90 day notice while maintaining at least MAND aggregate devices according to the Discount Ladder and Pricing Guide Provided in Service Order. This does not act as a waiver by EBH of any of its other rights under the Agreement or the Order Form.

II. CONFLICTS. In the event of a conflict between the terms of this Agreement and the Agreement, the terms of this Agreement shall govern. Except as expressly modified herein, the terms of the Agreement shall remain in full force and effect.

III. AUTHORITY. The person signing this Agreement for each party represents that s/he is duly authorized by all necessary and appropriate corporate action to enter into this Agreement on behalf of such party.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the Amendment Effective Date.

Customer: AppDynamics LLC	ADF Inc
Signature:  DocuSigned by: CB1399059FAB42B...	Signature:  DocuSigned by: EB717A33D98E452
Name: Elise Leung	Name: Denis Zlatov
Title: General Counsel	Title: COO
Date: May 9, 2019	Date: May 9, 2019