		Order Form
<p><b>D&amp;B Email IQ – Access Free Data In Your Inbox</b>          Transform your inbox into a powerful sales intelligence tool. D&amp;B Email IQ is a free email plugin to access company and contact data in your email inbox. Currently available for Microsoft Outlook and planned to be available for other email providers, including Google. The application can be installed self-service at <a href="https://www.dnb.com/Email-IQ-Download">https://www.dnb.com/Email-IQ-Download</a>. For more information, please visit <a href="https://www.dnb.com/products/marketing-sales/dnb-email-iq.html">https://www.dnb.com/products/marketing-sales/dnb-email-iq.html</a>.</p> <p>This Order is subject to the Information and Software License Agreement Participating Addendum dated November 14, 2019 (hereinafter referred to as the "Governing Terms") between Customer specified herein and Dun &amp; Bradstreet, Inc. ("D&amp;B"). Notwithstanding anything to the contrary contained in the Governing Terms, this Order constitutes Customer's binding commitment for the term of this Order. Only Customer and Customer's affiliates identified in this Order, if any, may use the Services.</p> <p>The Services hereunder may only be used by Customer in the United States to support its U.S. business.</p> <p>Customer may only request Information from D&amp;B Direct 2.0 from the United States. After the initial request, Customer may store, access and share Information within its own systems globally provided that in no event will Customer or its Affiliates (as defined below) use the Services received under this Order as a replacement for similar D&amp;B services currently received by Customer or Customer's Affiliates pursuant to a separate agreement based outside the United States with D&amp;B or a D&amp;B partner.</p> <p>Customer may also make Services under this Order available to entities in the licensed territory that are subsidiaries, divisions or affiliates, controlled by, controlling, or under common control with, Customer ("Affiliates") but only to Affiliates which are identified on a "Schedule of Affiliates" attached to this Order and that are not currently eligible to receive any Services included herein under an existing agreement with Dun &amp; Bradstreet, Inc. ("D&amp;B") or a D&amp;B partner.</p>		<p><b>Order #:</b> 1165608</p> <p><b>Effective Date:</b> 10/27/21</p>
<p><b>Customer Name:</b> AppDynamics LLC ("Customer")</p>		
<p><b>Customer D-U-N-S Number:</b> 962680190</p>		<p><b>Subscriber #:</b> 263929251</p>
<p align="center"><b>Product Description</b></p>		
<p>D&amp;B Direct 2.0</p>		
<p>D&amp;B Direct Subscription</p>		
<p>Contract Term 1 - \$3,435.00</p>		
<p>Entitled Services</p>		
<p>Detailed Company Profile</p>		
<p>Financial Highlights</p>		
<p>Financial Statements</p>		
<p>D&amp;B Business Information Report (BIR) &amp; Other D&amp;B Reports</p>		
<p>Investigations</p>		
<p>Search/Lookup for Companies</p>		
<p>Detailed Search &amp; Build-a-List - Company/Industry</p>		
<p>License Type - Single</p>		
<p>Professional Services can be made available at a cost of \$312.50 per hour</p>		
<p>Contract Expiration Option - Service Termination</p>		

**PRICE GUIDE:** Except for the customized pricing per the API call specified above (if any), the Price Guide for the D&B Direct and Additional Product Commitment billable transaction costs is available upon request. Customer's Band 1 discount of 0% is applicable to transactional pricing specified in the Price Guide.

If applicable, 0% of any unused amounts associated with the Additional Product Commitment may be carried over or credited to current or subsequent Contract Terms.

**D&B DIRECT OVERAGE OPTION – Transactional:** Any billable transactions in excess of the D&B Direct Subscription Amount during a particular Contract Term shall be billed to Customer at the referenced pricing listed herein, including applicable band discount.

**D&B DIRECT - ADDITIONAL PRICING TERMS - UNUSED AMOUNTS:** Any unused amounts associated with the D&B Direct Subscription or Other Entitlements carryovers from previous agreements may not be carried over or credited to current or subsequent Contract Terms.

**D&B DIRECT DEVELOPMENT KEY – Included in this Order as follows:**

- Up to 1,000 calls per week, in aggregate, across all Entitled Services specified above, including no more than 100 Scores (if Scores are specified above)
- Excluded Products: Data Exchange, On Demand Multiple Entity Resolution, Queries Per Second- Enhanced, Queries Per Second – Premium, Search - Small Business Risk Insight, Small Business Risk Insight Enhanced, Small Business Risk Insight Standard

**INITIAL TERM OF LICENSE:** 12 Months

Each period, the duration of which is set forth herein, is a "Contract Term". Contract Term begins on the Effective Date unless otherwise stated herein.

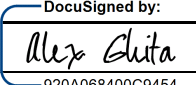
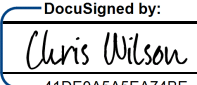
Product Item / Name	Contract Term 1	Contract Term 2	Contract Term 3	Grand Total
<b>D&amp;B Direct 2.0</b>	12 Months	N/A	N/A	
Contract Term Sub Total:	\$3,435.00	\$0.00	\$0.00	\$3,435.00
Payment Terms Fee:	\$0.00	\$0.00	\$0.00	\$0.00
Contract Term Total:	\$3,435.00	\$0.00	\$0.00	\$3,435.00

**Payment Terms:** Net 60 from invoice date

**Payment Method:** Electronic/ACH

Customer will be billed applicable shipping and sales taxes upfront, regardless of billing frequency or payment schedule for Services.

**AGREED TO BY:**

CUSTOMER	DUN & BRADSTREET, INC.
DocuSigned by: Authorized Signature:  920A068400C9454...	DocuSigned by: Authorized Signature:  41DE0A5A5EA74BE...
Name (Please Print): Alex Ghita	Name (Please Print): Chris Wilson
Title: General Counsel Date: September 2, 2021	Title: Vice President Date: September 2, 2021

Account Rep Details

RM Name: Sharon O'Neill		RM Telephone #: (248)641-2430	
RM #:	Center/ORC #: 3123	RM eMail: o'neills@dnb.com	
<b>Billing Address:</b>		<b>Shipping Address:</b>	
<b>Attention:</b> Accounts Payable		<b>Attention:</b> Emily Michal	
<b>Address 1:</b> 303 2nd St North Tower, Floor 8		<b>Address 1:</b> 303 2nd St North Tower, Floor 8	
<b>Address 2:</b>		<b>Address 2:</b>	
<b>City:</b> San Francisco		<b>City:</b> San Francisco	
<b>State/Province:</b> CA	<b>Zip/Postal Code:</b> 94107	<b>State/Province:</b> CA	<b>Zip/Postal Code:</b> 94107
<b>Telephone:</b> (510)220-4527	<b>Fax:</b>	<b>Telephone:</b> (510)220-4527	<b>Fax:</b>

### License, Application, and Purpose of Use Terms & Conditions

**ONWARD TRANSFER OF EU PERSONAL DATA:** This Section applies ONLY to the extent that D&B owned or controlled Personal Data from the European Union (and as defined by European data protection legislation) is requested by Customer from D&B as part of the Services.

Personal Data from the European Union can only be transferred in accordance with applicable data protection laws, which currently require parties outside of jurisdictions deemed adequate by the EU to enter into the EU Standard Contractual Clauses. Therefore, and solely to the extent required by applicable data protection laws, Customer and D&B hereby enter into the EU Standard Contractual Clauses retained at [www.dnb.com/CTC-SCC](http://www.dnb.com/CTC-SCC) as the basis for the onward transfer of such Personal Data from D&B to Customer, if any.

**PRODUCT AND DATA LIFECYCLE:** The D&B Services licensed under this Order are subject to D&B's Global Product and Data Lifecycle Policy, as set forth at <http://www.dnb.com/product-lifecycle-policy.html> which is incorporated herein.

**D&B DIRECT LICENSE (Single Use):** Customer is licensed to use the Services (except for Data Exchange, if applicable) solely for one (1) of the following Purposes of Use:

1. Supply chain analytics, supplier evaluation, supplier normalization/rationalization, monitoring, and management, strategic sourcing, e-procurement catalog, trading partner, and bid management, logistics, materials and inventory management, accounts payable, general ledger analysis, and balance of trade analysis.
2. Credit scoring including online and batch applications, credit evaluation, customer accounts receivable and credit facility analytics and management.

**D&B DIRECT 2.0 DEVELOPMENT KEY LICENSE:** D&B hereby grants a limited, non-exclusive, non-assignable and non-transferable right and license to the Customer to use and display the Information from the above Entitlements obtained by Customer via the Development API Key for the internal purpose of familiarizing itself with the Services, for development and testing, and to understand its uses and applications. Customer may not make any commercial use of such Services whatsoever.

#### D&B DIRECT 2.0 - TERMS & CONDITIONS

1. D&B shall provide Customer with the appropriate production user names and passwords ("Production User IDs") to enable Customer to access all entitled services as noted herein.
2. D&B reserves the right to limit the volume of inquiries placed at any time. Customer also shall not robotically or otherwise automatically harvest data through any Software.
3. Customer will cooperate with and provide all necessary information and resources to assist D&B in providing the Service to Customer. Customer agrees that it will upgrade its hardware and/or software, at its own expense, in order to maintain compatibility with Service modifications which are made from time to time.
4. In the event Customer licenses monitoring, Customer will pay a registration fee for each D-U-N-S Number registered for each Contract Term. After registering a D-U-N-S Number, Customer may retrieve notifications of changes in certain data elements

in the selected data packet for the remainder of the applicable Contract Term. Customer may cancel a registration at any time, but will not receive a refund for the registration fee paid.

5. Upon written request, Customer may enable additional Entitled Services. Term for additional Entitled Services will coincide with the Contract Term(s) listed herein and will be subject to the reference pricing included herein including applicable Band Discount.
6. Customer has access to data at a rate of up to 5 queries per second.
7. **DEVELOPMENT KEY TERMS & CONDITIONS**
  - D&B shall provide Customer with the appropriate user names and passwords ("User IDs") to enable Customer to access all entitled services as noted herein.
  - Customer shall not perform or permit bulk/batch loads using any Software unless it has received D&B's prior written approval. D&B reserves the right to limit the volume of inquiries placed at any time. Customer also shall not robotically or otherwise automatically harvest data through any Software.
  - Customer will cooperate with and provide all necessary information and resources to assist D&B in providing the Service to Customer.
  - Customer has access to data at a rate of up to 5 Queries Per Second.