



CHANGE ORDER 2
GEM SOFTWARE ORDER FORM DATED JULY 15, 2020
TERMS AND CONDITIONS DATED JULY 8, 2020

This Change Order ("Change Order") is to modify the existing Order Form ("Order Form") dated July 15, 2020 entered into between AppDynamics LLC ("Customer") and Gem Software, Inc. ("Service Provider") under the Terms and Conditions dated July 8, 2020 (the "Agreement"). Terms not defined in this Change Order shall have the meaning ascribed to them in the Agreement and applicable Order Form. In the case of any conflict in terms between this Change Order, applicable Order Form, or the Agreement, this Change Order shall prevail.

1. Amended Effective Date.

The Effective Date is updated to "October 27, 2020".

2. Amended Base SaaS Fees: (license and support).

The second bullet under Base SaaS Fees: (license and support) is updated to: "To terminate contract, must send email to geoff@gem.com by EOD January 25, 2021 notifying desire to be released from the contract."

This Change Order is entered into between the Service Provider set forth below ("Service Provider") and the AppDynamics entity below ("AppDynamics") and is subject to the Terms and Conditions described in the Terms and Conditions entered into between the parties described above (the "Agreement"). By signing below, the parties hereto, each acting under due and proper authority agree to make this Change Order a part of the Agreement between the parties.

Gem Software, Inc.:

Signature: _____

Name: _____

Title: _____

Date: _____

DocuSigned by:

Joe Totten

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Joe Totten

VP Sales

November 23, 2020

AppDynamics LLC:

Signature: _____

Name: _____

Title: _____

Date: _____

DocuSigned by:

Craig Wickersham

CE58CECBACD1486...

Craig Wickersham

General Counsel

November 23, 2020