salesforce.com, inc.
San Francisco, CA 94105
United States

ORDER FORM for Cisco Systems Inc. (**MAIN**)
Offer Valid Through: 9/30/2019
Proposed by:Rob Davidson
Quote Number: Q-02926513

ORDER FORM

Address Information

Bill To:
PO Box 641570
San Jose
CA, 95164
US - United States

Ship To:
PO Box 641570
San Jose
CA, 95164
US - United States

Billing Company Name: Cisco Systems Inc. (**MAIN**)
Billing Contact Name: Cisco Billing
Billing Email Address: invoice@cisco.com

Billing Phone: (408) 526-4000
Billing Fax:
Billing Language: English

Terms and Conditions

Contract Start Date*: 11/13/2017
Contract End Date*: 11/12/2022
Billing Frequency: Annual

Payment Method: Check
Payment Terms: Net 45
Billing Method: Email

Services

Services	Order Start Date*	Order End Date*	Order Term (months)*	Monthly/ Unit Price**	Quantity	Total Price
Capped Salesforce Enterprise Subscription - Unlimited Edition	9/11/2019	11/12/2022	38.07	USD 0.00	1	USD 0.00
						Total: USD 0.00

*If this Order Form is executed and/or returned to salesforce.com by Customer after the Order Start Date above, salesforce.com may adjust the Order Start Date and Order End Date, without increasing the Total Price, based on the date salesforce.com activates the products and provided that the total term length does not change. Following activation, any adjustments to such Order Start Date and Order End Date may be confirmed by logging into Checkout, by reference to the order confirmation email sent by salesforce.com to the Billing Email Address above, and/or by contacting Customer Service.

**The Monthly/Unit Price shown above has been rounded to two decimal places for display purposes. As many as eight decimal places may be present in the actual price. The totals for this order were calculated using the actual price, rather than the Monthly/Unit Price displayed above, and are the true and binding totals for this order

Prices shown above do not include any taxes that may apply. Any such taxes are the responsibility of Customer. This is not an invoice.

For customers based in the United States, any applicable taxes will be determined based on the laws and regulations of the taxing authority(ies) governing the "Ship To" location provided by Customer on this Order Form.

Quote Special Terms

> The Capped Salesforce Enterprise Subscription - Unlimited Edition Subscription reflected herein is comprised of 2 Additional Lookups subscriptions, priced at $0/User/month, and provisioned to 00D80000000MDAy. This Order Form is subject to Amendment 16 for the Social Enterprise Subscription between salesforce.com, inc. and Cisco Systems Inc. dated 11/14,2017, and any amendments thereto.

Product Special Terms

Enterprise Subscription

> This Order Form is subject to the attached Social Enterprise Subscription Addendum, which is hereby incorporated into this Order Form by reference.

Purchase Order Information

Is a Purchase Order (PO) required for the purchase or payment of the products on this Order Form? (Customer to complete)

[   ] No

[   ] Yes - Please complete below

PO Number:

PO Amount:

Upon signature by Customer and submission to salesforce.com, this Order Form shall become legally binding unless this Order Form is rejected by salesforce.com for any of the following reasons: (1) the signatory below does not have the authority to bind Customer to this Order Form, (2) changes have been made to this Order Form (other than completion of the purchase order information and the signature block), or (3) the requested purchase order information or signature is incomplete or does not match our records or the rest of this Order Form. Subscriptions are non-cancelable before their Order End Date.

This Order Form is governed by the terms of the salesforce.com Master Subscription Agreement found at https://www.salesforce.com/company/msa.jsp, unless (i) Customer has a written master subscription agreement executed by salesforce.com for such Services as referenced in the Documentation, in which case such written salesforce.com master subscription agreement will govern or (ii) otherwise set forth herein.

Customer: Cisco Systems Inc. (**MAIN**)

Signature   *Nick Herman*
7CE8FA0879AB421
DocuSigned By: Nick Herman

Name   Nick Herman

Business Title   Contract Negotiator

Date   September 13, 2019