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# BOHDAN LATKOVSKYI

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## PROFESSIONAL SUMMARY:

Results-driven and versatile professional with years of experience in in quality assurance, specializing in user support, test automation and project management. Proven track record of delivering high-quality solutions and driving continuous improvement initiatives. Skilled in collaborating with cross-functional teams to achieve project goals and exceed client expectations. Seeking opportunities to leverage my diverse skill set and expertise in a challenging role within the Canadian market.

## HIGHLIGHTS OF QUALIFICATIONS:

Three years of hands-on experience in a Quality Assurance Engineer role.  
Strong leadership and collaborative skills, with the ability to integrate seamlessly into Agile teams.  
Degree in Electromechanical Systems of Automation and comprehensive technical knowledge.  
Technical proficiency in web services, RESTful APIs, Java, SQL, and NoSQL databases.  
Proven ability to work independently and meet deadlines in a fast-paced environment.  
Proficient understanding and experience working within Agile development teams.  
Proficiency in Microsoft Office, MS Windows, networking software, and security.

## SKILLS:

Customer support, Project Management, Test Automation, Quality Assurance, Agile Methodologies, Java core, Python core, JUnit, TestNG, Appium, Selenium, Playwright, SQL, Git, Postman, Swagger, AWS, Docker, Autodesk Autocad, Autodesk Revit, Microsoft Word, Microsoft Excel, Windows, Linux.

## WORK EXPERIENCE:

### Call Center Operator (volunteer)

Jun 2024 – Dec 2024

Calgary Food Bank, Calgary, Canada

Provided essential support to clients facing food insecurity by answering incoming calls and assisting with inquiries  
Gathered client information accurately and efficiently using the client database system  
Demonstrated empathy, patience, and active listening skills while interacting with clients in distress

### Quality Assurance Engineer

Oct 2021 – Apr 2024

Pillar – Solid Offshore, Vinnytsia, Ukraine

Developed and executed web application test plans, combining manual and automated testing methods  
Analyzed test results, enhancing automated scripts for improved software quality

### Embroidery Machine Operator and Designer

Sep 2015 – Mar 2022

Funnymedicalcaps, Self-employed, Vinnytsia, Ukraine

Collaborated closely with customers to bring their creative visions to life  
Managed the embroidery process from start to finish and ensured the quality and precision of each design

### Junior Front-end Developer

Mar 2020 – Oct 2021

Freelance, Self-employed, Vinnytsia Region, Ukraine

Translated design mockups into functional web interfaces using HTML5, CSS3, and JavaScript  
Collaborated on frontend feature implementation and participated in code reviews

## **HVAC Engineer**

Jan 2012 – Nov 2020

Ukrtransgaz, Vinnytsia region, Vinnytsia, Ukraine

Led teams to ensure project success and mentored for professional growth

Developed HVAC plans adhering to regulations and ensured project quality and safety

Managed project schedules and coordinated with stakeholders, subcontractors, and suppliers

## **HVAC Draftsman**

Aug 2010 – Jan 2012

Ukragroenergozberezhennia, Vinnytsia Region, Vinnytsia, Ukraine

Created detailed HVAC drawings, collaborated with engineers, and ensured compliance with codes

Utilized CAD software for accurate 2D and 3D models

Prepared documentation and coordinated system integration into building designs

## **VOLUNTEERING:**

Calgary Food Bank

Jun 2024 – Dec 2024

## **EDUCATION:**

Vinnytsia National Technical University

2013 – 2015

Master's degree, Electromechanical systems of automation

Ivano-Frankivsk National Technical University of Oil and Gas

2009 – 2011

Master's degree, Design and operation of gas and oil pipelines and gas and oil storage facilities

Vinnytsia National Technical University

2005 – 2010

Master's degree, HVAC, gas supply, water supply

## **CERTIFICATES:**

CompTIA A+

Sep 2024

Google IT Support Professional Certificate

Jul 2024

## **LANGUAGE:**

English – upper intermediate,

Ukrainian – native.

## **INTERESTS:**

Reading

Volunteering

Table tennis

Gym