

---

# BOHDAN LATKOVSKYI

Calgary | Phone: 403-875-3944 | Email: bogdanlotuk@gmail.com | LinkedIn: <https://www.linkedin.com/in/bohdan-latkovskyi>

---

## Professional Summary:

Results-driven and versatile professional with years of experience in software engineering, specializing in customer support, quality assurance and project management. Proven track record of delivering high-quality solutions and driving continuous improvement initiatives. Skilled in collaborating with cross-functional teams to achieve project goals and exceed client expectations. Seeking opportunities to leverage my diverse skill set and expertise in a challenging role within the Canadian market.

## Skills:

Customer support, Project Management, Test Automation, Quality Assurance, Agile Methodologies, Java core, Python core, SQL, Git

## Work Experience:

### User Support Technician (volunteer)

Calgary Food Bank, Calgary, Canada

Jun 2024 – Present

Call Center Operators allow the Food Bank to fulfill its mission of providing emergency food support for families and individuals facing crisis and helping our clients by determining the root cause of the client's situation and connecting them with appropriate partnering agencies.

### Quality Assurance Engineer

Oct 2021 – Apr 2024

Pillar – Solid Offshore, Vinnytsia, Ukraine

Developed and executed web application test plans, combining manual and automated testing methods. Analyzed test results, enhancing automated scripts for improved software quality.

### Embroidery Machine Operator and Designer

Sep 2015 – Mar 2022

Funnymedicalcaps, Self-employed, Vinnytsia, Ukraine

Collaborated closely with customers to bring their creative visions to life. Managed the embroidery process from start to finish and ensured the quality and precision of each design.

### Junior Frontend Developer

Mar 2020 – Oct 2021

Freelance, Self-employed, Vinnytsia Region, Ukraine

Translated design mockups into functional web interfaces using HTML5, CSS3, and JavaScript. Collaborated on frontend feature implementation and participated in code reviews.

### HVAC Engineer

Jan 2012 – Nov 2020

Ukrtransgaz, Vinnytsia region, Vinnytsia, Ukraine

Led teams to ensure project success and mentored for professional growth. Developed HVAC plans adhering to regulations and ensured project quality and safety. Managed project schedules and coordinated with stakeholders, subcontractors, and suppliers.

### HVAC Draftsman

Aug 2010 – Jan 2012

Ukragroenergozberezhennia, Vinnytsia Region, Vinnytsia, Ukraine

Created detailed HVAC drawings, collaborated with engineers, and ensured compliance with codes. Utilized CAD software for accurate 2D and 3D models. Prepared documentation and coordinated system integration into building designs.

## **Volunteering:**

Calgary Food Bank

Jun 2024 - Present

## **Education:**

Vinnytsia National Technical University

2013 – 2015

Master's degree, Electromechanical systems of automation

Ivano-Frankivsk National Technical University of Oil and Gas

2009 – 2011

Master's degree, Design and operation of gas and oil pipelines and gas and oil storage facilities

Vinnytsia National Technical University

2005 – 2010

Master's degree, HVAC, gas supply, water supply.

## **Language:**

English – upper intermediate,

Ukrainian – native.

## **Certificates:**

Google IT Support Professional Certificate

Jul 2024