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BOHDAN LATKOVSKYI

**Regina, SK | Phone:** 403-875-3944 | **Email:** bogdanlotuk@gmail.com   
**LinkedIn:** https://www.linkedin.com/in/bohdan-latkovskyi

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**PROFESSIONAL SUMMARY:**   
Results-driven and versatile professional with years of experience in in quality assurance, specializing in user support, test automation and project management. Proven track record of delivering high-quality solutions and driving continuous improvement initiatives. Skilled in collaborating with cross-functional teams to achieve project goals and exceed client expectations. Seeking opportunities to leverage my diverse skill set and expertise in a challenging role within the Canadian market.

**HIGHLIGHTS OF QUALIFICATIONS:**Three years of hands-on experience in a Quality Assurance Engineer role.  
Strong leadership and collaborative skills, with the ability to integrate seamlessly into Agile teams.  
Degree in Electromechanical Systems of Automation and comprehensive technical knowledge.  
Technical proficiency in web services, RESTful APIs, Java, SQL, and NoSQL databases.  
Proven ability to work independently and meet deadlines in a fast-paced environment.  
Proficient understanding and experience working within Agile development teams.  
Proficiency in Microsoft Office, MS Windows, networking software, and security.

**SKILLS:  
Customer support, Project Management, Test Automation, Quality Assurance, Agile Methodologies,  
Java core, Python core, JUnit, TestNG, Appium, Selenium, Playwright, SQL, Git, Postman, Swagger, AWS, Docker, Autodesk Autocad, Autodesk Revit, Microsoft Word, Microsoft Excel, Windows, Linux.**  
  
**WORK EXPERIENCE:**

****Call Center Operator (volunteer)** Jun 2024 – Dec 2024Calgary Food Bank, Calgary, Canada   
 Provided essential support to clients facing food insecurity by answering incoming calls and assisting with inquiries   
 Gathered client information accurately and efficiently using the client database system   
 Demonstrated empathy, patience, and active listening skills while interacting with clients in distress**

**Quality Assurance Engineer** Oct 2021 – Apr 2024  
Pillar – Solid Offshore, Vinnytsia, Ukraine  
 Developed and executed web application test plans, combining manual and automated testing methods.  
 Analyzed test results, enhancing automated scripts for improved software quality.

**Embroidery Machine Operator and Designer**  Sep 2015 – Mar 2022  
Funnymedicalcaps, Self-employed, Vinnytsia, Ukraine  
 Collaborated closely with customers to bring their creative visions to life.  
 Managed the embroidery process from start to finish and ensured the quality and precision of each design.

**Junior Front-end Developer** Mar 2020 – Oct 2021Freelance,Self-employed, Vinnytsia Region, UkraineTranslated design mockups into functional web interfaces using HTML5, CSS3, and JavaScript.  
 Collaborated on frontend feature implementation and participated in code reviews.

**HVAC Engineer**  Jan 2012 – Nov 2020  
Ukrtransgaz, Vinnytsia region, Vinnytsia, Ukraine  
 Led teams to ensure project success and mentored for professional growth.  
 Developed HVAC plans adhering to regulations and ensured project quality and safety.  
 Managed project schedules and coordinated with stakeholders, subcontractors, and suppliers.

**HVAC Draftsman**  Aug 2010 – Jan 2012  
Ukragroenergozberezhennia, Vinnytsia Region, Vinnytsia, Ukraine  
 Created detailed HVAC drawings, collaborated with engineers, and ensured compliance with codes.  
 Utilized CAD software for accurate 2D and 3D models.  
 Prepared documentation and coordinated system integration into building designs.

**VOLUNTEERING:**Calgary Food Bank Jun 2024 – **Dec 2024**  
  
**EDUCATION:**Vinnytsia National Technical University 2013 – 2015  
Master's degree, Electromechanical systems of automation

Ivano-Frankivsk National Technical University of Oil and Gas 2009 – 2011  
Master's degree, Design and operation of gas and oil pipelines and gas and oil storage facilities

Vinnytsia National Technical University 2005 – 2010  
Master's degree, HVAC, gas supply, water supply.  
  
**CERTIFICATES:**   
CompTIA A+ Sep 2024  
Google IT Support Professional Certificate Jul 2024  
  
**LANGUAGE:**   
English – upper intermediate,   
Ukrainian – native.  
  
**INTERESTS:**   
Reading  
Volunteering  
Table tennis  
Gym