

BOJANA ZIVKOVIC

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KEY COMPETENCIES AND SKILLS

Web Development - Knowledge of PHP, MySQL, MS SQL, HTML, CSS, XML, JSON, Ajax and jQuery

Professional - Having a passion for customer service & responding quickly to enquiries, adaptable and able to quickly pick up new technique, can quickly understand business requirements and then translate these into functional requirements

Personal - Passionate about doing a good job, confident, friendly and easy to get along with

WORK EXPERIENCE

Domain Name Registration and Data Analysis Coordinator	<i>Serbian National Internet Domain Registry (RNIDS), Belgrade, Serbia (www.rnids.rs)</i>	October 2017 - Nov 2019
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[The Serbian National Internet Domain Registry Foundation manages the registry of the national internet domain names .RS and .SRB and the Internet infrastructure of special importance for the functioning of the Internet in Serbia.]

- 1st and 2nd level Support for registrars in all aspects (administrative and technical)
- Resolving problem with DNS servers, IP addresses, Email clients and various applications.
- Development, deployment and maintenance of the RNIDS stats data platform. (PHP, MSSQL, Ajax, jQuery, Bootstrap), Development and deployment of the application and database for RNIDS co-owners (PHP, MySQL, jQuery, Ajax, Bootstrap, DataTables, Chart.js, DomPdf)
- Writing scripts for searching DNS zone files and analyzing domains
- Development of web service to connect Yeaster SMS Gateway with PRTG Network monitor application
- Deployment of Zonemaster.rs platform (for checking DNS) and Implementation of IDN converter
- Testing application and EPP protocol
- Writing SQL queries for reports
- Daily system monitoring and reviewing application logs
- Linux application deployment and maintenance

Web Developer	<i>Pension and Disability Insurance Fund of the Republic of Serbia, Directorate, Belgrade, Serbia (www.pio.rs)</i>	May 2015 - June 2017
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[The Disability and Pension Fund of the Republic of Serbia has been established pursuant to the Law on Pension and Disability Insurance, for the purpose of executing rights from pension and disability insurance and providing funds to execute these rights.]

- Maintenance of the company website made in Joomla and implementation of new functionality on website
- Development and maintenance of the intranet site (PHP, MySQL, jQuery)
- Creating reports with Jasper Reports and maintaining Jasper Server
- Development of various other smaller intranet applications and services with PHP

Web Developer	<i>Iron Trust doo, Belgrade, Serbia</i>	July 2014 - January 2015
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[Iron Trust is the pioneer in records and information management in Cyprus, offering efficient, cost effective and secure solutions to hundreds of businesses and organizations, from every industry sector.]

- Maintenance of company website iron-trust.rs and iron-trust.com
- Development of corporate identity
- In charge of the Information Security Management System of organizations (ISMS) ISO 27001: 2013

Web Operator	<i>Halo oglasi doo, Belgrade, Serbia</i>	June 2007 - November 2011
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[The most powerful advertisement on the market and the website www.halooglasi.com, which records over 1.7 million unique visitors per month, are the largest stock market in Serbia.]

- Editing and correction of internet and SMS online web ads

Web Developer	<i>Core Impulse doo, Belgrade, Serbia</i>	October 2005 - June 2006
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[Web Application Development Company]

- Maintenance and updating web sites (HVB bank, EFG bank, FIC - Foreign Investors Council, PwC)

EDUCATION

ICT College of Vocational Studies University of Belgrade, Belgrade	2015 - 2016
Professional title: Specialist vocational engineer of electrical and computer engineering (Specialist)	
Module: Software Engineering	

Faculty of Computer Science, University Union, Belgrade	2009 - 2013
Professional title: Vocational engineer of electrical and computer engineering	
Module: Information Technologies	

LANGUAGES

Serbian – mother tongue
English – good command
German – basic knowledge

REFERENCES

Goran Stojadinovic – Product & Innovation Manager TransNet Email: gorans@transnet.co.nz Mobile: +64 21 435 753	Zarko Kecic CTO RNIDS Email: zarko.kecic@rnids.rs Mobile: +381 64 8010 384	Damjan Tomic CTO IT BIZ Solutions doo Email: damjan.tomic@itbiz.rs Mobile: +381 65 8111 982
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