

# iSpatial Techno Solutions - Overview

## Technology Supporter



Emerging Business  
Partner

**NASSCOM**®  
MEMBER



# Executive Summary (1 of 2)

iSpatialTec builds location intelligence (web & mobile) GIS solutions integrating transformative technologies viz., AI, Deep learning, AR/VR, 3D solutions, iOT and Big data analytics.



# Executive Summary (2 of 2)

## Products



## Services



Enterprise GIS Solutions  
(2D/3D - Web and Mobile)



Enterprise System  
Integration



Location based  
tracking solutions



IoT and live monitoring  
BI Analytics



Smart Solutions using  
Envision technologies  
(Automation, AI, Predictive  
Analytics, AR, VR & 3D)



Cloud and  
Infrastructure  
Services



Mobile / Web  
Solutions



Professional Service  
(IT, GIS, Project  
Management)

## Track Record



6  
Successful  
Products



100+  
Clients  
Globally



6  
International  
Awards



20  
Business  
Partners



15  
Major  
Projects



Microsoft  
Partner



esri  
Emerging Business  
Partner



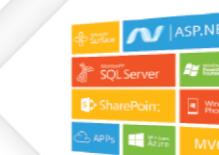
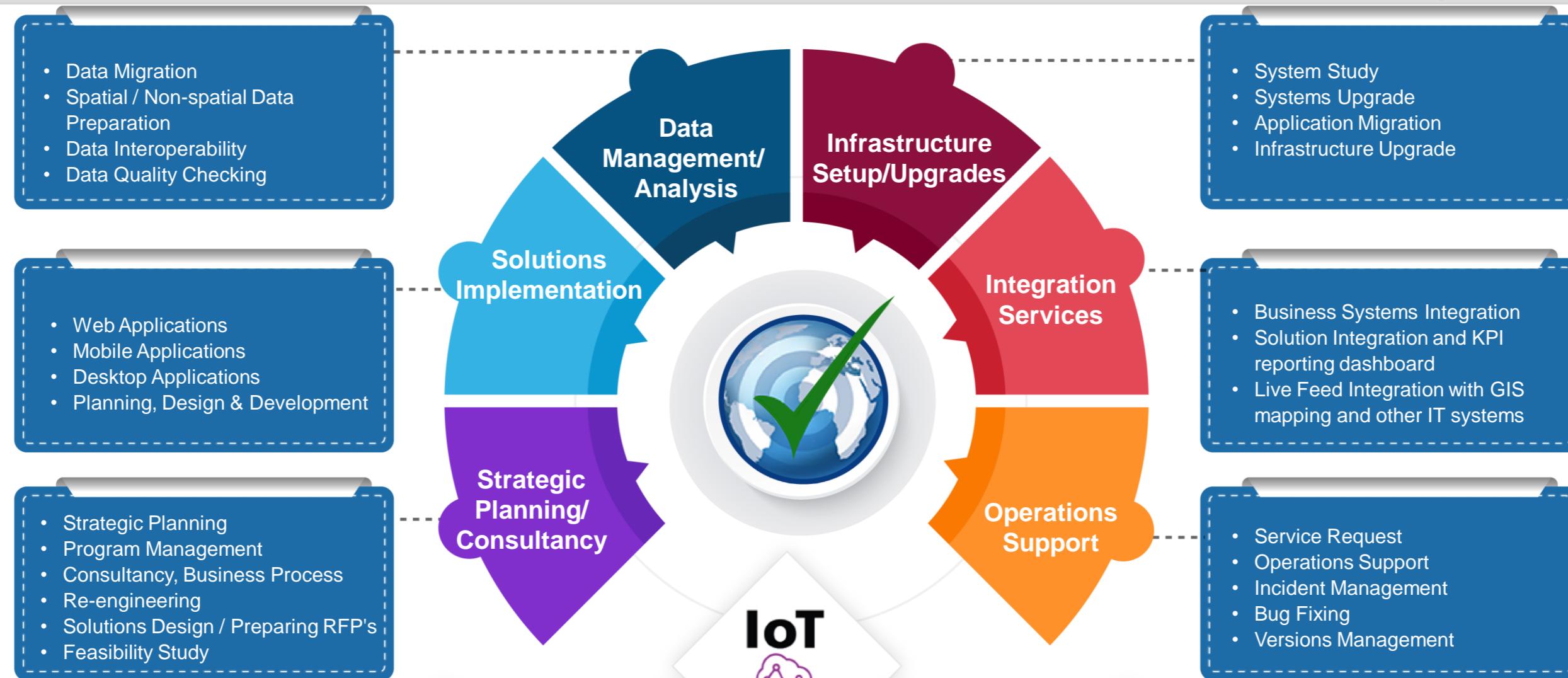
USA



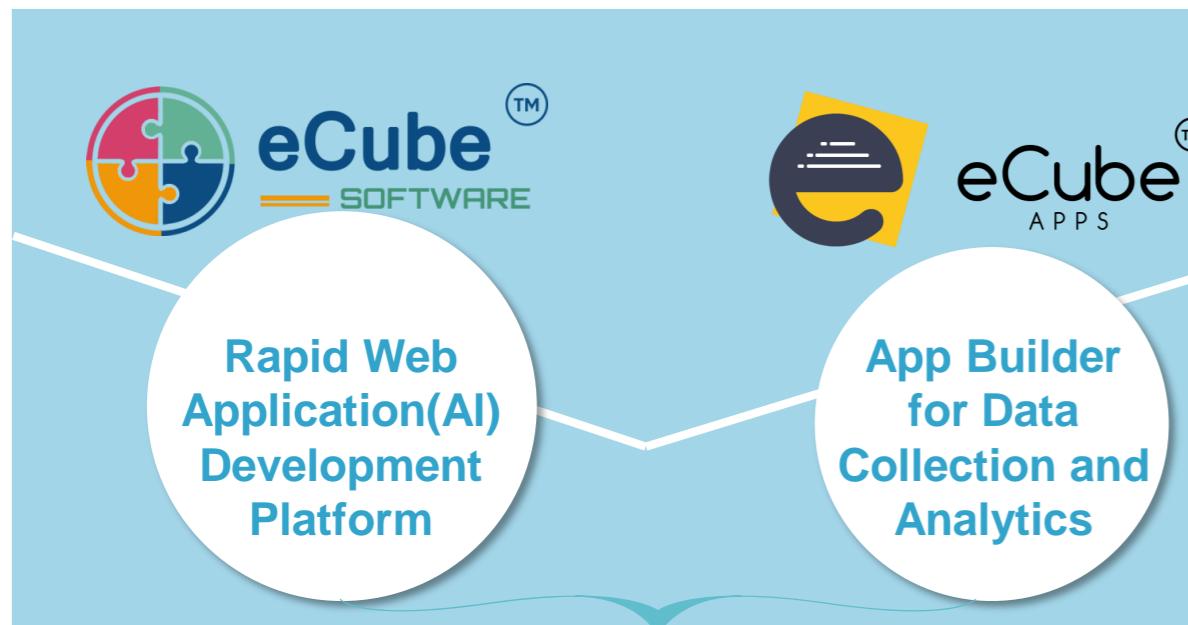
UAE



INDIA



# Products & Solutions Deployed



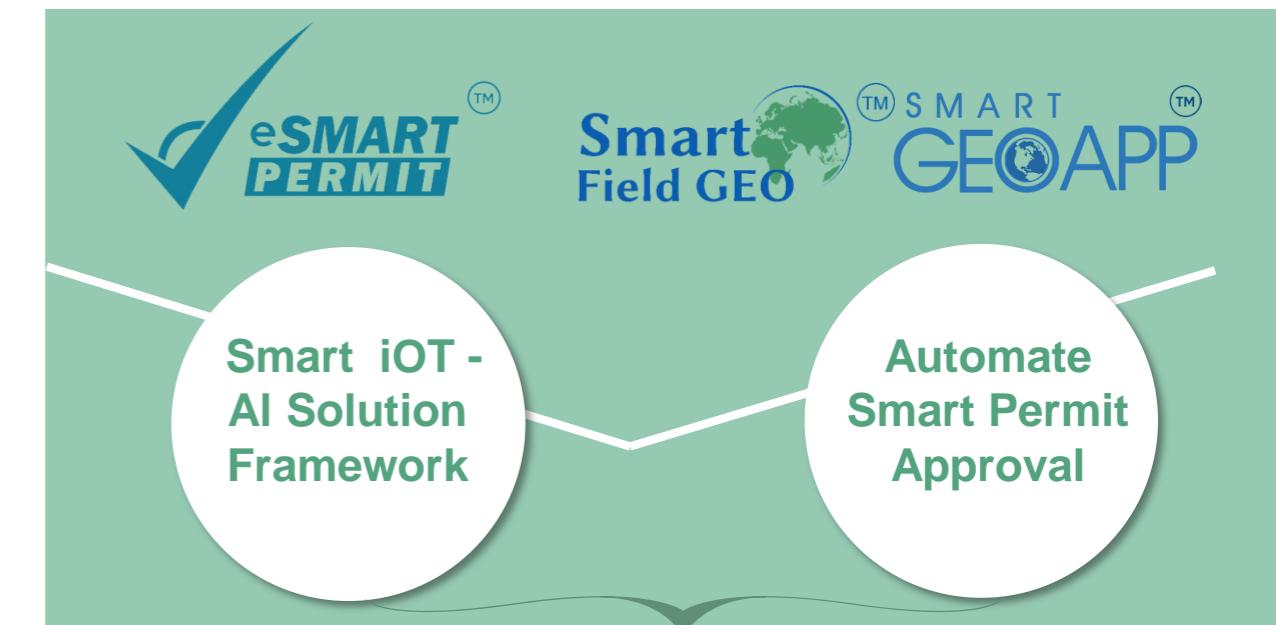
## Delivered Solutions

- Sales Management System
- Oil Lab Management System
- HR Management System
- Contact Management System
- Inventory Management System
- Asset Management System
- Security Management System
- Time Sheet Management System
- Engineering Data Sheet Management
- Guest Management System
- Payment Collection
- Ledger Management
- Online Survey / Examinations
- Tracking System
- Invitations / RSVP
- Location Tracking
- Online & Field Data Collection System
- Customer Relationship Management



## Delivered Solutions

- Smart City Dashboard
- Birdathon
- Special Olympics



## Delivered Solutions

- Food Inspection Management System
- KPI Geo Dashboard
- Geo Assets Management System
- Automate Permit Approval Process
- Real-time Sensors Geo Dashboard
- Marine / Costal Management System
- Property Management EGIS System
- Farms and Irrigation System
- Project Tracking Geo Dashboard
- SDI General Map Viewer Solution
- Sales and Lease Management System
- Field GIS Solution for Security / Defense
- Urban Planning / Land Management System
- Utility & Energy EGIS Solution

40+ Solutions and 2k+ Apps

3 Solutions

30+ Geo Enabled Solutions

# BrAeln - The Science of Intelligence



## Business Driver:

Optimizing the business operations and improve operational efficiency, live and accurate information is essential. Most of the systems are working independently and providing the monitoring platforms. Connecting all live systems to the centralized big data environment to perform live condition monitoring, alerts and notification helps in optimizing the business operations. Also Location based AI analytics helps for taking smart operational Decisions.

## Solution:

BrAeln, a geo.AI framework transforms business data with actionable insights using predictive power of AI and location analytics.

Key functionalities include live monitoring intelligence dashboards, predictive analytical tools based on deep learning algorithms, location intelligence, speech recognition and analyzing patterns from historical data.

## Value Proposition:

BrAeln,a geo.AI framework transforms business data with actionable insights using predictive power of AI and location analytics

## Technology:

Dialog flow, Tensor flow, Predictive Analytics, IoT Integration, ESRI Location Analytics, BI Reports, Content management, Big Data, System integration, Robotics API.

[www.braein.com](http://www.braein.com)

[Object Deduction Demo Link](#)



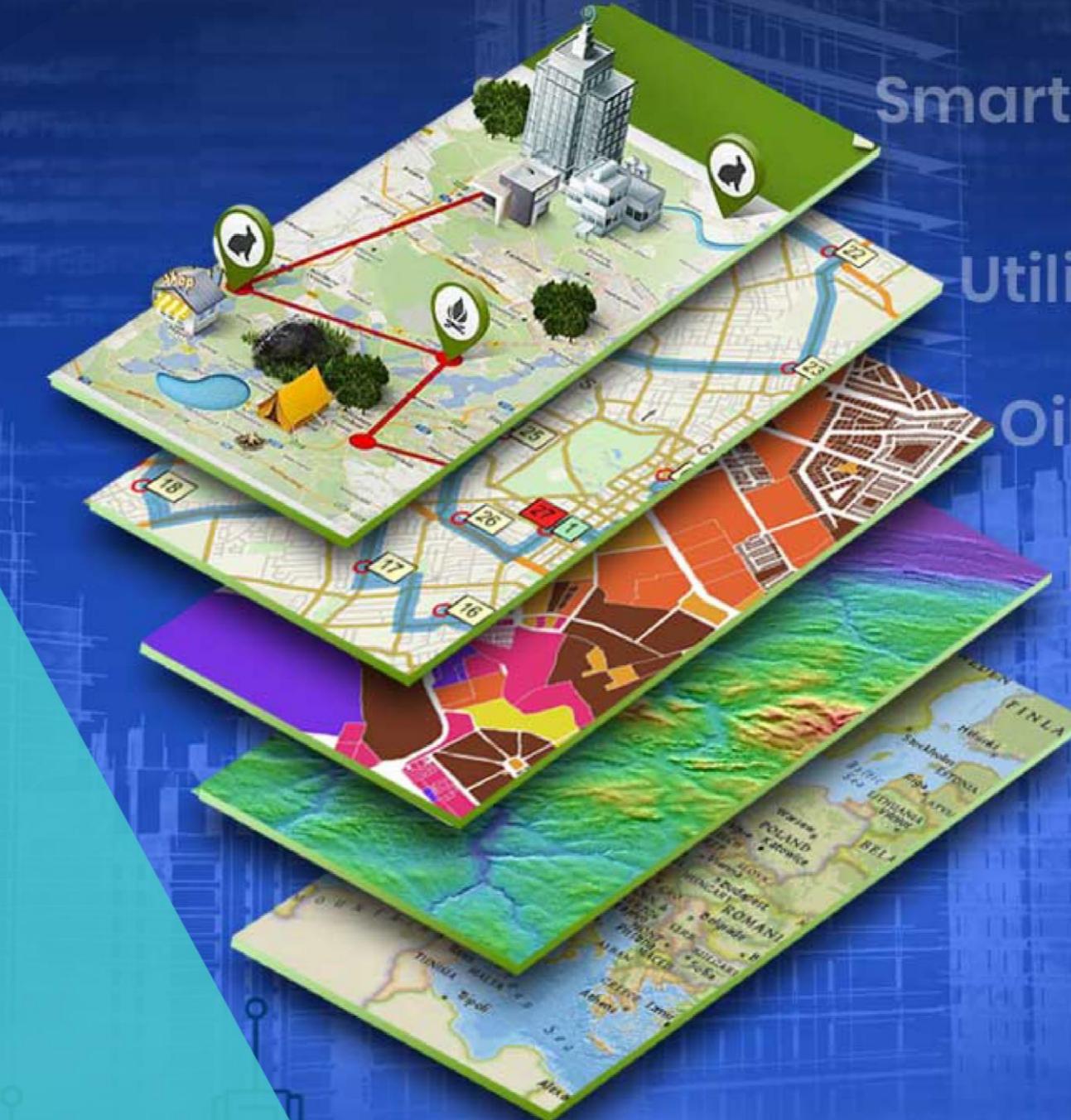
Smart Cities

Utility

Oil & Gas

Local Governments

Transportation



# SUCCESSFUL IMPLEMENTATIONS

# Use Case 1: Smart City Abu Dhabi (Slide 1 of 3)

## Business Driver:

- ↳ Over 50+ government Organizations had silos of GIS data and systems
- ↳ No proper data custodian
- ↳ Lot of data duplication across government entities
- ↳ Lack of enterprise level info to facilitate citizen services
- ↳ Executive Council not able to get location based business statistics

## Solution:

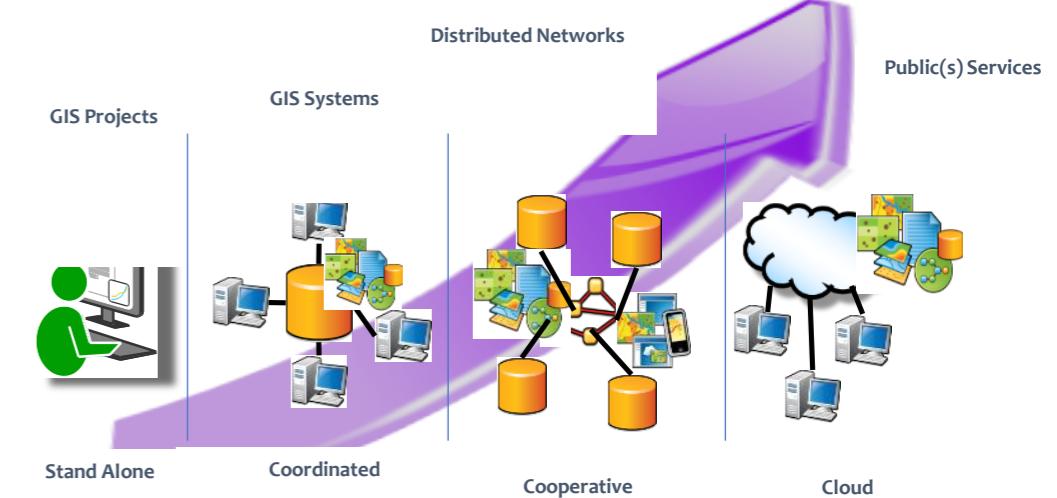
- ↳ Build the SDI Program design and Operation Process
- ↳ Manage complete Spatial Data Infrastructure business information in a central database within the highly secured environment
- ↳ Built Customer Engagement platform
- ↳ Tracking the progress of each SDI track activities
- ↳ Built collaboration platform for accessing and sharing the SDI data and contents
- ↳ Maintain relation between the activities
- ↳ Monitor the KPI's each track and provide reports for management

## Value Proposition:

- ↳ Enhance decision making thus optimizing cost
- ↳ Easy to monitor Smart City KPI, Access right information, Simplify the customer engagement
- ↳ Save tentatively \$10 M to avoid duplication of projects

## Technology:

- ↳ ESRI ArcGIS Enterprise, Portal for ArcGIS, Microsoft .NET, Operations Dashboard, WEB GIS API



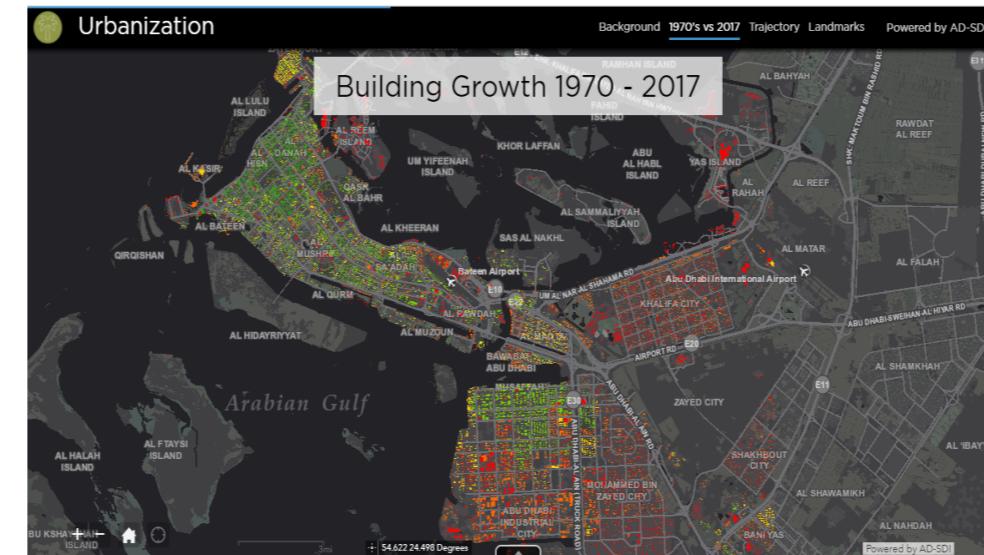
ESRI User Conference 2015 - San Diego

# Use Case 1: ADSDI Program for Smart City Abu Dhabi (Slide 2 of 3)

## YEAR OF ZAYED STORY MAP



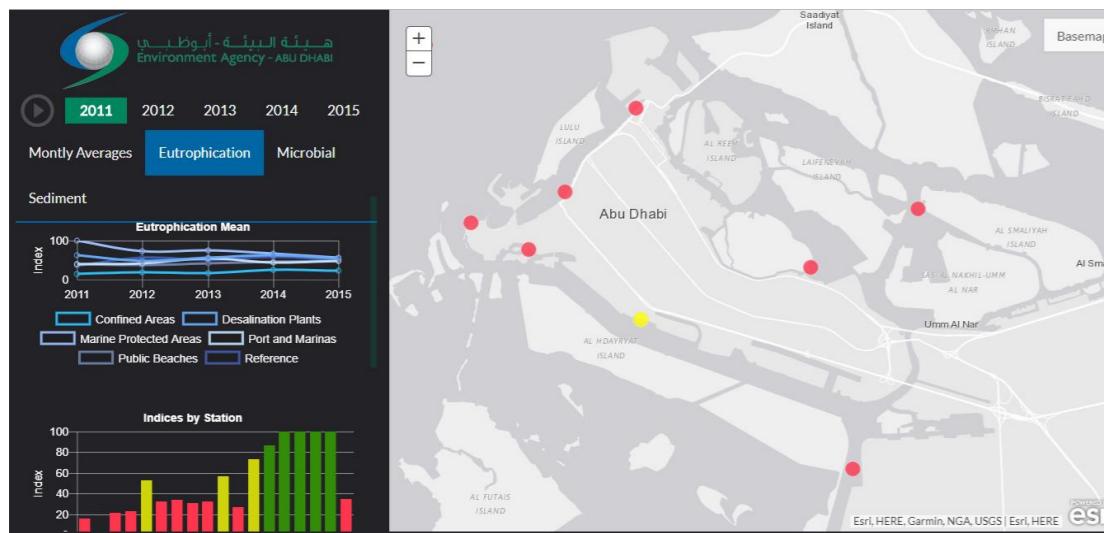
## Abu Dhabi Growth (1970-2017)



## 3D Buildings Visualization



## Environmental IoT Analytics



## Geo-Smart Community



## Abu Dhabi City Land Use



# Use Case 1: Smart City Dashboard (Slide 3 of 3)

## Business Driver:

- ↳ Multiple IoT Sensors and independent systems
- ↳ Not able to view collaborative details for business decisions
- ↳ Not able to visualize the information based on the City Zones and Communities

## Solution:

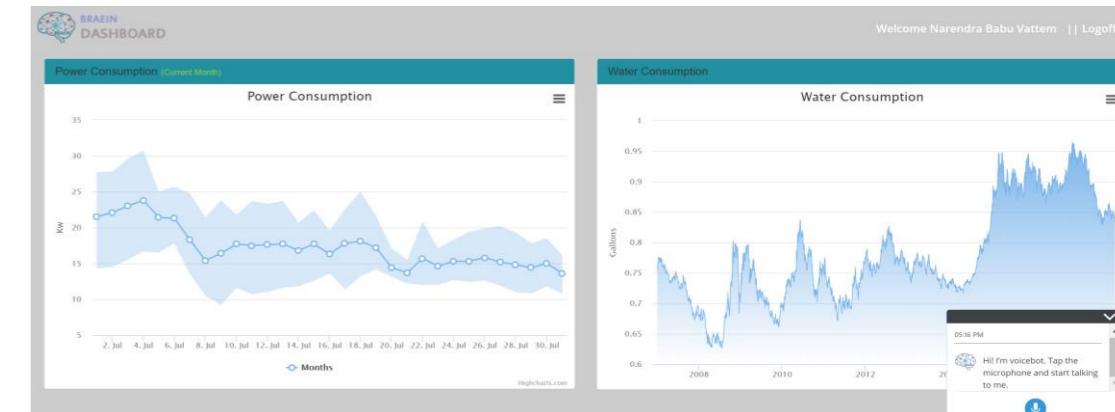
- ↳ Built comprehensive and centralized analytics platform for Smart Cities
- ↳ Real-time analytics for environmental monitoring, traffic monitoring & control, safety and security monitoring, utilities capacity and consumption reporting, and interactive citizens dashboard

## Value Proposition:

- ↳ Enhance decision making
- ↳ Easy to monitor Smart City KPI, Access to right information

## Technology:

- ↳ Google Dialog flow, Tensor flow, Portal for ArcGIS, Microsoft .NET, Operations Dashboard, WEB GIS API



# Use Case 2 : Geo Smart Community for Property Development

## Business Driver:

- The building Facilities, Roads, all other assets location details are in legacy CAD files, difficult to visualize and analyze associated business information to foster business decisions

## Solution:

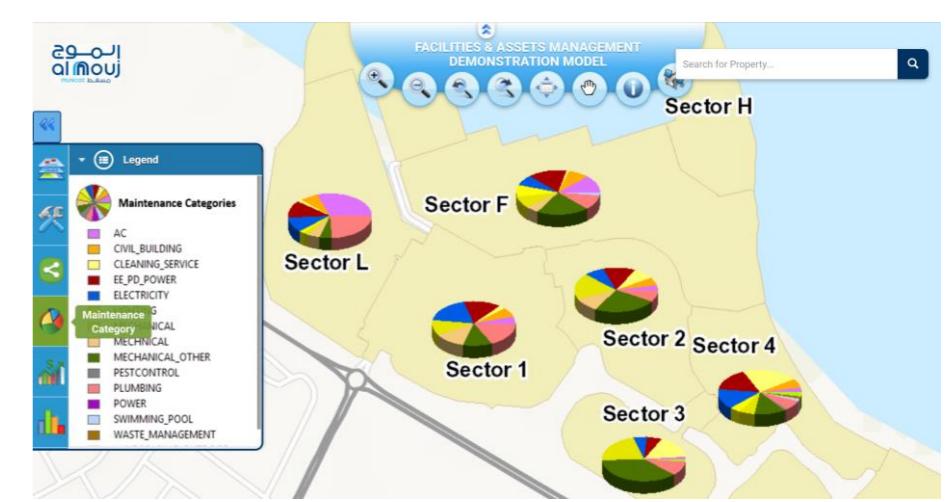
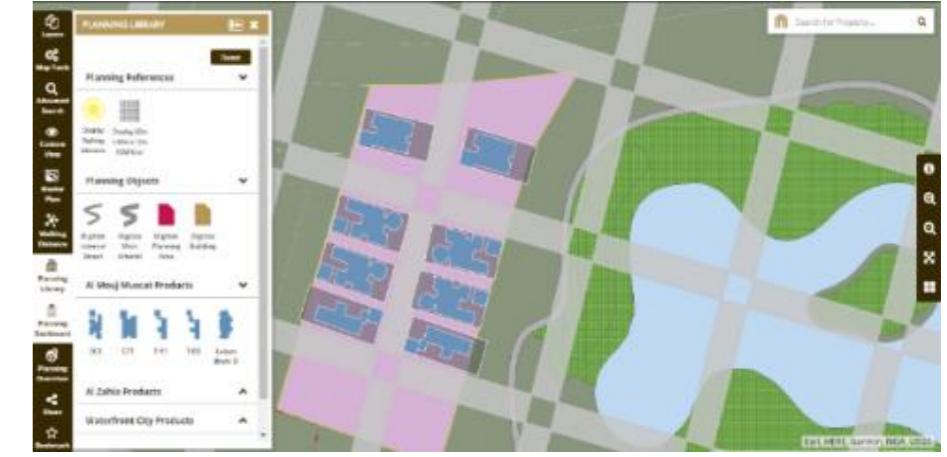
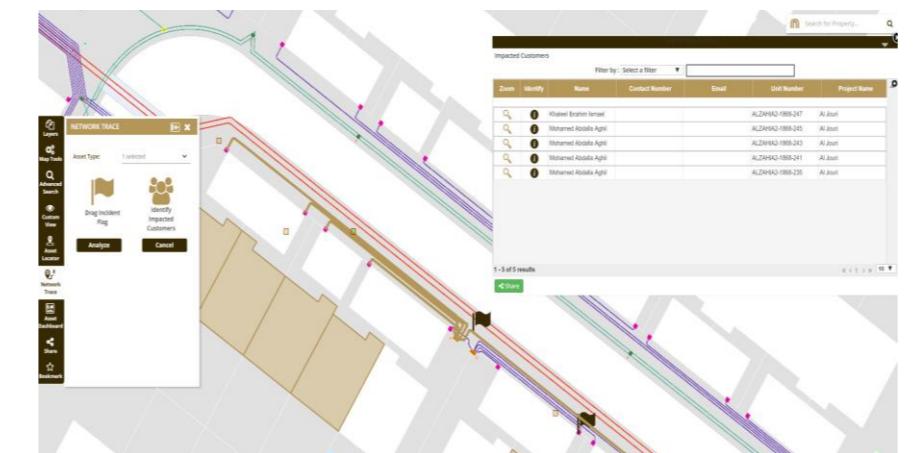
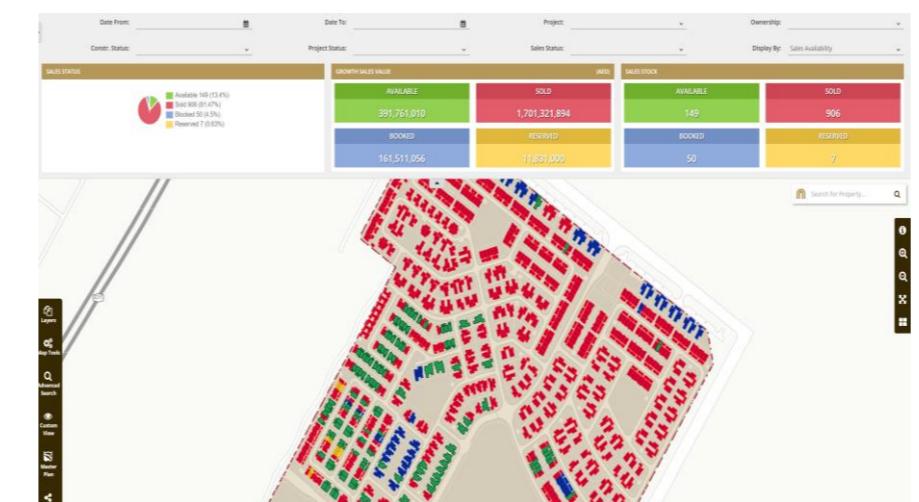
- Developed a Geo Smart Community solution for Monitoring Urban planning & development activities
- Empower location-based sales & marketing, Mobile solutions to improve productivity by providing easy and better access to spatially enabled information
- Provide spatially enabled reports & dashboards to support executive decision making

## Value Proposition:

- Simplify the Urban planning and infrastructure design
- Improve Sales and Operational Efficiency

## Technology:

- ESRI ArcGIS Enterprise, Portal for ArcGIS, Microsoft .NET, Operations Dashboard, WEB GIS API



# Use Case 3: Enterprise GIS System for Abu Dhabi Food Control Authority

## Business Driver:

- ↳ Challenge in locating and analyzing the business facilities like Animal holdings, Clinics, Food establishments & Reserves, irrigation network,
- ↳ Difficulty managing field workforce management
- ↳ Management not able to visualize the location based business information

## Solution:

- ↳ Built Enterprise GIS System and mapped all the facilities locations and linked with business data
- ↳ Food Storage Facilities Management
- ↳ Food Inspection Planning Management
- ↳ Agriculture and Irrigation Facilities
- ↳ Water Well Management
- ↳ Field Data Collection
- ↳ Geo Enabled KPI Dashboard

## Value Proposition:

- ↳ Higher productivity with Improved customer satisfaction
- ↳ Reduced turn around time for inspection and planning

## Technology:

- ↳ ESRI ArcGIS Enterprise, Portal for ArcGIS, Microsoft .NET, Operations Dashboard



Received Multiple Awards From  
ESRI UC - San Diego,  
GISTEC - UAE and  
UAE local government

<https://youtu.be/VGTKI6nCLkQ>

# Use Case 4: City of Palo Alto – GIS Foundation Services

## Business Driver:

- ↳ City has legacy GIS desktop applications for each department (Land Records, Vegetation and Utilities)
- ↳ Different technologies used to implement the legacy GIS apps
- ↳ Not able to analyze the information in one platform
- ↳ No Citizen engagement web GIS Solutions, Open GIS data platform to share the information

## Solution:

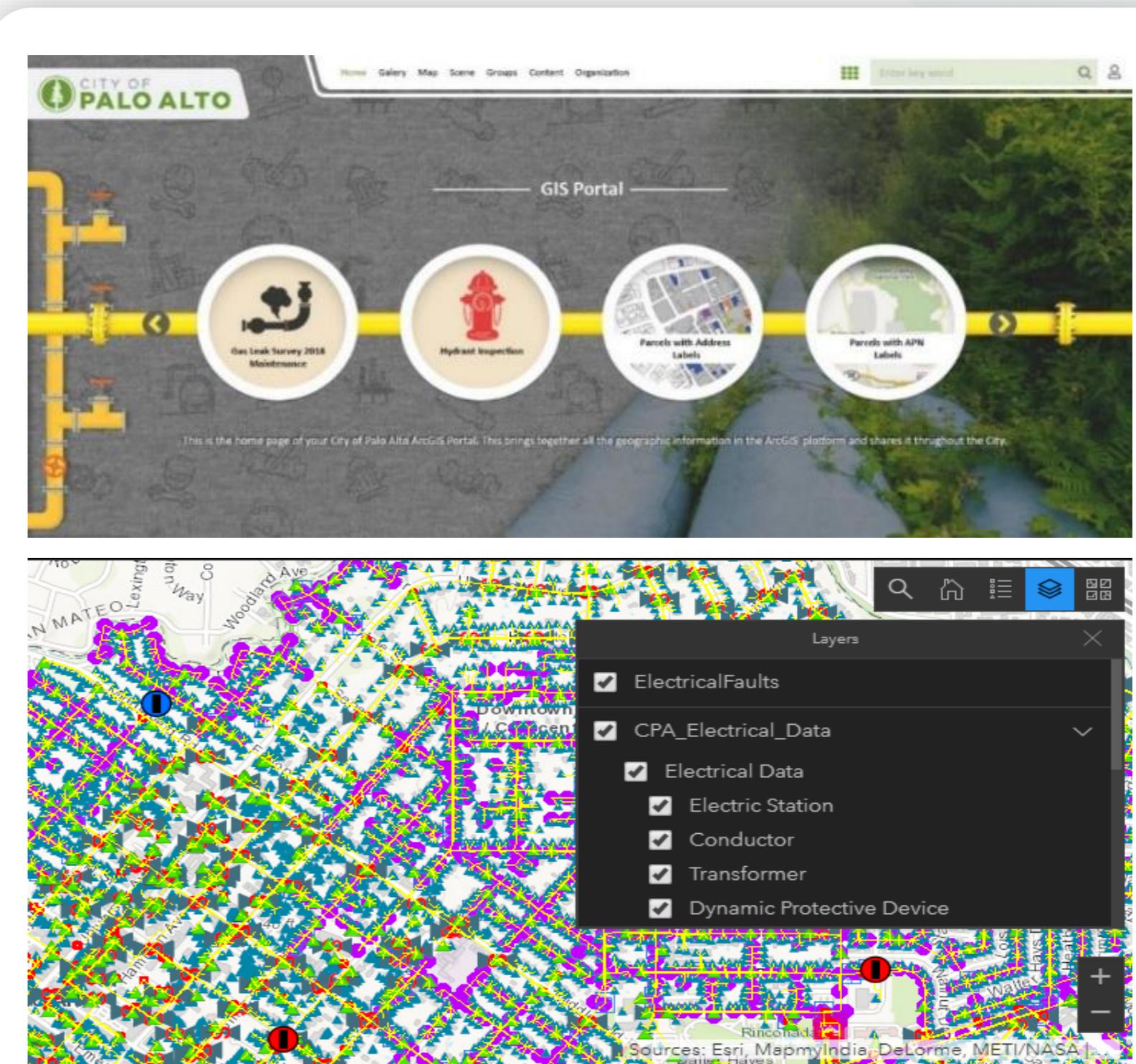
- ↳ Five Years GIS Strategic plan and Implementation Road Map
- ↳ Built Foundation GIS Environment
- ↳ Implementing Enterprise GIS Portal Solutions
- ↳ Geo Enabled Mobile Solution and Analytical dashboards

## Value Proposition:

- ↳ Foster Operational decisions
- ↳ Easy of Citizens engagement
- ↳ Improved operational efficiency and service quality

## Technology:

- ↳ ESRI ArcGIS Enterprise, Portal for ArcGIS, Microsoft .NET, Operations Dashboard



# Use Case 5: City of Palo Alto – Outage Management Dashboard

## Business Driver:

- ↳ Lack of visual representation of Electrical outages / Faults are occurring in the City
- ↳ Difficult to locate the Faults / outage location and associated utility network information
- ↳ Visualizing the historical faults geographically to do the predictive analysis and taking some preventive measures

## Solution:

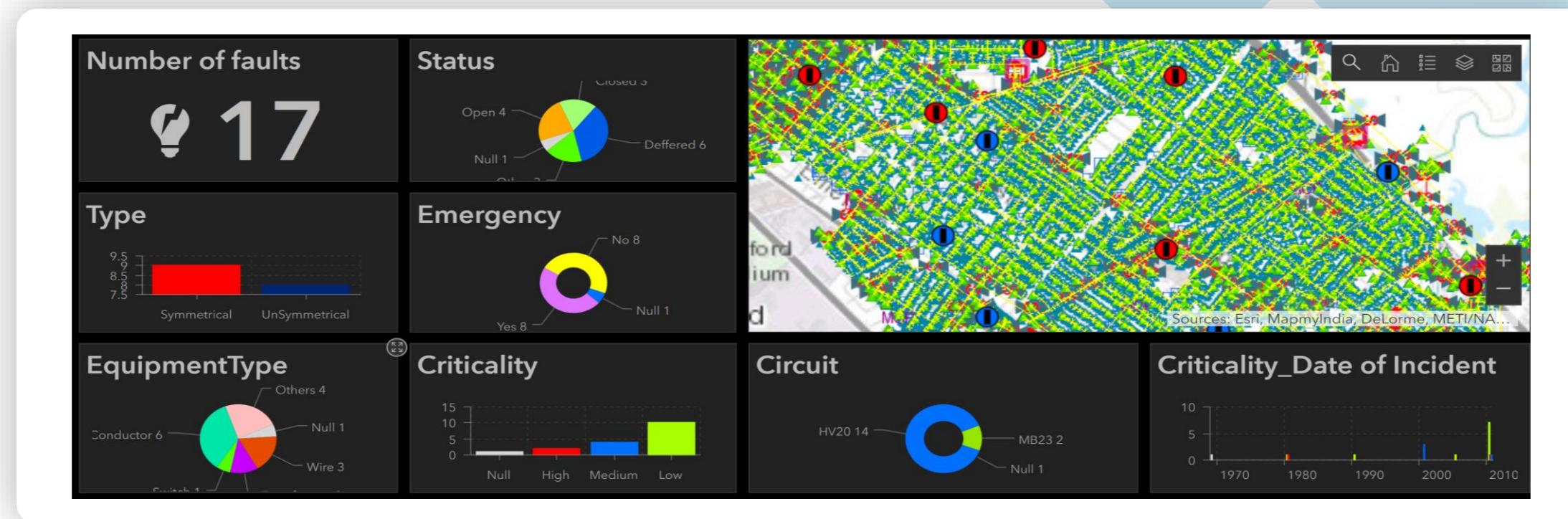
- ↳ To Create a Web based Map application to collect the Electric Faults / Outages details with respect to the Status, Emergency, Criticality, Equipment Type, Type and Number of Faults graphical of the required location
- ↳ Build an Operational dashboard to display the Map with the Locations affected by the Electrical Faults with the KPI

## Value Proposition:

- ↳ Quickly take the Corrective Action by visualizing the outage locations on the maps
- ↳ Field people can reach to the location quickly
- ↳ Good visibility for the management about the outages. Based on the historical data, management can plan preventive measures

## Technology:

- ↳ ESRI ArcGIS Enterprise, Microsoft .NET, Operations Dashboard



# Use Case 6: Oil & Gas Real-time Analytics ( IoT & GIS)

## Business Driver:

- ↳ Daily Petroleum and Gas Production forecasting contains the tabular data, not able to analyze by each well or Oil production sites
- ↳ No Location based analysis, management difficulties in analyzing datasets

## Solution:

- ↳ Build Maps based Geo Analytics dashboard for the site location and well numbers
- ↳ Provide dynamic reporting functions by selecting the data and site location details and map location will be updates
- ↳ Integrate IoT digital meters to present the live data in Dashboard

## Value Proposition:

- ↳ Quick and accurate information increased decision making capability
- ↳ Easy to compare the oil production by different duration helps to analyze details (Planned Vs Actual)
- ↳ Improve operational efficiency

## Technology:

- ↳ ESRI ArcGIS Enterprise, Microsoft .NET, IoT Integration, Geo Event Processor, Operations Dashboard



# Use Case 7 : Real-Time Data Monitoring for HSE ( IoT & GIS)

## Business Driver:

- Four different systems for monitoring the site condition (Weather, H2S & SO2 PPM, Field Vehicles, Field Engineers)
- Plant area is 5km x 3Km Area, difficult to analysis with plant conditions without location mapping

## Value Proposition:

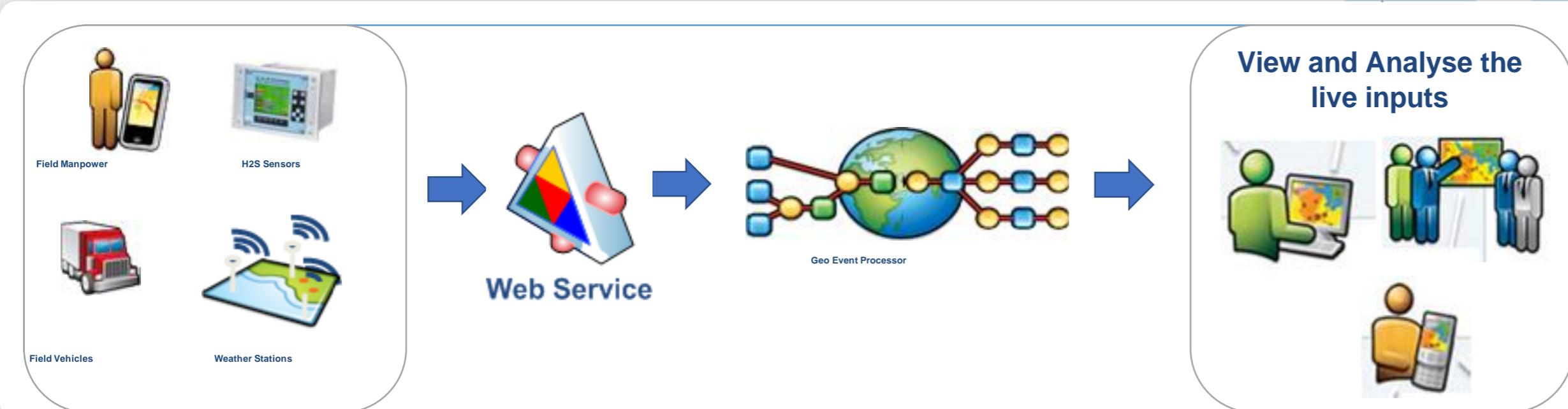
- During Emergency HSE team can easily communicate with Site team
- Predict the incidents and take corrective measures
- Enhance quality of life, Improve HSE service quality

## Solution:

- Designed integrated framework and implemented a solution to build real-time monitoring system using GIS embedded report by integrating with the different business systems
- Helps optimize the operational and HSE process and integrates with financial data, Assets information, Engineering information systems, plant maintenance, drilling operation data,
- Ability to process historic data, Energy management systems, subsurface geo technical data and Geo-Spatial map services

## Technology:

- ESRI ArcGIS Enterprise, Microsoft .NET, Operations Dashboard



# Use Case 8: CRM Dashboard – Abu Dhabi Call Center Data

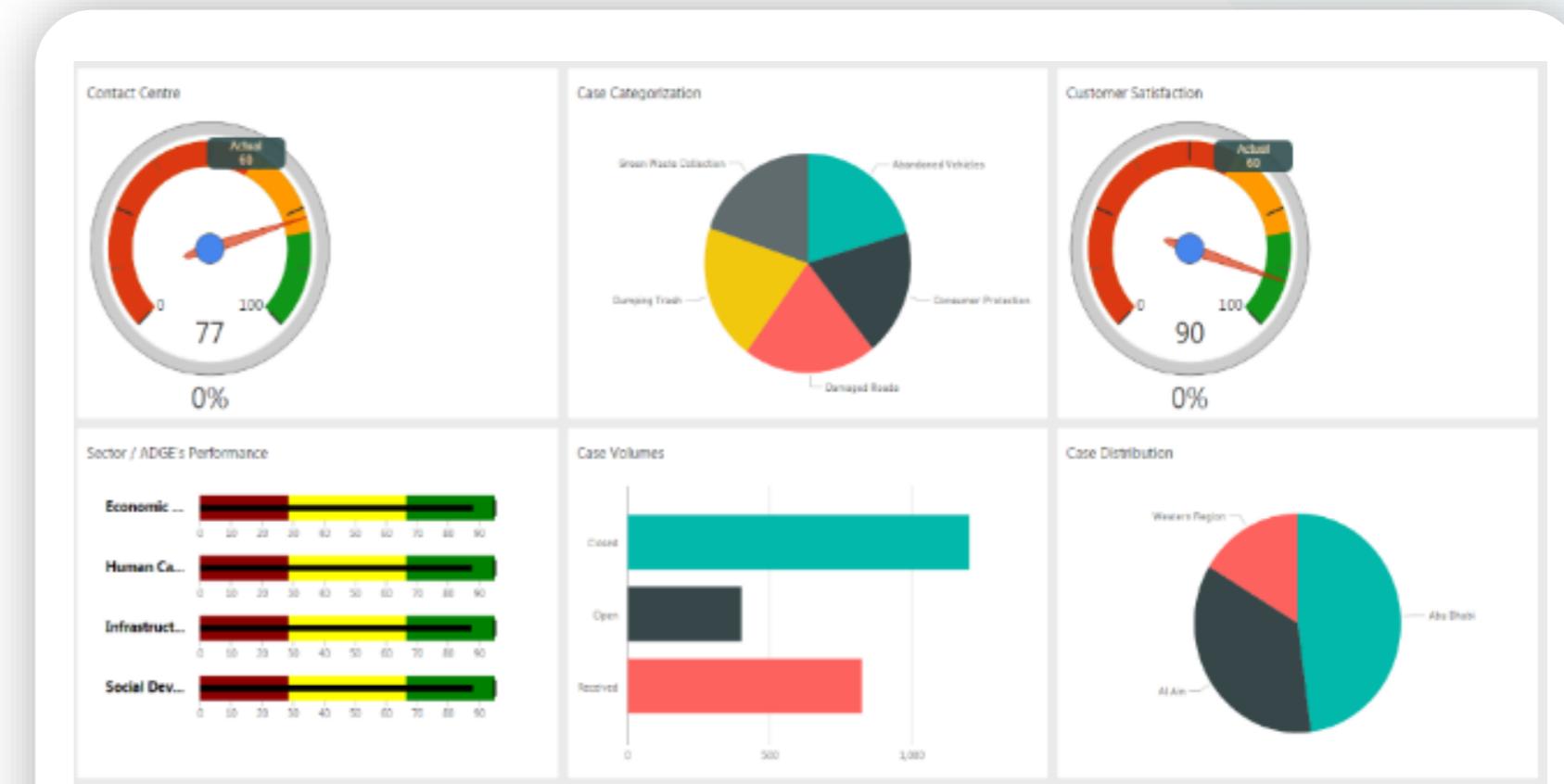
## Business Driver:

- Abu Dhabi Smart City government is having the CRM call center to support citizens reported issues
- Smart Government is not able to properly classify, analyze the issues reported by the citizens

## Solution:

Build KPI monitoring dashboard for Abu Dhabi government Call Center

- Contact Centre
- Case Categorization
- Customer Satisfaction
- Sector / ADGE's Performance
- Case Volumes
- Case Distribution

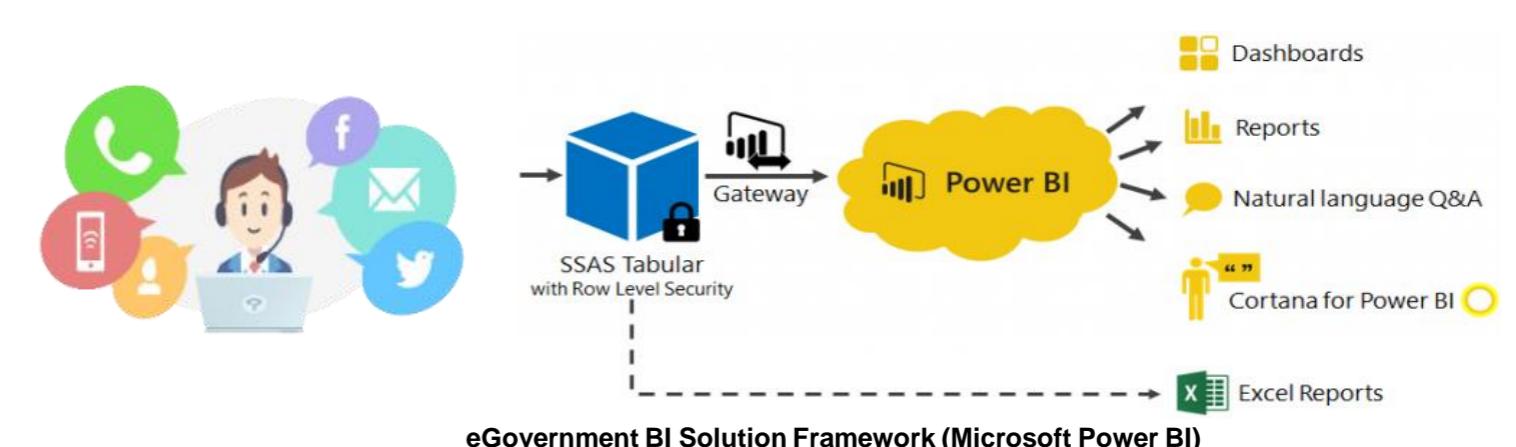


## Value Proposition:

- Improve service quality
- Take corrective measures to reduce the incidents
- Help to refine the operational process

## Technology:

- Microsoft Power BI – (Microsoft Cloud Services), Google Map API



# Use Case 9: Geo-enabled CRM 360 – Utility Client in UAE

## Business Driver:

- One of the Utility Client is having the CRM call center to support customer reported issues
- Not able to properly classify, analyze, visualize the issues reported by the customers
- Difficult to visually analyze the reported locations

## Solution: Build Geo Spatial Mapping interface for following:

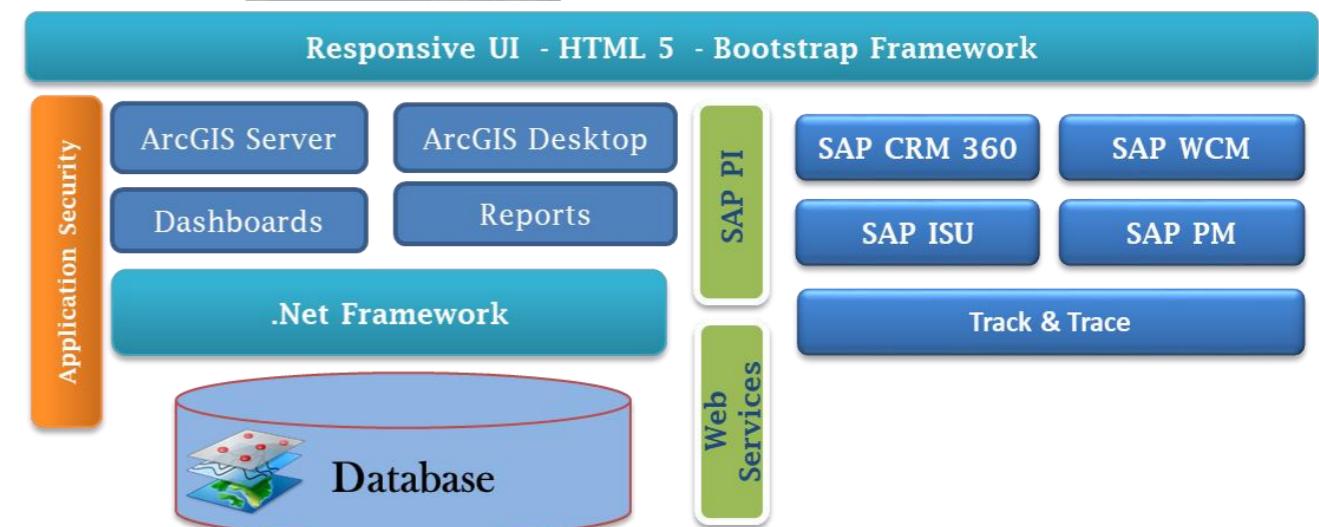
- Show consumer location on map
- Highlight Key Account customers such as VIP accounts and people of determination
- View the location of dispatched vehicle in case of Technical complaint and estimated time to reach customer location
- Provide Customer Happiness Channels and Customer Care Center management with real time dashboard

## Value Proposition:

- Improve service quality
- Take corrective measures to reduce the incidents
- Help to refine the operational process

## Technology:

- ESRI ArcGIS Enterprise, Microsoft .NET, SAP Integration



# Use Case 10: Enterprise Web GIS System – Leading Utility Client, CA, USA



## Business Driver:

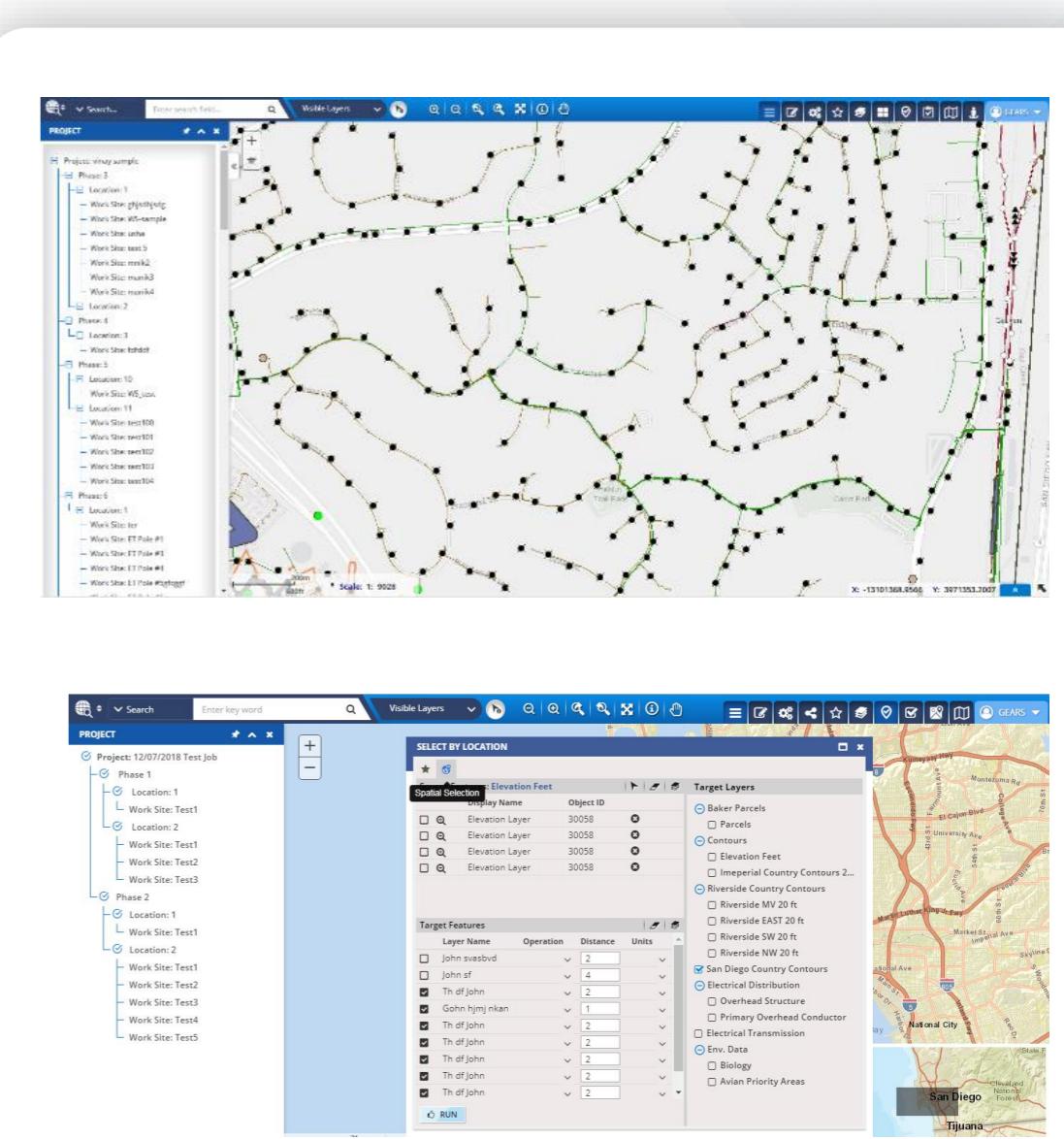
- ↳ To efficiently screen all utility jobs that impact the environment
- ↳ Reduce time spent coordinating projects and tracking down the environmental compliance info
- ↳ Centralized, efficient system to screen, manage, and document projects to demonstrate compliance
- ↳ Enhance project design process with GIS

## Solution:

- ↳ Developed GIS portal for utility data analysis and assets management system
- ↳ Environmental project screening
- ↳ Location based risk assessment
- ↳ Automate business approval process
- ↳ Automate projects reports generation
- ↳ Integrate with different business system
- ↳ Spatial and non spatial business rules configurations
- ↳ Integrate with portal for ArcGIS

## Value Proposition:

- ↳ Reduce the operational risk
- ↳ Environmental team every day issuing tentatively 30+ Work Permits
- ↳ Saving tangibles amount of man hours and improve efficiency
- ↳ Comply with Environmental guidelines and regulation. It will avoid incidents and follow environmental regulations and complies



## Technology:

- ↳ ESRI ArcGIS Enterprise, Microsoft .NET, CRM Integration

# Use Case 11: Location Analytics for PICARRO Survey or Leak Detection ( iOT)

## Business Driver:

- To perform advanced Gas Asset Management through Predictive Data Analytics, customer wants to collect and assess Methane data that gives a much richer view of gas assets in real-time

## Solution:

- A Leak Detection system is built using location analysis by deploying ESRI ArcGIS Portal Environment which established seamless collaboration with Customers sharing ESRI Platform. A unified, real-time picture of asset data is developed for accurate forecasting of projected leak survey and repair requirements
- New analytics dataset update: Python based script to run on a scheduled task, to pull the transactional database update. Cubed database
- Picarro GIS Portal to Customer GIS Portal Collaboration: This integration is done between two common Portal groups

## Value Proposition:

- Transform traditional leak survey and repair protocols and benefit from business process automation
- Provides actionable insights to solve high value operations and business objectives
- Highly valuable perspective on the health and safety of gas asset infrastructure

## Technology:

- ESRI ArcGIS Enterprise, Microsoft .NET, iOT Integration



# Use Case 12: Live Command Control Center for Police

## Business Driver:

- ↳ The Police Department uses three different systems to perform crime analysis
- ↳ Taking long time to find the root cause analysis
- ↳ No location analytics solution in the application

## Solution:

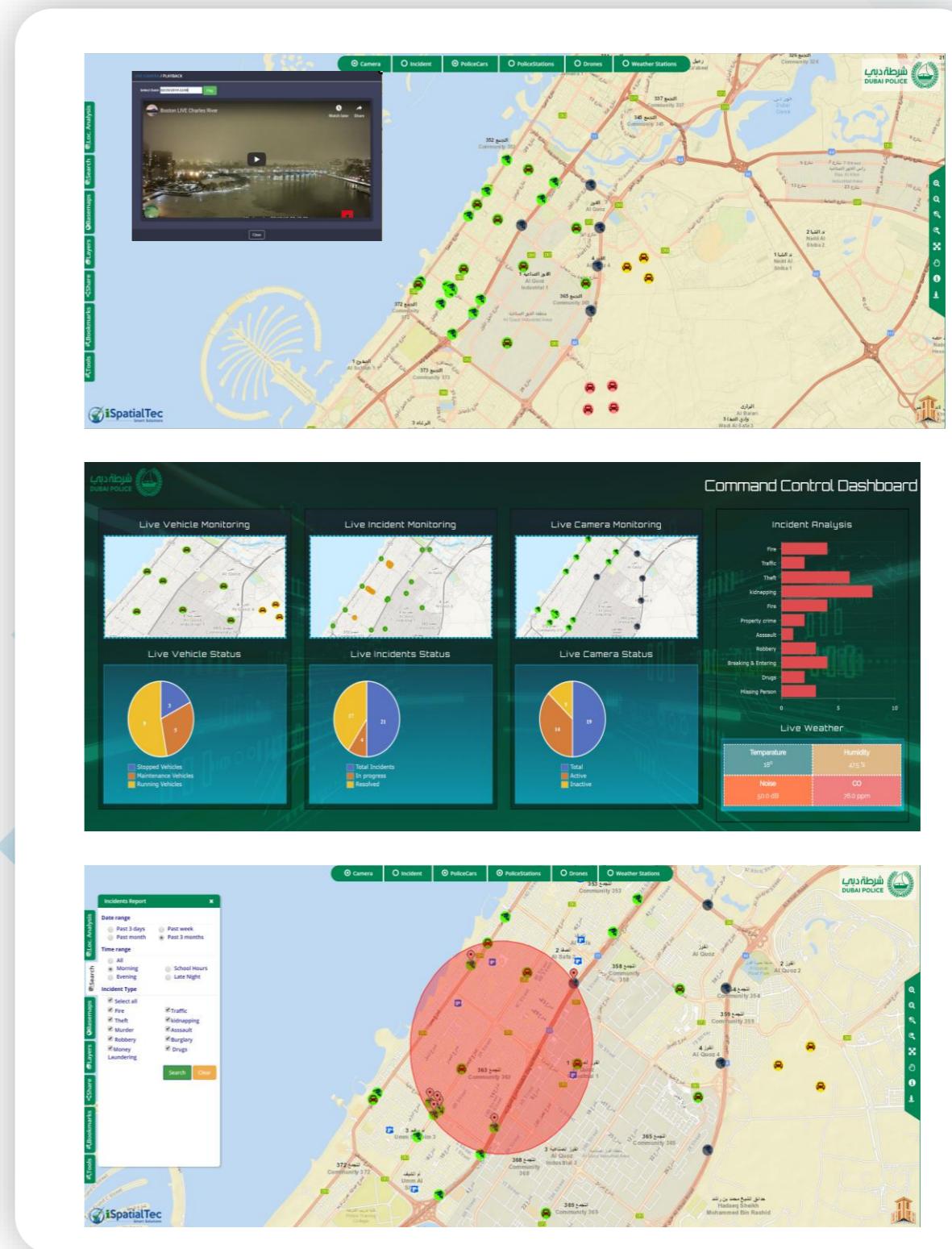
- ↳ Build Centralized Geo-enabled dashboard
- ↳ Present the data integrating with
  - ↳ Video Management System
  - ↳ Incident Management System
  - ↳ Vehicle Monitoring System
  - ↳ Weather IoT System
  - ↳ Fire Safety System

## Value Proposition:

- ↳ Reduce time for Crime Analysis
- ↳ Improved accuracy of analysis

## Technology:

- ↳ Google AI – Tensor flow, ESRI ArcGIS Enterprise, Microsoft .NET, IoT-Integration Component



# Use Case 13: Live Birds Tracking ( IoT & GIS)

## Business Driver:

Can not able to Study migratory patterns of Flamingos for Biodiversity and Conservation of Fauna

## Solution:

- ↳ Live Tracking of flamingo
- ↳ Analytics on Flamingos travel & adaptation
- ↳ Web and Mobile solution

URL: [www.adbirdathon.ae](http://www.adbirdathon.ae)

## Value Proposition:

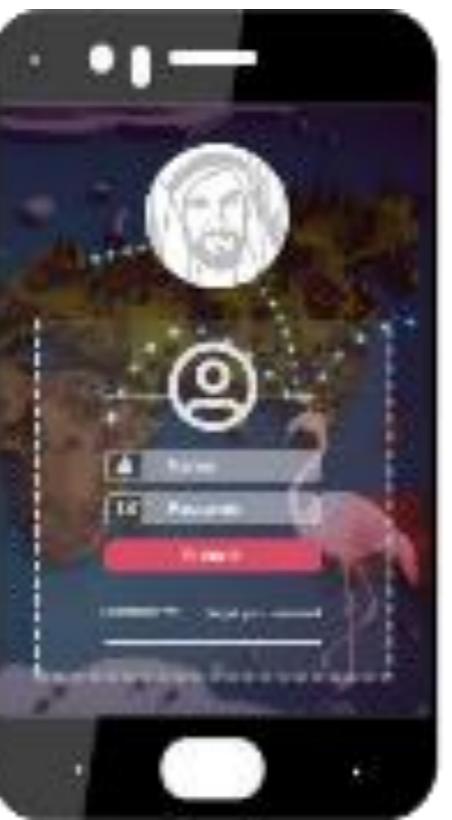
- ↳ Highlight the Late Sheikh Zayed's value for environmental sustainability
- ↳ Tracking the birds traveling patterns and analyze the health conditions

[Video Link](#)

[Press News Link](#)

## Technology:

- ↳ ESRI ArcGIS Enterprise, Microsoft .NET, IoT-Integration Component, Mobile IOS and Android



# Use Case 14: Special Olympics (SO) 2019 – Location Analytics

## Business Driver:

- ↳ Multiple application to management different information related to the SO 2019. Difficult to get access to the information
- ↳ Difficult to find the location information like Stadiums, Venues, Accommodation and other related details
- ↳ No online channel to promote SO 2019 activities across the world
- ↳ No Live tracking of Games Results

## Solution:

- ↳ Manage location Venue Stadiums, showing 3D Tour of Stadiums that are hosted SO 2019
- ↳ Showing Live Tracking of Results & Winners of the SO 2019
- ↳ Historical journey of SO 2019
- ↳ Location analytics of athletics and volunteers

Live URL: <https://apps.sdi.gov.abudhabi/specialolympics/>

Video: <https://youtu.be/U4WM98psEnc>

## Value Proposition:

- ↳ Worldwide Awareness about SO through Online Channel
- ↳ Easley to analyze event location and reach to the venues (Save lot of time)
- ↳ Easy to access the required SO events information with location intelligence

## Technology Supporter



- ↳ ESRI ArcGIS Enterprise, Microsoft .NET, IoT-Integration Component

# Use Case 15 : Geo Analytics - Animal Holding Inspection Management

## Business Driver:

- ↳ Field users not able to identify animal holdings and associated clinics
- ↳ Taking long time for doing the each animal holding, slater houses and associated facilities

## Solution:

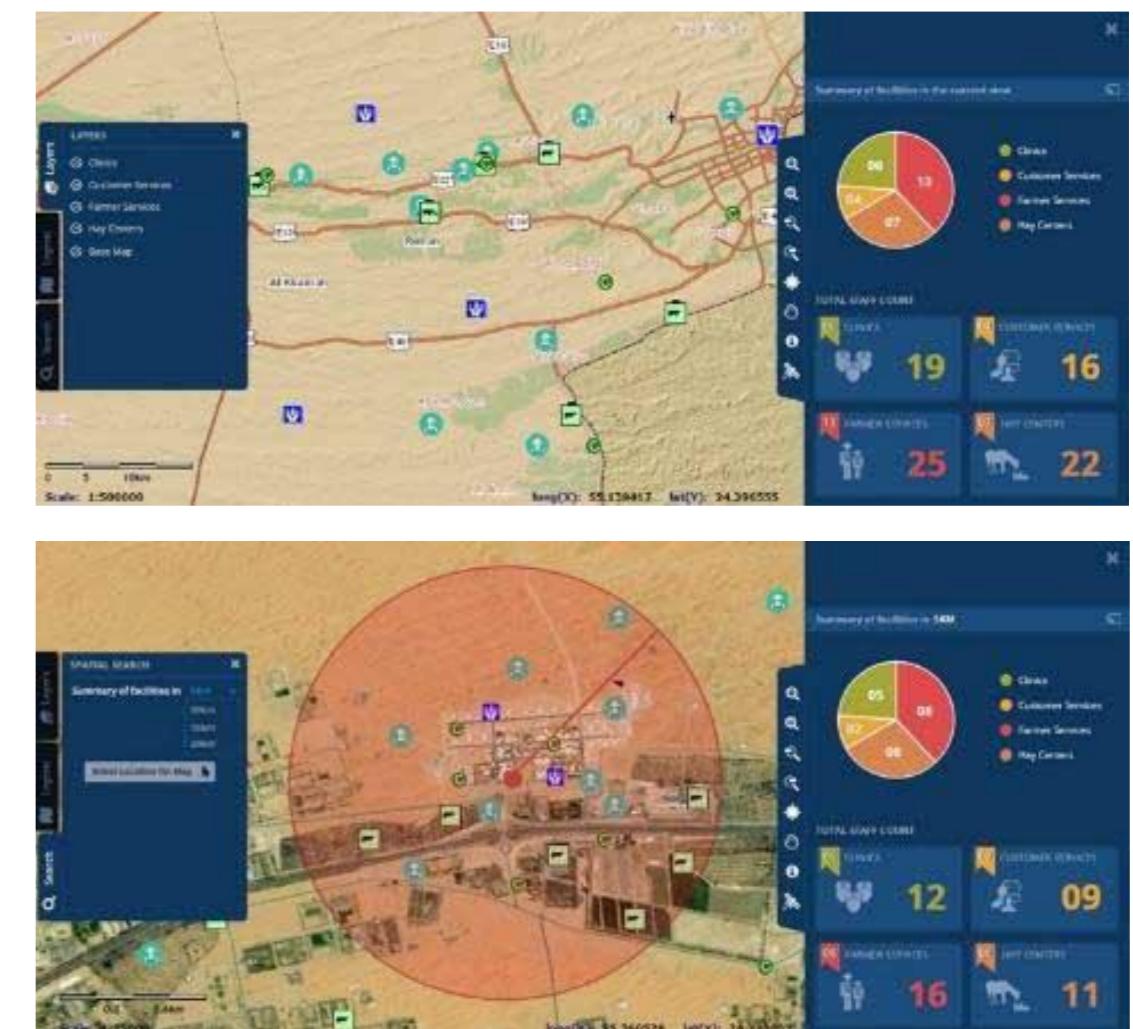
- ↳ Integrated Geo enabled dashboard for performing analysis on clinic, Customer Services, Farmer Services, Hay Center. This dashboard updates dynamically based on the map extent or based on user selected location with defined buffer distance
- ↳ This helps the management for analyzing the facilities details at different zones and sectors
- ↳ Build All map navigation and search for facilities functions

## Value Proposition:

- ↳ Increase the operational efficiency
- ↳ Can do the assessment from the office
- ↳ Easily plan the field inspection activities form office

## Technology:

- ↳ ESRI ArcGIS Enterprise, Microsoft .NET, Integration Component



# Use Case 16: Field Inspection Solution for Utility, USA

## Business Driver:

- ↳ Spending lot of time for completing the field inspection
- ↳ Not able to generate compliance reports
- ↳ Multiple paper based forms

## Solution:

Automate the Field Inspection management Solution

- ↳ Create Dynamic Forms and Reports
- ↳ Alerts and configuration
- ↳ Automatic Business rules validation

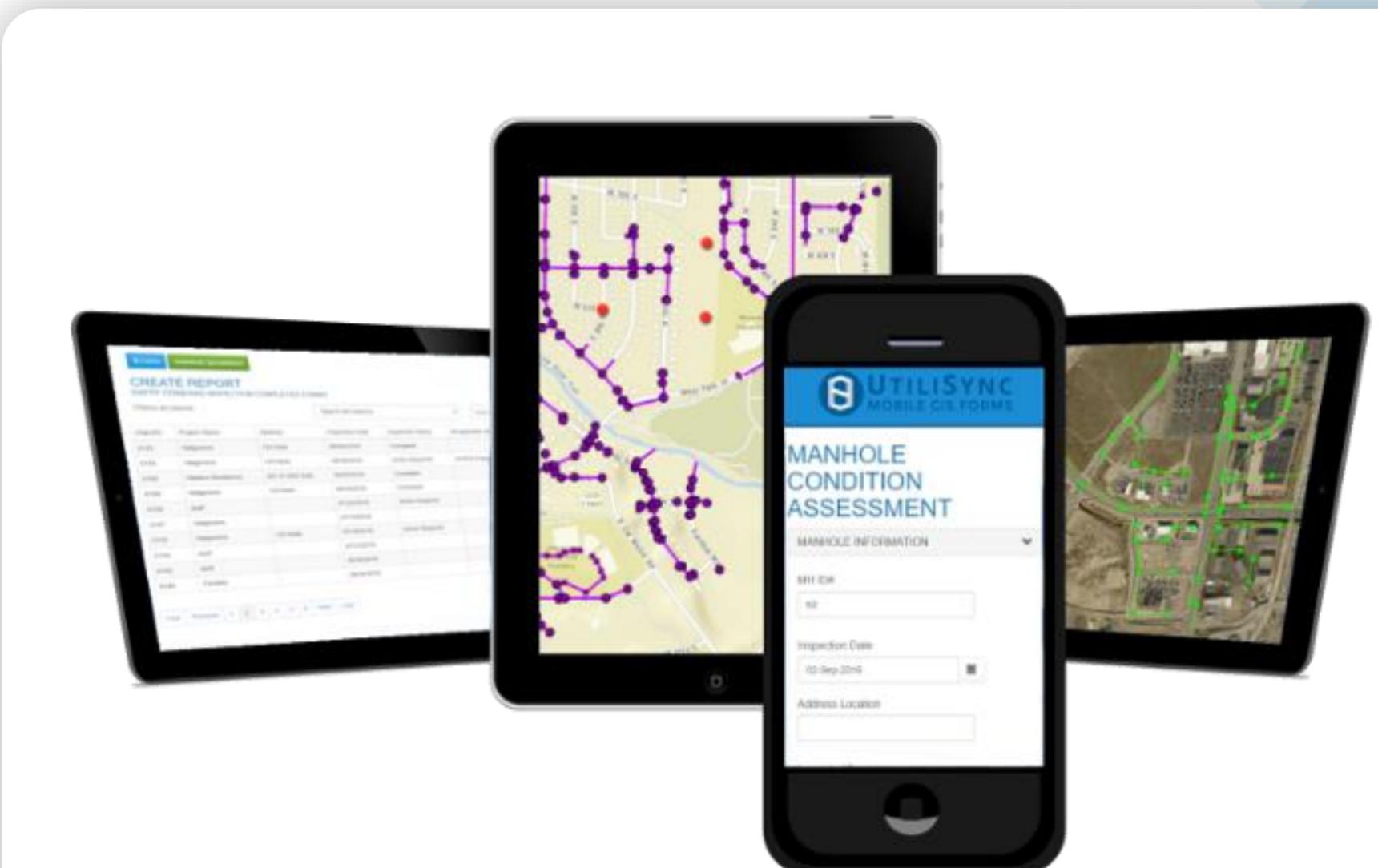
Web Site: <https://utilisync.com/>

## Value Proposition:

- ↳ Improve the operational efficiency
- ↳ Same time and easy to complete the field inspection process
- ↳ Automate Document Filling
- ↳ Be Audit Ready and complains with Utility Council

## Technology:

- ↳ App Studio, QT, Android and IOS native Application



# Use Case 17: Mobile Field Inspection Solution – Smart Field Geo

## Business Driver:

- Location based work order management is relay save lot of time and efforts. SAP system doesn't have solution for allocating work based on the Zone area

## Solution:

- Developed Mobile GIS Application works in Offline and Online for doing the field data collection and Spatial mapping analysis
- Extract the work orders details from SAP system, Zones Location details from the GIS system. It helps to plan the work order allocation and execution based on the Zones
- Work Offline and Online
- Data update automatically in both SAP and GIS system

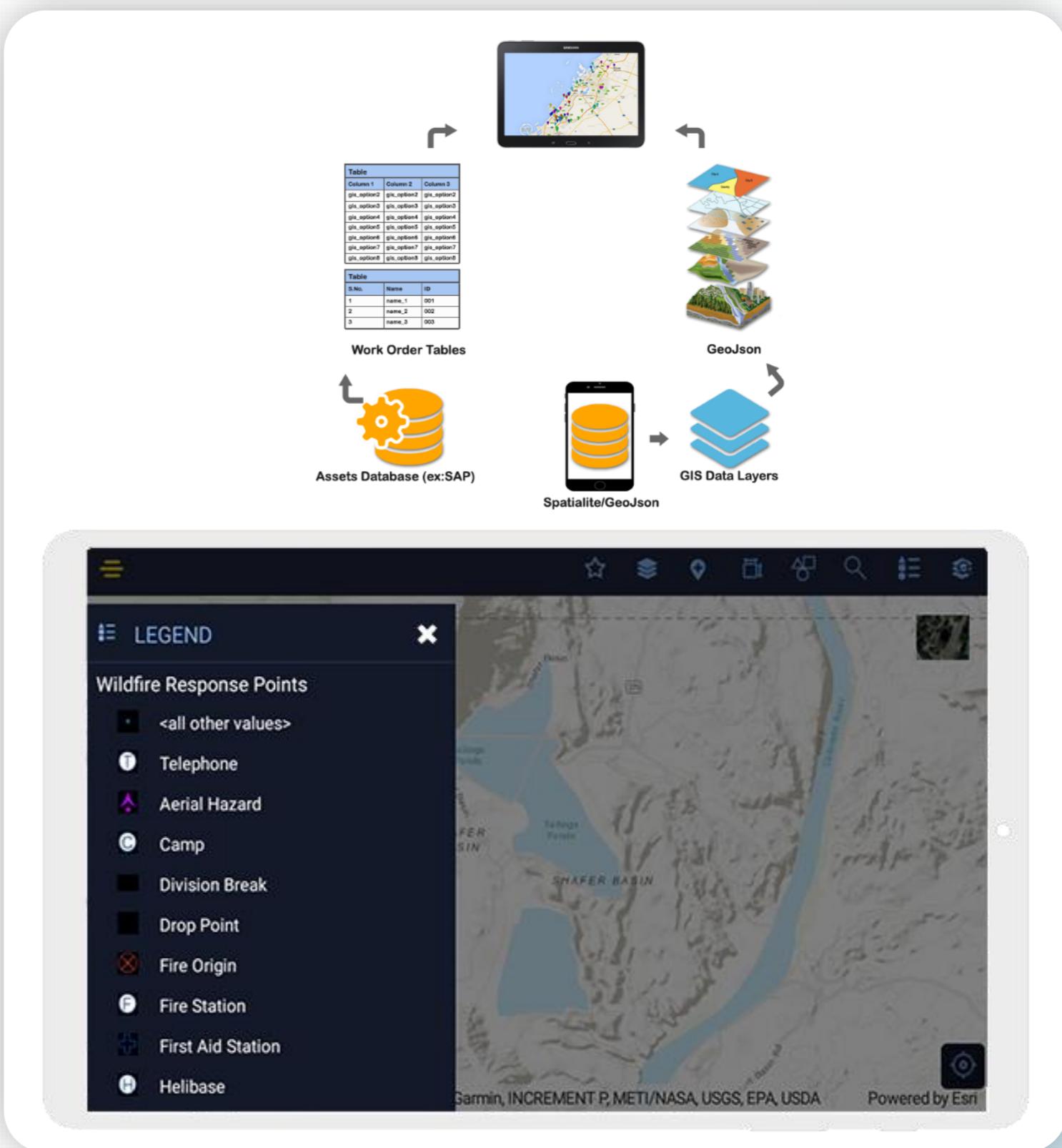
## Value Proposition:

- Increase the operational efficiency
- Easy to complete the field work order Execution process

## Technology:

- AppStudio, QT, ESRI Android and IOS API, SAP integration

URL : <http://www.smartfieldgeo.com/>



# Use Case 18: Shot Buddy – Basket Ball Sports Analytics

## Business Driver:

- ↳ No solution available for supporting basketball play to track his practice and provide a guidance by studying his strengths and weakness areas

## Solution:

- ↳ Calibrate basketball court corners
- ↳ Player can track the playing patterns
- ↳ Comparing with co-players profile and define ranking
- ↳ Providing player analytics for sponsors and coaches
- ↳ Mobile applications, Map bases Web Analytics

## Value Proposition:

- ↳ Improve the player performance
- ↳ Sponsor can find the right resource for his team based on the player profile
- ↳ Ranking system will provide computation sprit

## Technology:

- ↳ AppStudio, BI, Google Map API, Firebase



# Use Case 19: Drone to Map Analytics Dashboard

## Business Driver:

- ☛ Not able to visualize the real project progress on the ground
- ☛ Management relay on the pictures and progress reports
- ☛ Taking long time to get the consolidated details about each project

## Solution:

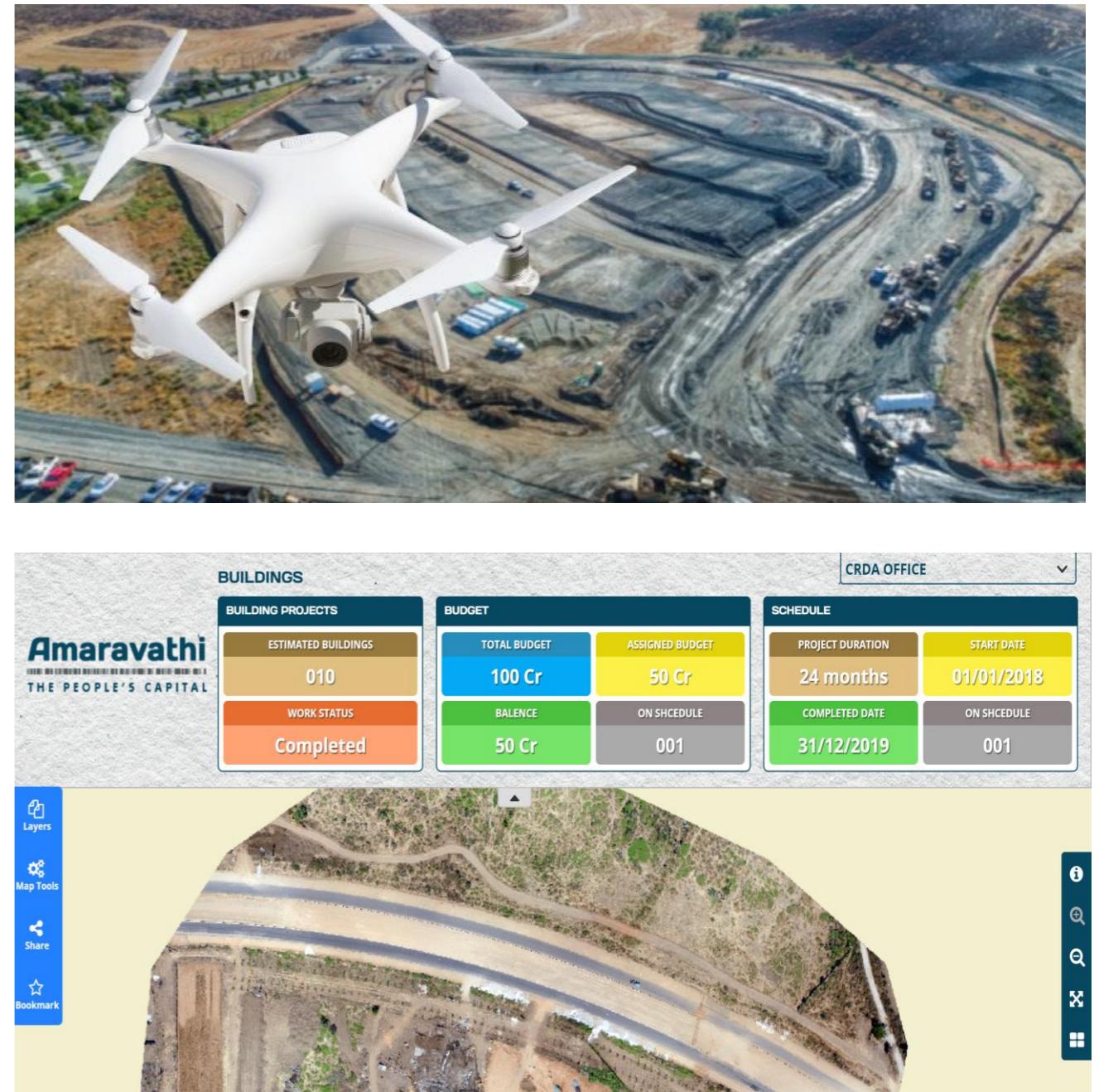
- ☛ Built project monitoring dashboard by integrating with GIS Maps Collected by Drone Images, Financial system, Project Management System
- ☛ Provide consolidated location mapping view along with Project Progress, Payment status, stakeholder details, Schedules, On time or Delays

## Value Proposition:

- ☛ Save lot of time and improve decision making power
- ☛ Take preventive measures based on the project progress
- ☛ Easy to access information

## Technology:

- ☛ ESRI ArcGIS Online, Microsoft .NET, Integration Component







## Business Driver:

- With the continual development of communities, Stakeholder coordination is very important to minimize the conflict while exciting the work
- Public/Private infrastructure, utilities and assists are shared by different government and private sectors. it's really required a strong approval process and decision support system to ensure the smooth operations

## Solution:

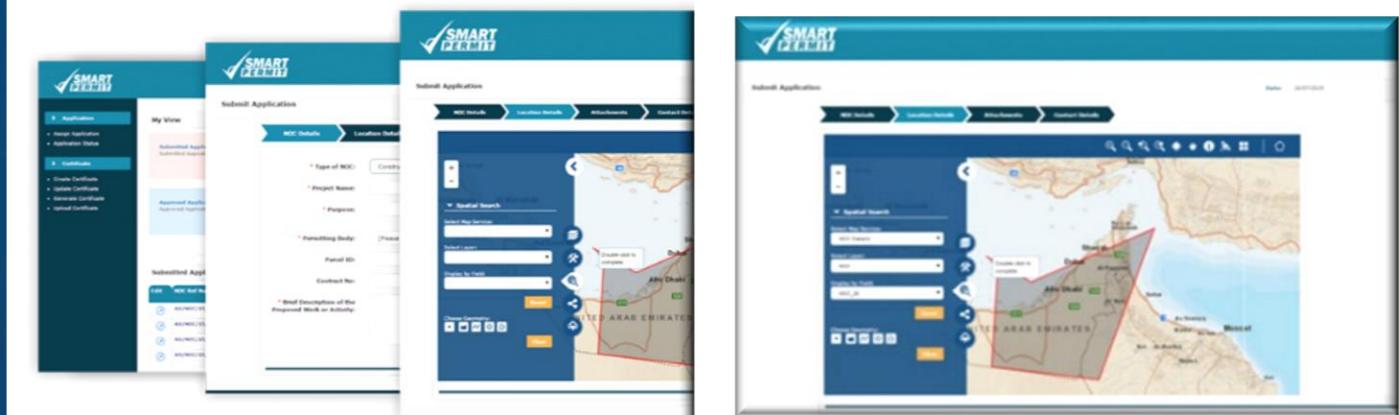
- Mobile and Web Based application functions Fully automated permitting process
- Role-based Dashboard
- Geo location analysis and decision support Document Management
- KPI monitoring dashboards and Reports Security (Single Sign On, Role Based functions) Integration with other business systems

## Value Proposition:

- Safe work execution of projects
- Increase the efficiency of workflow approval process
- Smart Decision support and gives efficient results

## Technology:

- Esri, Microsoft .NET Framework, DMS, Reporting Tools



## Business Driver:

- ↳ In today's dynamic and fast changing business environment, business success and survival is directly attributed to having access to the right information at the right time
- ↳ Businesses continue to face challenges in collecting, analyzing and storing information internally and externally

## Solution:

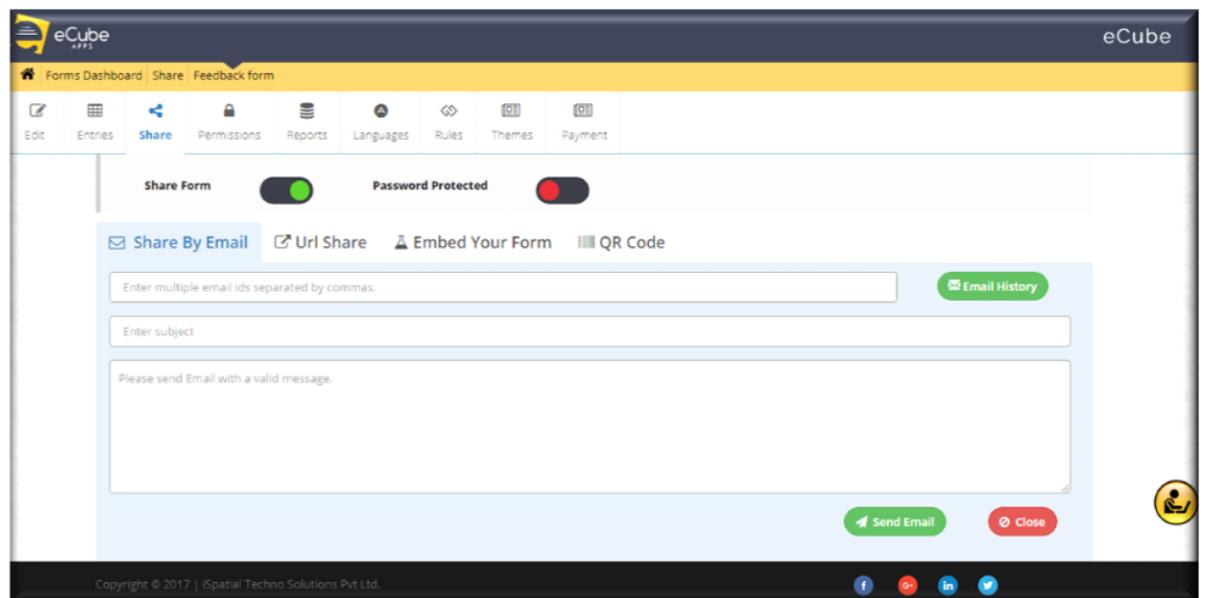
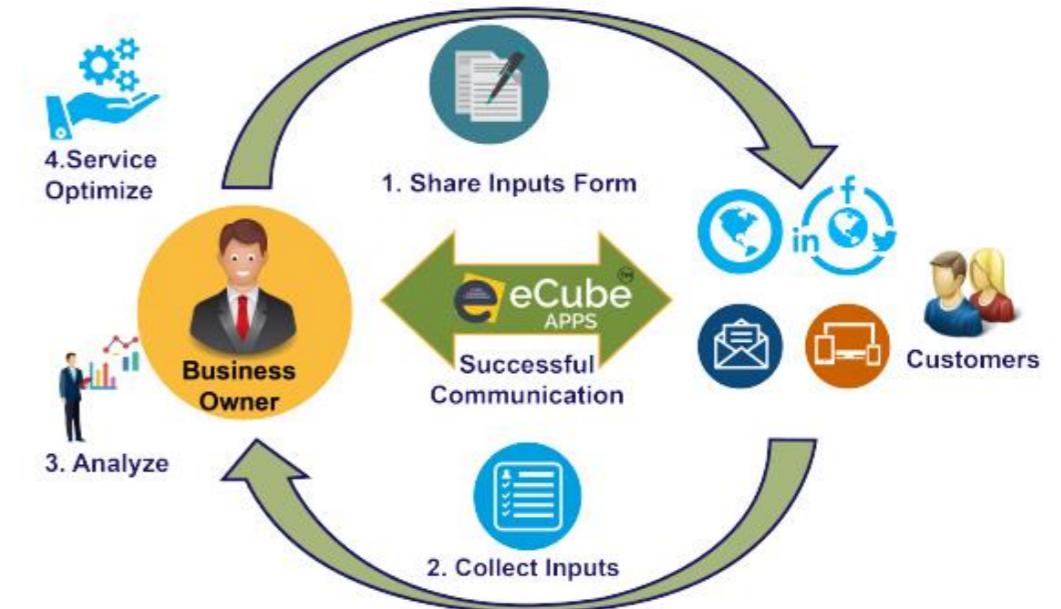
eCube Apps is a cloud based SaaS platform for data collection and analysis which can be used for Customer Satisfaction Survey, Field Data collection, Online registrations, Opinion Polls and Online Examinations. This application can be accessed from Web & Mobile (Android/IOS)

## Value Proposition:

- ↳ Improve Business Performance
- ↳ Transparent Information
- ↳ Save Paper and Printing
- ↳ Easy to Reach Customers
- ↳ Save Money & Time
- ↳ Data History and Analytics

## Technology:

- ↳ Microsoft .Net Framework , Reporting Components



Website <https://ecubeapps.com/>

Video <https://vimeo.com/231506098>

## Business Driver:

- ↳ In today's dynamic and fast changing business environment, business success and survival is directly attributed to having access to the right information at the right time
- ↳ Businesses continue to face challenges in collecting, analyzing and storing information internally and externally

## Solution:

eCube Software is a fast track solution builder platform for creating web applications in quick time & affordable cost. User can configure Business Entities(Forms), application security, Reports, Business rules, validation. The eCube code generation engine will generates enterprise level business applications with a single click

## Value Proposition:

- ↳ Fast track web application development Reduce application development cost and time
- ↳ Providing quick prototype for analyzing a better understanding of system requirements
- ↳ The well matured eCube engine will generate a good quality application
- ↳ Delivered application follows standard 3 Tier architecture and easy to maintain
- ↳ Easy to extend the functions

## Technology:

- ↳ Microsoft .Net Framework, Reporting Components



Website <http://ecubesoftware.com/>  
Video <https://vimeo.com/226113430>

# Customer Satisfaction



## Client Feedback Form

Name: Amr Hafez

Organization: Abu Dhabi Systems Information System

Project: General Map Viewer Application Enhancements & Maintenance

We appreciate your business. Thank you for letting us know about your experience with us. We are committed to providing world-class service to you and your candid feedback is critical to our focus on continuous improvement.

### Communicational and Clarity

Very Good    Good    Acceptable    Poor

### Quality of work and Reliability

Very Good    Good    Acceptable    Poor

### Project Team Knowledge and clarity on the subject

Very Good    Good    Acceptable    Poor

### Documentation /manuals

Very Good    Good    Acceptable    Poor

### Performance and Quality of the IT Services?

Very Good    Good    Acceptable    Poor

### Overall satisfaction with our services?

Very Good    Good    Acceptable    Poor

### Do you recommend our services & products to others?

Always    May Be    Never

### Your Complements:

Venkata has shown positive attitude with high level of performance and professionalism. Many thanks.

Date: 18-07-2016

Signature:



“

We're a group of volunteers and opening a new scheme in our community. Your web site provided us with valuable info to work on. You have done a formidable job and our whole community will be grateful to you.

- Fourk

**Client Feedback Form**

Name: Younes Al Blooshi  
Organization: Abu Dhabi Food Control Authority  
Project: ADFCA Enterprise GIS

We appreciate your business. Thank you for letting us know about your experience with us. We are committed to providing world-class service to you and your candid feedback is critical to our focus on continuous improvement.

Communicational and Clarity  
 Very Good    Good    Acceptable    Poor

Quality of work and Reliability  
 Very Good    Good    Acceptable    Poor

Project Team Knowledge and clarity on the subject  
 Very Good    Good    Acceptable    Poor

Documentation /manuals  
 Very Good    Good    Acceptable    Poor

Performance and Quality of the IT Services?  
 Very Good    Good    Acceptable    Poor

Overall satisfaction with our services?  
 Very Good    Good    Acceptable    Poor

Do you recommend our services & products to others?  
 Always    May Be    Never

Your Complements:

She is hard working and have a flexible attitude also always extend her support to any request & request

Date: 01/07/2016      Signature:

**Client Feedback Form**

Name: Abdulla Al Marzouqi  
Organization: Smart Solutions & Services Authority  
Projects: ADSDI Framework Dashboard, Abu Dhabi Geo Hub, ADSDI CMS Portal

We highly appreciate for given us the business opportunity to deliver our valuable services. Thank you for letting us know about your experience with us. We are committed to providing best quality service to your feedback is critical to our focus on continuous improvement.

Communicational and Clarity  
 Very Good    Good    Acceptable    Poor

Quality of work and Reliability  
 Very Good    Good    Acceptable    Poor

Project Team Knowledge and clarity on the subject  
 Very Good    Good    Acceptable    Poor

Documentation /manuals  
 Very Good    Good    Acceptable    Poor

Performance and Quality of the IT Services?  
 Very Good    Good    Acceptable    Poor

Overall satisfaction with our services?  
 Very Good    Good    Acceptable    Poor

Do you recommend our services & products to others?  
 Always    May Be    Never

Your Complements:

We had a great environment from iSpatialTec during this year, and we are looking to continue use their valuable services & experts.

Date: 01/07/2016      Signature:

**Client Feedback Form**

Name: Khalid Elhussiny  
Organization: GPC

We appreciate your business. Thank you for letting us know about your experience with us. We are committed to providing world-class service to you and your candid feedback is critical to our focus on continuous improvement.

Communicational and Clarity  
 Very Good    Good    Acceptable    Poor

Quality of work and Reliability  
 Very Good    Good    Acceptable    Poor

Project Team Knowledge and clarity on the subject  
 Very Good    Good    Acceptable    Poor

Documentation /manuals  
 Very Good    Good    Acceptable    Poor

Performance and Quality of the IT Services?  
 Very Good    Good    Acceptable    Poor

Overall satisfaction with our services?  
 Very Good    Good    Acceptable    Poor

Do you recommend our services & products to others?  
 Always    May Be    Never

Your Complements:

The team has shown a well Performance to AD-SDI given task as well as a wonderful attitude. Keep it up!!!

Date: 30 Dec 2018      Signature:

**Client Satisfaction Survey**

Client Name: Abdulla Mohamed Al Marzouqi  
Organization Name: Abu Dhabi Smart Solutions & Services Authority, UAE  
Project duration: 2018  
Projects: Year of Zayed, RAWY, ADSDI Internal Operations Portal, GeoPortal, User Services, SDI Portal Website.

We appreciate your business. Thank you for letting us know about your experience with us. We are committed to providing world-class service to you and your candid feedback is critical to our focus on continuous improvement.

Please rate us on a Scale of 5  

5	4	3	2	1
Excellent	Good	Satisfactory	Needs Improvement	Poor

#	Indicators	Rating (1-5)
1.	Communication & Clarity	4
2.	Quality of work & Reliability	5
3.	Project Team Skills and level of work performance	4
4.	Documentation /Process manuals	4
5.	Performance and Quality of the IT Services?	5
6.	Overall satisfaction with our services?	5

Do you recommend our services & products to others?  
 Always    May Be    Never

Your Comments:

Date: 30 Dec 2018      Signature:

iSpatialTec Smart Solutions  
Office No. 135-FD Level 1, Incubator Building, Masdar City, Abu Dhabi, United Arab Emirates



# Our Active Presence in the Market



- ↳ Technology Sponsor for Special Olympics 2019
- ↳ Received Award in ESRI UC India – Award winning Story map
- ↳ Last two years iSpatialTec Actively contributed in ESRI Geo Innovation contest in India. We reached to final round among 70+ start-up companies
- ↳ iSpatialTec is recognized as one of the fastest growing GIS Organization, We have given an opportunity to present our success story and BrAeln solution in ESRI India UC plenary
- ↳ We have presented BrAeln solution in ESRI UC 2019, 2018 and we have demonstrated our products and solutions in 2018 EPC and UC
- ↳ 2017 and 2018 we have presented our solution in GITEX, Dubai and GISWORX, UAE



SPECIAL OLYMPICS  
الألعاب العالمية  
WORLD GAMES  
الإمارات  
ABU DHABI 2019

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# iSpatialTec Major Clients



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الألعاب العالمية  
أبوظبي 2019



دائرة النقل  
DEPARTMENT OF TRANSPORT



الإمداد والمعادن  
Saudi Aramco



**GPC Group**  
A Global Network of Information Professionals



ماجد الفطيم  
MAJID AL FUTTAIM



أدنوك  
ADNOC

**adani**



هيئة البيئة - أبوظبي  
Environment Agency - ABU DHABI

بلدية مدينة أبوظبي  
ABU DHABI CITY MUNICIPALITY





THANK YOU  
LET'S JOIN  
TOGETHER &  
MOVE FORWARD  
FOR **SUCCESS.**



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