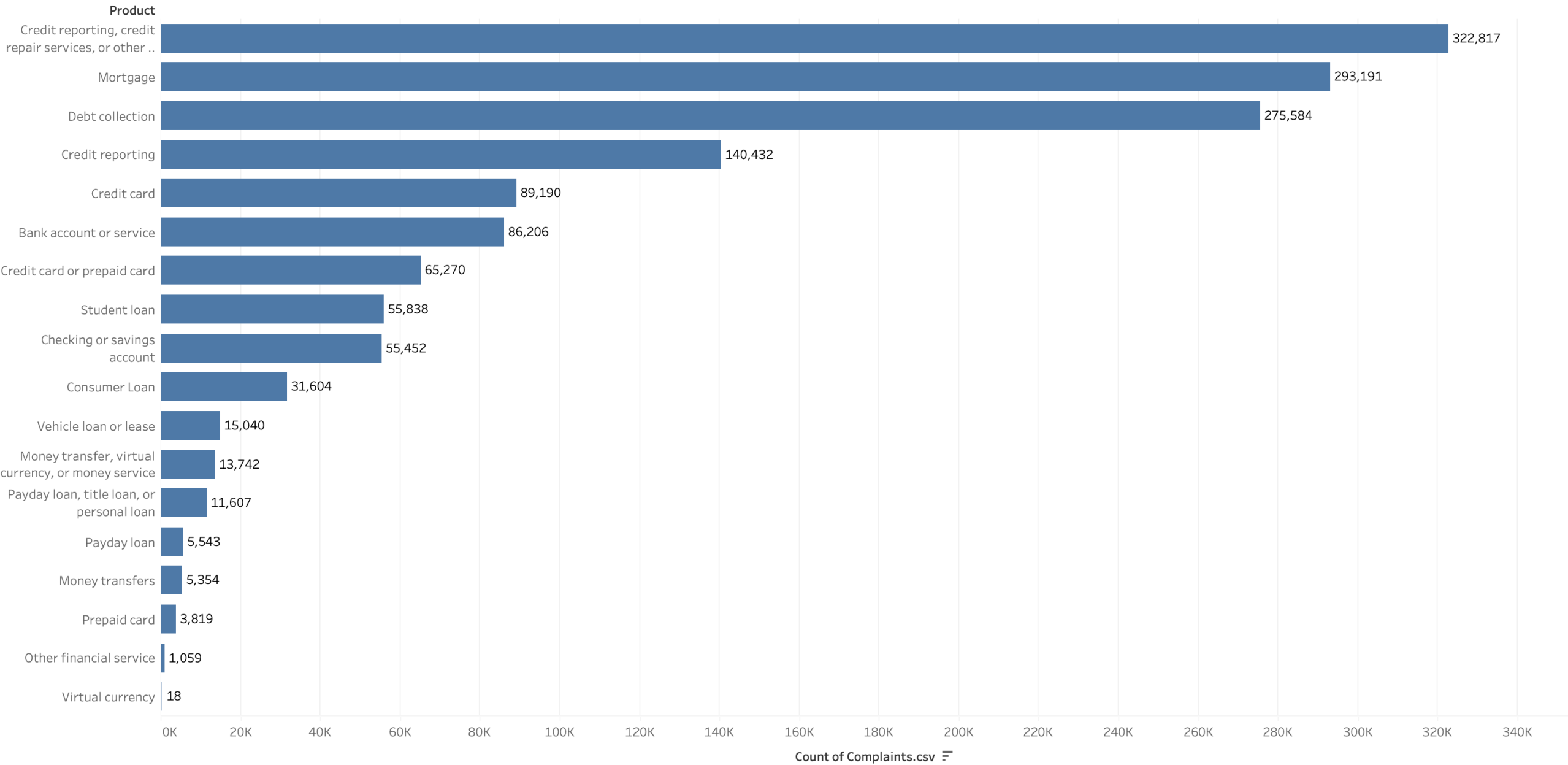


# Consumer Complaints

*Tableau Dashboarding and Reporting*

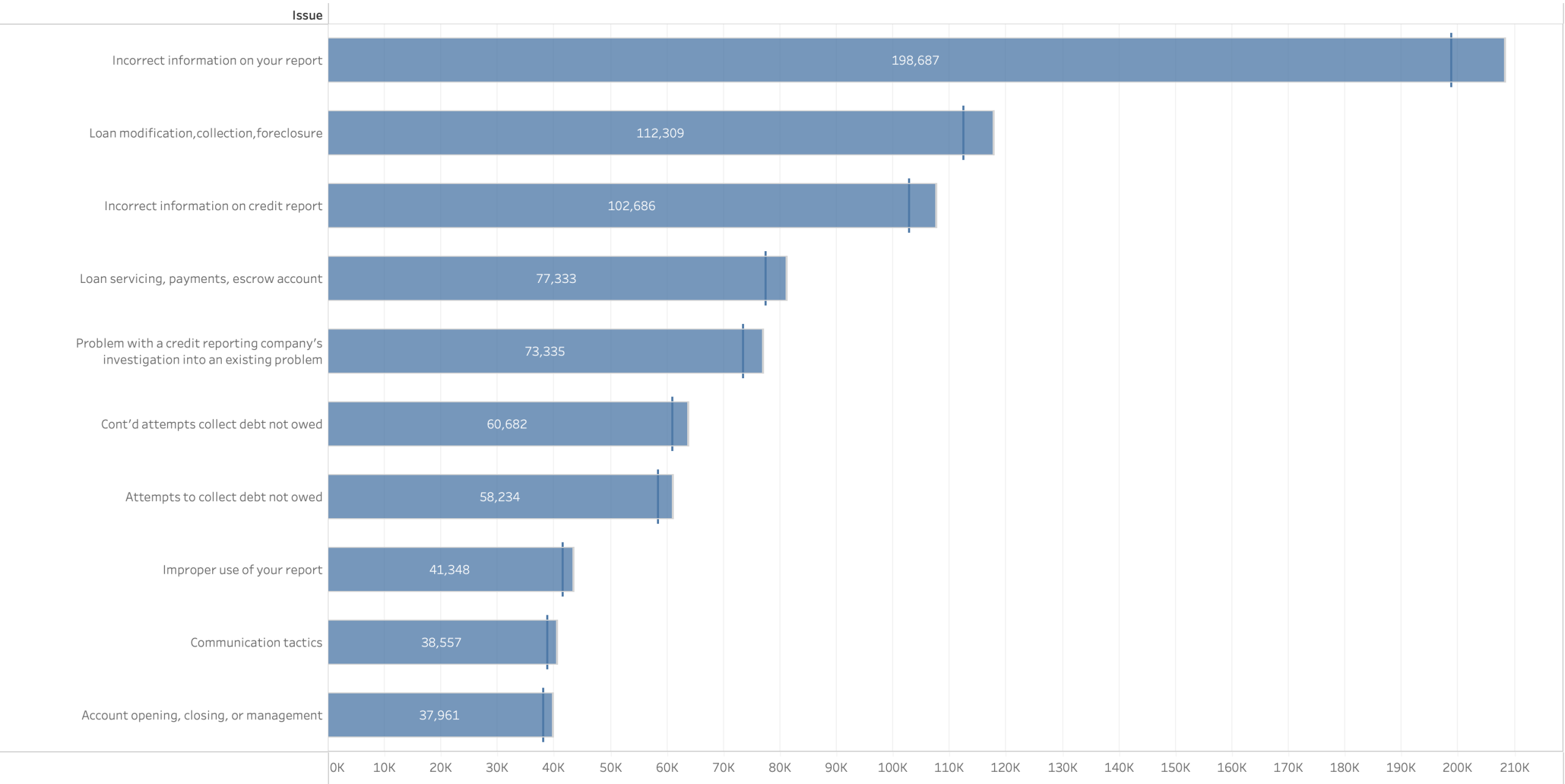
**Harish Bokka**

# Complaints by product



Count of Complaints.csv for each Product. The marks are labeled by count of Complaints.csv. The data is filtered on Action (Abbreviation,Column,Row,State (hexmap - Sheet1.csv)), which keeps 52 members.

# Complaints by Issue



# of Complaints, SUM(0) and # of Complaints for each Issue. Details are shown for SUM(0) and # of Complaints. For pane Measure Values: The marks are labeled by # of Complaints. The data is filtered on Action (Abbreviation,Column,Row,State (hexmap - Sheet1.csv)), which keeps 52 members. The view is filtered on Issue, which keeps 10 of 166 members.

# Consumer Disputed?

Count of Complaints.csv

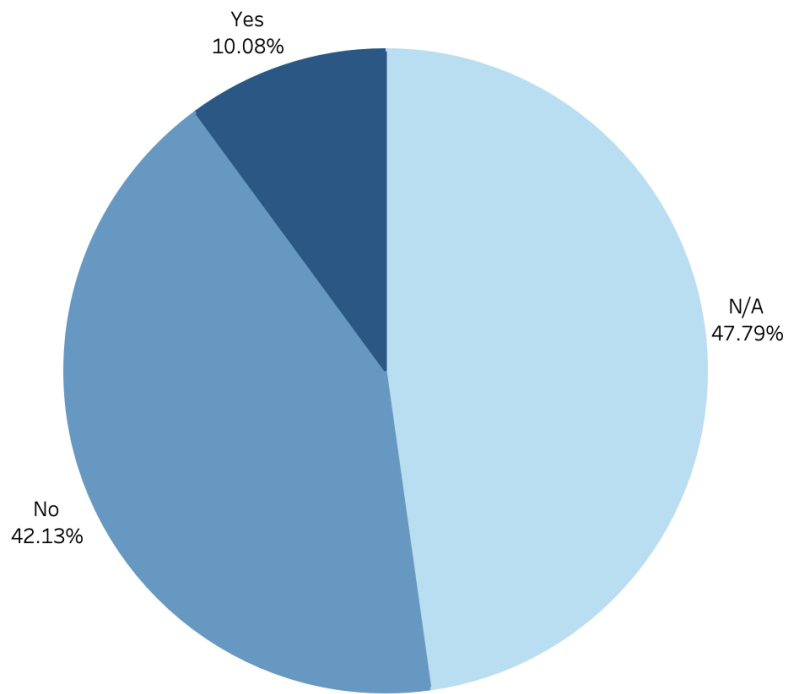
1,471,766

Consumer disputed?

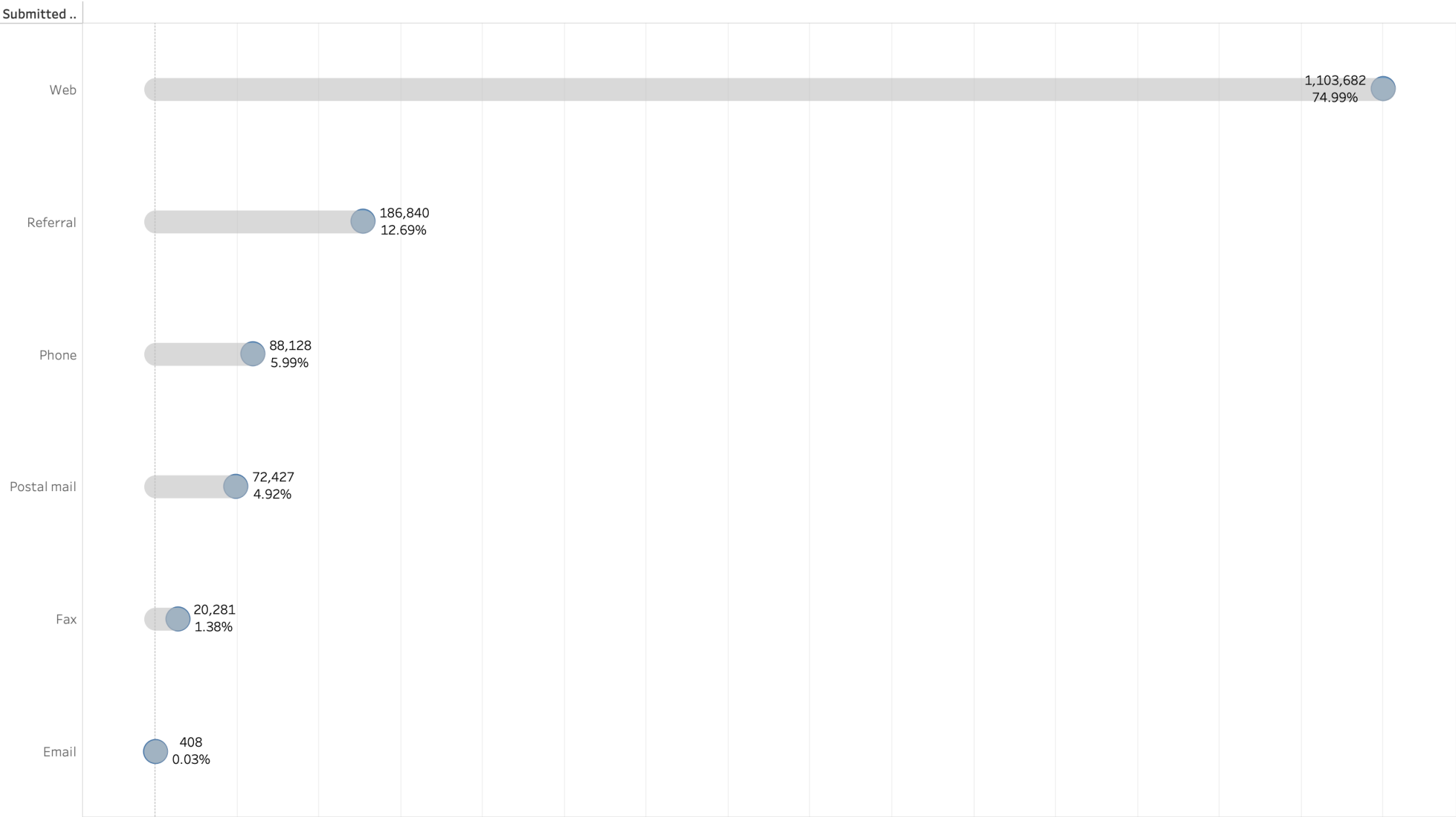
N/A

No

Yes

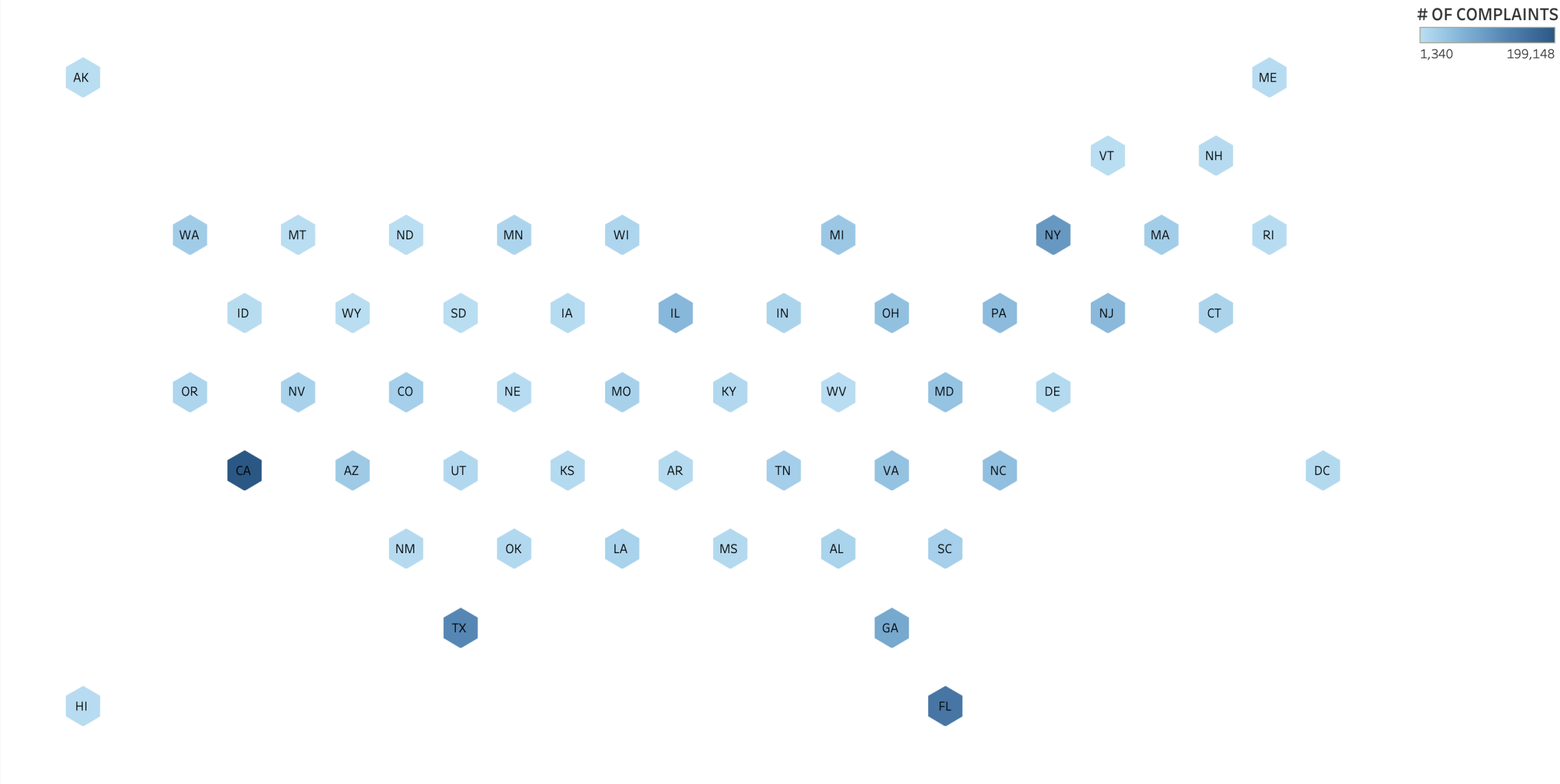


# Complaints by Media



The trends of COUNT([Complaints.csv]) / TOTAL(COUNT([Complaints.csv])) along Table (Down), COUNT([Complaints.csv]) / TOTAL(COUNT([Complaints.csv])) along Table (Down), COUNT([Complaints.csv]) / TOTAL(COUNT([Complaints.csv])) along Table (Down) and 0 for Submitted via. Details are shown for COUNT([Complaints.csv]) / TOTAL(COUNT([Complaints.csv])) along Table (Down), COUNT([Complaints.csv]) / TOTAL(COUNT([Complaints.csv])) along Table (Down) and 0. For pane COUNT([Complaints.csv]) / TOTAL(COUNT([Complaints.csv])): The marks are labeled by count of Complaints.csv and % of Total Count of Complaints.csv. The data is filtered on Action (Abbreviation,Column,Row,State (hexmap - Sheet1.csv)), which keeps 52 members.

# State-Wise

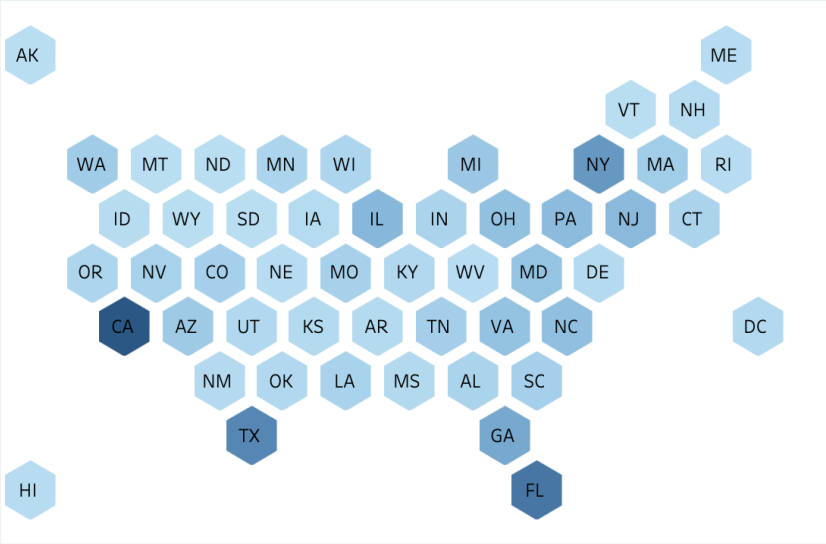


Column vs. Row. Color shows count of Complaints.csv. The marks are labeled by Abbreviation. Details are shown for State (hexmap - Sheet1.csv). The view is filtered on Column and count of Complaints.csv. The Column filter keeps non-Null values only. The count of Complaints.csv filter includes everything.

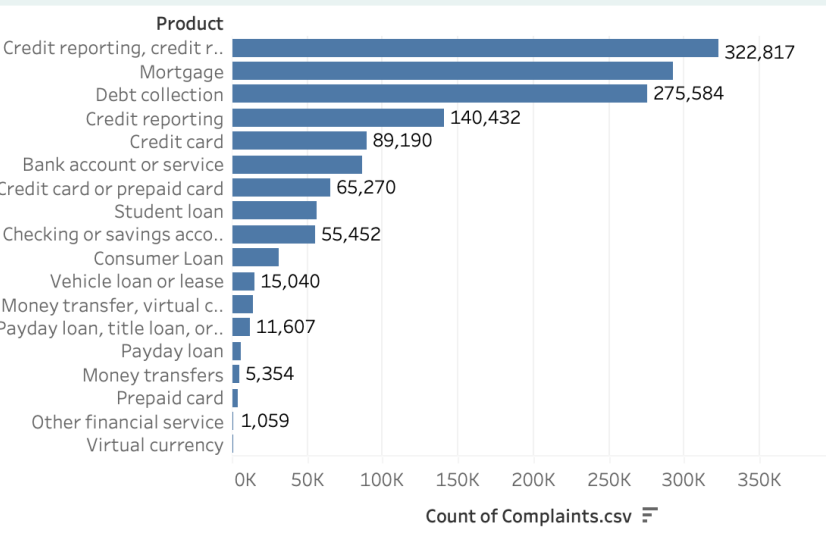
Financial Consumer Complaints | Dashboard

# OF COMPLAINTS	TIMELY RESPONSE	IN PROGRESS	DISPUTED RATE	RESOLVED	All	COMPANY	COMPLAINT ID
1,471,766	97.62%	8,836(0.60%)	10.08%	99.40%			

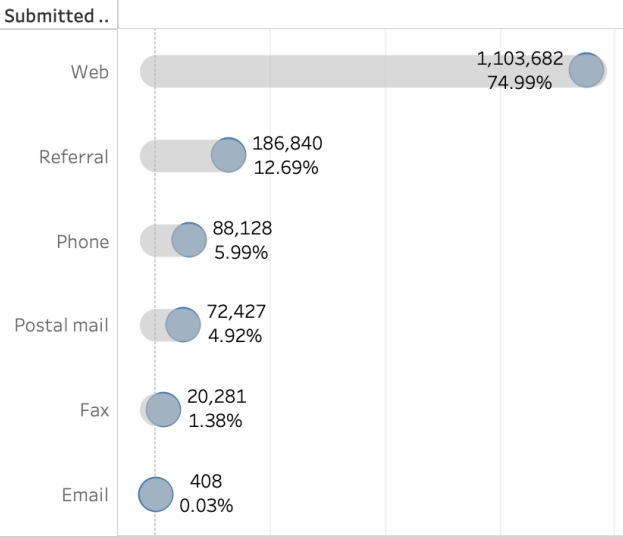
State-Wise



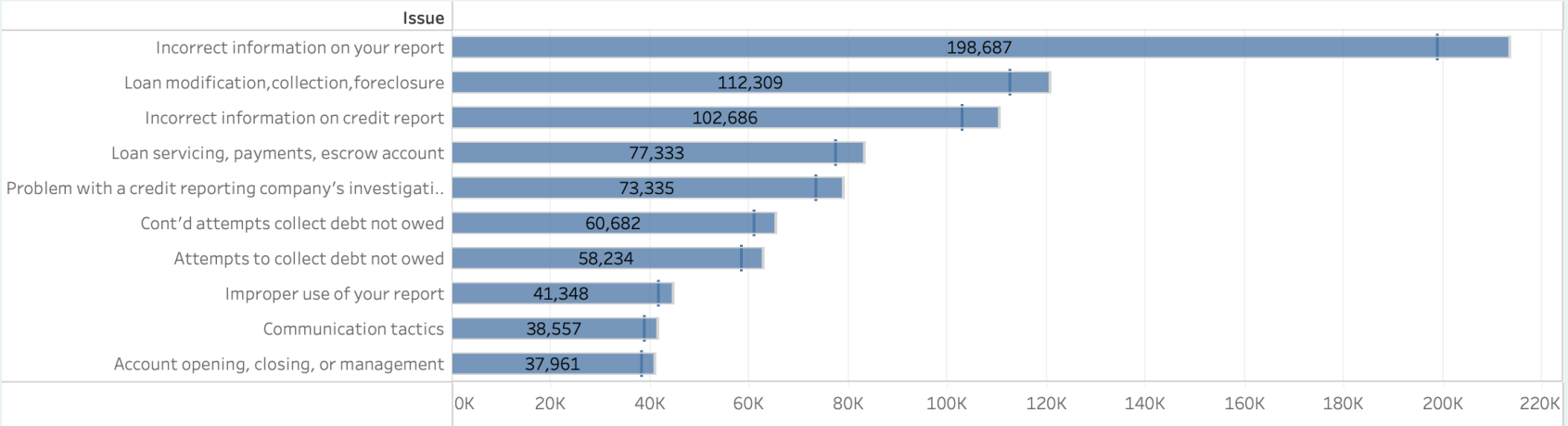
Complaints by product



Complaints by Media



Complaints by Issue



Consumer Disputed?

