

Boyoung Kwon

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Professional Experience

Maui New York (July, 2014 – present | New York, NY)

Developer

- Create Rails-based e-commerce websites for luxury fashion brands.
- Full development ownership of each project, from inception to deployment.
- Identify and resolve issues and refactor code.
- Execute precise conversion of static designs into dynamic front end.

Symbio Technologies (Nov, 2003 – July, 2011 | New Rochelle, NY)

Operations Manager (Oct, 2008 – July, 2011)

- Designed and executed product support policies, procedures, and product fulfillment mechanisms.
- Designed and executed product marketing and promotion campaigns.
- Ensured customer documentation, including service bulletins, after-market technical manuals.
- Designed and developed product database using PHP/MYSQL for tracking sales history, RMA and customer information.
- Created automatic notifications system to generate direct sales.
- Managed mentoring program with support for 75 mentees.

Technical Support Specialist (Nov, 2003 – Sep, 2008)

- Provided technical support to both administrators and non-technical users for stateless computing networks and customer training in the US and the Republic of Korea.
- Coordinated with engineers to provide end-user feedback and test new features of products.
- Collaborated with Engineering to implement end-user feedback programs and functionality testing

LG Electronics (June, 2000 – June, 2003 | Gumi, South Korea)

System Engineer

- Add new features and maintained internal applications.
- Create reports using SQL queries in oracle database.

Education

The Flatiron School (Feb – Apr, 2014)

New York, NY

12-week full time Ruby on Rails Coding Bootcamp

Yeungnam University

Gyeongsan, South Korea

Bachelor of Business Administration and minor in Korean Language Education

Skills

OS / Server: Linux (Ubuntu) | Mac OS X | Windows 2003/2008 Terminal Server

Programming languages / Framework / Database: CSS3, HTML5,
JavaScript/CoffeeScript/JQuery, Ruby, Ruby on Rails, SQL, MySQL, SQLite, Oracle

Certifications

Oracle8i Professional Database Administrator

CQS – SMB Engineer