



One quality to make the world a peaceful place





DATE

**TODAY** 

DESTINATION

A Peaceful World

TIME

NOW



# WHAT IS EMPATHY?

Empathy is the act of recognizing emotions in others and being able to "put yourself in another person's shoes."

Understanding, in this context, means understanding the other person's perspective, situations and reality.







### WHAT IS EMPATHY?

In order to empathic, it is necessary to look at life beyond yourself, your concerns and your perspectives. When you keep your prejudices and bias aside, you can be more empathetic.



THE FIRST STEP IS TO SET ASIDE YOUR OWN IDEA OR VIEW OF THINGS.

Start looking at things from the other's point of view. When you do this, you will find that people are not rude, stubborn or hurtful. They are probably simply just reacting to a situation with the best of their knowledge, abilities and emotional strength at that time.





THE NEXT STEP IS TO ACKNOWLEDGE WHAT THE OTHER FEELS, SEES OR BELIEVES.

You do not have to agree:
acknowledgment is just accepting that
the other has a point of view. Remember,
people can disagree with you and have
opinions different from yours. Respect
that they could have reasons to believe
what they believe.



NEXT, KEEP AN EYE ON YOUR OWN ATTITUDE.

Are you trying to prove them wrong? Are you trying to get your way, or trying to win? Instead, redirect yourself to finding solutions, building relationships, learning new things, and keep an open mind. You can also articulate your opinions and reasoning, but don't do it to hurt the other.



THE NEXT IMPORTANT THING IS TO LISTEN.

Listen to what the other is telling you and observe how they tell you. Listen with your heart, and listen with an open-mind so you can learn something new.







FINALLY, ASK QUESTIONS.

When you have a doubt, when you feel unsure of something, when you are learning something new and want to know more, ask questions. However, be open to receiving all the information they offer you, and also be open to the possibility of them choosing not to answer, and respect them either way.



# SIX STEPS TO EMPATHY

- 1. Be curious about strangers
- 2. Challenge Prejudices and discover common factors
  - 3. Try another person's life
- 4. Listen and open up to communicate
  - 5. Inspire change by starting a conversation
  - 6. Imagine, imagine, imagine!







#### **RESOURCES**

https://www.mindtools.com/pages/article/EmpathyatWork.htm

http://www.skillsyouneed.com/ips/empathy.html

http://greatergood.berkeley.edu/article/item/six\_habits\_of\_highly\_empathic\_people1



The Red Elephant Foundation



