



Ameer Hamza



Profile

I am a strategically minded and results-driven professional with a strong passion for ensuring software quality. My experience includes managing cross-functional teams, overseeing comprehensive testing, and delivering on-time, high-quality software. I am seeking a position in Software Quality Assurance where I can leverage my expertise to drive organizational growth, enhance product quality, and contribute positively to the organization. As a dedicated team player, I look forward to collaborating and building strong relationships within the SQA team to achieve our quality goals.



Work experience

present
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2021

QA Analyst

Motive (Ex Keeptruckin), US Based

- Lead the SQA efforts, ensuring timely delivery of high-quality software and effective allocation of testing resources.
- Conducted critical analysis of ongoing projects, optimizing processes and driving efficiency.
- Work closely with development, product management, and other cross-functional teams to identify, recommend, and implement process improvements that enhance software quality.
- Effectively address and resolve customer inquiries and issues related to software quality, ensuring a high level of customer satisfaction, and maintaining a 95
- Identify training needs for the SQA team and facilitate training sessions to ensure compliance with quality standards and promote a culture of ongoing improvement.
- Keep track of QA-related metrics and maintain dashboards to monitor the team's performance against established quality benchmarks.
- Develop and present recommendations to senior management regarding strategic initiatives and operational improvements in the field of software quality assurance.
- Effectively manage SQA-related projects and Helpdesk operations in a 24/7 environment, ensuring streamlined workflow and efficient issue resolution.

09/2020
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07/2020

Developer Intern

CICO Marketing and Services

- Researched and developed mobile app to help users efficiently plan trip.
- Analyzed source code to identify and rectify potential functionality issues.
- Managed and integrated SQL database



Contact



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Skills

- Quality Assurance and Testing
 - Proficient in quality assurance methodologies
 - Skilled in designing and executing test cases
- Test Data Management
 - Proficient in complex data interpretation for test scenarios
 - Strong SQL skills for querying and analyzing test data
 - Capable of generating data-driven recommendations
 - Effective resource allocation
 - Skilled in generating insights from test results to improve software quality
- Leadership and Teamwork
 - Strong leadership skills to lead and motivate testing teams
 - Experience collaborating in a team-oriented environment
- Project Management
 - Cross-functional team leadership
 - End-to-end project oversight to ensure the quality of deliverable
 - Track record of timely delivery
- Process Optimization
 - Commitment to operational excellence in maintaining testing standards
- Performance Metrics and Reporting
 - Experience in defining and tracking Key Performance Indicators
 - Proficiency in creating and maintaining test performance dashboards
 - Effective communication of performance data to stakeholders
- Proficient in SQL, Google Suite, and Redash



Education

2021
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2017

BS (Computer Science)

Bahria University, Islamabad

Courses and Achievements:

- Consistently recognized on the Dean's Award list throughout nearly all semesters.
- Graduated with a commendable CGPA of 3.7, highlighting strong academic performance.
- Earned a prestigious merit-based scholarship in recognition of academic excellence.



Certificates

Agile Software Development

LinkedIn Learning

Database Foundations: Intro to Databases

LinkedIn Learning

Learning Linux Command Line

LinkedIn Learning

Learning Jira Software

LinkedIn Learning

Git Essential Training: The Basics

LinkedIn Learning

Introduction to Relational Databases in SQL

Datacamp

Introduction to SQL Server

Datacamp

Analyzing Data in Spreadsheets

Datacamp

Understanding Data Visualization

Datacamp

Functions for Manipulating Data in PostgreSQL

Datacamp

Software Architecture Foundations

LinkedIn Learning

PostgreSQL Summary Stats and Window Functions

Datacamp



Languages

English

Fluent

Urdu

Fluent



Interests

- Football
- Music
- Movies
- Artificial Intelligence
- Basketball
- UFC