

# Ameer Hamza



## **Profile**

I am a strategically minded and results-driven professional with a strong passion for ensuring software quality. My experience includes managing cross-functional teams, overseeing comprehensive testing, and delivering on-time, high-quality software. I am seeking a position in Software Quality Assurance where I can leverage my expertise to drive organizational growth, enhance product quality, and contribute positively to the organization. As a dedicated team player, I look forward to collaborating and building strong relationships within the SQA team to achieve our quality goals.



# Work experience

present

↑
2021

#### **QA** Analyst

#### Motive (Ex Keeptruckin), US Based

- Lead the SQA efforts, ensuring timely delivery of highquality software and effective allocation of testing resources.
- Conducted critical analysis of ongoing projects, optimizing processes and driving efficiency.
- Work closely with development, product management, and other cross-functional teams to identify, recommend, and implement process improvements that enhance software quality.
- Effectively address and resolve customer inquiries and issues related to software quality, ensuring a high level of customer satisfaction, and maintaining a 95
- Identify training needs for the SQA team and facilitate training sessions to ensure compliance with quality standards and promote a culture of ongoing improvement.
- Keep track of QA-related metrics and maintain dashboards to monitor the team's performance against established quality benchmarks.
- Develop and present recommendations to senior management regarding strategic initiatives and operational improvements in the field of software quality assurance.
- Effectively manage SQA-related projects and Helpdesk operations in a 24/7 environment, ensuring streamlined workflow and efficient issue resolution.

09/2020

07/2020

# Deve

# Developer Intern

#### CICO Marketing and Services

- Researched and developed mobile app to help users efficiently plan trip.
- Analyzed source code to identify and rectify potential functionality issues.
- $\bullet$  Managed and integrated SQL database



## **Contact**



#### Email

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**Linkedin** 

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## **Skills**

- Quality Assurance and Testing
  - Proficient in quality assurance methodologies
  - Skilled in designing and executing test cases
- Test Data Management
  - Proficient in complex data interpretation for test scenarios
  - Strong SQL skills for querying and analyzing test data
- Capable of generating data-driven recommendations
- Effective resource allocation
- Skilled in generating insights from test results to improve software quality
- Leadership and Teamwork
  - Strong leadership skills to lead and motivate testing teams
  - Experience collaborating in a teamoriented environment
- Project Management
  - Cross-functional team leadership
  - End-to-end project oversight to ensure the quality of deliverable
  - Track record of timely delivery
- Process Optimization
  - Commitment to operational excellence in maintaining testing standards
- Performance Metrics and Reporting
  - Experience in defining and tracking Key Performance Indicators
  - Proficiency in creating and maintaining test performance dashboards
  - Effective communication of performance data to stakeholders
- Proficient in SQL, Google Suite, and Redash



# **Education**

2021 ↑ 2017 **BS** (Computer Science)

Bahria University, Islamabad

#### **Courses and Achievements:**

- Consistently recognized on the Dean's Award list throughout nearly all semesters.
- Graduated with a commendable CGPA of 3.7, highlighting strong academic performance.
- Earned a prestigious merit-based scholarship in recognition of academic excellence.



## **Certificates**

Agile Software Development

LinkedIn Learning

Database Foundations: Intro to Databases

LinkedIn Learning

Learning Linux Command Line

LinkedIn Learning

Learning Jira Software

LinkedIn Learning

**Git Essential Training: The Basics** 

LinkedIn Learning

Introduction to Relational Databases in SQL

Datacamp

API Testing Foundations

LinkedIn Learning

Understanding Data Visualization

Datacamp

AWS Certified Cloud Practitioner (CLF-C01)
Cert Prep: 1 Cloud Concepts

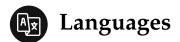
LinkedIn Learning

Software Architecture Foundations

LinkedIn Learning

Learning Chrome Web Developer Tools

LinkedIn Learning



English Fluent

Fluent



### **Interests**

- Football
- Music

Urdu

- Movies
- Artificial Intelligence
- Basketball
- UFC