

Fax

1190 Lancaster Road
 Manheim PA 17545
 Phone: 717-664-5903

Manheim Auto Auction
Arbitration

To: Makmal North America
From: Carol Hollingsworth
Fax: 647-435-5876
Date: 06/25/08
Phone: 717-664-5903
Pages: 2
Re: Outstanding Balance
cc: ATTN: Acct Payable
☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

•Comments: 02 BMW X5 last six P36821. This unit was purchased on 06/12/08, and was found to need a new blower resistor for the heating and air conditioning system. You chose to have the vehicle repaired here, at your expense. The total amount due is \$179.19. I have enclosed a copy of the invoice for your records. **PLEASE DO NOT PAY THE SHOP DIRECTLY!!!** MAA has already done so. Please remit a check to MAA attn: Carol Hollingsworth PSI ARB by Thursday 07/03/08. Thank you for your cooperation in this matter!

Faulkner

Lancaster, Pa.

BMW
121 Granite Run Drive
P.O. Box 6196
Lancaster, PA 17607
Phone (717) 569-4BMW
www.faulknerbmw.com

CELL: 664-5878

CUSTOMER NO. 100990		ADVISOR RICHARD		INVOICE DATE 06/20/08		INVOICE NO. 8FCS227732	
VEHICLE MAKE / MODEL 02/BMW SAV/X5/4 DOOR UTILITY		VEHICLE ID NO. 5UXFA53592LP36821		R.O. NO. 36-292369		R.O. DATE 06/20/08	
LABOR RATE /422197		MILEAGE 76,543		COLOR TITANIUM SI		STOCK NO.	
WARRANTY / MAKE / MODEL		DELIVERY DATE		DELIVERY MILES		PRODUCTION MONTH 12/15/01	
BUSINESS PHONE		COMMENTS		MO: 76543			

MANHEIM AUTO AUCTION
1190 LANCASTER RD
MANHEIM, PA 17545-9140

OWNER STATES THE ENGINE FAN OR THE BLOWER MOTOR QUITS
RUNNING THEY ARE NOT SURE WHICH - CHECK AND ADVISE WITH EST.
REPLACE AC/HVATING BLOWER MOTOR - FINAL STAGE RESISTOR FAILED

LABOR # 1 TOTALS
J# 1 51BMZ
*CHASSIS/BODY DIAG
TECH(S):59
98.84

TOTALS
JOB# 1 TOTALS
LABOR 98.84
PARTS 80.35
TOTAL - PARTS 80.35
JOB# 1 JOURNAL PREFIX BFRS JOB# 1 TOTAL 179.19

THANK YOU FOR YOUR BUSINESS!!

* [] CASH [] CHECK CK NO. []
* [] VISA [] MASTERCARD [] DISCOVER
* [] OTHER [] CHARGE

TOTAL INVOICES \$ 179.19
TOTAL LABOR 98.84
TOTAL PARTS 80.35
TOTAL SUBLET 0.00
TOTAL 6.0.6 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX 0.00

CUSTOMER SIGNATURE
[] END OF INVOICE [] 02:30pm
CUSTOMER COPY
PAGE 1 OF 1
7176651400 P.002
MAA CERTIFIED/PSI
JUN-25-2008 14:38

For your convenience we accept:
VISA, MASTERCARD & DISCOVER
Service Hours:
Monday - Friday
7:30am to 5:00pm
Pick Up Hours:
Monday - Friday
7:30am to 7:30pm
Saturday
9:00am to 3:00pm

IMPORTANT
You may receive a survey from the manufacturer in the next few weeks. Your Complete Satisfaction is our goal. If for any reason you cannot give us a "Completely Satisfied" response, please contact your Service Manager before mailing. Thank You.
Faulkner Auto Group

DISCLAIMER OF WARRANTIES
The only warranties, if any, applying to the part(s) and/or service are those offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes or authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages.