BIJAN OLFATI

Full Stack Developer

210-850-3803 | bijan.olfati@gmail.com | San Antonio, TX | **LinkedIn** | **GitHub** | **Portfolio**

TECHNICAL SKILLS

JavaScript, TypeScript, Python, C#, React, Redux, Node, SQL, MySQL, Express, HTML/CSS, Docker, MongoDB, Mongoose, Git, GitLab, Jest, Jira, Confluence, Sequelize, AJAX, Stripe API, Object-Oriented Programming (OOP), Solidworks Associate, AutoCAD, solid modeling, computer-aided design and engineering, 125-160 WPM

PROJECTS

Live | **GitHub Repo**

GameHub is a MERN Stack Ecommerce website used to purchase games

- User Security and Authentication using JWT encryption and Bcrypt hashing.
- Dynamically updating UI/UX through Database Manipulation through MERN stack.
- Stripe Integration for optimized currency conversion and transactions.
- Planned future development for integration with Steam API and User Analytics.

WORK EXPERIENCE

Web and Social Media Manager - Customer Success   **Jul 2021 – Dec 2023**

Swords of Northshire

- Accrued a follower base of over 30,000 people on the company's Facebook page along with creating and promoting the Instagram page leading to 400+ followers within the first month through daily posting and engagement.
- Conducted consistent quality assurance and updates on the company's website, specifically communicating edits and errors to the contracted tech team.
- Served as customer liaison providing service and problem solving using extensive industry knowledge paired to active listening skills in order to balance detailed client commissions with artisan craft ability.
- Managed professional accounts and relationships with contracted Blacksmiths, Woodworkers, and Photo Editors to provide exceptional quality products to precise customer specifications.

Front of House Management and Training   **Jan 2019 - May 2021**

Singh's Vietnamese

- Organized team schedules daily by assigning workers based on each employee's unique skill set to both meet restaurant and customer needs while allowing each team member to shine.
- Provided comprehensive training to employees on work establishment processes and expectations related to safety regulations, optimizing customer satisfaction, certifications, and administrative needs.
- Supported restaurant administration such as responding to emails, resolving customer complaints, and maintaining customers and workers as well as provided management communication with an emphasis on empathy.

EDUCATION

Full Stack Software Development Certification   University of Texas San Antonio – Feb 2024

Mechanical Engineering Track   University of Texas San Antonio – 2014 to 2017