Kyle M. Boling

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IT professional with background in Fortune 500 systems landscapes, process design, software development, SaaS, database management, project and vendor management.

TECHNICAL SKILLS

HTML, CSS, JavaScript, SQL, Ruby, Ruby on Rails, Git, GitHub, Matlab, Maple, Labview, macOS, iOS, Microsoft Windows, Android, Microsoft Office Suite, JD Edwards EnterpriseOne, SAP ECC, Salesforce.com

EXPERIENCE

Yardi Systems, Inc.
Technical Account Manager, May 2019 - Present
- Promoted to trainer for new hire/on-boarding team nicknamed 'The Bench' in first 5 months
- Provide technical support to the front-line teams managing residential and core aspects of Yardi Voyager
- Create SQL reports and data fixes in the clients' database to support issue resolution and optimize business practices.
- Accepted developmental assignment by managing additional responsibilities of a Technical Analyst

Appalachian Trail Thru Hiker
Georgia to Maine, April 9, 2018 - September 16, 2018
Researched, planned, and executed a successful solo hike of 2190.9 miles, from Georgia to Maine, over five consecutive months demonstrating the ability to maintain focus and determination through adverse and stressful conditions.

AGCO Corporation
Project Analyst - Global Parts Data and Parts Books, January 2017- April 2018
- Application lead for mobile parts books viewer impacting 79 international markets on iOS and Android
- Project lead for Polish translation project of 600 interactive machinery parts books and integrated parts master data
- Technical specification documentation for implementations and enhancements for internal virtual parts book authoring systems and viewers
- Assisted in the design, implementation, and training of a customer facing closed-loop parts book error reporting workflow
- Data analysis and monthly reporting distributed to global parts division stakeholders and executive management
- Data volumes and business requirements gathering for global master data governance implementation project

Product Distribution Coordinator II, August 2013 - January 2017
Led documentation and process improvement efforts to automate inter-departmental workflows utilizing Salesforce.com case workflows. Training lead for new-hires on systems, processes and procedures.

United States Marine Corps Reserve, Warner Robbins, GA
Aviation Ordnance Systems Technician, Corporal, July 2006- September 2012
Led and trained junior Marines in maintenance and quality assurance practices for airborne ordnance systems.

EDUCATION

University of North Georgia, Dahlonega, GA
Bachelor of Science in Physics, August 2012

Tech Talent South, Atlanta, GA
Web Development Code Immersion Course, Fall 2016
- Study focused on full-stack web development with foundation in the Ruby on Rails framework.
- Kids Code Volunteer providing weekly instruction to kids learning HTML, CSS, and Ruby