Bob Matthis

Technology & Business Leader

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👤 About

A creative and results oriented leader with 20 years of technical and management experience. A fervent advocate and champion for collaboration and continual improvement. Directs and inspires teams as a servant leader with contagious optimism. Seeks to empower and enable people through the strategically aligned use of technology and data analysis.

I seek out opportunities to surprise, creating those magical moments that positively disrupt and wow. I'm a constant spark of positivity and a trusted shepherd of change. I live to serve others, hoping to bring them the leadership they need, nurture their growth, and provide the quick decisions and tools they need to be successful. It brings me so much joy to make others happy and I strive to always lead with kindness.

💼 Work Experience

Westerra Credit Union
Denver, Colorado | 2009 - 2019

Vice President of Performance Improvement and Q.A.

02/2018 - 10/2019

Officer Leadership: business process management (BPM) methodologies, content governance and enterprise execution. Counted on to influence and champion continual improvement and unify teams towards common goals.

Key Results:

- Co-Led and aided in the implementation of a celebrated process methodology. Developed the underlying content governance platform. Resulted in the initiation of over 100 business processes to date with many more on the horizon.
- Co-Led and trained a volunteer cross-departmental process excellence team to support and facilitate the capture of process and procedures.
- Architected and deployed a centralized communication portal within our existing SharePoint based Intranet. Developed with social aspects and celebration elements to encourage participation and engagement. Resulted in becoming the primary enterprise tool for communication with active daily utilization across the enterprise.
- Collaborated with my senior leadership and deployed an organizational rhythm for to guide communication and regular scheduling. Resulted in optimized schedule alignment and improved information cascading across the enterprise.

Vice President of I.T. Development and Business Intelligence

03/2016 - 02/2018

Officer Leadership: core operations, critical applications, custom development, integration, automation, project management, data operations and business insight.

Key Results:

- Established our Business Intelligence team, expanding our data insight capabilities and tools. Resulted in deeper analytics and targeted opportunity reports.
- Implemented, configured and led our application team in implementing automation tools. We built periodic execution schedules and a self-service suite of functions to enable our teams. This resulted in automating over 100 weekly hours of what had been manual IT or business specialist activities.
- Developed and led teams in the creation of custom scripts that simulated user actions. These 'web robot' scripts replaced what was daily manual work not previously possible to automate.

Vice President of Information Technology
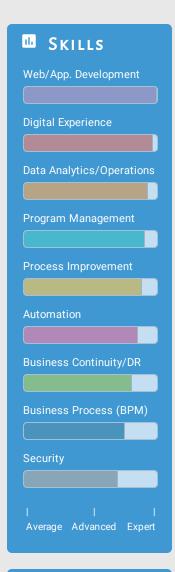### [+ Various Noted Roles]

06/2009 - 03/2016

Officer Leadership: all tech operations, application development and security.

Additional roles held during this time: Director of I.T. Operations & Security, Manager of Development, Solutions Architect, Symitar Programmer

Key Results:

- Co-Developed and supported our data warehouse and business intelligence assets. Centralized data from multiple disparate systems to one source of truth within a Microsoft stack. Resulted in over 100 production report assets and better enabled periodic financial reporting, measurements/KPIs, incentives, forecasts and insights.

- Architected and deployed a custom middleware integration point for our core system and critical applications. Resulted in providing a web services channel to modernize our development and the user experience on what was otherwise a dated and legacy mainframe.

- Elected to the Executive Committee for the Credit Union National Association (CUNA) Technology Council. Resulted in leading or co-leading the following subcommittees: Membership, Member Resources, Speed Rounds. Reached new membership records, participated and generated white papers and round tables, awarded innovative institutions/leaders, and brought innovative solutions to our annual conference.

⬛ + ⬛ Jeffco Credit Union merged into Westerra Credit Union

Jeffco Credit Union
Lakewood, Colorado | 2000 - 2009

Vice President of Information Technology
[+ Various Noted Roles]

02/2000 - 06/2009

Senior Leadership: technology, core, custom development & critical applications.

Additional positions held during this time: Director of Information Technology, I.T. Specialist, I.T. Assistant

Key Results:

- Supplemented and enhanced core systems with custom applications. Designed a custom suite of webtools within a content managed intranet solution. Some examples of custom solutions include instant messenger (Jeffcomm), loan file inventory and checkout, card dispute tracking and performance appraisals. Resulted in allowing us to chart our own course and break away from sole dependency on our core vendor. We utilized modern programming and created full featured tools at reasonable cost.

- Served as a key member in our merger project with Westerra. Played a pivotal role in bringing together the people, processes, technology and data. Resulted in the very successful joining of two Credit Unions. The merger was celebrated and brought our resulting assets to over 1 billion dollars.

EDUCATION

Western Governors University
Salt Lake City, Utah | 2012 - Present

MBA - IT Management

2017 - Present

Graduate Program: Current Student, planned completion 12/2019

Business - IT Management, B.S.

2012 - 2016

Undergraduate Program: Completed January 2016

CERTIFICATIONS

Certified Senior Executive (CSE)
CUES

Project+, Security+, Linux+
CompTIA

Additional Linux Certs
Linux Foundation (LFCS), LPI LPIC-1, Novell CLA

Development
Zend Certified Engineer (ZCE - PHP)