
4.3: Usability Test Plan

Minal Bombatkar

USABILITY TEST PLAN: Yogic app

INTRODUCTION

In-Person and Remote moderated test for mobile

20 May-22 May, 2019

BACKGROUND

Yogic is yoga expert app specialise in the Pre-natal and post-natal yoga. It helps the users to find the yoga expert and it would be easily accessible, more convenient and with verities of experts are available at one place.

GOALS

The goal of the test is to determine the apps usability and the satisfaction of using the app. We would like to observe is the user finds the features easy to use and the intuitiveness of the app.

TEST OBJECTIVES

- Determine if participants understand what the app is about quickly and easily
- To determine if the user able to easily find yoga expert using search feature
- Observe how the user interacts with the app and what they enjoy using it
- To determine if the user need more features and applications in the yogic app (Understand the if there is a scope for improvement)

METHODOLOGY

A combination of in-person moderated and remote moderated testing will be used. The moderated tests are for remote participants who also live in a different time-zone.

PARTICIPANTS

Five participants will be selected from social network and personal network.

SCHEDULE

Testing will be conducted from the 20 May-22 May, location TBD

SESSIONS

Each test will have a run time of between 10-15 minutes.

EQUIPMENT

Android Phone

Windows surface notebook

Pen & Notebook

METRICS

Errors will be measured using Jakob Nielsen's scale:

0 = I don't agree that this is a usability problem at all

1 = Cosmetic problem only: need not be fixed unless extra time is available on project

2 = Minor usability problem: fixing this should be given low priority

3 = Major usability problem: important to fix and should be given high priority

4 = Usability catastrophe: imperative to fix before product can be released

SCRIPT

TBD

TASKS

TBD

