



# Task 1.10: User Stories

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## ONBOARDING / LOG IN

- As a **new user**, I want an engaging onboarding experience that focuses on my needs, so that when I am finished, my initial interaction with the application will be catered to my interests and needs.
- As an **yoga expert**, I need to make an account so that I can keep track of my call history and profile.



# PERSONALIZING PROFILE

- As a **user**, I want to have a profile so that yoga experts can see who I am in order to help me to the best of their ability.
- As an **yoga expert**, I would like to be able to show my availability so that users can expect when I can respond or call.
- As an **yoga expert**, I want to have a description that shows my credentials and summary of my experience.





## SEARCHING

- As a **user**, I want to be able to search for a yoga expert so that I can get help on my questions.
- As a **user**, I want to be able to browse list of yoga experts.
- As a **user**, I want to be able to narrow my browsing to specific filters like expert availability and highest rating so that I can find the expert best suited.
- As a **yoga expert**, I want to be able to reach out to a clients, through questions posted by users so that I can answers those questions.



# EXPERT PROFILES

- As a **user**, I would like to look at expert profiles to know more about who they are before I talk to them.
- As a **user**, I want to see reviews of the all yoga experts in order to know how well they give advice.
- As a **yoga expert**, I need to be able to update and change my profile in order to keep up with my changing experience and availability.



# BOOKING APPOINTMNET

- As a **user**, I want to be able to book appointment so that I get personal expert guidance and would receive the confirmation from expert.
- As an **yoga expert**, I would like to be able to accept or reject the appointment as per my availability so that users can get confirmation/ rejection message.



# TALKING TO AN EXPERT

- As a **user**, I would like to be able to see the yoga expert's availability so that I can call when convenient.
- As an **yoga expert**, I want to have a way to talk to the user on the app so that I don't need to give up personal contact information.



A woman with brown hair tied in a ponytail, wearing a white long-sleeved shirt, is holding a baby wrapped in a light blue cloth. They are standing in a sun-dappled forest with green foliage in the background. The image is used as a background for a presentation slide.

# PAYING FOR CALL

- As a **user**, I want to be able to see the price before I talk to an yoga expert so that I know what price to expect.
- As an **yoga expert**, I want a place to see all of my call history to keep track of payments.





- As a **user**, I would like to be able to review the yoga expert following the call so that I can give honest feedback to promote a trustworthy environment.
- As an **yoga expert**, I would like to be able to comment on a user's review so that it will help to satisfy the user and scope for improvement in my service

## LEAVING A REVIEW