

## Please make a copy... *Instructions*

*Top left:*

*File > Make a Copy.*

*Screen pops up- rename to your group's name.*

*Share with Warwick and Sarah.*

*Warwick.vlantis@umuzi.org*

*Sarah.lawson@umuzi.org*

*Edit the new file created.*

### Team Name:

ZETA

### Team Members:

Lentswe Mamonong	Thotsana Mabotsa	Raymond Serekwane
Sibongile vilakazi	Thanyani Tshikonwani	Aldrin Gama

### Interviews: *List your interview questions*

- 1. How is your experience with Umuzi so far?*
- 2. What's your experience on Umuzi?*
- 3. What do you think about the recent Make Umuzi Better ideas?*
- 4. Were your expectations met satisfactory as far as Umuzi is concerned?*
- 5. What are the top three things that you think Umuzi is not doing right?*

**Download and bucket:** *Past a picture of your downloaded and bucked insights.*



## Our Design Challenge:

*What area are you focusing on?*

### *Lack of communication during application process*

**Who is your user, of the focused challenge?**

Applicants
------------

**Our User Journey:** *Please paste a picture of your first user journey below*



**What we learned:** *What where some learnings from what we assumed and what actually is?*

*That leak of communication can confuse people and cause distraction.*

**Our Updated User Journeys:** Please paste a picture of your updated user journey



**Our Chosen Moment of Truth:** Please write out what your chosen moment of truth was

Our moment of Truth how to make application period for applicants with more information about UmuZi learnership

**Our How Might We Question:** Please write out what your HMW question was

How might we Create a method of conveying information of applicants to have a clearly defined application process



The image shows a wall covered in many colorful sticky notes. The notes are organized into several groups, each with a central yellow sticky note that serves as a header. The headers are: 'Responsibilities', 'HYGENE', 'Experience', 'SAFETY CONCERN', 'SKILLS TRAINING', 'LEARNING', and 'FRANKLIN CONVENTS'. The surrounding notes contain various handwritten text, some of which is legible and some of which is not. The wall is a light color, and the sticky notes are in shades of yellow, pink, and blue. The overall scene suggests a collaborative brainstorming or planning session.

*Our chosen idea was how to increase communication between applicants and Umuzi recruiting team*

<p><i>Testimonials of previous recruits and alumni</i></p> <p><i>Notification</i></p> <p><i>Progress status</i></p>
---

**Prototyping and Insights:** *Write out what you prototyped and what insights you achieved from each insight*

*PROTOTYPE: Alumni testimonials videos*

*INSIGHTS: People were able to get more information about what is happening and what they can expect when through to umuzi.*

*Pictures of MVP/ prototype*

UMUZI.ORG  
Application Hub

Joshua Doore  
LOG OUT

Joshua

Door

zeta.door@outlook.com

Male

1910186232085

0735568441

345 Greenlight Cresent

Joshua

Johannesburg , 1456

edit

save

Home ●

Personal information ●

Application Status ●

Practice Tests ●

More information ●


Check out our Testimonial Videos



UMUZI.ORG  
Application Hub

LOG OUT

Welcome



**Joshua Doore**  
Prospective Student

APPLICATION DEADLINE : 21 October - Link in bio

INTERVIEWS : 4 November

BOOTCAMP : 18 November

START DATE : 2 December


Home ●

Personal information ●


Application Status ●

Practice Tests ●

More information ●



Aptitude Test



Personality Test

Check out our Testimonial Videos

## Aptitude Test

Genius is to dunce  
As waste is to:

Bin

Create

Remove

Conserve

DONE

Check out our Testimonial Videos

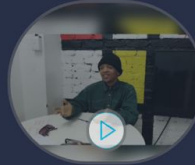
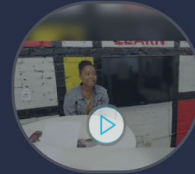


- Home ●
- Personal information ●
- Application Status ●
- Practice Tests ●
- More information ●





PLAY NEXT



BACK