BONNIE PETERS
FRONT-END WEB DEVELOPER

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SKILLS

HTML • CSS • JavaScript • React.js • APIs • SQL • MySQL • Sequel Pro • Node.js • Git • Python • Django • GitHub • Express • MongoDB • Mongoose

PROJECTS

- CITY FYNDR • (https://github.com/wdixon2186/City-Search-Front-End)
  Pair programed to build a MERN application with full CRUD capability, allowing users to explore relevant data about the top 50 cities to live in the U.S. and leave their own reviews.
- HOLIDAY BINGE BUDDY • (https://github.com/bonniepeters/holiday-binge-buddy)
  Built using Django, Postgres, React, and Bootstrap. Full CRUD capability and reference to OMDB's API data for populating holiday episode and show details.
- SEATTLE BUCKET LIST • (https://github.com/bonniepeters/Seattle-Bucket-List)
  Created an Express application that allows users to add details about places and activities to explore in the Seattle area.
- TRIVIA GAME • (github.com/bonniepeters/Trivia)
  Designed a front-end application coded with HTML, CSS, and JavaScript which allows users to test their knowledge of the beloved television show, The Fresh Prince of Bel-Air

EDUCATION

GENERAL ASSEMBLY • Software Engineering Immersive, Remote   08/19–11/19
500-hour remote full-stack program, providing experience with front-end and back-end programming languages, tools, and methodologies.

WORK EXPERIENCE

TECHNICAL SUPPORT • CCB, Colorado Springs, CO   01/16–08/19

- Refined the process for tracking and addressing user-reported software issues. Reduced number of open bug cases by 22% through the installation of data-driven tracking and strategic communication saving development team an estimated 648 hours of programing.

- Provided versatile methods of support (email, live chat, call, and video call) identifying and correcting data issues through the use of MySQL/Sequel Pro. Handled an average of 150 support cases each week, while maintaining a 98.2% customer satisfaction rating.