# John McEwan

### Software Development | Visual Design | Animation

Web developer with an education in Art, Design & Animation. Transitioning from 10+ years in healthcare, specifically mental health and palliative care. Proven interpersonal skills with an understanding for technical and non-technical communication. Invested in high quality interactive user experiences, digital art and visual communication.

At PDX Technical Solutions, I introduced user experience solutions for non-technical staff, which inspired my transition to software development. I am committed to leveraging my diverse background to deliver innovative solutions that drive business success and enhance user engagement.

## **Employment**

#### IT Career Switch

Jan 23 - Oct 24

Coding Traineeship

Completed a comprehensive full stack engineering curriculum, developing two showcase projects for IT Career Switch as the acting client. The syllabus covered web development fundamentals, version control, testing, software engineering best practices, the software development life cycle, and the implementation of data structures and algorithms. Gained experience with a wide range of front-end and backend languages, frameworks, tools, and technology stacks, including HTML5, CSS3, JavaScript, React, Mocha, Jest, Node, PHP, SQL, as well as the LAMP and MERN stacks.

#### St Catherines Hospice

Nov 19 - Jan 23

Nursing Assistant

Provided person-centric support to individuals facing terminal illnesses, prioritizing their independence while adapting to their evolving needs. I managed daily requirements such as personal hygiene, dietary needs, and physical mobility with sensitivity and compassion, ensuring a dignified experience throughout their care.

Addressed a range of complex symptoms affecting both mental and physical well-being, including wound care, pain management and emotional support. Trained to respond promptly and flexibly to emerging emergency situations, where resuscitation or time sensitive procedures might be required.

Required effective clinical communication with senior nursing staff, writing clean, concise documentation and handling sensitive information securely with dignity and respect.

#### PDX Technical Solutions LTD

Jan 19 - Sep 19

Network Administrator Assistant (contract)

6 month contract, extended to 9 working alongside an established IT support team at St Catherine's Hospice, assisting with ongoing technical support and educating medical staff in the use of a newly deployed electronic patient record system.

Assisted with creating, prioritising and responding to tickets using the Spiceworks Help Desk. Routinely backing up, securing and storing sensitive data. Maintaining, repairing and building hardware. Imaging and formatting machines to meet the demands and needs across the organisation.

Led education of the deployment for the clinical night team, consolidating feedback and implementing technical solutions to improve workflow and meet the clinical needs of the team, whilst being on site to ensure a smooth transition and reduce disruption to the service.

#### **Education**

University of Central Lancashire

Sep 12 - Jul 16

BA(Hons) Animation

**Preston College** 

Sep 08 - Jul 10

A-Level

Graphic Design - A | English Language/Literature Combined - C | Media Studies - C

Ashton Community Science College

Sep 00 - Jul 05

GCSE / GNVQ

GNVQ ICT - Pass | English - B | English Lit - B | Graphics - C | History - C | Statistics - C