



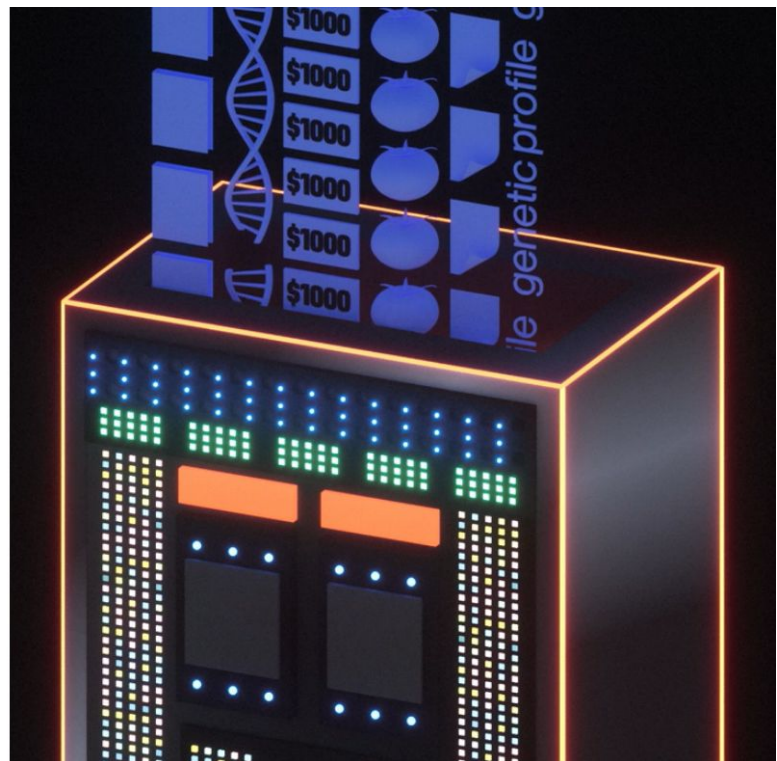
<https://www.youtube.com/watch?v=P18EdAKuC1U>

≡

The New York Times

What Ever Happened to IBM's Watson?

IBM's artificial intelligence was supposed to transform industries and generate riches for the company. Neither has panned out. Now, IBM has settled on a humbler vision for Watson.



f o t e 295



By Steve Lohr

Published July 16, 2021 Updated July 17, 2021

A decade ago, IBM's public confidence was unmistakable. Its Watson supercomputer had just [trounced Ken Jennings](#), the best human "Jeopardy!" player ever, showcasing the power of artificial intelligence. This was only the beginning of a technological revolution about to sweep through society, the company pledged.

"Already," [IBM](#) declared in an advertisement the day after the Watson victory, "we are exploring ways to apply Watson skills to the rich, varied language of health care, finance, law and academia."

But inside the company, the star scientist behind Watson had a warning: Beware what you promise.

<https://www.nytimes.com/2021/07/16/technology/what-happened-ibm-watson.html>