

Copilot

Creating a policy on voids or refunds for your bakery is a great idea to ensure clarity for both your staff and customers. Here are some questions that will help me tailor the policy to your needs:

1. **Timeframe:** How long after a purchase do you want to allow voids or refunds?
2. **Conditions:** Under what conditions are voids or refunds permitted? (e.g., damaged goods, incorrect order)
3. **Proof of Purchase:** Will you require a receipt or other proof of purchase for a refund?
4. **Method of Refund:** How will refunds be issued (e.g., original payment method, store credit)?
5. **Authorization:** Who in your bakery is authorized to approve a void or refund?
6. **Documentation:** Do you want to require any documentation or forms to be filled out for a void or refund?
7. **Exceptions:** Are there any exceptions to the policy where a refund or void would not be allowed?
8. **Communication:** How will the policy be communicated to the customers?

Once you provide answers to these questions, I can draft a policy that aligns with your bakery's operations and values.