



# CHESTER J. BANASZAK

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## EXECUTIVE SUMMARY

Innovative, customer-centric leader with a unique background in large and small business, professional consulting, and healthcare enterprises. Proven track record in successfully examining an organization's critical support requirements, recognizing deficiencies and potential opportunities, and developing advanced solutions for increasing reliability and improving efficiency. Seeking career openings to partner with organizations in designing, managing, deploying, and leading the maintenance of information technology infrastructure to generate measurable business results and drive growth.

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## CORE COMPETENCIES

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|-----------------------------------|-------------------------|-------------------------------------|
| ▪ Windows Server 2003, 2008       | ▪ Adobe Creative Suite  | ▪ VMware vSphere, View, Veeam       |
| ▪ Windows XP, Vista, 7, 8, 10     | ▪ CSS, HTML, XML        | ▪ Apple iOS, Android                |
| ▪ macOS 10.7-10.12                | ▪ JavaScript, jQuery    | ▪ Google Apps for Business, Postini |
| ▪ Microsoft Office 365            | ▪ PHP, MySQL            | ▪ Ubiquiti, Fortinet, Meraki        |
| ▪ Office 2010, 2013, 2016 for Mac | ▪ Wordpress development | ▪ Ricoh, Konica, eCopy, Kyocera     |
| ▪ Apple for Business: DEP, VPP    | ▪ Serverpilot, AWS      | ▪ Addigy, Jamf Now, Jamf Pro        |
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## PROFESSIONAL EXPERIENCE

BOOSTER ENTERPRISES – ALPHARETTA, GA

2 years, 9 months, Present

### **I.T. MANAGER**

Software & Hardware Management: Own all hardware purchasing, setup and service, Manage software & hardware inventory, Implement Content and Device Management, Own OS/software implementation and updates, Own and administer training to users

Email Service & Licensing: Manage subscriptions & troubleshoot issues

Helpdesk: Manage a Level 1 team to respond and solve all I.T. help desk requests, Provide accessible training resources and solutions

Additional Responsibilities: Network Administration, URL management, Refine and maintain I.T. systems and policies, Manage live video streaming (event-based)

Core Requirements: Experience researching and implementing new technologies and best practices, Ability to execute day to day task while planning for future I.T. needs, Proficient in Mac OS & software use and troubleshooting, Knowledge of Apple iOS use and troubleshooting, Resourceful and an excellent problem solver

### **AWARDS:**

- Results Award – 2016, For exemplifying one of Booster's core values: *"We do excellent work"*
- Enthusiasm Award – 2015, For exemplifying one of Booster's core values: *"We positively engage others"*

CNN/TURNER BROADCASTING – ATLANTA, GA

2 Years, 6 Months

### **BROADCAST I.T. SPECIALIST**

Execute, configure, and optimize multiple satellite feeds/receive links for audio and video quality. Monitor and adjust on-air signals, co-ordinate incoming video/audio signals with multiple clients/customers to ensure on air and recording quality. Dub, cache, and verify the quality of commercial, promotions, interstitials, public service announcements, and program or related material in order to prepare it for broadcast on all networks.

### **PROJECTS:**

- *X75 Removal & Selenio Upgrade Replacement* – Completed the removal of old Leitch X75 processing amplifiers that were used to broadcast incoming signals into CNN Center. Replaced the equipment with new Harris Selenio frames to consolidate the amount of physical footprint, upgrade the technology to synchronize remote feeds, and switch any older SD inbound lines to HD paths.
- *CNN International HD Master Control Upgrade* – Ran and terminated HD-SDI, Ethernet, serial, and audio cables throughout CNN's Atlanta facility to connect three new Master Control pods (Asia, Latin America, and

Europe) for HD quality broadcast. Created a temporary workspace for International longform SD content ingest and review, which consisted of several Sony Betacam tape decks and Harris routers. Assisted in other preparations for additional related projects, including CNNI HD commercial ingest and control rooms.

GREENBRIAR TREATMENT CENTER – WASHINGTON, PA

3 Years

**ASSISTANT I.T. MANAGER**

Provided support in managing a network consisting of 100 users spread across 12 sites throughout the Greater Pittsburgh area. Primarily responsible for maintaining the company's primary servers– ranging from Active Directory, Exchange, RightFax, file/print, Openfire, IIS, VMWare vSphere, View, Veeam, and CORE Solutions Cx360 EHR– at our data center location and providing primary desktop maintenance to local and remote users.

**PROJECTS:**

- Server and desktop virtualization for all users with a VMware backbone (vSphere, Veeam, View, ThinApp)
- Completely upgraded user base with applications for Windows Server 2008, Google Apps, and Office 2010
- Tightened HIPAA network compliance across the network with a new electronic policies procedure
- Re-designed and re-branded Greenbriar's web presence with a new layout and social media connectivity
- Led the project to rollout a dozen new Android devices to company administrators and managed them
- Replaced the entire fleet of copiers with Ricoh models and synchronized them with our email/fax system
- Standardized data service providers at all locations and connected them through Fortinet VPN tunnels
- Implemented a local instant messaging application based on a Jabber client and server (Openfire)
- Assisted in the rollout of a Panasonic KX-TDA digital hybrid IP-PBX system for the in-patient location
- Coded a PHP/SQL appointment scheduling system to handle new client admissions and medical histories
- Upgraded to an electronic health records application to replace our paper records system using CORE Solutions' Cx360, which has a MS SQL back-end and Crystal Reports engine

JUPITER-2, INC. – CLEVELAND, OH

1 Year, 3 Months

**NETWORK ENGINEER**

Provided I.T. consulting and solutions, working in a variety of network environments. Worked both as the primary service provider and as the next level of support for my client's own I.T. staff. Installed, configured, and troubleshooted: routers, firewalls, switches, servers, PCs and other network equipment, as well as having a working knowledge of backup systems, SQL, VPN, LAN, WAN, and wireless networking. Presented pre-sale technical support and developed I.T. solutions to fit a customer's business needs.

SHERWIN WILLIAMS – CLEVELAND, OH

1 Year

**SYSTEMS ADMINISTRATOR Co-Op**

General responsibilities at Sherwin-Williams included performing routine administrative tasks, reporting on server monitoring and statuses, identifying trends based on data analysis, troubleshooting Windows servers and related issues, and extracting data using Excel, Access, and Bash programming.

JOHN CARROLL UNIVERSITY – UNIVERSITY HEIGHTS, OH

1 Year

**NETWORK SUPPORT TECHNICIAN**

One of several students employed on work-study to fix and repair student computers. Troubleshooting viruses and malware was the bulk of the job and virus removal was the end result. Employment also included going around campus to fix network port issues in the residence halls.

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## EDUCATION & PROFESSIONAL CERTIFICATIONS

**BACHELOR OF ARTS IN SOCIOLOGY, MINOR IN COMPUTER SCIENCE**

John Carroll University '09 – University Heights, OH

**COMPTIA A+**  
August 2014

**Apple Certified Associate – Mac Integration 10.12**  
January 2017