# **Ben Davies**

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**EXPERIENCE** 

#### Contenda

**Growth Operations** | Feb 2021 to Jul 2021 Helped the startup grow to a \$10 million

evaluation. Started as an intern and ended with a full-time job offer.

- Designed products for high-stakes customers (Streamers with 50k subs).
- Developed business strategy with CEO.
- Communicated insights from user research to steer company direction.

#### Phoenix Food Co-op

Web Specialist | May 2020 to Aug 2021

Designed and ran an eccomerce website to reduce food access inequality in AZ.

- Organized logistics of food delivery with local farms.
- Regularly sought feedback from users to improve experience.
- Collaborated with community to translate site into Spanish.

## **PROJECTS**

### Covid Testing Redesign | Nov 2021

Redesigned my college's Covid testing process.

- Empathized with students and medical staff through user interviews.
- Iterated with low-fidelity paper prototypes and a high-fidelity walkthrough in Figma.

### Research on Usability of State Unemployment Sites | Feb 2022

Senior capstone project evaluating the usability of all 50 states' unemployment insurance websites.

- Usability testing and recommendations.
- Quantitative analysis and data visualization in Stata.

#### Overwatch 101 | Aug 2018 - Apr 2020

Designed and led a mentorship program that helps new students join an esports team.

- Regular membership of 8+ students for two years.
- 101 program has now grown into 3 other games.

#### **FDUCATION**

Colorado College 2022 BA in Sociology

GPA: 3.92 (Magna Cum Laude)

### **SKILLS**

- Design thinking
- User research
- Usability testing
- Self-starter
- Growth hacking
- Data analysis
- Professional Scrum Master I (Scrum.org)

#### TOOLS

- Figma
- Photoshop
- Illustrator
- Javascript, CSS, HTML
- Wordpress, Gatsby
- ArcGIS
- Stata