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# **EDUCATION**

• University of Maryland, College Park Master of Data Science College Park, MD Aug 2024 – May 2026

• Korea University

Master of Engineering in Brain and Cognitive Engineering (GPA: 4.21) Bachelor of Science in Nursing (GPA: 3.61) Seoul, Republic of Korea

Mar 2015 - Feb 2017

Mar 2011 - Feb 2015

# Skills And Awards

• Languages: Python, SQL, R programming, MATLAB, JAVA

Technologies: AWS, GCP, Docker, Pytorch, Tensorflow

• Awards: Grand Prize in the AI/ML (Machine Learning) at the 2025 UMD InfoChallenge with EY UHI (Urban Heat Island) data

#### **PROJECTS**

- UHI Predictive Model \*Awarded: Developed a regression predictive model for predict UHI index based on satellite image data; Visualization in exploratory data analysis with domain knowledge.
- Spotify Profit Optimization Challenge: Conducted data analysis to maximize live concert profit using Spotify Top 50 songs and artist tour revenue data. Contributed to data exploration and visualization.
- Alzheimer Classification: Advanced a classification model for four stages of Alzheimer's disease using CNN transfer learning techniques on MRI data; Feature engineering to refine model complexity; Implemented statistical inference using F1 score.

#### EXPERIENCE

• AI Medical Innovation Center, Hallym University

Chuncheon, Republic of Korea

Mar 2024 – July 2024

Data Engineer / Backend Developer

o Elderly Friends (ELF):

- \* Mobile AI voice assistance application for managing health schedules and mental well-being of seniors.
- \* Designed and implemented the database architecture.
- \* Integrated STT (Speech-to-Text), ChatGPT, and TTS (Text-to-Speech).
- $\ast\,$  Analyzed conversation data using SQL and PyTorch.

• KSOLUTIONS Corp.

Seoul, Republic of Korea Oct 2023 – Dec 2023

Data Manager

- o Industrial security CCTV data warehouse:
  - \* CCTV data for an AI-powered industrial security and surveillance detection system.
  - $\ast\,$  Designed and managed pre-processing pipelines for CCTV video data warehouse.
- LG Uplus, a major telecommunication company

Data Analyst/Project Manager

Seoul, Republic of Korea

Mar 2019 – Oct 2022

- $\circ$  AI Contact Center (AICC):
  - \* AI Callbot for customer support platform
  - \* Designed the data pipeline for the AICC from call input to storage of call and text data
  - \* Deployed the machine learning model capable of handling 200 simultaneous consultation calls with an average response accuracy of 92.5% and reduced response time to 2.2 seconds after unit and integration tests.
- Real Time STT (RT-STT) data warehouse:
  - \* Designed data pipeline of RT-STT
  - \* Led the development of the RT-STT data warehouse for advanced customer consultation analysis, integrating 320 recording channels, 640 STT channels, and 22 physical servers with the legacy system
  - \* Conducted statistical data analysis based on SQL and Python
- ML-based Chatbot Solution development for Customer Consultation:
  - \* Analyzed legacy chatbot text data to identify areas for improvement
  - \* Designed and managed an ML-based chatbot platform for customer consultation, enhancing intent classification systems with hybrid algorithms
  - \* Collaborated with CSR to explore customer consultation database and to meet customer needs
  - \* Achieved key KPI average accuracy of 91.4% and reduced response time to 1.3 seconds
  - \* Operational production support through KPI monitoring systems

\* Executed periodic updates with training data quality check to improve model performance three times annually based on user data analysis [Chatbot Web Link]

Researcher for Technical Research and Assessment

May 2017 - Mar 2019

### o Research for deep learning algorithms:

- \* Executed POC for NLP module, implementing statistical inference to compare and evaluate performance of multiple deep learning-based NLP module
- \* Assessed commercialization feasibility based on business logic
- \* Data analysis techniques based on R, pytorch, and tensorflow.

## **Publications**

- K. So, B. -R. Lee, H.-J. Kim, J. -A. Sim, D.-S. Shin, D. Duong, K. Meisinger and D.-O. Won\*. (2024, July 15-19). Designing Conversational Voice Companion for Older Adults Living Alone Based on Large Language Models. 46th Annual International Conference of the IEEE Engineering in Medicine and Biology Society, Orlando, Florida, USA
- Won, D.O., Lee, B.R., Seo, K.S., Kim, H.J., & Lee, S.W. (2019). Alteration of Coupling between Brain and Heart induced by Sedation with Propofol and Midazolam. *PLOS ONE*, 14(7), 1-20. [PDF Link]: using Matlab and python
- Lee, B.R., Won, D.O., Seo, K.S., Kim, H.J., & Lee, S.W. (2017, January 9-11). Classification of wakefulness and anesthetic sedation using combination feature of EEG and ECG [Paper presentation]. 2017 5th International Winter Conference on Brain-Computer Interface (BCI), Gangwon, Republic of Korea. [PDF Link]: using Matlab and python

## PATENTS

- Lee Boram, & Jeon Byeongjin. 2023. The method and apparatus for classifying the intent of an utterance. KR20230085406A, filed December 7, 2021, and issued Jun 14, 2023. [Google Patent Link]
- Lee Boram, & Lee Jongeon. 2021. Apparatus and method for correcting error of speech recognition. KR102324829B1, filed December 2, 2019, and issued November 11, 2021. [Google Patent Link]
- Lee Boram, Lee Seongwhan, and Won Dongok. 2018. Apparatus and method for monitoring depth of sedation. KR101893596B1, filed December 22, 2016, and issued August 31, 2018. [Google Patent Link]