

Software License Agreement for
Magento Extensions

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1. General introduction

The current document describes the legal software license Agreement submitted by Customers who purchase and use Magento Extensions developed by Webgriffe. By violating the present agreement, a Customer automatically renounces to any right to use the software and its derivative parts.

2. License

By purchasing a Magento Extension by Webgriffe, a Customer obtains the license to use it as long as the Customer use it in accordance to the Terms and Conditions expressed in this Agreement.

Each license can be used on unlimited test Magento installations but is limited to one Magento production installation. Each license can be used within multiple domains provided they refer to the same Magento production installation.

A purchased licence doesn't give the Customer any right of ownership on the original software or on any derivation of it.

3. Installation

By purchasing a Magento Extension, the Customer accepts to take autonomously charge of the installation of the Extension. Webgriffe can't be holded responsible for an unsuccessful installation which may be caused by the specific configuration or customization of Customer's Magento platform. Webgriffe can arbitrarily choose to give free assistance in case of problems with the installation or to offer paid installation services. Webgriffe grants its dissatisfied Customers the right to ask for a complete refund provided they formally ask for it within 10 days from the purchase. The license of a refunded Extension is automatically revoked causing the Customer the loss of any right to use it or part of it both in test and in production environment.

4. Product Support

For any purchased Extension, Webgriffe guarantees free upgrade and support for three months since the purchase date. Free support doesn't include solving installation issues or compatibility problems with third party Extensions or customizations. Free support is not guaranteed in case of modification of original source code of purchased Extension. To obtain free support, the Customer should give evidence of having purchased the product, for example providing the transaction ID and the e-mail used in the purchasing phase. Webgriffe preserves the right to ignore any support request which doesn't satisfy the described conditions. At the end of the free support period, Webgriffe can offer paid support services upon request.

5. Limitation of Liability

Except to the extent prohibited by local law, in no event will Webgriffe or its subsidiaries, affiliates or suppliers be liable for any kind of damages, including lost profit, lost data or downtime costs, arising out of the use, inability to use or the results of use of the software.

6. Copyright

Customers are not authorized to copy, sell, rent or sub-licensing any part of the software without a prior written approval by Webgriffe.

Customers are not authorized to modify the source code of the software without a prior written approval by Webgriffe.

Any violation of the above described terms automatically gives Webgriffe the right to suspend the license advising the Customer of the actions needed to solve the issue. In case the Customer ignores Webgriffe's advices or repeatedly violates license terms and conditions, Webgriffe has the right to permanently revoke the license.

The source code and all files supplied with an Extension license are owned by Webgriffe in an exclusive manner and are subject to Italian Copyright Law .

Webgriffe owns the right to make any modification and improvement to the source code without any approval of the Customer.

The elected exclusive forum for disputes relating to this legal Agreement is the Court of Reggio Emilia, Italy.

7. Changes

Webgriffe reserves the right to arbitrarily modify the agreement terms and conditions at any time undertaking to notify Customers about any pejorative change.