

# Attila Bordán

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## HIGHLIGHTS

- Supply chain professional with 15 years experience in leadership, problem-solving, and staff training in the transportation and retail industry, who has managed small and 30+ teams and handled employee and customer issues effectively.
- Knowledgeable of data and root cause analysis, freight distribution, and process flow optimization.
- Recognized as a high performer 2 years in a row for going above and beyond the job description and taking on additional projects.
- Delivered high level of customer satisfaction and customer retention rate while successfully managing the receiving and distribution of freight for multimillion dollar contract.

## EXPERIENCE

### Target

#### Inventory Control and Quality Assurance

07/21 – Present

- Executed administrative and investigative tasks, such as weekly audits, researched and documented root causes, communicated findings and resolution steps to management, corrected inventory inaccuracies, investigated order cancellations, and troubleshoot team member questions regarding processes and technology.
- Developed and implemented a reporting system to streamline the inbound quality audits that delivered a 6% improvement in 5 weeks by enabling team members greater transparency among shifts and better align strategies to meet company goals.
- Volunteered to collect and analyze data for quality improvement and presented the findings that identified the biggest area of opportunity for improvement.
- Diagnosed root causes of problems and coached team members on preventive actions that significantly reduced the defect rate in receiving.

### Target

#### Fulfillment Team Lead

02/20 – 07/21

- Executed leadership and administrative tasks, such as workload planning, problem-solving to avoid delays and bottlenecks, and identified areas of risk and opportunity to cultivate a safe and productive workplace.
- Evaluated and redesigned the layout of packing stations which increased productivity by over 30% through the elimination of excess movement.
- Created a printed training guide that improved the job knowledge retention rate of new hires and reduced the training time by 25%.
- Managed and coached hourly team members on safety first and guest-centric culture.

#### Various Roles in Supply Chain and Logistics

05/04 – 05/19

Companies included: Nine Line Apparel – Inventory specialist, Xeless – Operations manager, Move One – Move coordinator, Operations coordinator, Operations manager

## EDUCATION

Master of Supply Chain Management, Florida Institute of Technology.

Bachelor of Transportation and Logistics Management, American Military University. Magna Cum Laude

## SKILLS

Inventory Management  
Staff Training

Warehouse Management  
Data Analysis

Operations Management  
Process Improvement

## INTERESTS

I am interested in technology, as a hobby I am learning programming and following Formula 1 due to its technical aspects.