# Attila Bordán

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# **HIGHLIGHTS**

- Supply chain professional with 15 years experience in leadership, problem-solving, and staff training in the transportation and retail industry, who has managed small and 30+ teams and handled employee and customer issues effectively.
- Knowledgeable of data and root cause analysis, freight distribution, and process flow optimization.
- Recognized as a high performer 2 years in a row for going above and beyond the job description and taking on additional projects.
- Delivered high level of customer satisfaction and customer retention rate while successfully managing the receiving and distribution of freight for multimillion dollar contract.

## **EXPERIENCE**

### **Target**

# **Specialty Sales Team Lead**

07/21 - Present

- Executed leadership and administrative tasks, such as workload planning, problem-solving to ensure efficient
  product flow from receiving to the sales floor. Identified areas of opportunity to cultivate a safe and productive
  workplace.
- Co-developed a new workflow process which increased productivity by over 20%.
- Coached team members on best practices and job knowledge that increased sale by 6% and reduced backroom inventory by 30% in three months.
- Managed and coached hourly team members on safety first and guest-centric culture.

### **Target**

# **Inventory Control and Quality Assurance**

07/21 - 07/22

- Executed administrative and investigative tasks, such as weekly audits, researched and documented root causes, communicated findings and resolution steps to management, corrected inventory inaccuracies, investigated order cancellations, and troubleshoot team member questions regarding processes and technology.
- Developed and implemented a reporting system to streamline the inbound quality audits that delivered a 6% improvement in 5 weeks by enabling team members greater transparency among shifts and better align strategies to meet company goals.
- Volunteered to collect and analyze data for quality improvement and presented the findings that identified the biggest area of opportunity for improvement.
- Diagnosed root causes of problems and coached team members on preventive actions that significantly reduced the defect rate in receiving.

# Various Roles in Supply Chain and Logistics

05/04 - 05/19

Companies included: Target – Fulfillment Team Lead, Nine Line Apparel – Inventory specialist, Xeless – Operations manager, Move One – Move coordinator, Operations coordinator, Operations manager

### **EDUCATION**

Master of Supply Chain Management, Florida Institute of Technology.

Bachelor of Transportation and Logistics Management, American Military University. Magna Cum Laude

#### SKILLS

Order Fulfillment Warehouse Management Workload Planning Staff Training Inventory Management Process Improvement Web Development Python

### INTERESTS

I am interested in technology. I am learning programing and I follow Formula 1.