

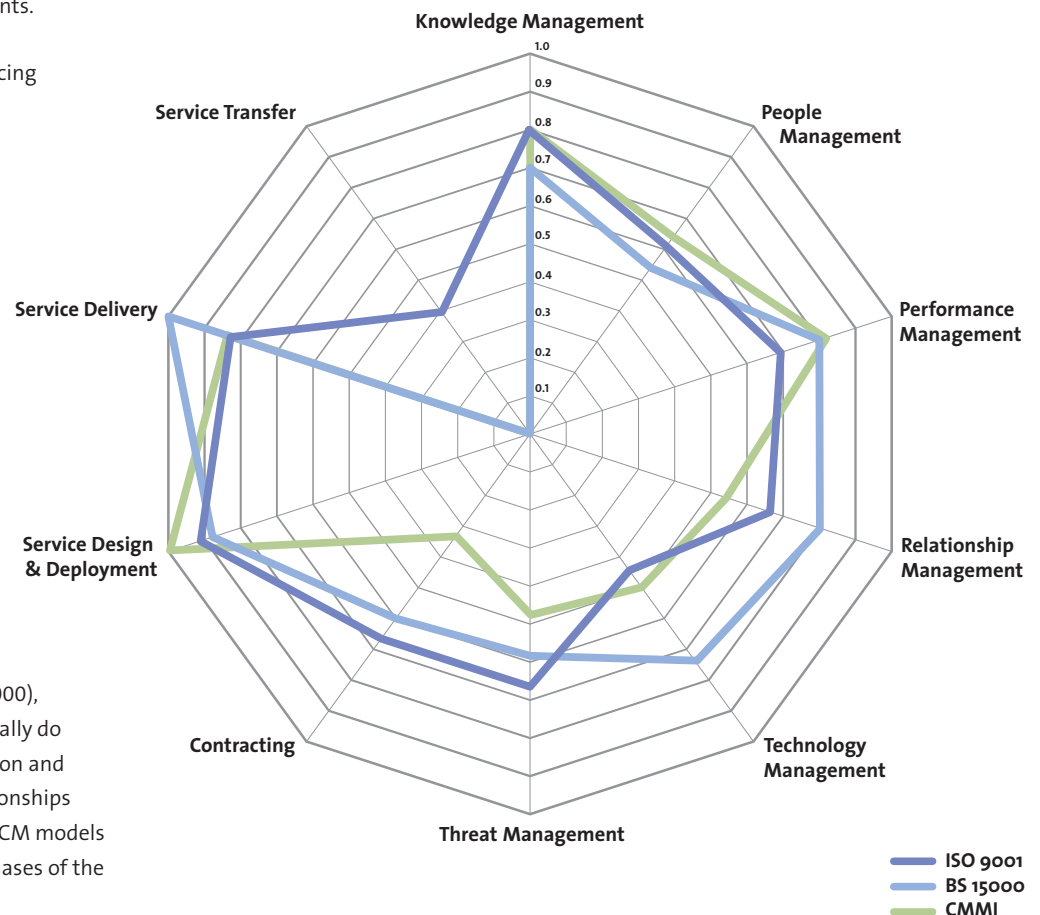
eSourcing Capability Models and Related Quality Models

The eSCM models are designed to be complementary to existing quality models. This allows organizations to capitalize on their existing improvement and compliance efforts. Many organizations that have invested in quality and compliance efforts using other standards can find best practices for their sourcing activities in the eSCM models. Existing standards like the CMM or ISO do not address all the critical issues unique to sourcing engagements.

The eSCM models cover the full sourcing life cycle, beginning with the client's strategy for eSourcing, moving through initiation into delivery and, eventually, into completion activities. Many other frameworks focus on delivery, although the roots of many sourcing difficulties often lie elsewhere.

There is substantial overlap and supporting relationships exist between eSCM and other standards. The figure to the right represents the common ground between the eSourcing Capability Model for Service Providers (eSCM-SP) and key models: ISO 9001, BS 15000 (ISO 20000), and CMMI. While other models typically do not well address the strategy, initiation and completion phases of sourcing relationships that are so crucial for success, the eSCM models provide guidance in all the critical phases of the sourcing life cycle.

The Common Ground
This figure represents the common ground between eSCM-SP and key models: ISO 9001, BS 15000 (ISO 20000), and CMMI.



Comparison Reports

ITSqc and Carnegie Mellon University have published several documents to help you learn, understand and use the eSCM-SP. The following is a listing of the comparison reports and their publication dates available for download from the ITSqc web site at itsqc.cmu.edu/downloads.

Date	Title	Size/Type
October 15, 2004	Comparing eSCM-SP v2 and BS 15000	512Kb PDF
March 4, 2005	Comparing eSCM-SP v2 and ISO 9001	566Kb PDF
June 23, 2005	Comparing the eSCM-SP v2 and COPC-2000	512Kb PDF
August 8, 2005	Comparing the eSCM-SP v2 and SW-CMM	488Kb PDF
December 1, 2005	Comparing the eSCM-SP v2 and COBIT	520Kb PDF
December 16, 2005	Comparing the eSCM-SP v2 and CMMI	520Kb PDF
Forthcoming	Comparing the eSCM-SP v2 and ISO 17799	—
Forthcoming	Comparing the eSCM-SP v2 and SS 507 Business Continuity / Disaster Recovery	—
Forthcoming	Comparing the eSCM-SP v2 and the People CMM (P-CMM)	—

A set of comparison reports addressing relationships between relevant frameworks and the eSourcing Capability Model for Client Organizations (eSCM-CL) are planned.

About Us

Carnegie Mellon University's ITSqc (IT Services Qualification Center) is a multidisciplinary group of researchers, practitioners, and organizations that addresses the needs of IT-enabled service providers and their clients. To that end, the ITSqc develops quality models and qualification methods for organizations involved in eSourcing. eSCM, a set of complimentary best practices for the IT-Sourcing Market, is fast becoming the standard for sourcing relationships on both sides of the service relationship.

The eSourcing Capability Model for Service Providers (eSCM-SP) v2 was released in April 2004. *The eSourcing Capability Model for Client Organizations (eSCM-CL)* is being released in 2006. Organizations become certified at one of five levels based on their use of and adherence to the best practices.

For more information about the eSCM Models or eSCM-certified organizations, visit ITSqc.cmu.edu. These documents and all Model documents are available at itsqc.cmu.edu/downloads.