

View SPRR : 0507

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|----------------|---------------|-----------|---------------------------|
| SPRR Date | 22/01/2014 | Requestor | Administrator - |
| Date of Review | 22/01/2014 | Reviewer | Administrator - |
| Status | SCAR Required | Supplier | Tradenet Services Pte Ltd |

| Question | | Remarks |
|----------|--|---------|

COST

| | | | | | | | | |
|---|-------------------------------------------------------------------------|---|--|--|---|---|---|-------|
| 1 | Supplier works closely to lower overall costs. | X | | | | | | |
| 2 | Supplier identifies opportunities and suggests ideas to decrease costs. | | | | | | X | tests |
| 3 | Supplier is able to meet delivery and cycle time goals set by Schenker. | | | | | X | | TEST3 |
| 4 | Supplier is able to expedite urgent or last minute orders. | | | | X | | | |

DELIVERY PERFORMANCE

| | | | | | | | | |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------|--|---|---|---|--|---|--------|
| 5 | Supplier's products/services meet Schenker's expectations in terms of Quality and Safety. | | | | X | | | |
| 6 | Supplier responds quickly to product or service failures. | | | X | | | | |
| 7 | Supplier is compliant to regulatory requirements stipulated by controlling agencies such as MOM, MOH, AVA, NEA, SCDF, HSA, Singapore Customs, etc. | | X | | | | | |
| 8 | Supplier is responsive in addressing issues pertaining to Quality, Health, Safety and Environment. | | | | | | X | tested |

QUALITY

| | | | | | | | | |
|----|------------------------------------------------------------------------------------------------------------|--|--|---|---|--|--|--|
| 9 | Supplier submits Risk Assessment (RA) on time. RA is constantly reviewed and endorsed by their management. | | | | X | | | |
| 10 | Supplier's personnel are adequately protected with personal protective equipment whenever in our premises. | | | X | | | | |
| 11 | Supplier is responsive, cooperative and provides good support. | | | | X | | | |

SERVICE LEVEL

| | | | | | | | | |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|--|---|---|---|--|---------|
| 12 | Supplier is flexible and adaptable in meeting special requests. | | | X | | | | |
| 13 | Supplier proactively informs Schenker of adverse situations or when problems may occur. | | | | | X | | 13 test |
| 14 | Suppliers' technology in relation to their products and/or services meet Schenker's requirements. | | | X | | | | |
| 15 | Supplier is capable of information exchange via internet or other electronic platforms. (E.g. online bookings, online inventory status, online job status, etc.) | X | | | | | | |
| 16 | Transporter adheres to the Schenker Transportation Security Plan and has its own set of Emergency Response Plan. | X | | | | | | |
| 17 | Transporter carries out Security Awareness Training (SAT) for their employees either through its own program or Schenker's (the minimum requirement is to train at least 70% of employees on SAT) | X | | | | | | |
| 18 | Transporter operates with minimum security incidents (less than 3 security incidents in the review year). Security incidents are recorded as: 1) Pilferage/Damage of Schenker's cargo by its employees. 2) Pilferage/Damage of Schenker's cargo by external sources due to negligence of its employees. 3) Damage of Schenker's property due to negligence acts. 4) Violation of Schenker's security policies. | | | X | | | | |
| 19 | Transporter has adequate Trucking Security infrastructure installed on its fleet. (e.g. locks, GPS, cameras, tracking devices, etc.) | | | | X | | | |
| 20 | Transporter is able to provide quick response to security related incidents, carry out investigations and is willing to make changes/corrective plans to enhance security. | | | | | X | | tested |

| | | | | | | | |
|--------------------------------------|-----|----|-----|-----|-----|-----|---------------------|
| Total Score (Number of Ticks) | 4 | 1 | 5 | 5 | 3 | 2 | Rating : 58% |
| Percentage of Score | 20% | 5% | 25% | 25% | 15% | 10% | Poor |

Rating (Percentage)

| | | |
|---|--------------|-----------|
| A | Excellent | 91-100% |
| B | Good | 75 - 90% |
| C | Satisfactory | 60 - 74% |
| D | Poor | 45 - 59% |
| E | Very Poor | below 45% |

Comments

TESTED BY IT JAN 2014

Reviewer Remarks

SCAR

F-SCH-PUR-004 Rev 3.1 24 January 2013

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