

Indonesia Buy Sell project

PDD - Schenker

16 August 2012

Agenda

- ❖ Project team
- ❖ Timeline
- ❖ Pre-Shipment Inspection
- ❖ KGB and KBB Flow
- ❖ KGB and KBB Documentation
- ❖ Technical Scope
- ❖ Others
- ❖ Q & A

Project team

- ✧ BPR

- ✧ Bharat Nagarajan

- ✧ Claudia Tan

- ✧ Logistics

- ✧ Yanshan Li

- ✧ Osamu Yogi

- ✧ IS&T

- ✧ Lakshmi Narayan

- ✧ Moumita Gupta

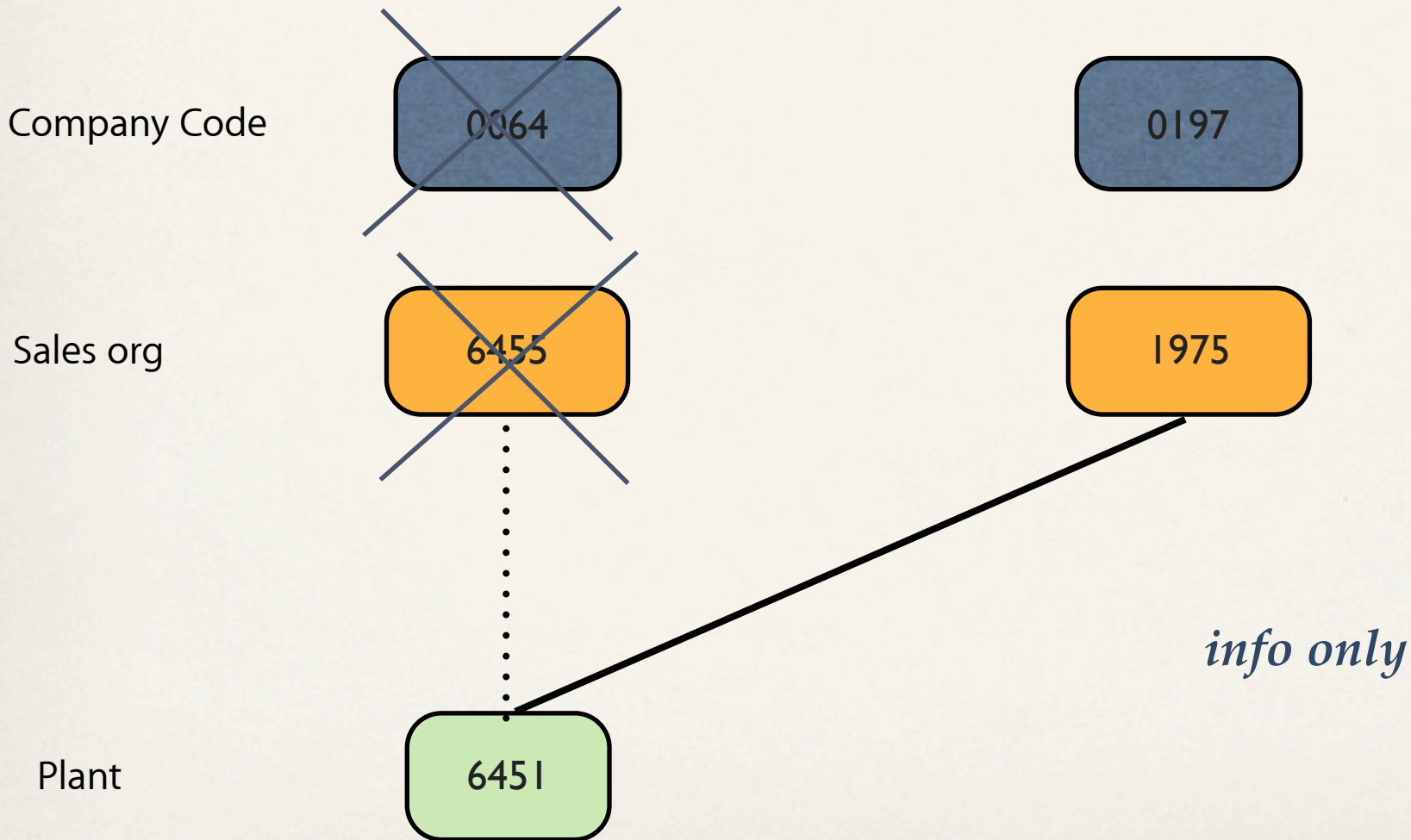
- ✧ Sanker Hariharan

Timeline

- ❖ PDD with Schenker 17 Aug 2012
- ❖ LOE timelines 18 Aug - 31 Aug 2012
- ❖ Design and Development 3 Sep - 5 Oct 2012
- ❖ Integration Testing: 8 Oct - 22 Oct 2012 **
- ❖ User Acceptance Testing 29 Oct - 15 Dec 2012
- ❖ Regression testing 18 Dec - 31 Dec 2012
- ❖ System Go Live ** xx Jan 2013

Introduction

New Sales Org and Plant structure



Delivery Zone - Region Mapping

Region	Description	Transport.zone
1	Irian Jaya	A
2	Jawa Barat	A
3	Jawa Tengah	A
4	Kalimantan Barat	A
5	Lampung	A
6	Jawa Timur	B
7	Jogyakarta	A
8	Bali	C
9	Sumatra Utara	D
10	Sumatra Selatan	A
11	Kalimantan Tengah	A
12	Kalimantan Timur	E
13	Bangka-Belitung	A
14	Banten	A
15	Bengkulu	A
16	Sulawesi Tengah	A
17	Nusa Tenggara Timur	A
18	Gorontalo	A
19	Jakarta	A
20	Jambi	A
21	Maluku	A
22	Maluku Utara	A
23	Aceh (NAD)	A
24	Sulawesi Utara	A
25	Papua	A
26	Riau	A
27	Riau Islands	F
28	Sulawesi Tenggara	A
29	Kalimantan Selatan	A
30	Sulawesi Selatan	A
31	Nusa Tenggara Barat	A
32	Sulawesi Barat	A
33	Sumatera Barat	A
ZZ	Other regions	A

ID0000002 - Jakarta

ID0000003 - Surabaya

ID0000004 - Denpasar

ID0000005 - Medan

ID0000006 - Balikpapan

ID0000007 - Batam

Apple will send out all the above codes to Schenker;

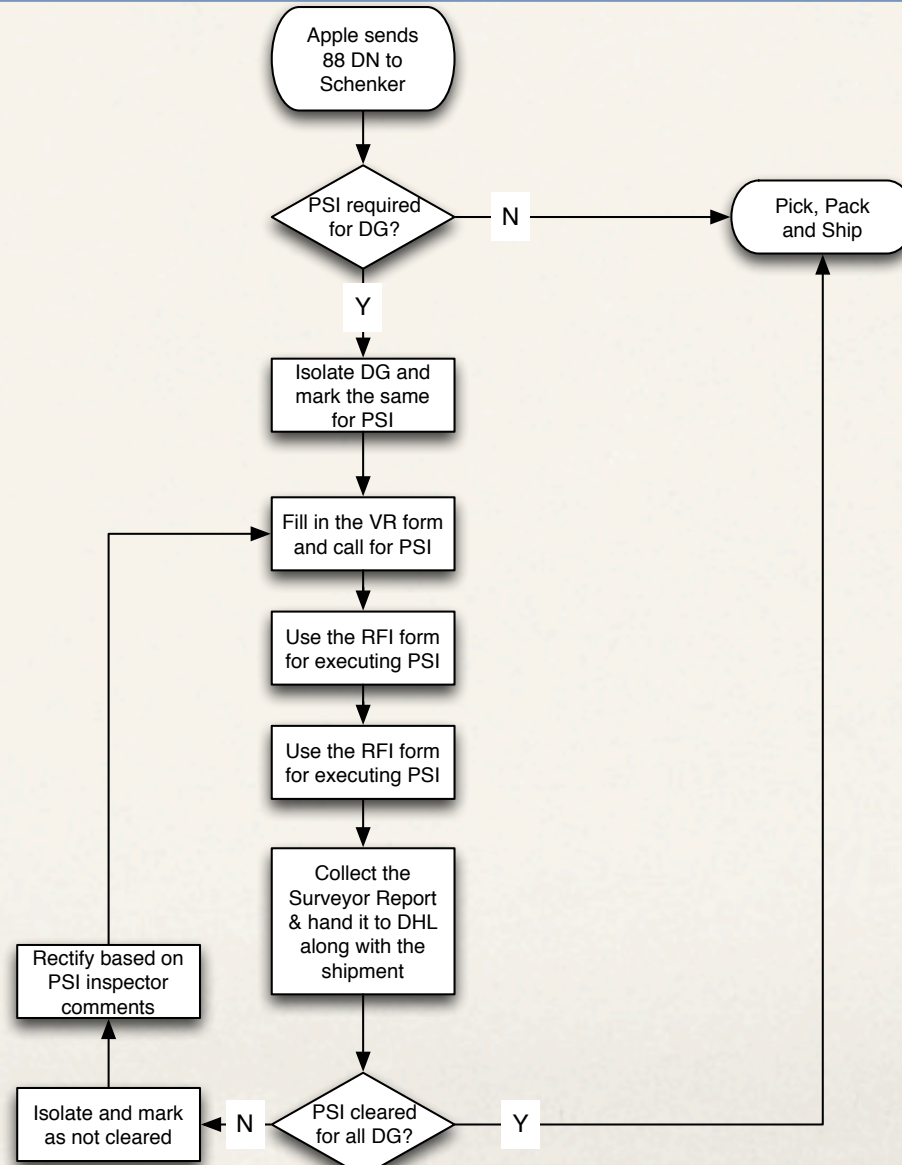
But operationally, Schenker has to generate MAWB for the Delivery zones that are live in operation at any specified point in time.

Pre-Shipment Inspection Details

Pre-Shipment Inspection @ AC hub

- ❖ Strategic Products need to undergo PSI
 - ❖ Service iPad - Whole Unit
 - ❖ Service iPhone - Whole Unit
 - ❖ Service iPod - Whole Unit

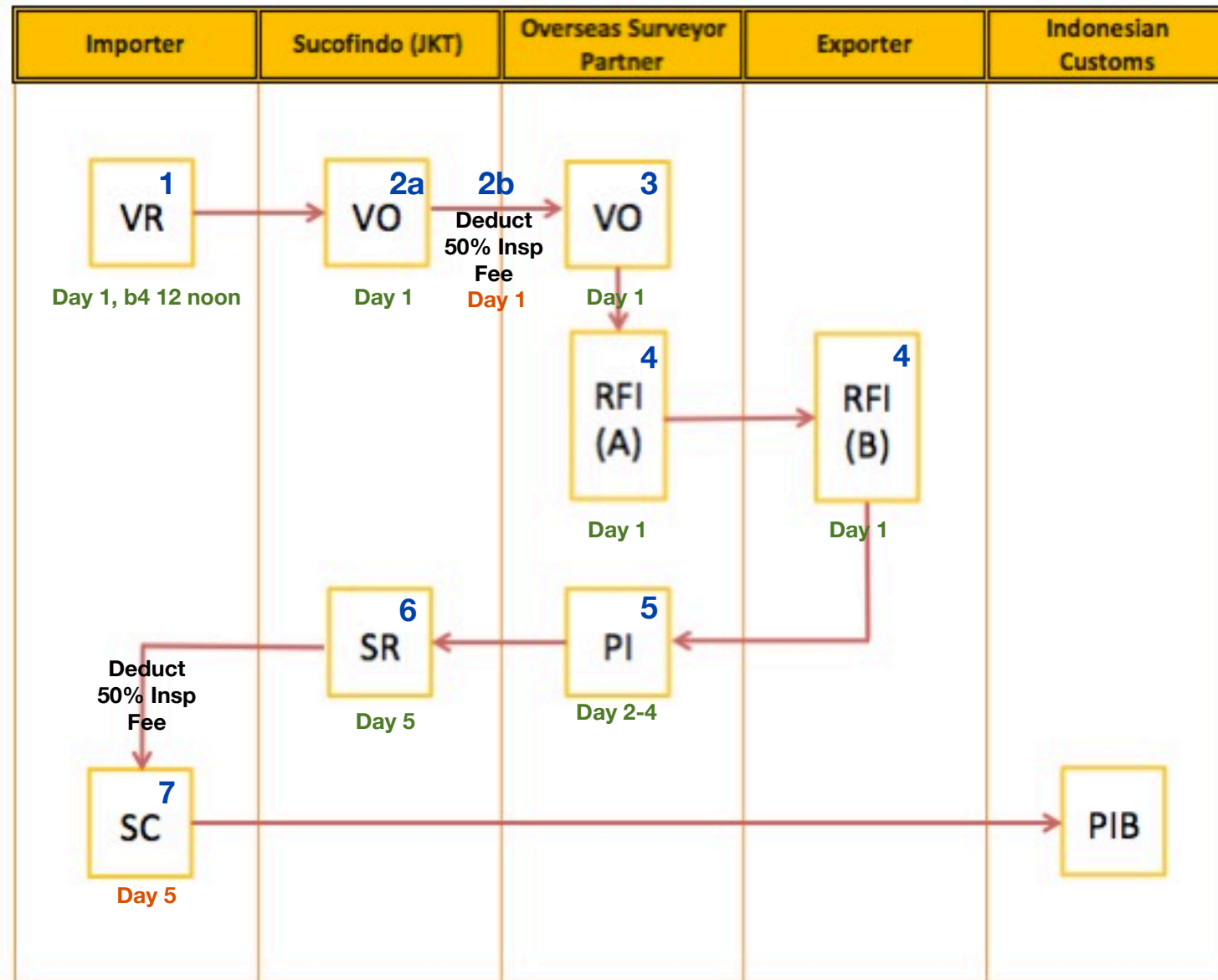
PSI process - flow



PSI process - other details

- ❖ PSI to be conducted 3 times a week as a result of DNs that are dropped 3 times a week for products requiring PSI
- ❖ Joint meeting with KSO Sucofindo and Apple on SOP to be organised in Oct
- ❖ Ad-hoc charges to be paid to KSO Sucofindo

PSI Blanket VO Process



Legend:

VR = Verification Request

VO = Verification Order

RFI (A) = Request for Information (template)

RFI (B) = Request for Information (filled by Customer)

PI = Physical Inspection

SR = Surveyor Report

SC = Surveyor Certificate

PIB = Import Declaration (Pemberitahuan Import Barang)

Work Instructions

0. Setup Blanket VO (every 6 months renewal) and Deposit Account with KSO
 1. Before the verification of the imported goods commenced, the importer must fill and submit the [Verification Request \(VR\)](#) on a legal business letter.
 - Scanned copy of documentation can be submitted
 - a) Verification Request
 - b) Proforma Invoice
 - c) Packing List

b & c need to be signed by those authorised to sign (EOR/origin freight forwarder/hub provider). Company stamp is not required.
 2. a. The [Verification Order \(VO\)](#) will be issued on the same day given that the VR and all the necessary and accurate data were submitted before 12 PM. If the documents were submitted after 12 PM, the VO will be issued in the afternoon or on the next day.

Blanket VO Process

VO will be based on the Blanket VO. Each export city will have their own blanket VO. Report to monitor quantity deducted for each SKU. Once VO is used up, apply for new. Do not need to complete utilizing.

b. Make 50% payment of the inspection fee to KSO via bank account transfer. Report to monitor payments of the inspection fee and top-up the deposit when needed
 3. The VO will be send to the Executing Office abroad after the verification fee already been paid and confirmed.
 4. The KSO Executing Office abroad then in turn will send [Request For Information \(RFI\)](#) to the exporter regarding the data and the information needed to commence the verification.
 5. When the date of verification is already decided, the Executing Office abroad will send surveyor to carry out the task at the place appointed by the exporter.

What is being checked?

 - Comparison between invoice and packing list versus actual shipment based on Content and Quantity. Product description needs to match with the product inside the box and the quantity
 - Inspection will fail if the actual shipment does not aligned with HS code listed and regulated by Ministry of Trade as well as the product description and quantity
 - There is no standard percentage of the number of cartons being inspected. However, it is highly likely that 1-2 cartons (pretty boxes) will be opened
 - If the cartons are opened, mark either by sticker or by stamp are pasted onto the cartons depending on the surveyor partner company
 6. The Executing Office will then issue [Surveyor Report](#) based on the result of the finding. The report will be the guideline for the Executing Office to issue the [Surveyor Report](#) which is supported by Final Documents (Final/Commercial Invoice, Packing List, Shipping Details, Lab Test, Certificate of Origin, Declaration of Origin, etc from the exporter). Without the Final Documents, Surveyor Report cannot be issued.
 - a) Proforma Invoice
 - b) Packing List
 - c) Draft Bill of Lading/Airway Bill

The Surveyor Certificate will be issued immediately after the Final Documents were received and approved.
 7. The [Surveyor Certificate](#) will be sent to the importer's address or taken directly by the importer at KSO Office, Jakarta.

Documentation Samples

a. Verification Request (VR)

**Official document registration letter Read personnel
ARRANGEMENTS FOR THE IMPORTATION OF CIGARETTE PRODUCTS
DETAILS OF VERIFICATION REQUEST (VR)**

☐ ELECTRONIC ☐ FOLDER ONLY ☐ RETURN NAME ☐ RELAY NAME
☐ PROCEED IMMEDIATELY & RETURN ☐ WAIT TRANSMISSION TIME JOURNAL

Refer to the terms & conditions of "VERIFICATION REQUEST AND VERIFICATION CHECK SHEET" : IMPOR PROCEED IMMEDIATELY No. 01/0-000/000/13/01/11 that we have already read and understood, herewith we are submitting the VR as follows:

VR No. : _____
 Date of registration : _____

IMPORTER		EXPORTER	
NAME :	_____	NAME :	_____
State :	_____	Country :	_____
Content :	_____	Address :	_____
Address :	_____		_____
	_____		_____
Telep :	_____	Telep :	_____
	_____	Fax :	_____

Schenker needs to fill this in for us with reference to Shipping Documents

Country :	_____		
Telep :	_____		
Mobile Phone :	_____		
Fax :	_____		
Mail :	_____		

Mode of transport :	<input type="checkbox"/> Sea: <input type="checkbox"/> FCL <input type="checkbox"/> LCL <input type="checkbox"/> BULK <input type="checkbox"/> Air	Total value :	_____
Port of Loading :	_____	Currency :	_____
Port of Discharge :	_____	Incoterms :	_____
Date of Shipment :	_____	Total Net Weight :	_____
		Partial Shipments :	<input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed


HS Code	Goods Description <small>(Please specify type)</small>	Origin	Quantity/Net Weight (KG)	Reference Facility <small>(ICDP/ICPDA/ICPDA /LICHA/ICPDA)</small>
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Order No./Invoice No. : _____
 Export License No. : _____

I herewith notify :
 We understand and agree to pay 5% of importation tax in advance when submitting Verification Request (transfer payment is standard) and will be completed the payment before or when collected the bill of deposit payment.


Signature : _____ Date : _____
 Company Stamp : _____

b. Verification Order (VO)



PROGRAM VERIFIKASI ATAU PENELITIAN TEKNIK IMPOR
PRODUK TERTENTU

VERIFICATION ORDER



VR No. : 20230319

VO No. : X.14.033119

VO Date : 14/06/2012

IMPORTER **Apple Indonesia**

Name : PT.SINAR EKA SELARAS

Contact : DANIEL WIRAMAN / HERRY

Address : KOMP.MITRA BAHARI JL.PAKIN BLOK C
KAV NO 12 PENJARINGAN - PENJARING
JAKARTA UTARA

EXPORTER

Name : APPLE COMPUTER SOUTH ASIA
PTE LTD

Contact : EMILE VAN MUIJLWIJK

Address : NO. 7 ANG MO KIO STREET 64
SINGAPORE

Phone : 021-6905050 EXT.119

Fax : 0

E-Mail : d h

NIPW No. : 0

Status :

API/APIT : 090305261-P

IP/IT No. : 01.09.2068

NPIK : 1.09.03.07.91017

Phone : 65-6480-6620

Fax : 65-6481-2907

IT Expiry : 31/12/2012

NPIK Expiry : 15/12/2014

Total Value : USD 120,000,000.00

Inco Term : FOB

Method of Transport : AIR -

Loading Port : CHANGI Date : 24/06/2012

Discharge Port : SOEKARNO HATTA Date :

Proforma Invoice No. : SES/SGP/12/05/00001 Date :

P.ES Code	Goods Description	Origin	Qty	RG	SKA
1.8517120000	CELLULAR PHONES (APPLE)	CN	330,000.00UNI	N	

Remarks

SUPPLIE NAME : SCHENKER SINGAPORE (PTE) LTD

CONTACT : XU WEI KAI

ADDRESS : NO. 6, CHANGI SOUTH ST 2 LEVEL 6, XILIN DISTRICT CENTRE SINGAPORE 486349 SINGAPORE

TEL : +65 63775830, +6563775827, FAX : +65 63775829

PARTIAL SHIPMENT : ALLOWED

Documentation Samples

c. Request for Inspection (RFI)

Request for Inspection

KSO SUCOFINDO - SURVEYOR INDONESIA BRANCH OFFICE
163 Teras Street # 10 - 01/02 Lion Roof Building Singapore 070024
Phone : 65 6222 8003, Facsimile : 65 6222 3373,
E-Mail : schid@singnet.com.sg Co. Reg No. P072882

1. EXPORTER / SELLER

Name : APPLE COMPUTER SOUTH ASIA PTE LTD
Contact : JI YANSHAN
Address : NO. 7 AND NO. 830 STREET 64
SINGAPORE
Phone : +6502238803 / +6504809010
Fax :
E-Mail : Yanshan_S@pwa.apple.com

2. IMPORTER

Name : Apple Indonesia
Contact : JOKO CHANDAS
Address : KEMP MITRA BAHARI J. PARK BLOK C
KAW. NO. 12 PENJAWINGAN - PENJAWINGA
JAKARTA UTARA
Phone : 021-68804380
Fax : 021-68804384

3. COUNTRY OF IMPORT
INDONESIA

4. REFERENCE NO.

Inspection Order Number (IO No.) : X.14.019504
IO Registration Number : 20187106

5. INSPECTION LOCATION NAME AND ADDRESS

Schenker (S) Pte Ltd
65, Alkenden Terrace, #05-01
Hobart Park, Singapore 119337
Phone No. : 63755830, 63755827
Fax No. : 63755829
Contact Person : LEE IOK CHENG / PETER LIM

6. NAME AND ADDRESS OF PRODUCER (IF DIFFERENT FROM 1)

Phone No. :
Fax No. :
Contact Person :

7a. DATE GOODS READY
15 / 08 / 2011

7b. INSPECTION DATE REQUESTED
17 / 08 / 2011

10. TYPE OF DELIVERY

☒ Total ☐ Partial ☐ Final

11. PACKING

☐ PCL : Qty : x 20' PCL Qty : x 40' PCL
☐ LCL : ☐ Bulk ☐ General cargo / Conventional

12. TERMS OF DELIVERY / INCOTERM

☐ EXW ☐ FOB ☐ CFR ☐ CIF ☒ Other (specify) : DDP

13. SHIPMENT

☐ Sea ☐ Air ☐ Road ☐ Rail
☐ Other (specify) :

14. NUMBER & DATE OF CONTRACT/PROFORMA ORDER

* PPSCH-BHAW15400001

Company : APPLE SOUTH ASIA PTE LTD
Name : CHONG ON GI
Position / Title : LOGISTICS MANAGER
Place and date : SINGAPORE / 2011
Signature :

Schenker needs to fill up this RFI form for Physical Inspection purposes

d. Surveyor Report

KSO SUCOFINDO - SURVEYOR INDONESIA (SINGAPORE BRANCH)
ACRA P072882 email : schid@singnet.com.sg

PHYSICAL INSPECTION RESULT

To : Apple Computer South Asia Pte Ltd
Inspection Order No. : X.14.019504 IO No. : 20187106
Seller's Ref No. : Apple Computer South Asia Pte Ltd
Description/Quantity of goods inspected : Apple - iPhone 2 (Black) - 64 GB - 5000
10000 pieces - 100%

Date of inspection : 17/08/11 at (location) : Schenker Terminal, 40

Inspection result : (The above mentioned goods were inspected by KSO SUCOFINDO-SURVEYOR INDONESIA with the following result)

☐ Satisfactory
☐ Conditional - satisfactory subject to receipt of

Note : In order for KSO SUCOFINDO-SURVEYOR INDONESIA to proceed the inspection should either be

(A) Rectified and the goods be presented for re-inspection by KSO SUCOFINDO-SURVEYOR INDONESIA or

(B) Accepted by the importer or where applicable, the authorized authority of inspection.

Validity : 16/09/11

This physical inspection result only creates valid and

It is the importer's decision whether or not to proceed with shipment but goods not shipped by the expiry date will automatically require re-inspection prior to shipment.

Inspection

This is not a Clean Report of Finding (CRF) or a Certificate of Inspection and does not relieve importer of their contractual obligations. Importer can submit to contact KSO SUCOFINDO-SURVEYOR INDONESIA prior to shipment of:

(A) There is any doubt concerning the issuance of a CRF? Inspection Certificate
(B) Requesting any other information or wishing to present their views in writing concerning the physical inspection result
(C) Requesting re-inspection of goods, where applicable, indicating the date on which the goods will be available

Signature of KSO SUCOFINDO-SURVEYOR INDONESIA, Singapore : [Signature]

Signature of person presenting the goods : (Optional) [Signature]

Name : [Name] Place : [Place]

Date : 17/08/11

Name : [Name] Place : [Place]

Date : 17/08/11

Stamp: KSO SUCOFINDO - SURVEYOR INDONESIA (SINGAPORE BRANCH)

Handed over to Schenker post Physical Inspection; hand over to DHL

Documentation Samples

e. Surveyor Certificate

KBO SUKOFINDO - SURVEYOR INDONESIA
LAPORAN SURVEYOR
Import Elektronik
Peraturan Menteri Perdagangan Republik Indonesia No. 57/ME-DA/G/PER/13/2018 18 No. KBO404037

18 No. 0000012
18 No. 8.14.00012 18

I. Parties Concerned

Importer	PT. SINAR SGA DELARAS	Exporter	APPLE SOUTH ASIA PTE LTD
Name		Name	
Address	KOMP. MITRA BAHARI, 3. PAKSI BLOK C, KAY. NO. 12, PENJURAHAN	Address	NO. 7 ANG MO KIO STREET 88
City	JAKARTA UTARA	City	SINGAPORE 88088
Country	62.751.340.7-041.000	Country	SINGAPORE
MT/INPT	00000001-P	Reg. No.	15132014
NIK	1.00.03.07.01017	Reg. No.	01032012
IT	01.00.2000		

II. Shipment Data

Mode of Transportation	AIR	Shipment No.	00020588
Vessel/Aircraft	SINGAPORE AIRLINES	Shipment Date	20062012

III. Details of Goods Inspected

Markings and Numbers on Packing	Quantity and Type of Packing
MARKS: NO MARKS	6 PALLETS

No.	HS Code	Origin	Quantity/Unit
1	8517.12.00.00	CHINA	5,040,000 LMS
PHONE NO. BLACK BOX (JAMES-POL. BRAND: APPLE, MODEL: A1303, PART NO. M0007NA)			

NAME: [Signature]
Place and Date of Signature
JAKARTA, 22/14/2012 22

Will be needed for DHL;
to be collected from Apple Indonesia

Documentation Samples

f. Surveyor Sampled Label



g. Surveyor Pallet Label



KGB Flow

Delivery Sort Code Consolidation

8 Delivery Sort Codes are identified to classify service parts.

The classification is based on 3 parameters:

- Wifi*
- Dutiable*
- Requiring Pre-Shipment Combinations*

Details in the Technical Slides

- * Each Delivery Sort Code will have a different DN i.e. 2 Delivery Sort Codes will not be mixed in a single DN

Delivery Handling @ the Hub

88 deliveries dropped from Apple to be consolidated into 48 MAWB



Schenker

DHL

6 POEs - (illustrative grouping of ASP Ship To across 6 POE)

	ST1	ST2	ST3	ST4	ST5	ST6	ST7	ST8	ST9	ST10	ST11
D1	1	2	3	4	5	6	7	8	9	10	11
D2	21	22
D3	32	33
D4	.	.	.	# of DN drops				.	.	43	44
D5	54	55
D6	65	66
D7	76	77
D8	85	86	87	88

To Indonesia

8 DG = Delivery Sort Codes

DN drop

Delivery Consolidation

88 deliveries dropped from Apple to be consolidated into 48 MAWB

- ❖ Consolidate all DNs by the POE
- ❖ Enter the Baby Airway Bills belonging to the first POE one by one in the EzShip system
 - ❖ Generate the MAWB after entering all the Baby AWB #
- ❖ Repeat the process for the second POE

Batch job run timings - Finalized as 3 p.m. cut off daily for Indonesia

❖ 1500

KGB documentation

- ❖ The Sold To on the KGB shipping label will be changing to Apple Indonesia

HAWB

SIN SIN 0082 5143		618-6201 1740	
Shipper's Name and Address APPLE SOUTH ASIA PTE LTD FINISH GOODS & SGT ANG MO KIO STREET 64 SINGAPORE 569086		Shipper's Account Number 618-6201 1740	
Consignee's Name and Address T.SINAR SKA SELARAS KOMPLEK MITRA BAHARI JALAN PAKIN BLOK C KAV 12 JAKARTA UTARA, JAKARTA 14440		Consignee's Account Number 618-6201 1740	
Heading Office's Agent Name and City SINGAPORE		Destination JAKARTA, INDONESIA	
Agents B/L Code SINGAPORE		Invoice No. SINGAPORE	
Report of Damage (Date, at What Port and Required Repair) SINGAPORE		Report of Damage (Date, at What Port and Required Repair) SINGAPORE	
To JKT SQ 936/22.06.2012		From SINGAPORE	
Report of Damage (Date, at What Port and Required Repair) JAKARTA, INDONESIA/22.06.2012		Report of Damage (Date, at What Port and Required Repair) SINGAPORE	
Invoice Information INVOICE AND PACKING LIST ATTACHED PLEASE NOTIFY CONSIGNEE UPON ARRIVAL AT DESTINATION		Invoice Information INVOICE AND PACKING LIST ATTACHED PLEASE NOTIFY CONSIGNEE UPON ARRIVAL AT DESTINATION	
No. of Pieces 4		Weight 1344.0 KG	
Dimensions 6/120x100x120 CM		Volume 8.064 cbm	
Contents CONTAINED LITHIUM ION BATTERIES IN EQUIPMENT NOT RESTRICTED AS PER PI967 (EN3481) INVOICE : 080805648 CUST PO : PO/SA/12/06/0004 TOTAL QUANTITY : 5040		Remarks BARANG IN GUDANG PT SCHENKER PETROLOG UTAMA (YAB)	
Freight 3612.67		Other Charges 0.00	
Total 3612.67		Total 3612.67	
Comments SCHENKERjetcargo BuDOOR-TO-DOOR		Comments SCHENKERjetcargo BuDOOR-TO-DOOR	
STT No: 8210269038		STT No: 70270020620536	
Contact: JEFFREY LI		Contact: JEFFREY LI	
Date: 21.06.2012		Date: 21.06.2012	
Signature: SINGAPORE		Signature: SINGAPORE	

KGB Invoice

INVOICE																						
Shipper Name Apple South Asia Pte Ltd 7, Ang Mo Kio Street 64 Singapore 560066						TP Invoice No: EMD00000004 Print Date: 18 Jan 2012 Page: 1 of 1																
Sold To <div>Apple Indonesia</div>						Billed To <div>Apple Indonesia</div>																
Terms of Payment		Terms Of Sale		Ex-works		Port Of Export		SIN Singapore		Final Destination <div>Indonesia</div>												
Waybill / Insurance# GIND0702125						Planned Ship Date 18 Jan 2012																
S/N	Part No.	Description	Delivery Number	Delivery Item #	Reference Number	Customer PO Number	Web Order #	Shipped Qty	Unit Price	Extended												
1	H1143LL/A	PROMISE ZTB SATA DRIVE MODULE-USA	8170384535	00010	7220024372	STHS0153		1	830.3	830.3												
Model No:		Country Of Origin: COO-USA																				
2	MC662FE/B	APPLE DOCK CONNECTOR TO VGA ADAPTER-FAE	8170384535	00020	7220024372	STHS0153		1	32.15	32.15												
Model No:		Country Of Origin: COO-CHINA																				
Export of Goods These commodities were exported in accordance with the U.S. Export Administration Regulations under the authority of license exception CTP, and may not be re-exported or transferred with prior authorization from the U.S. Department of Commerce's Bureau of Export Administration when required.			<table border="1"> <tr> <td>Weight</td> <td>Volume</td> <td>No. of Packages</td> <td>Currency Unit</td> <td>Sub-Total</td> <td>Tax</td> <td>Total</td> </tr> <tr> <td>0.00</td> <td>0.04</td> <td>1</td> <td>USD</td> <td></td> <td></td> <td>871.46</td> </tr> </table>		Weight	Volume	No. of Packages	Currency Unit	Sub-Total	Tax	Total	0.00	0.04	1	USD			871.46				
Weight	Volume	No. of Packages	Currency Unit	Sub-Total	Tax	Total																
0.00	0.04	1	USD			871.46																
Remarks: <OEM co. name and address per COO application>																						

Packing List

PACKING LIST													
Shipper Name Apple South Asia Pte Ltd 7, Ang Mo Kio Street 84 Singapore 569666					TP Invoice No: JM00000004 Print Date: 18 Jan 2012 Page: 1 of 1								
Sold To <div>Apple Indonesia</div>					Ship To <div>Apple Indonesia</div>								
Terms of Payment Waybill / Insurance# SIND0792125		Terms Of Sale Ex-works		Port Of Export SIN Singapore		Final Destination Indonesia		Planned Ship Date 18 Jan 2012					
S/N	Part No.	Description	Delivery Number	Delivery Item #	Reference Number	Customer PO Number	Web Order #	Shipped Qty					
1	H1143LLJA	PROMISE 2TB SATA DRIVE MODULE-USA	8170384535	00010	7220024372	STH50153		1					
Model No:		Country Of Origin: COO-USA											
2	MC052FE/B	APPLE DOCK CONNECTOR TO VGA ADAPTER,FAE	8170384535	00020	7220024372	STH50153		1					
Model No:		Country Of Origin: COO-CHINA											
Export of Goods These commodities were exported in accordance with the U.S. Export Administration Regulations under the authority of license exception GTP, and may not be re-exported or transferred without prior authorization from the U.S. Department of Commerce's Bureau of Export Administration when required.			<table border="1"> <tr> <th>Weight</th> <th>Volume</th> <th>No. of Packages</th> </tr> <tr> <td>0.08</td> <td>0.04</td> <td>1</td> </tr> </table>		Weight	Volume	No. of Packages	0.08	0.04	1			
Weight	Volume	No. of Packages											
0.08	0.04	1											

Delivery Note

DELIVERY NOTE

Apple Indonesia

Page 1 of 1
Delivery Ref SID0038214
Delivery Date 08-Mar-2012
Web ref No
Carrier XEGLFF
HAWB WB8170417764
Mode Ground



Sold To:

ASP Indonesia

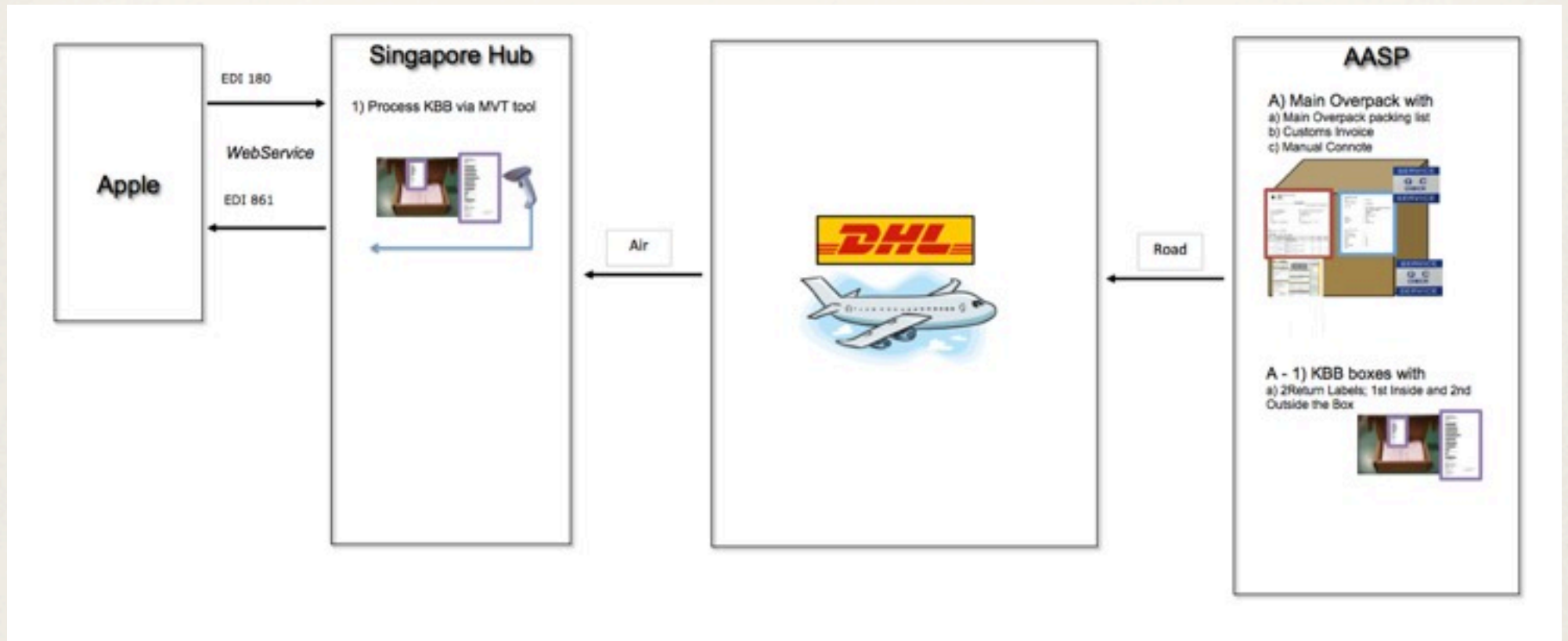
Ship To:

ASP Indonesia

Customer PO Number	Reference Number	Delivery Number	Item No.	Part Number	Description	Qty Shipped
STHS0198		8170417764	00010	MC965ZP/A	MBAIR 13.3/1.7/4/128FLASH-ITP	20

KBB Flow

KBB Return Flow



All the Return Documentation shown are printed at the ASP

KBB Return Documentation

- Consolidated Packing List

Packing List

Date	:	03/08/11	Ship Date
Delivery Address	:	Apple South Asia Pte Ltd Clo Schenker Singapore Pte Ltd No. 6 Changi South Street 2 Level 6 Singapore 486349	
Ship From	:	ASP Ship From Address	ASP Contact Details?
Shipper / Courier	:	DHL	
Tracking #	:	123T	
Contact	:	Mayank Jain	
# of Single Packed Parts	:		
# of Overpacks	:	1	
Total # of boxes	:	1	
Length (cm)	:	100	
Width (cm)	:	100	
Height (cm)	:	100	
Total Weight (kg)	:	100	
Notes	:		

Consolidated Packing List at
Over-box level

KBB Return Documentation

- KBB Return Traveller

Apple South Asia Pte. Ltd.
C/o Schenker Singapore Pte Ltd
No 6 Changi South Street 2, 6 Floor
486349 ZZ
Singapore

iPad 2, 3G, 32GB, Black, Vietnam

Confirmation No.G134055943

Repair Number030081618253

Serial NumberDLXG3LVWDFJ2

IMEI Number012799003476390

VN661-5883

Customer PO MKG-5-12551

Apple Ref 7442827316

CompTIA Code F4A - Display issue

CompTIA Modifier B

Sold-To: 0000651174

Ship-To: 0000677504

Ship From
PT. HIDUP GAYA DIGITAL
JL RIAU NO 16 A - C, MENTENG
JAKARTA 10350 19
Indonesia

Warranty Claim Type : LI - Apple Limited Warranty

Return Status : Known Bad Board

Reference Number :

Weight 0.6894675 KG

Comments

KBB Return Traveler
- on each of the KBB

Receiving will be done under plant
6451 through the current process; No
change in process here

Operations Details

- ❖ Hub SOP Setup
- ❖ Handover SOP to DHLE

Q & A

?

Other changes Post PDD kick off

- ❖ Post PDD meeting certain important information and changes that are documented in the slides below.

Sold From , Sold To and Ship To details

- ❖ As per the latest Business Narrative signed off by Yanshan on the 13th of September - pic below.

Shipping Doc Type	Sales Org(Sold From) / Data from	Sold To/Data from	Ship To/Data From
Invoice (Consolidated) [EDI Segment]	Sales Org 6410/ LMD (Apple South Asia) [where N901 is '4B']	Sold to 1975 / LMD (Apple Indonesia) [where N101 is 'A9']	Apple Indonesia / LMD (Apple Indonesia) [where N101 is 'A9']
Packing List (Consolidated) [EDI Segment]	Sales Org 6410/ LMD (Apple South Asia) [where N901 is '4B']	Sold to 1975 / LMD (Apple Indonesia) [where N101 is 'A9']	Apple Indonesia / LMD (Apple Indonesia) [where N101 is 'A9']
Delivery Note [EDI Segment]	Sold to 1975 / LMD (Apple Indonesia) [where N101 is 'A9']	ASP Indonesia / 940 (end customer address) [where N101 is 'SO']	ASP Indonesia / 940 (end customer address) [where N101 is 'ST']

Change in the Delivery Sort Code Indicators

We have changed the Delivery Sort Code Indicator from before. Please find the new DG indicators as in the diagram below.

For PSI items: second character = '1'

Strat / PSI	Dutiable	WiFi	Old DG	Revised DG	Attributes
✓	✓	✓	DPDW	1111	All
✓	✓		DPD0	2110	Strat Dutiable
✓		✓	DP0W	3101	Strat WiFi
✓			DP00	4100	Strat Only
	✓	✓	DP0W	5011	Dutiable WiFi
	✓		DP00	6010	Dutiable Only
		✓	DP00W	7001	WiFi Only
			D000	8000	None

*Applicable for PSI
Process described
earlier*

OBSELETE