

Foo Chee Leong

From: CS Yip [chew-soon.yip@schenker.com]
Sent: Wednesday, April 23, 2008 11:05 AM
To: Chee-Leong.Foo@Schenker.com
Cc: sue-tuan.tay@schenker.com; 'Matthew Che'; 'Geoffrey Goerens'; 'Celest Khoo'
Subject: Re: Imaje Monthly Report

Hi Chee Leong,

Know where you are coming from unfortunately this account is not serviced by any of the personnel at the regional level. We have to adhere to the customer on the local and France requirements. In other words, we need to comply. Believe you could help us on this. Thanks

--

CS Yip
Manager-Key Account
Schenker Singapore Pte Ltd
No. 17 Changi South Avenue 2
Singapore 486129
Phone +65 6245 5195
Fax +65 6245 0555
Email: chew-soon.yip@schenker.com
Schenker website : <http://www.schenker.com.sg>
Integration update: <http://www.baxgoesschenker.com>
Disclaimer : <http://www.schenker.com.sg/En/disclaimer.htm>

Sue wrote:

Dear Yip,

Please advise.

Best regards,
Tay Sue Tuan
Schenker Singapore (Pte) Ltd
Sales and Marketing Department
17 Changi South Street 2 S(486129)
Tel: 65-6245 5186 (DID)
Fax: 65-6245 0555
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disclaimer: <http://www.schenker.com.sg/En/disclaimer.htm>

Foo Chee Leong wrote:

05/05/2008

Sue,

Did some checking of IMAJE shipments and found that they have very low volume air/ocean wise in/out of SIN. Are you sure we need to produce all 3 reports just for the sake of reporting total average of no more than 3-6 shipments a month.

Given the correspondance and the template source, Shanghai is already reporting their air/sea exports, then why are we duplicating the reporting on the Air/Sea shipments import from Shanghai.

If the Schenker France or the customer need the information from SIN and SHA, the report could have been developed at AP level from BO covering all stations in AP rather than duplicating the efforts and data output across various stations.

Pls review the relevance of this request again and confirm your intentions to proceed.

Air Import

Entry Date HAWB Origin

2007-07-14 00:00:00.000 OSA-59048583 OSA
2007-08-20 00:00:00.000 OSA-59050992 OSA
2007-08-31 00:00:00.000 OSA-59052009 OSA
2008-01-30 00:00:00.000 OSA-59063323 OSA
2008-03-07 00:00:00.000 OSA-59066007 OSA

Air Export

Entry Date HAWB Destination

2008-01-02 00:00:00.000 SIN-00332999 KIX
2008-02-14 00:00:00.000 SIN-00345259 KIX
2008-02-19 00:00:00.000 SIN-00348495 KIX

SEA IMPORT

ShipmntNo.	Date	Shipper	Consignee	Dept.	Disch	Pcs.	Weight
20070508	05.11.07	IMAJE(CHINA)CO.	IMAJE ASPAC PT	CNSHA	SGSIN	20	12819.90
2010706302	13.11.07	IMAJE(CHINA)CO.	IMAJE ASPAC PT	CNSHA	SGSIN	1800	6750.000
2010706603	28.11.07	IMAJE(CHINA)CO.	IMAJE ASPAC PT	CNSHA	SGSIN	3600	13051.84
2010706759	04.12.07	IMAJE(CHINA)CO.	IMAJE ASPAC PT	CNSHA	SGSIN	10	6506.86
2010707046	18.12.07	IMAJE(CHINA)CO.	IMAJE ASPAC PT	CNSHA	SGSIN	20	13089.36
2010707281	02.01.08	IMAJE(CHINA)CO.	IMAJE ASPAC PT	CNSHA	SGSIN	20	13168.20
2010800460	23.01.08	IMAJE(CHINA)CO.	IMAJE ASPAC PT	CNSHA	SGSIN	20	13210.60
2010801091	27.02.08	IMAJE SA	IMAJE ASPAC PT	FRFOS	SGSIN	10	4149.50
2010801226	04.03.08	IMAJE(CHINA)CO.	IMAJE ASPAC PT	CNSHA	SGSIN	20	13365.60
2010801509	18.03.08	IMAJE(CHINA)CO.	IMAJE ASPAC PT	CNSHA	SGSIN	3600	13135.80
2010801956	08.04.08	IMAJE CHINA CO.	IMAJE ASPAC PT	CNSHA	SGSIN	20	13357.20
2210709644	01.11.07	IMAJE SA	IMAJE (ASIA) L	FRLEH	SGSIN	5	2211.20
Shps: 12 Weight: 124816.06 Cubes: 388.449							1/ 12

Help 2 MailCSU4 5 ScrDump? DispMode? 10Exit

SCO-ANSI TCP/IP 10:39

SEA EXPORT (upper half)

Procars

File Edit Options Send Receive Window Help

1.48 20070530 SESINF30 J1 (SJCSIN) * Sea Export Shipment Info Displaymode=1

ShipmentNo.	Date	Shipper	Consignee	Dept	Disch	Pcs	Weight
4010705807	07.11.07	IMAJE ASPAC PT	IMAJE SIAM CO.	SGSIN	THBKK	5	2832.00
4010706106	22.11.07	IMAJE ASPAC PT	IMAJE SIAM CO.	SGSIN	THBKK	10	6121.76
4010706301	04.12.07	IMAJE ASPAC PT	IMAJE SIAM CO.	SGSIN	THBKK	7	4321.96
4010706405	10.12.07	IMAJE ASPAC PT	IMAJE SIAM CO.	SGSIN	THBKK	10	6447.19
4010800050	04.01.08	IMAJE ASPAC PT	IMAJE SIAM CO.	SGSIN	THBKK	10	6601.83
4010801169	05.03.08	IMAJE ASPAC PT	IMAJE SIAM CO.	SGSIN	THBKK	10	6564.30
4010801325	12.03.08	IMAJE ASPAC PT	IMAJE CODING T	SGSIN	NZAKL	10	7793.39
4010801589	25.03.08	IMAJE ASPAC PT	IMAJE SIAM CO.	SGSIN	THBKK	8	4836.31
4210705528	01.11.07	IMAJE ASPAC PT	IMAJE SIAM CO.	SGSIN	THBKK	6	2413.00
4410701414	05.11.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	2437.12
4410701438	09.11.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	1686.40
4410701475	19.11.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	2890.24
4410701495	03.12.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	2075.80
4410701518	03.12.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	2075.80
4410701594	13.12.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	1322.80
4410701657	02.01.08	IMAJE ASPAC PT		SGSIN	MYKUL	0	.00
4410800026	07.01.08	IMAJE ASPAC PT		SGSIN	MYKUL	0	.00
4410800100	17.01.08	IMAJE ASPAC PT		SGSIN	MYKUL	358	1072.00
4410800134	23.01.08	IMAJE ASPAC PT		SGSIN	MYKUL	694	.00
4410800219	05.02.08	IMAJE ASPAC PT		SGSIN	MYKUL	680	.00
Shps: 29 Weight: 61491.90 Cubes: 145.550							1/ 29

1Help 2 MailCSU4 3 ScrDump 4 DspMode 5 Exit

SEA EXPORT (lower half)

Procars

File Edit Options Send Receive Window Help

1.48 20070530 SESINF30 J1 (SJCSIN) * Sea Export Shipment Info Displaymode=1

ShipmentNo.	Date	Shipper	Consignee	Dept	Disch	Pcs	Weight
4410701414	05.11.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	2437.12
4410701438	09.11.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	1686.40
4410701475	19.11.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	2890.24
4410701495	03.12.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	2075.80
4410701518	03.12.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	2075.80
4410701594	13.12.07	IMAJE ASPAC PT		SGSIN	MYKUL	0	1322.80
4410701657	02.01.08	IMAJE ASPAC PT		SGSIN	MYKUL	0	.00
4410800026	07.01.08	IMAJE ASPAC PT		SGSIN	MYKUL	0	.00
4410800100	17.01.08	IMAJE ASPAC PT		SGSIN	MYKUL	358	1072.00
4410800134	23.01.08	IMAJE ASPAC PT		SGSIN	MYKUL	694	.00
4410800219	05.02.08	IMAJE ASPAC PT		SGSIN	MYKUL	680	.00
4410800220	05.02.08	IMAJE ASPAC PT		SGSIN	MYKUL	540	.00
4410800302	27.02.08	IMAJE ASPAC PT		SGSIN	MYKUL	540	.00
4410800306	01.03.08	IMAJE ASPAC PT		SGSIN	MYKUL	540	.00
4410800369	11.03.08	IMAJE ASPAC PT		SGSIN	MYKUL	540	.00
4410800397	18.03.08	IMAJE ASPAC PT		SGSIN	MYKUL	639	.00
4410800423	29.03.08	IMAJE ASPAC PT		SGSIN	MYKUL	849	.00
4410800431	01.04.08	IMAJE ASPAC PT		SGSIN	MYKUL	595	.00
4410800512	16.04.08	IMAJE ASPAC PT		SGSIN	MYKUL	630	.00
4410800523	17.04.08	IMAJE ASPAC PT		SGSIN	MYKUL	630	.00
Shps: 29 Weight: 61491.90 Cubes: 145.550							29/ 29

1Help 2 MailCSU4 3 ScrDump 4 DspMode 5 Exit

Regards

Chee Leong

From: Sue [mailto:sue-tuan.tay@schenker.com]

Sent: Monday, April 21, 2008 5:02 PM

To: Celest Khoo
Cc: Chee-Leong.Foo@Schenker.com; 'CS Yip'; 'Matthew Che'; 'Geoffrey Goerens'
Subject: Re: Imaje Monthly Report

Dear Celest,

Thanks. I will follow-up with Chee Leong from here.

Best regards,
 Tay Sue Tuan
 Schenker Singapore (Pte) Ltd
 Sales and Marketing Department
 17 Changi South Street 2 S(486129)
 Tel: 65-6245 5186 (DID)
 Fax: 65-6245 0555
<http://www.schenker.com.sg>
<http://www.baxgoesschenker.com>
 disclaimer:<http://www.schenker.com.sg/En/disclaimer.htm>

Celest Khoo wrote:

Dear Chee Leong,

Below my reply in green.



Thank you & Best Regards


Celest Khoo (Miss)
 Customer Service Officer
 Oceanfreight Department
 SCHENKER SINGAPORE (PTE) LTD
 17 Changi South Street 2 Singapore 486129
 DID: +65 6245 5359 Fax: +65 6245 5392

From: Foo Chee Leong [<mailto:Chee-Leong.Foo@Schenker.com>]
Sent: Monday, April 21, 2008 4:29 PM
To: 'Cest Khoo'
Cc: 'CS Yip'; sue-tuan.tay@schenker.com; 'Matthew Che'; Geoffrey Goerens
Subject: RE: Imaje Monthly Report

Celest,

Pls help me to understand... before I decide the best course of action on this request.

[A] There are 4 reports available in BO under CS Yip's folder for Imaje. Are you aware of these reports and do you use them despite them not matching your latest attachments ?
 Mr Yip has given me these links to create the report, have sent to France for vetting (as per 2nd attachment). France do nt accept our format & request for us to adopt their format.

<input type="checkbox"/>			Imaje Air export.rpt	10/11/2007 9:09 AM	Crystal Report	bi
			View Latest Instance History Schedule Properties Modify			
<input type="checkbox"/>			Imaje Air import.rpt	10/11/2007 9:10 AM	Crystal Report	bi
			View Latest Instance History Schedule Properties Modify			
<input type="checkbox"/>			Imaje Sea Export.rpt	10/11/2007 9:12 AM	Crystal Report	bi
			View Latest Instance History Schedule Properties Modify			
<input type="checkbox"/>			Imaje Sea Import.rpt	Never run	Crystal Report	bi
			History Schedule Properties Modify			

[B] Are you currently preparing these reports (as in the attachment you sent) manually or are they new requests from customer that differ from those in [A] ? the customers are the same: SI France & Imaje as in [A]. I have extracted the report from the biz intelligence & submitted to both SI FRance & Imaje, some data had to be manually input (as ops did not key in the data). I will input & send to both customers.

[C] There are quite a number of data in your attachment that does not seem to have data in PROCARS (e.g. Receipt of docs date (from origin), Receipt of docs from Imaje (shipper/cnee)) Pls advise where you get these data from ? Or for clarity sake, pls resend the attachment again with indication of which data is expected out of PROCARS and which dates are taken from which events. If not, you will have to sit with my report developer to explain in detail the customer lingo against our system. You are right in saying a # of data not seem to be in our Procars. As i was writing this email, i was debating which terms to use.

Actually our procars have the data but they are phrased in different lingo. I am not sure how you would work to retrieve. Take for example: receipt of docs - in our Procars lingo it is under DAD/DFD . Customs clearance under (CC in SI France) - under our Procars lingo - CCD. etc etc...

Do I have to resend in our Procar lingo instead? But could we present it in SI France's lingo?

[D] You indicated that the report generated is to be sent separately to the Schenker France office and customer. Why such an arrangement if both sides is suppose to ready the same report output ? My idea to isolate the 2 is to avoid confusion. Imaje has their own expectations & France have their own expectations. I will be able to twigg the report accordingly w/out confusing the other party. But it is not a firm NO-NO to send together. You could send to both sides at the same time if this is easier.

Await your further advise.

Regards

Chee Leong

From: Celest Khoo [<mailto:celest.khoo@schenker.com>]
Sent: Monday, April 21, 2008 3:54 PM
To: 'CheeLeong Foo'
Cc: 'CS Yip'; sue-tuan.tay@schenker.com; 'Geoffrey Goerens'
Subject: Imaje Monthly Report

Dear Chee Leong,

Many thanks to create report for this customer: Imaje.
Attached copy of format required.

Report to include details of:-

AIR Import & Export**SEA Import & Export**

- 1) Shipper's packing list/invoice no
- 2) Master BL #
- 3) HBL #
- 4) Etd
- 5) Eta
- 6) Actual arrival
- 7) Receipt of docs date (from origin)
- 8) Receipt of docs from Imaje (shipper/cnee)
- 9) CC = Customs Clearance
- 9) Transit time (from start of customs clearance up till delivery to cnee's place)
- 10) Shipment confirmed eta = (on Time Y/N)
- 11) Comments

P/L No.	MAWB/MBL	HAWB	ETD	ETA	ATA	Receive docs from Oversea	Receive docs. Fro Imaje
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To be sent to :

Schenker France office: aline.francraout@schenker.fr

& (separately)

Peter-Imaje : plshen@markem-imaie.com

cc:

sue-tuan.tay@schenker.com

celest.khoo@schenker.com

chew-soon.yip@Schenker.com

geoffrey.goerens@schenker.com

Pls revert should you have any queries.

Thank you & Best Regards

Celest Khoo (Miss)
Customer Service Officer
Oceanfreight Department
SCHENKER SINGAPORE (PTE) LTD
17 Changi South Street 2 Singapore 486129
DID: +65 6245 5359 Fax: +65 6245 5392

Subject: Imaje report - March 2008 // Urgent

From: [<aline.francraout@schenker.fr>](mailto:aline.francraout@schenker.fr)

Date: Tue, 15 Apr 2008 18:19:04 +0800

To: "CS Yip" [<chew-soon.yip@schenker.com>](mailto:chew-soon.yip@schenker.com)

To: "CS Yip" [<chew-soon.yip@schenker.com>](mailto:chew-soon.yip@schenker.com)

CC: "Celest Khoo" [<celest.khoo@schenker.com>](mailto:celest.khoo@schenker.com), "Geoffrey Goerens" [<geoffrey.goerens@sch](mailto:geoffrey.goerens@sch)
[<sue-tuan.tay@schenker.com>](mailto:sue-tuan.tay@schenker.com)

Dear CS,

Thanks for yr feedback ; we have transfered the below report to IMAJE FRANCE but this was not accepted as such.

The format prepared needs to be established as the QR sent by Shanghai ; you will find attached the format to use (information were left in for your reference only - to be erased and replaced by yr datas) and to adapt to Singapore shipments.

Make sure to include ALL shipments handled by Singapore for any destinations or origins - including the shipments received from France.

Please file in and revert with March datas asap.
Looking forward to the completed QR.
Thank you.

Sincères salutations / Best regards.

Aline FRANC-RAOUT
Assistante Direction Commerciale Overseas / Assistant of Sales Director
SCHENKER SA
Zone de Fret - Bâtiment SFS
BP 313
69125 LYON ST EXUPERY AEROPORT

Tel: +33.4.72.23.95.66
Fax: +33.4.72.23.43.27
www.schenker.fr
e.mail: aline.francraout@schenker.fr

CS Yip <chew-soon.yip@schenker.com>

Pour : aline.francraout@schenker.fr
cc : Geoffrey Goerens <geoffrey.goerens@schenker.com>, Celest Khoo <celest.khoo@schenker.com>, tuan.tay@schenker.com

15/04/2008 11:34

Objet : Re: Imaje report - March 2008 // Urgent

Hi Aline,

As mentioned, pls direct future questions on Imaje to me. Kindly note that we have given the sailing schedule to Imaje which changes constantly. However, delivery date from Imaje is not certain as their goods come in inconsistent and orders from their customers are not consistent. Hence, we could only give them the estimated transit time for each tradelane which have given to you in separate mail. The more accurate transit when we provide vessel details upon receiving booking. At the same time, sailing fro DG is also inconsistent as our partners will postpone sailing if shipping line reject the booking. At times, we also encounter rejections from certain shipping line too when Imaje's goods not acceptable on their vessels for certain sailings.

For DG, it has very stringent procedures that we have to adhere unlike general cargo.

--

CS Yip
Manager-Key Account
Schenker Singapore Pte Ltd
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Phone +65 6245 5195
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Email: chew-soon.yip@schenker.com
Schenker website : <http://www.schenker.com.sg>
Integration update: <http://www.baxgoesschenker.com>
Disclaimer : <http://www.schenker.com.sg/En/disclaimer.htm>

aline.francraout@schenker.fr wrote:

Dear CS and Geoffrey,
 Have you offered a definite TT to IMAJE on the rate sheet ? Or did you agree on a particular day for delivery ?
 For eg., for all our export to Asia, we have agreed a delivery date on Tuesday every week at the finale delivery place (DDU), provided P/U in France was made on Wednesday for all dgr goods.
 Please confirm.
 Thank you both.

Sincères salutations / Best regards.

Aline FRANC-RAOUT
 Assistante Direction Commerciale Overseas / Assistant of Sales Director
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e.mail: aline.francraout@schenker.fr

----- Réacheminé par Aline FRANCRAOUT/Schenker le 15/04/2008 09:50 -----

"Celest Khoo"

celest.khoo@schenker.com

Pour : aline.francraout@schenker.fr

cc : "CS Yip" chew-soon.yip@schenker.com, "Geoffrey Goerens" geoffrey.goerens@schenker.com,
tuan.tay@schenker.com

15/04/2008 04:36

Objet : RE: Imaje report - March 2008 // Urgent

Dear Aline,

Below my reply in blue.

Thank you & Best Regards

Celest Khoo (Miss)
 Customer Service Officer
 Oceanfreight Department
 SCHENKER SINGAPORE (PTE) LTD
 17 Changi South Street 2 Singapore 486129
 DID: +65 6245 5359 Fax: +65 6245 5392

From: aline.francraout@schenker.fr [<mailto:aline.francraout@schenker.fr>]

Sent: Monday, April 14, 2008 11:35 PM

To: Celest Khoo

Cc: 'CS Yip'; 'Geoffrey Goerens'; sue-tuan.tay@schenker.com

Subject: Imaje report - March 2008 // Urgent

2 last points :

- There is no information on the detail of the shipments - only SCHENKER references ;

could you add IMAJE's references (PL, invoices , or...) and/or file in the shipments details :
 nb of pcls if LCL or type of container if FCL, G and Tax weight if LCL etc. Imaje's references will hv to be input by the operations when opening the file job. I would hv no docs/info on Imaje's reference. Only the ops would hv it. If Imaje's reference is necessary, then SOP will be flow out to the ops involved & informed to include Imaje's references/ the events so that all data can be captured in the system & they will be able to see it in T&T. No. of pcs etc...LCL / FCL this would require our EDP dept to twig the report as per according to your requirements. I am only able pull out the statistics from this system (Business Intelligence), according to shipping periods.

- Have you agreed a TT with IMAJE locally ? If so, advise the TT and advise what it is based on (TT from PKD or from ETATo DLV or ETA...etc) For this, I do not know what's the agreement between our sales with the customer. For my understanding. TT is transit time, I would take it to be from port to port as we have another column under DLV - this will be the actual delivery date.

Thank you again.

Sincères salutations / Best regards.

Aline FRANC-RAOUT
 Assistante Direction Commerciale Overseas / Assistant of Sales Director
 SCHENKER SA
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 69125 LYON ST EXUPERY AEROPORT

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 Fax: +33.4.72.23.43.27
www.schenker.fr
 e.mail: aline.francraout@schenker.fr

Dear Celest,

I have 1 or 2 questions more on the below :

- 1 - You mention it is EXPORT but you also indicate "loading KUL" >>> which one is correct : Export from Kuala or Export from Singapore TO Kuala ?
- 2 - Also could you please also file in 2 columns to the below report : PKD / BKD must be filed in either by you if Export from Singapore or by checking in the T&T system if Import in Singapore.
- 3 - Kindly confirm that you already forward this QR to IMAJE Shanghai and if so, the name of the person you despatch it to. If already done, please send me copy of the email you sent.

We need all these information by tomorrow morning French time as we have a quality meeting with IMAJE FRANCE and this topic will be raised.

Thank you for yr prompt reply.

Sincères salutations / Best regards.

Aline FRANC-RAOUT
 Assistante Direction Commerciale Overseas / Assistant of Sales Director
 SCHENKER SA
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"Celest Khoo"

[<celest.khoo@schenker.com>](mailto:celest.khoo@schenker.com)

03/04/2008 11:16

Pour : [<aline.francraout@schenker.fr>](mailto:aline.francraout@schenker.fr)

cc : "CS Yip" [<chew-soon.yip@schenker.com>](mailto:chew-soon.yip@schenker.com), "Geoffrey Goerens" [<geoffrey.goerens@schenker.com>](mailto:geoffrey.goerens@schenker.com)

tuan.tay@schenker.com

Objet : RE: Imaje report - March 2008

Dear Aline,

This is extracted from our system.
Revised with headings input.

Thank you & Best Regards

Celest Khoo (Miss)
Customer Service Officer
Oceanfreight Department
SCHENKER SINGAPORE (PTE) LTD
17 Changi South Street 2 Singapore 486129
DID: +65 6245 5359 Fax: +65 6245 5392

From: aline.francraout@schenker.fr [<mailto:aline.francraout@schenker.fr>]

Sent: Thursday, April 03, 2008 5:08 PM

To: Celest Khoo

Cc: 'CS Yip'; 'Geoffrey Goerens'; sue-tuan.tay@schenker.com

Subject: Imaje report - March 2008

Dear Clest,

This is not a quality report as expected from IMAJE as this doesn't show when goods were received, cleared, delivered.

This need to be worked out a little bite more.

You will find attached the format of the QR sent to IMAJE SHANGHAI for Air Import and Export and for Ocean. Kindly refer to it for the new QR you will be providing to us and to IMAJE.

Also note there are quite a number of shipments sent both by air and sea from Shanghai to Singapore for March as indicated on the Export folder ; as they should appear on your QR as well, I will ask Diao Li Na who is the person in charge to establish these files in SHA to include you in the weekly report she sends so that you can complete the SINGAPORE informations on your side and match all informations together.

Feel free to ctc me if any question appears.

Counting on your support and looking forward to the new draft with completed datas for March

Sincères salutations / Best regards.

Aline FRANC-RAOUT
Assistante Direction Commerciale Overseas / Assistant of Sales Director
SCHENKER SA
Zone de Fret - Bâtiment SFS
BP 313
69125 LYON ST EXUPERY AEROPORT

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 e.mail: aline.francraout@schenker.fr

"Celest Khoo"

celest.khoo@schenker.com

Pour : aline.francraout@schenker.fr

cc : "Geoffrey Goerens" geoffrey.goerens@schenker.com, "CS Yip" chew-soon.yip@tuan.tay@schenker.com

03/04/2008 03:45

Objet : Imaje report - March 2008

Dear Aline,

Attached report for ocean export mth of March'08
 Air Imp/Exp & Ocean Imp - NIL

Thank you & Best Regards

Celest Khoo (Miss)
 Customer Service Officer
 Oceanfreight Department
 SCHENKER SINGAPORE (PTE) LTD
 17 Changi South Street 2 Singapore 486129
 DID: +65 6245 5359 Fax: +65 6245 5392

Subject: RE: Imaje report - March 2008 // Urgent
 From: "Celest Khoo" celest.khoo@schenker.com
 Date: Tue, 15 Apr 2008 10:36:45 +0800
 To: aline.francraout@schenker.fr
 To: aline.francraout@schenker.fr
 CC: "CS Yip" chew-soon.yip@schenker.com, "Geoffrey Goerens" geoffrey.goerens@sche
sue-tuan.tay@schenker.com

Dear Aline,

Below my reply in blue.



Thank you & Best Regards

Celest Khoo (Miss)
 Customer Service Officer
 Oceanfreight Department
 SCHENKER SINGAPORE (PTE) LTD
 17 Changi South Street 2 Singapore 486129
 DID: +65 6245 5359 Fax: +65 6245 5392

From: aline.francraout@schenker.fr [mailto:aline.francraout@schenker.fr]
Sent: Monday, April 14, 2008 11:35 PM
To: Celest Khoo
Cc: 'CS Yip'; 'Geoffrey Goerens'; sue-tuan.tay@schenker.com

Subject: Imaje report - March 2008 // Urgent

2 last points :

- There is no information on the detail of the shipments - only SCHENKER references ; could you add IMAJE's references (PL, invoices , or...) and/or file in the shipments details : nb of pcs if LCL or type of container if FCL, G and Tax weight if LCL etc. Imaje's references will hv to be input by the operations when opening the file job. I would hv no docs/info on Imaje's reference. Only the ops would hv it. If Imaje's reference is necessary, then SOP will be flow out to the ops involved & informed to include Imaje's references/ the events so that all data can be captured in the system & they will be able to see it in T&T. No. of pcs etc...LCL / FCL this would require our EDP dept to twig the report as per according to your requirements. I am only able pull out the statistics from this system (Business Intelligence), according to shipping periods.

- Have you agreed a TT with IMAJE locally ? If so, advise the TT and advise what it is based on (TT from PKD or from ETATo DLV or ETA...etc) For this, I do not know what's the agreement between our sales with the customer. For my understanding, TT is transit time, I would take it to be from port to port as we have another column under DLV - this will be the actual delivery date.

Thank you again.

Sincères salutations / Best regards.

Aline FRANC-RAOUT
Assistante Direction Commerciale Overseas / Assistant of Sales Director
SCHENKER SA
Zone de Fret - Bâtiment SFS
BP 313
69125 LYON ST EXUPERY AEROPORT

Tel: +33.4.72.23.95.66
Fax: +33.4.72.23.43.27
www.schenker.fr
e.mail: aline.francraout@schenker.fr

Dear Celest,

I have 1 or 2 questions more on the below :

- 1 - You mention it is EXPORT but you also indicate "loading KUL" >>> which one is correct : Export from Kuala or Export from Singapore TO Kuala ?
- 2 - Also could you please also file in 2 columns to the below report : PKD / BKD must be filed in either by you if Export from Singapore or by checking in the T&T system if Import in Singapore.
- 3 - Kindly confirm that you already forward this QR to IMAJE Shanghai and if so, the name of the person you despatch it to. If already done, please send me copy of the email you sent.

We need all these information by tomorrow morning French time as we have a quality meeting with IMAJE FRANCE and this topic will be raised.

Thank you for yr prompt reply.

Sincères salutations / Best regards.

Aline FRANC-RAOUT
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"Celest Khoo"

[<celest.khoo@schenker.com>](mailto:celest.khoo@schenker.com)

Pour : [<aline.francraout@schenker.fr>](mailto:aline.francraout@schenker.fr)

cc : "CS Yip" [<chew-soon.yip@schenker.com>](mailto:chew-soon.yip@schenker.com), "Geoffrey Goerens" [<geoffrey.goerens@schenker.com>](mailto:geoffrey.goerens@schenker.com)

[<tuan.tay@schenker.com>](mailto:tuan.tay@schenker.com)

03/04/2008 11:16

Objet : RE: Imaje report - March 2008

Dear Aline,

This is extracted from our system.
 Revised with headings input.

Thank you & Best Regards

Celest Khoo (Miss)
 Customer Service Officer
 Oceanfreight Department
 SCHENKER SINGAPORE (PTE) LTD
 17 Changi South Street 2 Singapore 486129
 DID: +65 6245 5359 Fax: +65 6245 5392

From: aline.francraout@schenker.fr [<mailto:aline.francraout@schenker.fr>]

Sent: Thursday, April 03, 2008 5:08 PM

To: Celest Khoo

Cc: 'CS Yip'; 'Geoffrey Goerens'; sue-tuan.tay@schenker.com

Subject: Imaje report - March 2008

Dear Clest,

This is not a quality report as expected from IMAJE as this doesn't show when goods were received, cleared, delivered.

This need to be worked out a little bite more.

You will find attached the format of the QR sent to IMAJE SHANGHAI for Air Import and Export and for Ocean. Kindly refer to it for the new QR you will be providing to us and to IMAJE.

Also note there are quite a number of shipments sent both by air and sea from Shanghai to Singapore for March as indicated on the Export folder ; as they should appear on your QR as well, I will ask Diao Li Na who is the person in charge to establish these files in SHA to include you in the weekly report she sends so that you can complete the SINGAPORE informations on your side and match all informations together.

Feel free to ctc me if any question appears.

Counting on your support and looking forward to the new draft with completed datas for March

Sincères salutations / Best regards.

Aline FRANC-RAOUT
 Assistante Direction Commerciale Overseas / Assistant of Sales Director

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"Celest Khoo"

[<celest.khoo@schenker.com>](mailto:celest.khoo@schenker.com)

03/04/2008 03:45

Pour : [<aline.francraout@schenker.fr>](mailto:aline.francraout@schenker.fr)

cc : "Geoffrey Goerens" [<geoffrey.goerens@schenker.com>](mailto:geoffrey.goerens@schenker.com), "CS Yip" [<chew-soon.yip@schenker.com>](mailto:chew-soon.yip@schenker.com),
tuan.tay@schenker.com

Objet : Imaje report - March 2008

Dear Aline,

Attached report for ocean export mth of March'08
Air Imp/Exp & Ocean Imp - NIL

Thank you & Best Regards

Celest Khoo (Miss)
Customer Service Officer
Oceanfreight Department
SCHENKER SINGAPORE (PTE) LTD
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DID: +65 6245 5359 Fax: +65 6245 5392