

## Choong, Siew Chin Margaret

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**From:** Caliwliw, Ferdinand  
**Sent:** Monday, October 27, 2014 1:50 PM  
**To:** Ince, Wong; Low, Dennis; Choong, Siew Chin Margaret  
**Cc:** Tjan, Henry; Quek, Roger; Che, Matthew  
**Subject:** RE: Apple care Extract Raw data for UPH

Hi Margaret,

Kindly create an ASR (Application Service Request) for below data retrieval, thanks.

1. KGB Inbound - will send you the template once confirm
2. KGB Work order - in attach
3. KGB Outbound - in attach
4. KBB inbound - in attach
5. KBB Outbound - in attach

*Ref #4848 dd 27/10/14*

Best regards,

Ferdinand Caliwliw (Mr)  
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IT Solutioning Department

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**From:** Caliwliw, Ferdinand  
**Sent:** Monday, October 27, 2014 9:59 AM  
**To:** Ince, Wong; Low, Dennis  
**Cc:** Tjan, Henry  
**Subject:** RE: Apple care Extract Raw data for UPH

Hi Ince,

As spoken, I'm already starting to extract the data wherein 1 worksheet will be 1 month thus you will have 1 excel file for 1 LOB with 10 months (10 worksheets), and should be finished by Friday. Thanks a lot.

Best regards,

Ferdinand Caliwliw (Mr)  
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**From:** Ince, Wong  
**Sent:** Monday, October 27, 2014 8:43 AM  
**To:** Caliwliw, Ferdinand; Low, Dennis

**Cc:** Tjan, Henry

**Subject:** Apple care Extract Raw data for UPH

Hi Ferdinand,

Attach is the raw data template for extraction. Same extraction had been requested before.  
Extract from Jan 2014 to Oct 2014 for all the LOB:

1. KGB Inbound - will send you the template once confirm
2. KGB Work order - in attach
3. KGB Outbound - in attach
4. KBB inbound - in attach
5. KBB Outbound - in attach

Possible to send to me by end of this week? Thk in advance!

Best Regards

Ince Wong Kok Kiong (Mr)

Implementation

Contract Logistics/SCM, Management

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