

Tay, Jyh Huey

To: Tong, Pearline
Cc: Rollan, Reywilson; Foo, Pau Ling
Subject: ASR: Straumann Return Process Trial Run Review (Internal)

Hi, Pearline

Pls see below, we will need to add the field circled in red, on the DN.

Released By (Schenker)	Transporter	Customer Acknowledgement
	(company stamp and signature)	(company stamp and signature)
Order Import Date: 22/02/2018 11:00:03	Date / Time : _____	Date / Time : _____
	Vehicle No : _____	

Thanks & Best regards

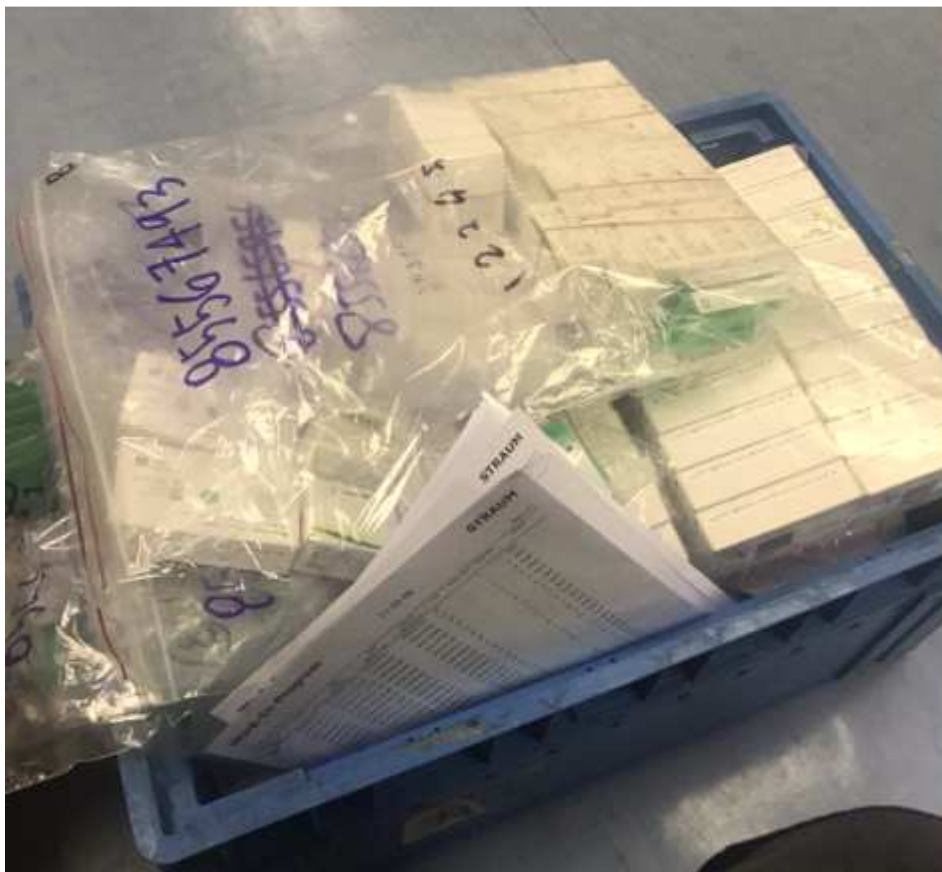
Tay Jyh Huey (Ms)
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From: Tay, Jyh Huey
Sent: 27 March, 2018 4:06 PM
To: Ng, Alvin <Alvin.Ng@dbschenker.com>
Cc: Sun, Tu <tu.sun@dbschenker.com>; sin.mchbl@dbschenker.com
Subject: RE: Straumann Return Process Trial Run Review (Internal)

Hi, Alvin

Feedback is – most returns was collected by Straumann Sales and Straumann CS will activate van to collect the items, usually in bulk. For van service, there is no checking of SKU and qty as it is not dedicated. For the past weeks, we have received around 3 lots of such bulky returns.



Will change the format of DN and include Return: yes / No, the clinic will have to chop and sign with indicator.

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	_____	_____
	(company stamp and signature)	(company stamp and signature)
Order Import Date: 22/02/2018 11:00:03	Date / Time : _____	Date / Time : _____
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Thanks & Best regards

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