Jocelyn Austria/PACIFIC/BAX / SIN
Regional IT Project Manager; RMO; Singapore

17/08/2005 11:19 AM

To SIMON NG <simon.ng@asia.apple.com>, Joey Goh/PACIFIC/BAX@BAX, sophia@asia.apple.com

cc Conney Lee <conney.lee@baxglobal.com>, Fendi Wong <fendi.wong@asia.apple.com>, Leslie LEE <kokcheng.lee@baxglobal.com>, Peter LIM

bcc

Subject Re: Fwd: Helpline, pls help to raise P2 ticket-Fwd: IV# 0000092582

Hi Sophia,

Thank you for the info and understand that "Bax need to use the value from ZECNETPR to divide by-ZQTYKIT- and multiply by LFMIG".   However, previous advise to us is to make use of the pack key. For the bundle partnumber, I checked on the 940 for Sales Order 7022048205 that partnumber M9470FE/A bundle key is BA225FE/A while M8799FE/A bundle key is blank. Is it correct to say that if partnumber does not have a bundle key, the computation shall be endcustomerprice x ordered qty ? Pls advise.

Copy to Joey, pls apply the following computation when generating invoice when lineitemid is not null.

Unit Price = Endcustomerprice / Qtyperkit
Extended Price = Unit Price x OrderQty

Regards,
Jocelyn

[For Apple Production Support, pls email to appleproduction.support@baxglobal.com or call +65 91544655.   Thank you]

SIMON NG <simon.ng@asia.apple.com>

SIMON NG
<simon.ng@asia.apple.com>

17/08/2005 10:16 AM

To: Jocelyn Austria <jocelyn.austria@baxglobal.com>, Fendi Wong <fendi.wong@asia.apple.com>, Leslie LEE <kokcheng.lee@baxglobal.com>, Conney Lee <conney.lee@baxglobal.com>, Peter LIM <peter.lim@baxglobal.com>

cc:

Subject: Fwd: Helpline, pls help to raise P2 ticket-Fwd: IV# 0000092582

Peter/Fendi,

Pls get the pricing correction done and re-print the invoice for the customer.

Let me know when this is done.

Regards,
SIMON NG --淞
- 7526

Begin forwarded message:

From: Sophia Nyam <sophia@asia.apple.com>

Date: 16 Aug 2005 PM 09:33:10
To: Ravindra Kodkani <rkodkani@apple.com>, pac Helpline
<pac.helpline@asia.apple.com>, SIMON NG <simon.ng@asia.apple.com>,
Aditya Verma <aditya.kv@asia.apple.com>
Cc: Siti Faizah Bohari <faizah.siti@asia.apple.com>, Lim Kian Yuen
<lim.ky@asia.apple.com>, Tan Catherine <catherine.tan@asia.apple.com>,
Sally Chua <sally.chua@asia.apple.com>, Serene Mok
<serene.mok@asia.apple.com>, Elaine Foong <foong.yp@asia.apple.com>,
Phillip Saw <phillip.saw@asia.apple.com>, Kevin McElduff
<kmcelduff@asia.apple.com>, ChoonEng Eng <lee.ce@asia.apple.com>, Mark
Smith <msmith@asia.apple.com>, Megan Chow <chow.wf@asia.apple.com>,
"vincent.lim Lim" <vincent.lim@asia.apple.com>, Karen Chew
<chew.k@asia.apple.com>, Fendi Wong <fendi.wong@asia.apple.com>
Subject: Re: Helpline, pls help to raise P2 ticket-Fwd: IV# 0000092582

Hi Ravindra,
Business has completed our UAT in QA2 using M9470FE/A with BA225FE/A as
units of 6. It has shown Malaysia order behave as per your advise where
ZECNETPR is used and the one for HK shipment that has interco behaves
like UT2 where STPRS is used.

Simon, with this further confirmation pls help to ensure Bax clear the
goods that are stuck at Malaysia custom for BA224FE/A,- as the invoice
they printed- existing part number M9471FE/B Mini Mac is wrong. Bax
need to use the value from ZECNETPR to divide by-ZQTYKIT- and multiply
by LFMIG.

As for those bundle part numbers we went live yesterday, we have
confirmed they worked correctly and the invoice prepared by Bax/Jocelyn
is correct. Where she took STPRS to multiply by LFMIG. Thanks to Sally
Chua, Serene Mok and Catherine for the help.

I have documented the UAT process on steps to support multipack B part
and how biz can use live data 940 idoc to confirm the price from Apple
to Bax, so as to ensure whether the invoice prepared by Bax is wrong or
correct in clearing custom.

With this, Tian Soon/Helpline pls move ticket to close as there is no
error from Apple in term of pricing furnish to Bax. Thank you.

MPBundleproc.doc
Regards,
Sophia

On Aug 16, 2005, at 10:35 AM, Sophia Nyam wrote:

Hi Ravindra,

Thanks for the below. Have did a check and yes the result is consistent
between PD2 and QA2 for BA224FE/A. I have just sent out an email to get
Sally, Serene and Catherine to confirm BA225FE/A of 6 units- for
M9470FE/A to confirm our yesterday go live is not cut-over wrongly.

Regards,
Sophia
On Aug 16, 2005, at 10:19 AM, Ravindra Kodkani wrote:

Hi Sophia,

Regarding my comments in mail below for data in UT2, I had checked the bundle BA224FE/A. Am not sure why it picks STPRS in UT2.
   I have checked for similar order in QA2 7021391425, created delivery and 940 Idoc 210562243 and the same has got created with ZECNETPR. Have used the same bundle part you have mentioned below BA113FE/A. Please check and confirm.

   Regards
   Ravindra

   Hi Sophia,

   Checked the data in PD2 and find it to be OK. Also we have sent out the 940 Idoc correctly, indicating the price of 4 units of M9971FE/B is $2573.00. You will find that along with field ZECNETPR we also send another field of ZQTYKIT with value of 4. In the item details, we also send LGIMG which indicates the total qty in delivery which is = 8. So what Kian Yuen has mentioned below is correct.

   Regarding scenario in UT2 the entire data set up / example is incorrect. If you check the BOM for bundle material, it has a different M part, while Idoc has something else and Condition record is also maintained for wrong M part.

   Regards
   Ravindra

   On 8/15/05 6:28 PM, "Sophia Nyam" <sophia@asia.apple.com> wrote:

Hi Helpline,

   There are shipments that stuck in Malaysia due to wrong pricing declared in Bax invoice from Singapore. But when we checked the idoc in PD2, we can see:

   1. idoc#214096607 Mac Mini- in PD2 showing ZECNETPR as $2573.00 for a bundle-BA113FE/A of 4units for M9971FE/B, where ZFIX is $2573.00 for 4units.

   2. And the idoc#189819368 in UT2, we see STPRS at $53.70 for bundle BA225FE/A of 6units for M9470FE/A, where the ZFIX is $128.21 for 6units.

   For point 1, I was told by Kian Yuen Bax needs to use ($2573/4) to get $643.25 unit price so that they can multiply by 8 to get $5416 to be printed on Bax invoice.

   For point 2, it looks like the UAT shows $53.70 as a unit price where no division is required by Bax, they just need to multiply by 12 to get $644.40 to be printed on Bax invoice for shipment.

   Is there a different in the way we sent the '940/SC1' to Bax in printing the transfer price invoice, where they need to differentiate between FG CPU vs FG accessories? Need to to ensure the correct price is reflected to clear Malaysia shipment, or a workaround where Bax will

get the signal to ensure division of the ZECNETPR is needed to get the correct price for the invoice.-

   Please contact Kian Yuen on the below for the followup on Mac Mini. Thanks.

<image.png>

<image.pdf>

Regards,
  Sophia

   Begin forwarded message:

From: Sophia Nyam <sophia@asia.apple.com>
Date: August 15, 2005 6:18:52 PM GMT+08:00
To: "Ravindra(IC) Kodkani" <rkodkani@apple.com>
Cc: SIMON NG <simon.ng@asia.apple.com>, Lim Kian Yuen
<lim.ky@asia.apple.com>, Siti Faizah Bohari
<faizah.siti@asia.apple.com>
Subject: Fwd: IV# 0000092582

   -
   Hi Ravindra,

   1. For the below Mac Mini shipment, we can see from idoc#214096607 in PD2 showing ZECNETPR as $2573.00 for a bundle-BA113FE/A of 4units for M9971FE/B, where ZFIX is $2573.00 for 4units.

   2. And the idoc#189819368 in UT2, we see STPRS at $53.70 for bundle BA225FE/A of 6units for M9470FE/A, where the ZFIX is $128.21 for 6units.

   For point 1, I was told by Kian Yuen Bax needs to use ($2573/4) to get $643.25 unit price so that they can multiply by 8 to get $5416 to be printed on Bax invoice.

   For point 2, it looks like the UAT shows $53.70 x 12 to get $644.40 to be printed on Bax invoice.

   Pls advise
   Sophia
   Begin forwarded message:

From: SIMON NG <simon.ng@asia.apple.com>
Date: August 15, 2005 4:58:23 PM GMT+08:00
To: Lim Kian Yuen <lim.ky@asia.apple.com>, Sophia NYAM
<sophia@asia.apple.com>
Cc: Conney Lee <conney.lee@baxglobal.com>, Fendi Wong
<fendi.wong@asia.apple.com>, APPLESIN <apple.sin@baxglobal.com>
Subject: Fwd: IV# 0000092582

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Kian Yuen,

How is this set up with BAX during UAT? can you advise?

Regards,
SIMON NG --淞
- 7526

Begin forwarded message:

From: Fendi Wong <fendi.wong@asia.apple.com>
Date: 15 Aug 2005 PM 03:07:29
To: SIMON NG <simon.ng@asia.apple.com>
Cc: Apple Sin <apple.sin@baxglobal.com>
Subject: Fwd: IV# 0000092582

Hi Simon ,-

Please advise who can- look into for below concerns happened few times
that , the MAc Mini is in bundle of 4 , The PRice printed in BAX D/O is
the BUNDLE PRice (Higher) instead of the unit's price . Therefore
resulting higher price that ECS Astar M'sia has problems in Customs
declaration , and tax implications .-

Appreciate your assistance .-

<image.pdf>

THanks n rgds ,-
  Fendi @ +65 6480 7696

Begin forwarded message:

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From: Fendi Wong <fendi.wong@asia.apple.com>
Date: 15 Aug 2005 PM 02:55:07
To: May Leong <mayleong@ecsm.com.my>
Cc: Irene Ng <ireneng@ecsm.com.my>, Peter Lim
<peter.lim@baxglobal.com>, MC Chai <mcchai@ecsm.com.my>
Subject: Re: IV# 0000092582

Hi May ,

Apology for this - we have this issue on and off and in process to
eliminate this system's error.

Attached copy of Manual invoice for your customs purpose .

Thanks n rgds ,

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Fendi @ +65 6480 7696
  On 15-Aug-05, at PM 02:23, May Leong wrote:

  \-

Dear Fendi,

Overbill for M9971FEB , pls advise.

Regards,
  May Leong

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