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U.S. Government Accountability Office (GAO) Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English. Brand New Book ***** Print on Demand *****.In response to a congressional request, GAO surveyed Social Security Administration (SSA) personnel on the quality of SSA service to the public and the impact of staff reductions on morale, and compared the results with a previous GAO survey. GAO found that: (1) the percentage of field office managers and employees that perceived a decline in SSA service,...

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