



# Restaurant Review Rating Prediction

Multiclass Classification Using Spark MLlib

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SCS-3252-008

# Objective

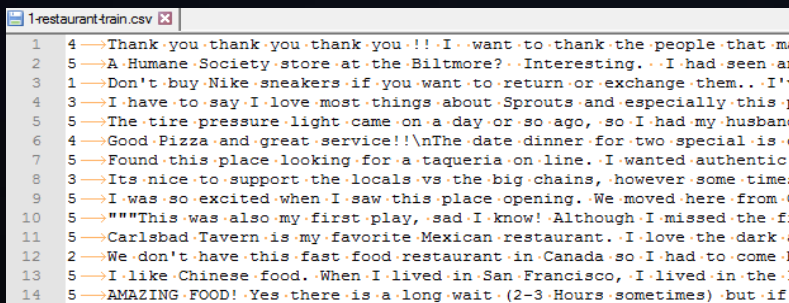
- Predict Review Rating

## Data

kaggle



82,065  
records

A screenshot of a CSV file named "1-restaurant-train.csv". The file contains a list of restaurant reviews, each preceded by a rating (e.g., 4, 5, 1, 3, 5, 4, 7, 8, 9, 10, 11, 12, 13, 14). The reviews are separated by a tab character. The text is as follows:

```
1 4→Thank you thank you thank you !! I want to thank the people that me
2 5→A Humane Society store at the Biltmore? Interesting. I had seen ar
3 1→Don't buy Nike sneakers if you want to return or exchange them. I'v
4 3→I have to say I love most things about Sprouts and especially this p
5 5→The tire pressure light came on a day or so ago, so I had my husband
6 4→Good Pizza and great service!!\nThe date dinner for two special is c
7 5→Found this place looking for a taqueria on line. I wanted authentic
8 3→Its nice to support the locals vs the big chains, however some times
9 5→I was so excited when I saw this place opening. We moved here from C
10 5→""This was also my first play, sad I know! Although I missed the fi
11 5→Carlsbad Tavern is my favorite Mexican restaurant. I love the dark e
12 2→We don't have this fast food restaurant in Canada so I had to come b
13 5→I like Chinese food. When I lived in San Francisco, I lived in the
14 5→AMAZING FOOD! Yes there is a long wait (2-3 Hours sometimes) but if
```



# Feature Engineering

- Tokenizer
- StopWordsRemover
- HashingTF
- IDF (Inverse document frequency)



# Model selection and training

- 80% Training / 20% Test
- Random Forest Classifier
- Cross Validation training
  - 5 folds
  - 2 parameters: Max Depth & NumTrees



## Model evaluation

- MulticlassClassificationEvaluator
- The accuracy on Test set is 35.08%

## Improvement opportunities

- Additional feature engineering
- Different models
- Advanced hyperparameter tuning





