ILIYANA TOSHEVA.

iliyanatosheva.com

EDUCATION

Bachelor International Business and Management at Fontys University of Applied Sciences Sep 2019 - Jun 2023

Foreign Language High School

at "Academic Lyudmil Stoyanov", Bulgaria (Specialized: French, English, Computer science). Sep 2014 - Jun 2019

WORK EXPERIENCE

FONTYS STUDENT ASSISTANT Operating activities such as: communication and organizational skills, accuracy, problem-solving, attention to details.

BARISTA FRANCOFOLIES

Operating activities such as: customer service, time management, sales, communication skills, customer care, memorization.

LANGUAGE PROFICIENCY

BULGARIAN • NATIVE

ENGLISH • PROFESSIONAL PROFICIENCY FRENCH • B2 LEVEL

CERTIFICATES



"BADGE- VIRTUAL INNOVATION WEEK"

Google "GOOGLE GARAGE MARKETING"

Linked in "LEARNING DATA VISUALIZATION"

Linkedin

"POWER BI ESSENTIAL TRAINING"

Linked in

"SOCIAL MEDIA MARKETING: STRATEGY&OPTIMIZATION"

INTERESTS









PROJECTS

ONLINE MARKETING

Develop a well-founded marketing plan on new innovative product to support the creation of value for international customers, while examining the impact a strategy and tactics can have on other business areas.

BUSINESS RESEARCH PORTFOLIO

Analyses existing company in an international business setting with use of adequate quantitative customer satisfaction research design and tools, resulting in an evidence-based, feasible portfolio.

ACTIONABLE MARKET INTELLIGENCE

Develop strategic recommendations for an existing international company based on relevant marketing concepts and research.

E-MARKETING

Executive level strategy presentation consisting of search engine optimization tools for B2B website. Understanding and applying Google Analytics.

CUSTOMER JOURNEY MAP

Developing and applying a Customer Journey Map for a specific target market segment based on qualitative and quantitative data.

CONVERSION ANALYSIS

Provide a plan of action by analyzing datasets from various steps with the use of conversion funnel.

INTERNATIONAL MARKETING

Set up an international marketing plan that outlines the role of marketing in an international company and analyses different strategies for internationalization.

BUSINESS IT DEVELOPMENTS

Learn how to build new business model and become aware of major business developments and trends, such as Big Data, circular economy, and digitalization on the business model.

VIRTUAL INNOVATION

A project conducted with Belguim University of Moving Minds. Participating in a business game competing with other students in multidisciplinary teams. Goal-develop a plan for growth utilizing the lean start-up method and make strategic decisions related to marketing and accounting issues.

SKILLS















