



Boris Mwanga

Developer

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Skills

Hard Skills: Ruby, SQL, Rails, HTML/CSS/Bootstrap, JavaScript (ES6), StimulusJS, NodeJS, ReactJS, MongoDB, wireframing on Figma, 3rd-party services (Heroku, Stripe, Cloudinary, Algolia, etc...)

Soft Skills: Product mindset, UX/UI basics, communication & pitch skills, collaboration workflows with git/Github

Professional Experience

Production Operator

2019 - 2022

General Waffel Manufacturing, Brussel

- Monitored and maintained production equipment, promptly identifying and resolving 10 equipment malfunctions per week to increase efficiency by 20%.
- Executed quality checks on over 1000 waffles daily, resulting in a 95% first-time approval rate.
- Led the implementation of a new production scheduling system with production team members, resulting in a 10% increase in daily production.

Junior Help Desk

2017 - 2019

Clinique Saint Jean, Brussel

- Provided technical support to more than 500 end-users, successfully resolving over 50 hardware and software issues per week with a 95% success rate.
- Documented all support interactions in a ticketing system, resulting in a 50% reduction in follow-up calls and emails.
- Conducted hardware and software inventory checks to maintain accurate records and took initiative to identify and resolve any discrepancies.

Steward

2014 - 2016

Kinopolis Group, Brussel

- Engaged with up to 100 customers daily, addressing concerns and providing information to achieve a 98% satisfaction rating.
- Orchestrated completion of over 500 tasks weekly with 100% accuracy, demonstrating exceptional ability to organize and prioritize tasks.
- Successfully coordinated with a team of 20 stewards to ensure seamless peak hour operations.

Courses

Le Wagon Brussel - Full-stack Web development

Dec 2022

Education

Diploma of secondary education in computer science management

2011 - 2017

GO! Handelsschool Aalst, Aalst

Bachelor in applied computer science

2017 - 2021

Erasmushogeschool Brussel, Brussel

Internships

Full-Stack Web Dev (Internship)

2023 - 2023

BeoBank

- Collaborated on diverse web development initiatives, leveraging modern front-end and back-end technologies to develop new features and functionality.
- Debugged and optimized code to improve performance and user experience.

Personal details

Website

borismwanga.com

LinkedIn

linkedin.com/in/boris-mwanga-74282062

Github

github.com/borismwanga

Summary

Actively seeking out personal and professional growth opportunities to continue expanding skills and knowledge. Constantly exploring and mastering new technologies and tools to remain at the forefront of development. Created engaging and user-friendly websites and executed diverse projects in a fast-paced environment. Demonstrated versatility by taking on multiple roles and accomplishing tasks that contributed to the success of innovative organizations. Committed to delivering high-quality results and making substantial contributions to the development team.

Languages

French

Dutch

English

Hobbies

■ Fitness, Tech

■ Football, Music

Qualities

■ Flexibility, Creativity, Expert troubleshooter