#### **IT & Education Professional**

# **Areas of Expertise**

#### **Information Technology & Technical Support:**

- Experience assisting diverse users in troubleshooting and utilizing multiple software platforms
- Assisting with the integration and maintenance of information for user database and LTIs
- Experience using ServiceNow and related tools to maintain and track work
- Performs Implementation and troubleshooting of COTS applications in multiple environments
- Knowledge of diverse IT infrastructures in enterprise environments
- Extensive experience configuring and troubleshooting various programs and technical issues

### **Programming & Software Engineering:**

- Languages & Database scripting experience: JavaScript, HTML, CSS, React, Bootstrap, Node.js, MySQL, Express, MongoDB
- Experience utilizing Git and other repositories for push/pull code delivery and API utilization
- Experience with full stack development in building interactive web applications

#### **Education & Communication:**

- Specialized knowledge in customizing lesson plans for special needs students utilizing adaptive technologies and resources
- Extensive experience in customizing communications to diverse groups of people with unique situations
- Create lesson plans, tools, and other educational assets for multiple classes of special needs students

## **Education & Professional Certifications**

Bachelors of Arts in Psychology Texas State University – 2016
edX Full-Stack Bootcamp University of Texas San Antonio - 2023
IT Specialist Fundamentals Certification Google - 2022
Teaching Certification: Special Education Texas Education Agency – 2019

# **Professional Experience**

Learning Technology Specialist

Response to Intervention (RTI) Coordinator

Special Education Teacher

Special Education Assistant

Lab Assistant

University of Texas at San Antonio – 2022 – Present

Brooks Collegiate Academy – 2021 to 2022

Timberwilde Elementary School – 2019 to 2021

Hobby Middle School – 2018 to 2019

Texas State University - 2014 to 2016