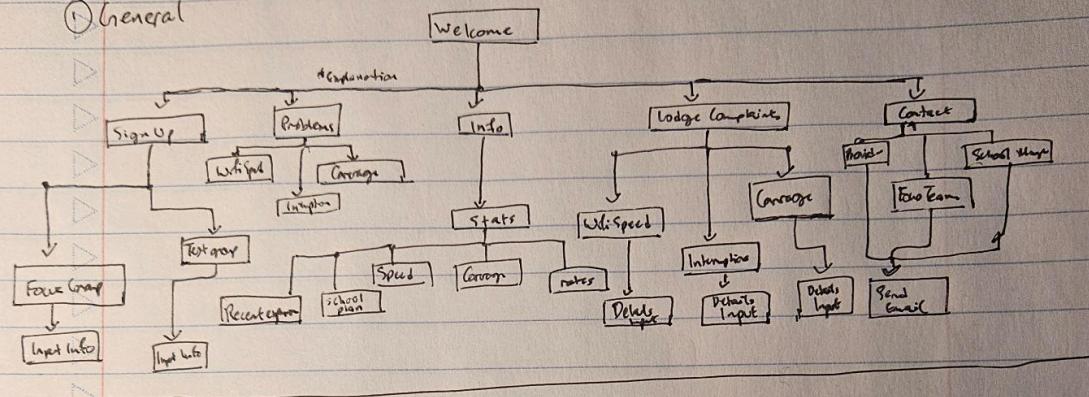
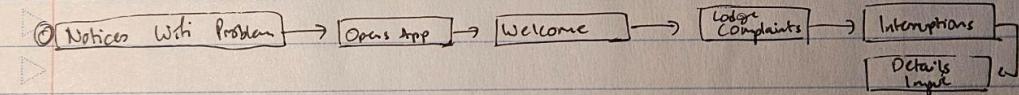


Wishi Complaints A Focus Group Signature app

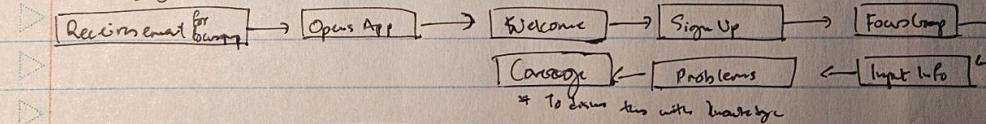
① General



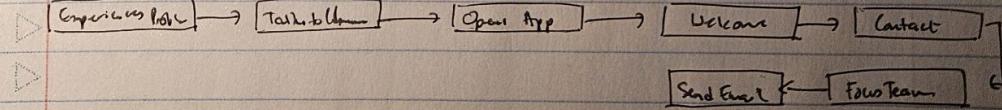
② John Doe. Goal/Scenario: Wish Interruption, wants to lodge a complaint



③ Sarah Nguyen & Goal/Scenario: Join Focus Group



④ Michael Thompson: Goal/Scenarios: Wants Information



John Doe (Scenario 1)	Sarah Nguyen (Scenario 2)	Michael Thompson (Scenario 3)
<p>① Welcome</p>  <p>Welcome</p> <p>use with common</p> <ul style="list-style-type: none"> o Info o Lodge Complaints o Contact o Problems o Sign up <p>v10.2</p>	<p>① Welcome</p>  <p>Welcome</p> <p>use with common</p> <ul style="list-style-type: none"> o Info o Lodge Complaints o Contact o Problems o Sign up <p>v10.2</p>	<p>① Welcome</p>  <p>Welcome</p> <p>use with common</p> <ul style="list-style-type: none"> o Info o Lodge Complaints o Contact o Problems o Sign up <p>v10.2</p>
<p>② Lodge Complaints</p>  <p>Lodge Complaints</p> <p>use with common</p> <ul style="list-style-type: none"> o With Speed o Coverage o Interruptions <p>v10.2</p>	<p>② Sign Up</p>  <p>Sign Up</p> <p>use with common</p> <ul style="list-style-type: none"> o Focus Group o Be part of the trend nomination o Test Group o Be part of the frontier development <p>v10.2</p>	<p>② Sign Up</p>  <p>Sign Up</p> <p>use with common</p> <ul style="list-style-type: none"> o Focus <p>use with common</p> <ul style="list-style-type: none"> o Director of Fan Group o Director of IT o Director of administration <p>v10.2</p>
<p>③ Interruptions</p>  <p>Interruptions</p> <p>use with common</p> <p>Details gathering</p> <p>Form... Details Time, place etc...</p> <p>v10.2</p>	<p>③ Focus Group</p>  <p>Focus Group</p> <p>use with common</p> <p>Names: Email: Guided to have participation!</p> <p>v10.2</p>	<p>③ Director's Focus</p>  <p>Director's Focus</p> <p>use with common</p> <p>Focus ... Contact: ...</p> <p>v10.2</p>
		<p>+ goes back up to get problem specific info</p>
	<p>④ Problems</p>  <p>Problems</p> <p>use with common</p> <ul style="list-style-type: none"> o With Speed o Coverage o Interruptions <p>v10.2</p>	
	<p>⑤ Coverage</p>  <p>Coverage</p> <p>use with common</p> <ul style="list-style-type: none"> o Provide planning (specific details) o Year by year details o What would be a coverage area <p>v10.2</p>	