

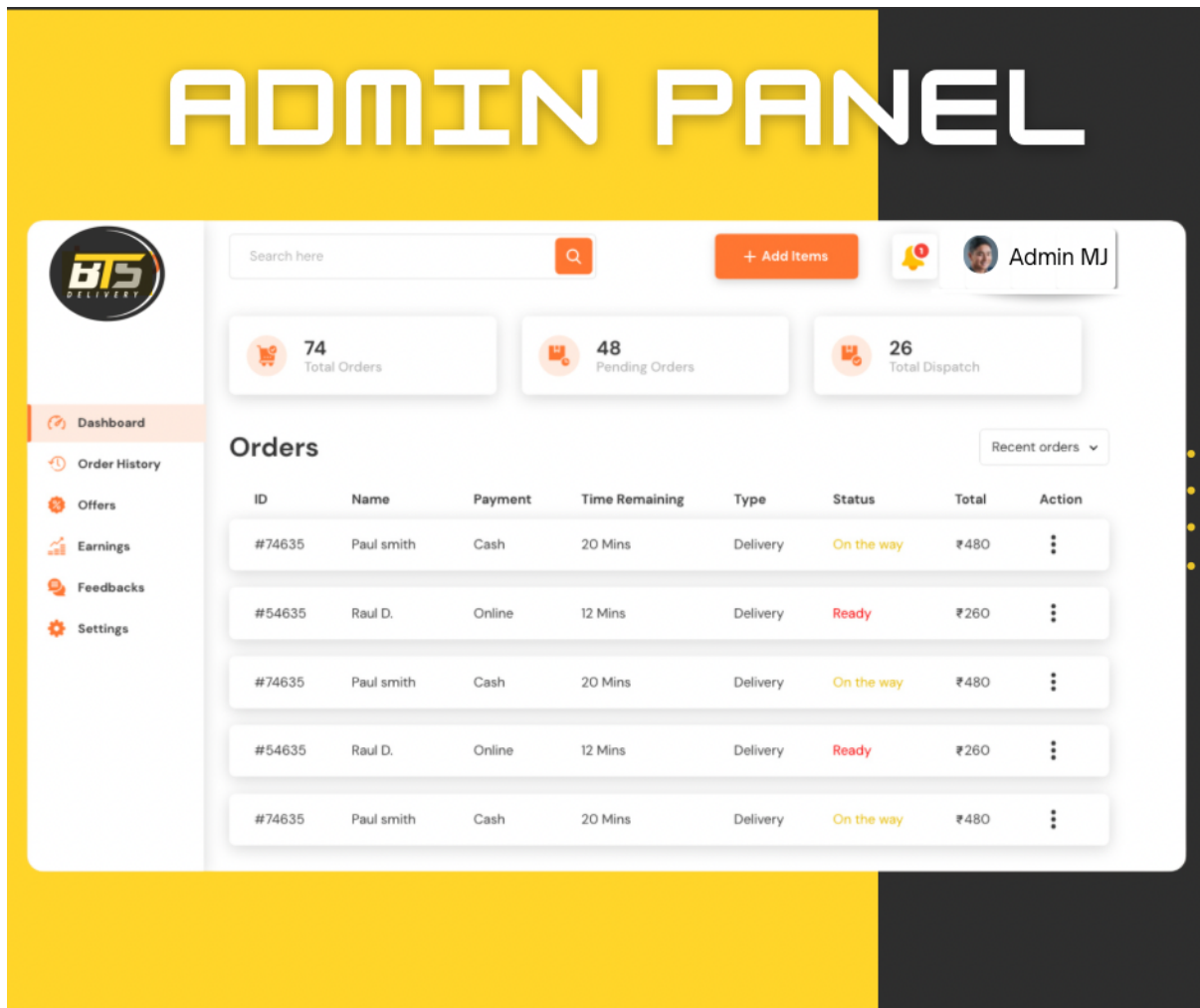


BTSDelivery App Feature Documentation

1. Admin Features

- **Dashboard:** COMPLETE overview of operations with analytics churva 😊
- **User Management:** Control over customer, merchant and driver accounts.
- **Order Management:** Oversight of all orders.
- **Promo Code Management:** Creation and management of promo codes.
- **Earnings Reports:** Access to detailed financial reports.
- **Service Management:** Ability to manage and modify offered services.
- **Notification System:** Sending updates and information to users and drivers.
- **Payment and Billing Management:** Handling of financial transactions.

ADMIN PANEL



2. Dispatcher Features

- **Order Tracking and Management:** Real-time oversight of all orders.
- **Driver Assignment:** Assigning drivers to specific deliveries.
- **Route Optimization:** Determining the most efficient routes for deliveries.
- **Communication Tools:** Facilitating communication between dispatchers, drivers, and customers.

3. Store/Merchant Features

- **Product Management:** Adding, editing, and removing products.
- **Order Fulfillment:** Managing the process of preparing orders for delivery.
- **Inventory Tracking:** Keeping track of stock levels.
- **Sales Reports:** Access to data on sales and performance.

- **Customer Feedback:** Receiving and responding to customer reviews and ratings.

4. Driver/Rider Features

- **Earnings Tab:** Overview of personal earnings.
- **GPS Navigation and Route Optimization:** Assisting with finding the best routes.
- **Order Details Access:** Information about pickup and delivery locations.
- **In-app Communication:** Contacting customers or dispatchers directly through the app.
- **Delivery Confirmation:** Tools for confirming order deliveries, like photo capture or digital signatures.

5. Customer Features

- **Account Creation and Management:** Setting up and managing a personal account.
- **Order Placement and Tracking:** Making orders and tracking their progress.
- **Payment Options:** Multiple methods for payment.
- **Ratings and Reviews:** Providing feedback on service and products.
- **Customer Support:** Access to help and support features.

6. General App Features

- **Language features:** Catering to users in tagalog or english
- **PHPT&PESO-Currency Support:** Handling transactions in various currencies.
- **Security Features:** Ensuring data protection and secure transactions.
- **Scalability:** Ability to grow and handle increased demand. Baka may murang server kayo alam

7. Technical Specifications

- **API Integrations:** Details on third-party services and integrations.
- **Database Management:** Information on data storage and management.
- **User Interface Design:** Guidelines for the app's design and user experience.

- **Compliance and Legal Requirements:** Adhering to relevant laws and regulations.

8. Development and Deployment

- **Development Frameworks and Tools:** Recommended technologies and tools for development.
- **Testing and Quality Assurance:** Strategies for testing and ensuring app quality.
- **Deployment Guidelines:** Steps for deploying the app to various platforms.

9. Maintenance and Updates

- **Monitoring and Analytics:** Tools for tracking app performance and user engagement.
- **Regular Updates:** Schedule and process for updating the app.
- **User Feedback Integration:** Mechanism for incorporating user feedback into updates.

Delivery App Data Schema

Key Elements

Comprehensive Development and Implementation Plan