Telephony Transfer example:

Dialogflow Integration Telephone Transfer Example

Intent: Default Welcome Intent

Events: add Telephony Welcome

Training Phrases: Hi, hello

Action : input.welcome

Responses: Click + and Add Telephony

Play Audio: gs://dialogflow-v2/welcome.raw

SythesizeSpeech: <speak> Please begin by saying <break time="0.5s" /> test.</speak>

Intent: Test Telephony Intent

Training Phrases: Test, Test agent

Responses: + Add Telephony

Synthesize Speech: Thanks for calling would you like to transfer or terminate call?

Follow up Intent: Test Telephony Intent – Transfer

Training Phrases: Transfer, transfer call

Action: TestTelephonyIntent.TestTelephonyIntent-Transfer

Responses: + Add Telephony

SynthesizeSpeech: <speak>Transferring to 617</speak>

TransferCall: +1 6175044426

Follow Up Intent 2: Test Telephony Intent – Terminate

TrainingPhrases: Terminate Call, terminate

Action: TestTelephonyIntent.TestTelephonyIntent-Terminate

Responses: + Add Telephony

SynthesizeSpeech: Goodbye.

Set this intent as end of conversation, on.