

TITLE: Classification of Non-Conformities **est debe estar en el procedimiento de auditoria de gots. Y los tiempos para cerrar según categoría. (no manejarlo como anexo)**

Applicable non-conformity types and deadlines for GOTS and Textile Exchange Standards

1. Critical Non-Conformity

Definition	Critical non-conformities represent serious failures to meet the fundamental principles of the Standard.	
Applicable Standards	All	
Initial Audit	Timeline Consequences if not closed	Immediate Scope certificate shall not be issued
Recertification Audit	Timeline Consequences if not closed	Immediate Scope certificate shall be suspended
Requirements	<p>1.1 Critical non-conformities shall be reserved for requirements identified as critical in the Standard, or for intentional fraud.</p> <p>1.2 The auditor shall notify the certification body immediately when a critical non-conformity is identified.</p> <p>1.3 When a critical non-conformity is identified for a certified organization, the certification body shall suspend the scope certificate immediately. In all cases, the suspension shall be enacted within a maximum of five business days from the day the critical non-conformity was identified, even if the entire audit has not yet been completed.</p> <p>1.4 When a scope certificate includes multiple sites (including groups) and a site receives a critical non-conformity, the site may be suspended from the certificate to avoid suspension of the entire scope certificate. NOTE: 1.4 does not apply to critical non-conformities issued to an ICS.</p> <p>1.5 The certification body shall immediately notify GOTS or Textile Exchange of all critical non-conformities, including details of the nonconformity.</p>	

2. Major Non-Conformity

Definition	Major non-conformities occur if, either alone or in combination with further non-conformities relating to other requirements, they result in, or are likely to result in, a fundamental or systematic failure to achieve the objectives of the standards system.	
Applicable Standards	All	
Initial Audit	Timeline Consequences if not closed	Prior to certification Scope certificate shall not be issued
Recertification Audit	Timeline Consequences if not closed	30 days from the audit (closing meeting), and prior to recertification Scope certificate shall not be reissued, and shall be suspended if the 30-day timeline ends before expiry of the scope certificate
Requirements	<p>2.1 Major non-conformities shall be issued in the following circumstances:</p> <p>1. For requirements which are indicated as major requirements in the Standard. OR</p> <p>2. Where, either alone or in combination with further non-conformities, the non-conformity results in or may result in a fundamental or systematic failure to meet the objectives of the Standard. This may be indicated by non-conformities which:</p> <p>a. continue over a long period of time,</p> <p>b. are repeated or systematic,</p> <p>c. affect a wide area,</p> <p>d. affect the integrity of the product or the Standard, or</p> <p>e. are not corrected or adequately addressed once they are identified.</p> <p>2.2 Scope certificates shall be suspended immediately if there are five or more open major non-conformities.</p>	

3. Minor Non-Conformity

Definition	Minor non-conformities occur when a single observed lapse has been identified in a procedure required as part of the client's management system.
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Applicable Standards	All	
All Audits	<p>Timeline</p> <p>Consequences if not closed</p>	<p>60 days from the audit (closing meeting)</p> <p>Non-conformity is upgraded to become a major non-conformity with a timeline 30 days from the original deadline</p>
Requirements	<p>3.1 Minor non-conformities shall be issued in the following circumstances:</p> <p>1. For requirements which are indicated as minor requirements, unless the certification body determines that the non-conformity is major based on the requirements above; OR</p> <p>2. Where the non-conformity is a temporary lapse, nonsystemic, limited in scale, or does not represent a fundamental failure to achieve the objectives of the Standard.</p>	