

William Boulle

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EDUCATION

University of Cincinnati, College of Education Criminal Justice and Human Services

Bachelor of Science, Major: Cybersecurity

Cincinnati, Ohio
Expected: May 2029

- GPA: 4.0
- Coursework: Networking, programming, and web development

WORK EXPERIENCE

Server Assistant

September 2022 – July 2024

The Golden Lamb

Lebanon, Ohio

- Provided excellent customer service to maintain the established expectations for service
- Ensured items needed by other employees were properly stocked using organizational skills to keep stress at a minimum, and keep service running smoothly
- Improved methods of organization in company appliances to expedite service and increase customer satisfaction
- Demonstrated leadership skills by training new employees

Crew Member

November 2021 – May 2022

Cinépolis

Miamisburg, Ohio

- Worked with other crew members to ensure cleanliness of theaters and public facilities
- Maintained a strict schedule of cleaning times to ensure auditoriums were ready for later showings
- Demonstrated problem solving and critical thinking skills in solving technical problems and customer worries
- Operated the concessions stand, developed skills in handling change, and customer service

LEADERSHIP AND COMMUNITY ENGAGEMENT

Volunteer/Member

January 2022 – May 2024

Leo's Club

Lebanon, Ohio

- Participated in numerous volunteering opportunities to help people at the local and global levels
- Organized different fundraising/charity events for local communities

SKILLS

- Language: French, B2 level of fluency