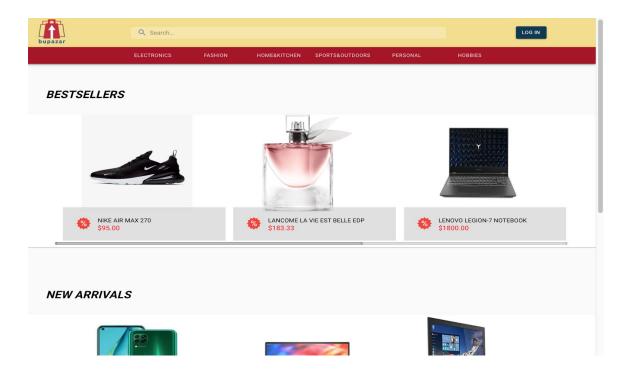


BUPAZAR WEBSITE USER MANUAL

http://100.25.223.242:3000/ http://localhost:3000/

1. COMMON PAGES

1.1. Home Page



When users first enter the website, the homepage welcomes them. Bestsellers, New arrivals and Trending products are displayed here. Users can login as a customer or a vendor from the login button. Otherwise, users can also continue as guests. Users can search for the product they want from the search bar in the navigation bar. By selecting one of the categories from the category bar, they can view the products in specific categories.

1.2. Login

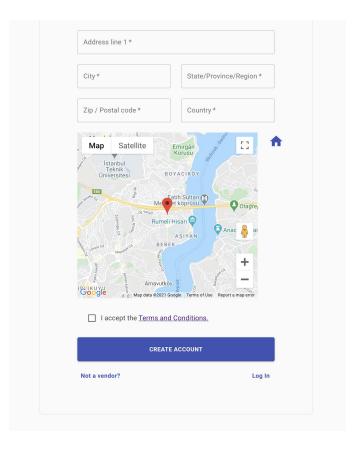
bupazar	
Welcome to bupa	azar
E-mail or username	
Password	
CONTINUE	
Forgot password?	Sign Up
G Continue with Goog	gle

Users can enter their email and password to login. Or they may continue with their Google accounts. If they want to register however, below the continue button there is a sign up button.

1.3. Sign Up

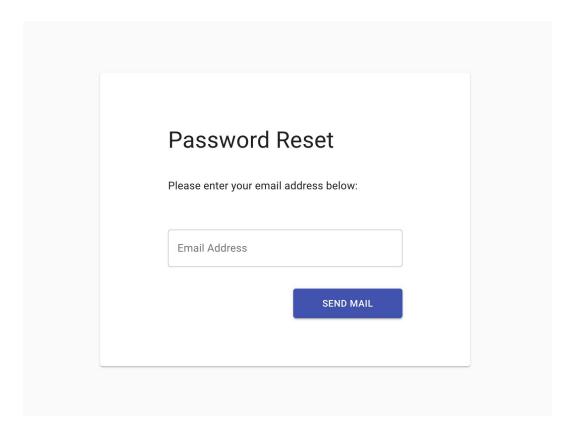
Create your bupazar account First Name Last Name E-mail Username Password Confirm I accept the Terms and Conditions.
E-mail Username Password Confirm I accept the Terms and Conditions.
Username Password Confirm I accept the Terms and Conditions.
Password Confirm
☐ I accept the <u>Terms and Conditions</u> .
CREATE ACCOUNT
Are you a vendor? Log In

Users may enter required fields and sign up to the bupazar. However, accepting Terms and Conditions are mandatory. If you are a vendor who wants to use bupazar, you may continue with the vendor signup process. The main difference is address is required if you are a vendor. You can enter your current location by clicking the home icon next to the map. Location services must be allowed on the browser for Google Maps to work.

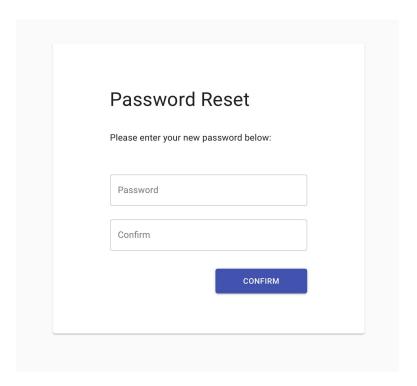


1.4. Forgot Password

If you have an account and want to login, however you forgot your password, then you can click Forgot Password in the Login page.



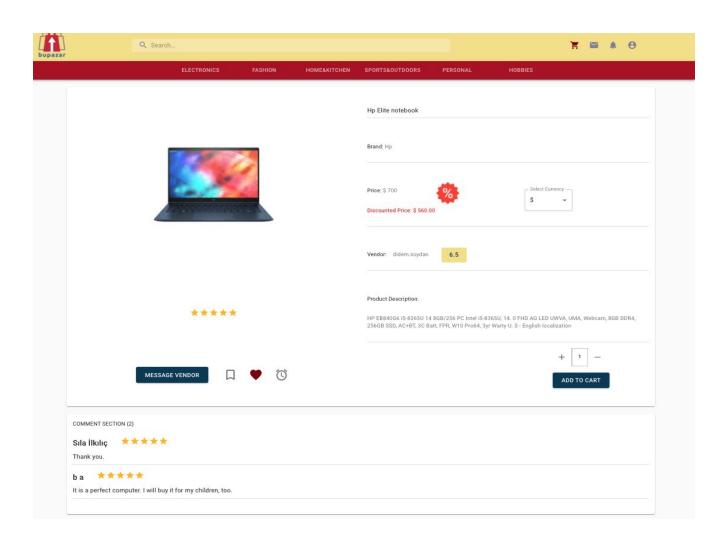
After entering your email address a link will be sent to your account, which you can click to reset your password.



1.5. Product Page

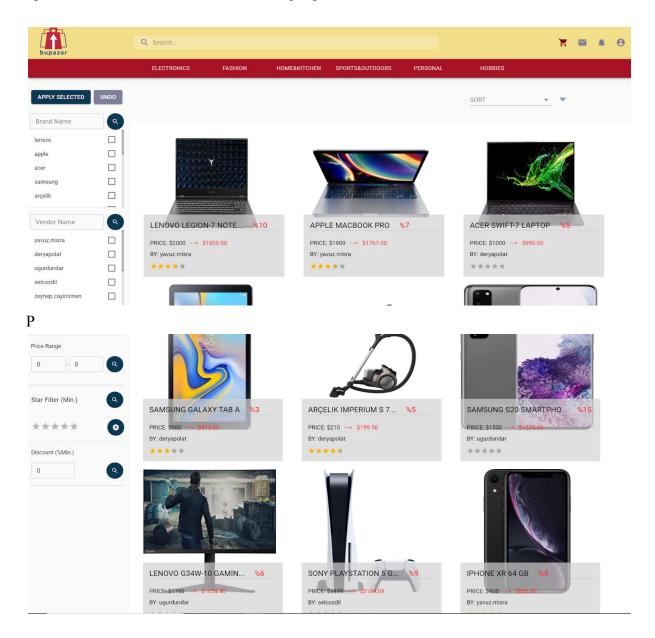
The product page displays the brand, price (in different currencies), vendor name (is clickable and directs to vendor public page) and rating, and product description. This page can be accessed via clicking the product images on the home page, search results, lists, orders, etc. The comment section displays previous comments on the product. Those who choose to be anonymous are shown with only the initials.

Vendors and guests can view only the read-only information regarding the product. A logged-in customer can add this product to the cart with the desired amount. Customers can also send messages to vendors about the product & packaging & shipment. Customers can add this product to their favorites by clicking the heart button. Likewise, by clicking the save button, the product can be added to a new list or a chosen existing list. Additionally, customers can also set an alarm for a price threshold to be notified when there is enough discount. The customers who have bought the product before can give a review for the product with the option of being anonymous. Reviews consist of a product rating and a comment. Accepted rating scores are between 1-5. If not selected, an alert will inform the customer that he/she forgot to give a rating.



1.6. Category & Subcategory Pages

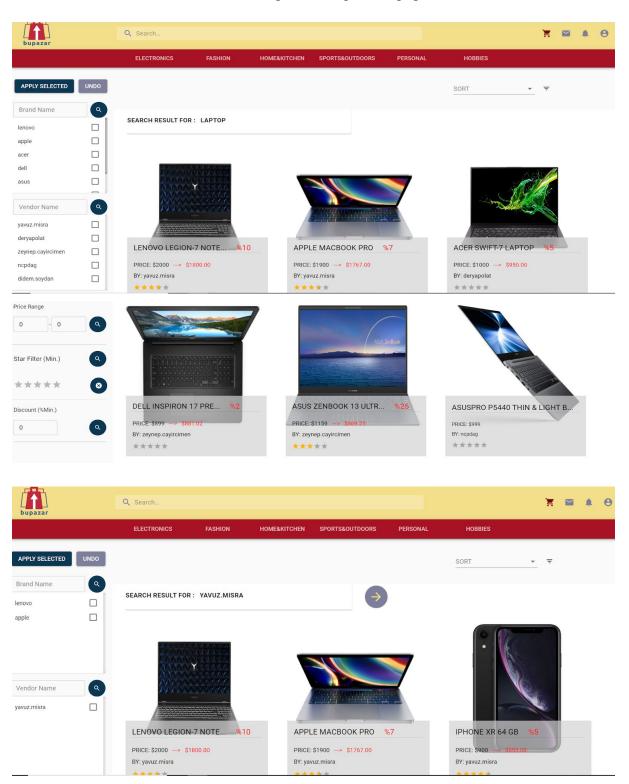
Users can view products in specific categories. To filter these products according to vendor name, brand name, price range, discount rate, users should click on the "apply selected" button after making the selections. Users can also sort the products in that category according to price, number of comments and ratings. For this, users should select one of the options from the "SORT" menu on the top right and click on the icon next to it.



1.7. Search

The time when someone writes something on the search bar located on Navbar and then presses the Enter key, it directly goes to the search page. Search page displays products according to the given search word. In the search page one can filter down the search results and even sort the currently displaying results according to the type that he or she chooses. For sorting, the user needs to press the icon next to the 'SORT' bar after selecting the sorting type. For filtering, there are several types that users can do. If a user clicks on the search icon

specific to what he or she wants to filter, it just showcases the results according to that filter disregarding others. However, if a user wants to filter down the results according to more filter types in one go, 'Apply Selected' button needs to be clicked. It will display the results according to the intersection of every filter which are correctly selected. If the user wants to get all the filters and sorting undone, the user needs to click the 'UNDO' button. In addition, from the search bar one can also search for vendor username. If this happens, an arrow icon shows up in the search page along with the product results. If a user clicks the arrow, he or she is directed to the vendor public view page of that specific vendor. Also, all the products are clickable in the search list in order to go to their product page.

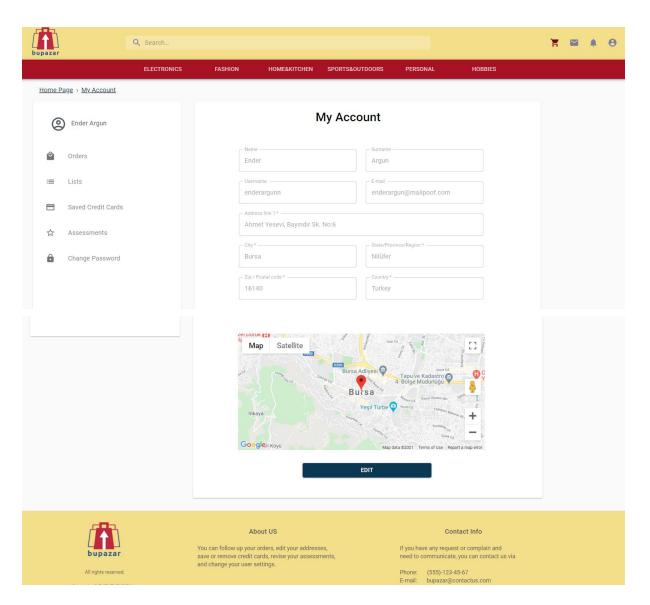


1.8. Profile Page

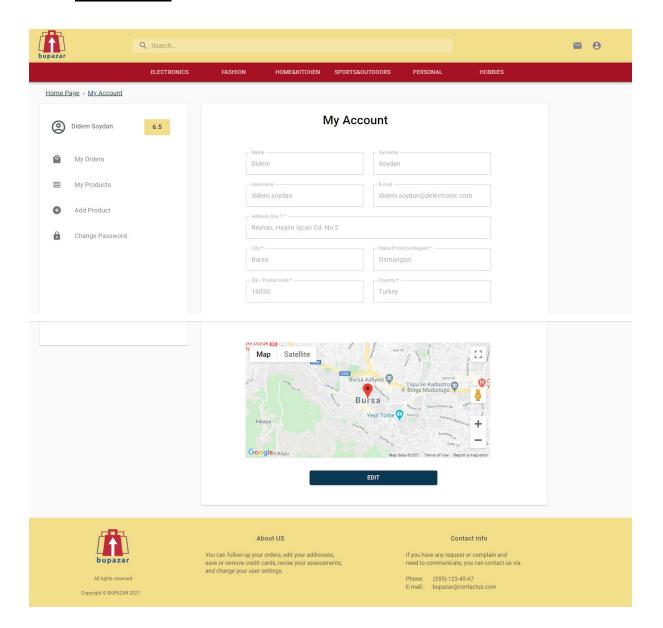
After logging in, users can go to their profile by clicking "My Account" from the user icon. Users can update their information such as name, surname and address on this page. Users can update their address information automatically by using Google maps. In order to set the google map address user needs to press on the house icon when edit is on. Customers can view their past orders, assessments, saved credit cards and the lists they created from the profile page while vendors can view their orders and the products they have added. They can also add new products and view their rating scores.

Note: In order to use Google Maps in deployed website, users need to enable Insecure origins treated as secure with http://100.25.223.242:3000.

Customer Profile

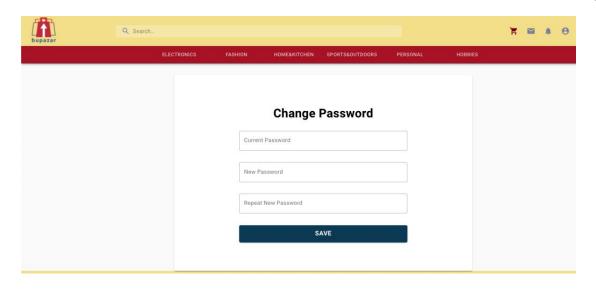


Vendor Profile



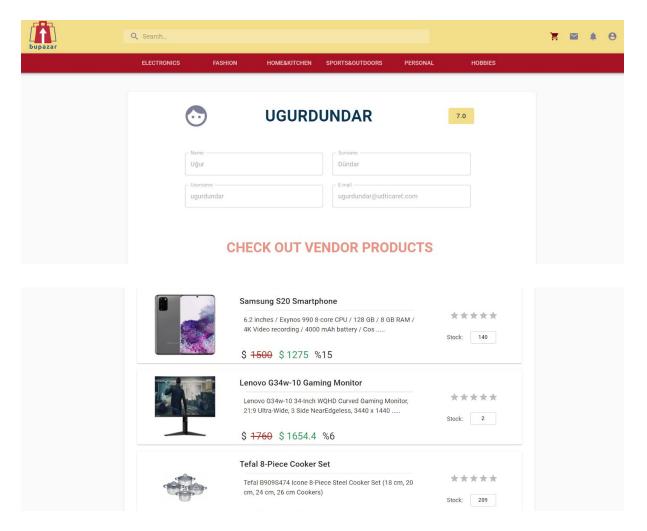
1.9. Change Password

Change password page is accessible from the side-menu at profile pages. All signed up users can change their current password from this page. Validation is checked, covering the following rules: at least 8 characters, at least one uppercase and lowercase letter and number. New password must be different from the current one, and repeated new passwords must match.



1.10. Public Vendor Pages

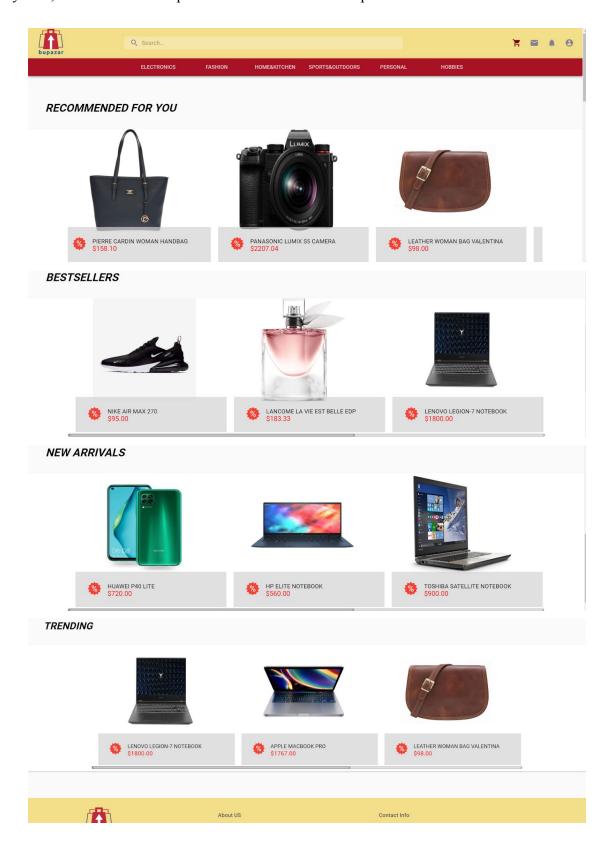
This page is accessible from the search page and product page. It is open to the access of anyone whether being logged in or not. It is the public page of the vendor. It displays the public information of the designated vendor together with the list of products that vendor is selling. One can go to the product page of those products by clicking the picture.



2. CUSTOMER SPECIFIC PAGES

2.1. Home Page (with Recommended Products)

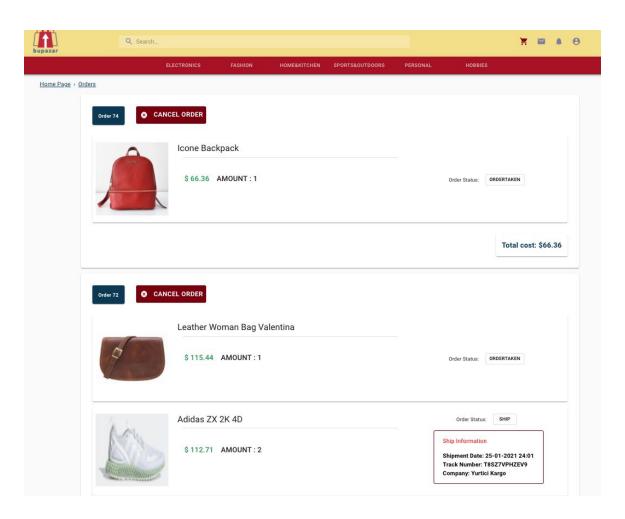
Users who log in as customers can view the products recommended for them in addition to bestsellers, new arrivals and trendings. Recommended products are similar to the purchases made by the customers and the products on their list. If the customer is new to the system, the recommended products are the same as the products in bestsellers.

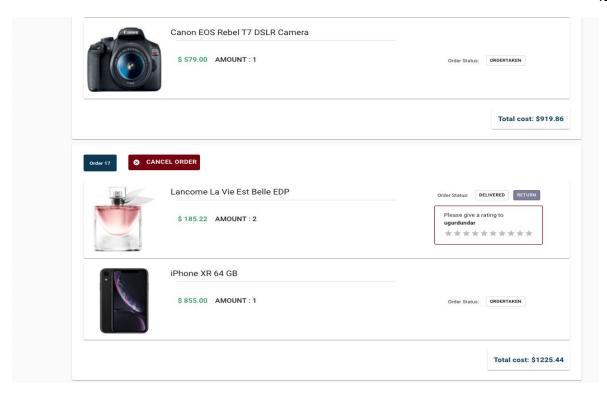


2.2. Orders

Customers can access their previous orders page by clicking on My Orders at the drop-down menu of user icon at the navigation bar. This page is also accessible from the Orders tab of the side menu at profile pages.

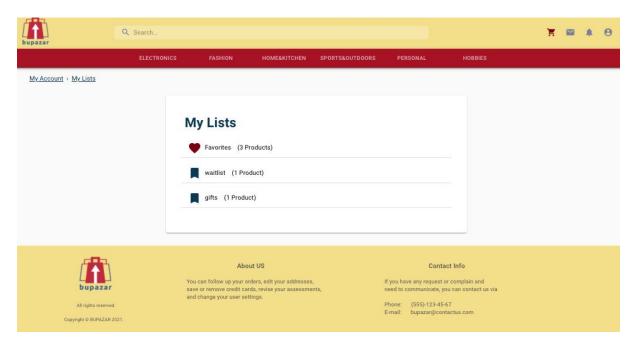
This page displays all orders of the customer in most-recent to least-recent order, separate purchases in the order, with the amount of which product was bought, statuses of orders, and the total cost. Our terminology defines order as consisting of multiple types of products, i.e. the accepted cart. Purchase is accepted as an individual product in the order, its amount may be more than one. If a purchase is in the OrderTaken or Preparing stages, customers can cancel it. One important note is that in our platform, orders are taken as a whole, so there is no option to cancel a specific purchase of the order. Cancel order will cancel all of the purchases that can be cancelled(in OrderTaken or Preparing statuses), and other purchases will not be affected. If the purchase is at Shipment stage, corresponding shipment information(shipment date, tracking number, company) is displayed. If the purchase is delivered, customers can give a rating to the vendor if they haven't before, otherwise, their previous rating is displayed as read-only. Additionally, by clicking on return, customers have the option to return the product with an assigned return code and shipment company, if they want to. Status VCancelled indicates that the purchase was cancelled by the vendor, and CCancelled indicates that the purchase was cancelled by the customer.





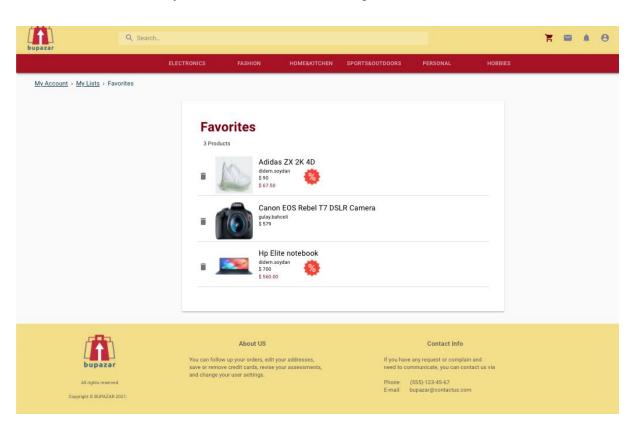
2.3. My Lists

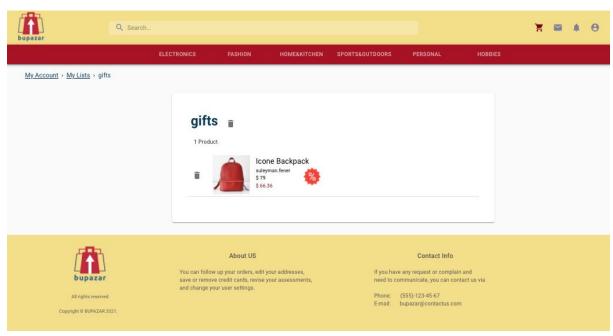
Customers can view their existing lists via clicking My Lists item at the drop-down menu of user icon at the navigation bar. Customers can also access this page from the side menu at their profile page. This page lists all lists of the customer with the number of products in it. Favorites list is initialized by default when a customer signs up. Therefore, if the customer has not created any list, he/she will only see the Favorites here. If clicked on the list name, the customer is directed to products in list page.



2.4. Products in list

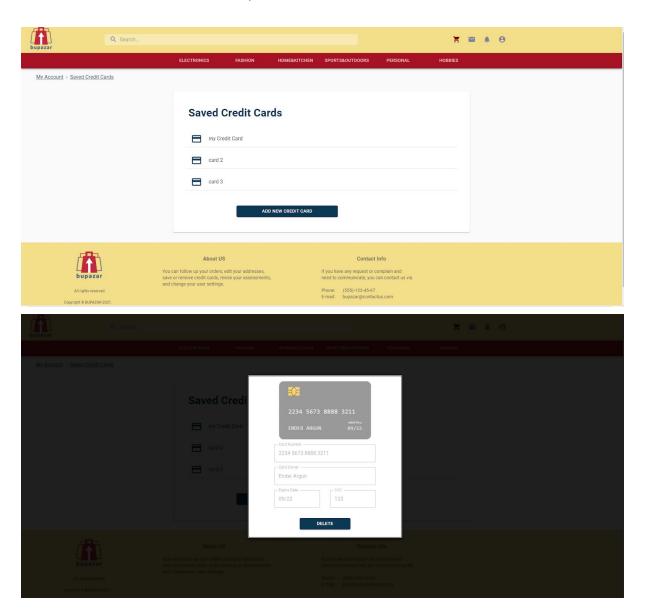
On this page, customers can view the products they have added to the current list before. Additionally, if clicked on the items, they are directed to the product pages. Customers can delete the list or any product in it by clicking on the delete icon buttons. Since the Favorites list exists by default, deletion of it is not permitted.





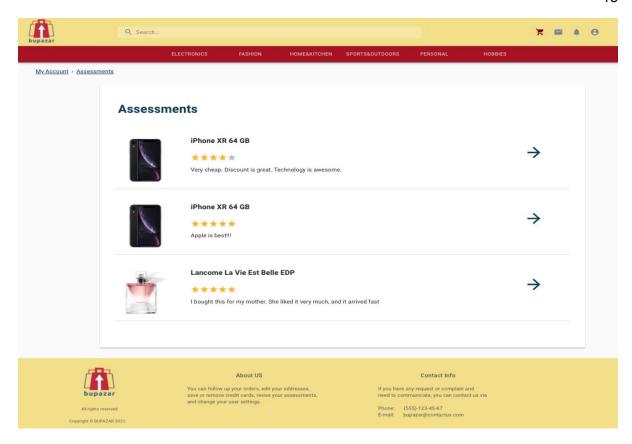
2.5. Saved Credit Cards

Customers can access this page at the side menu in the profile page. Here, customers can view all their saved credit cards, save a new credit card or delete a credit card.



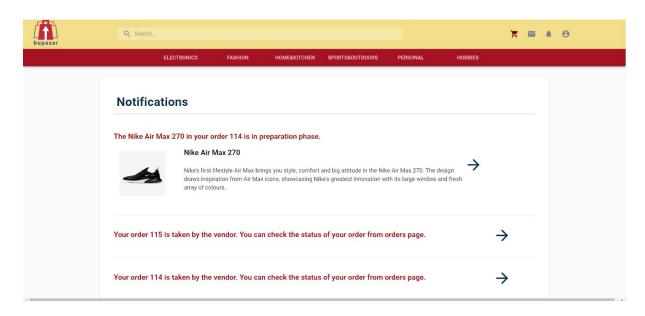
2.6. Assessments

This page displays all of the previous product reviews of the customer. Customers can access this page from the side menu at their profile pages. Product name and image, rating score and comment is displayed. Customers can also follow the arrow to go to the corresponding product's page. Our platform does not allow customers to edit or delete their reviews, but they can post multiple reviews if they change their opinion.



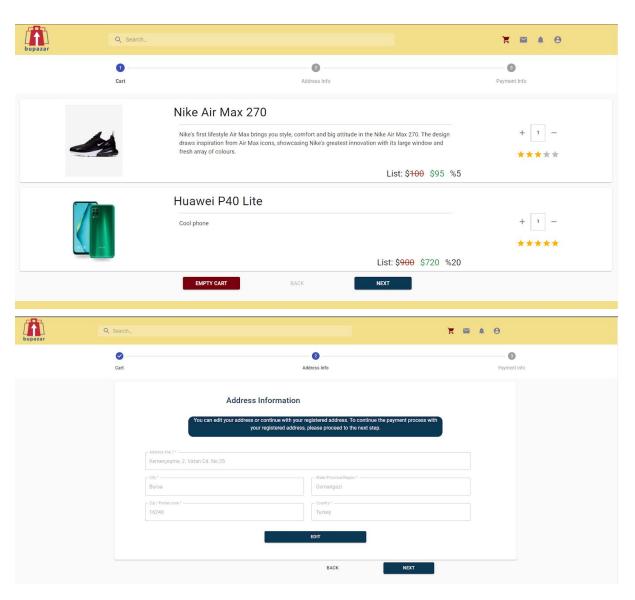
2.7. Notifications

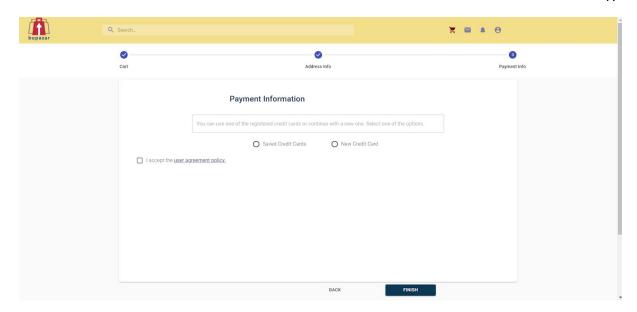
When new notification comes up, notification icon on the navigation bar is updated and the logged in user can view the number of new notifications. If the notification icon is clicked, the notification page opens and all notifications are displayed. Customers are notified in cases like when the price of one of the products on their list decreases, when discount rate is increased, when order is taken, when order is cancelled, when a product is out of stock or renewed. Also, new notification comes if the price of an alarmed product falls below the alarm price.



2.8. Payment

Users can proceed to the payment stage by clicking the cart icon from the navigation bar. Payment part has 3 steps. In the first step, the products in the cart are displayed. By clicking the "Empty Cart" button, users are able to delete all products in their cart. Users can decrease or increase the amount of products in their cart and see the ratings of the products in their cart. Also, discounted price, non-discounted price and the discount rate of the products are displayed. In the second step, the delivery address is filled. If there is a saved address, it is displayed by default. If the user wants to use a different address, they can edit their address. At the last step, credit card information is requested. Customers can choose one of their saved credit cards or continue with a new card. Finally, users who accept the user agreement policy can complete the payment process.

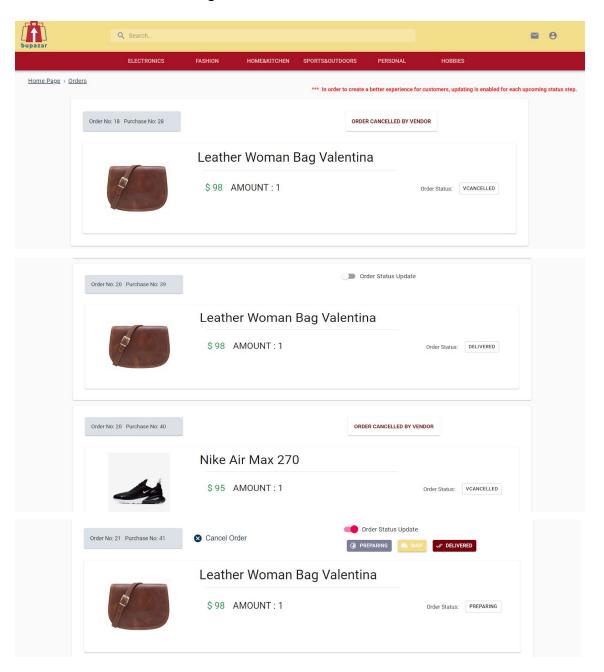




3. VENDOR SPECIFIC PAGES

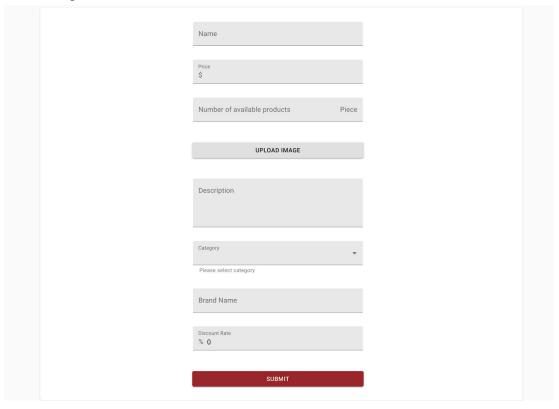
3.1. Orders

On this page, vendors can see which orders came to them. The orders go from oldest to newest. There are two main actions that a vendor can do on this page. First is to cancel the order and second is to update the status of the order. Order cancel button is only visible when the status of the order is whether 'OrderTaken' or 'Preparing'. If the vendor wants to cancel the order, the cancel order button needs to be clicked. After clicking Cancel order, order status change option will be lifted off. For the second action, there is an order status update switch. Vendors can update order status one by one by clicking the emerging buttons. Only when the Ship is clicked there is an extra step. Vendor needs to write a courier name to the prompted screen in order to proceed. In every cancel and update action window is refreshed so the vendor can see the changes.



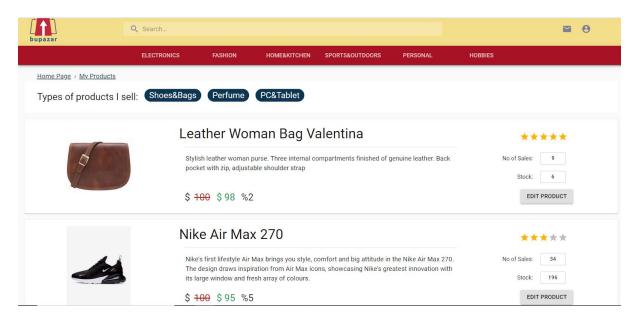
3.2. Add Product

For vendors who want to add products, they may click the Add product button in the user profile. They will be directed to Add Product page where they can fill necessary fields in order to add a product.



3.3. My Products

This page is for vendors and it is accessible by clicking My Products in vendor. It is to make the vendor see which products they sell. The list items consist of the information of product image, name, number of sales, stock, price etc. List item pictures are clickable as well. In addition, by clicking the edit button the vendor can go to the vendor edit product page.



3.4. Edit Product

After clicking the edit button from the vendor products page vendor is directed to the editing page. He or she can change any information about the product. If the information is not changed properly it uses helper texts for giving directives to vendors in order to get the expected format. Otherwise, when the edit is successful it automatically directs the vendor to the vendor product page. So, the vendor would be able to see the changes.

