

# Bazaar Mobile User Manual

January 2021

## 1 Customer

### 1.1 Sign In

In order to be able to sign in to your account, either you must already have signed up before or you must have a Google account. If you have not signed in before, you will see the home page(as seen in Figure 1) when you open the application . If you want to sign in, you can access the sign in page by clicking the Profile tab from the tabs at the bottom.

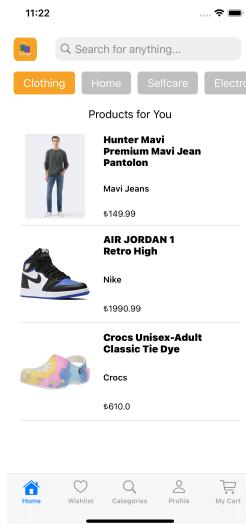


Figure 1: Home page as seen by a customer

#### 1.1.1 Sign in

After clicking the Profile tab, the sign in page shown in Figure 2 will appear.

If you want to sign in with your Google account, you can sign in by clicking the sign in button with the google icon.If you want to login with your e-mail

address and password that you have registered before, you need to fill in the email and password fields and press the login button.

If you do not have any of the sign in options mentioned above, you can create a new account by clicking the sign up button or you can continue as a guest by pressing the continue as a guest button.

### 1.1.2 Forgot Password

If you are unable to login because you have forgotten your password, you must first write the e-mail address you forgot the password in the email section and then click the forgot password button. As a result of this process, a password reset email will be sent to you.



Figure 2: Sign In Page

## 1.2 Sign Up

To access the sign up page, you need to click the sign up button from the sign in page in Figure 2.

### 1.2.1 Sign Up as a Customer

If you want to sign up as a customer, you need to enter your name, surname, e-mail address and password, then select the customer box and click the sign up button. After this process, an e-mail verification mail will be sent to you. To log in, you must first verify the e-mail, then enter your e-mail address and password

on the login page, and then press the login button.  
You can see the sign up page for the customer in Figure 3.

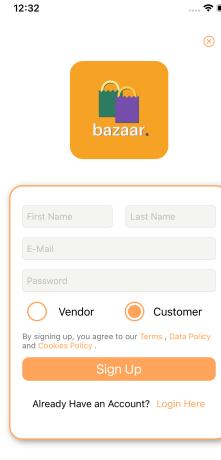


Figure 3: Sign Up Page for Customers

### 1.2.2 Sign Up as a Vendor

If you want to sign up as a vendor, you must first fill in the name, surname, e-mail and password fields and then select the vendor box. After selecting the box, a new section will open at the bottom. In that section, you need to fill in the company name, address title and full address fields. Finally, you need to mark your address from the map that opens by clicking the find address button. After all these processes, you can sign up by clicking the sign up button. After clicking the sign up button, an e-mail verification mail will be sent to you. To log in, you must first verify the e-mail, then enter your e-mail address and password on the login page, and then press the login button.

You can see the sign up page for the vendor in Figure 4.

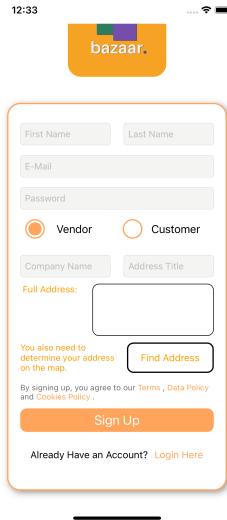


Figure 4: Sign Up Page for Vendors

### 1.2.3 Verify Account

After clicking the sign up button, the screen you see in Figure 5 will appear. By clicking the Go to Login button, you will be directed to the login page. You have to verify your e-mail to be able to login.

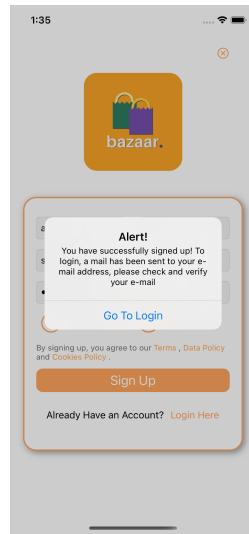


Figure 5: E-mail Verification

### 1.3 Profile

If you are logged in and click on the profile tab from the tabs at the bottom, the screen you see in Figure 6 for the vendor and the screen you see in Figure 7 for the customer will appear.

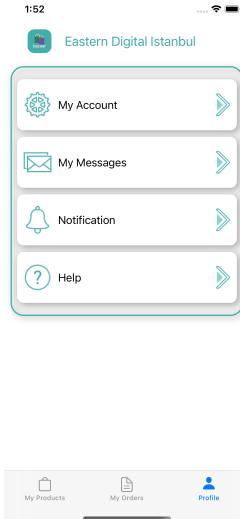


Figure 6: Vendor Profile Page

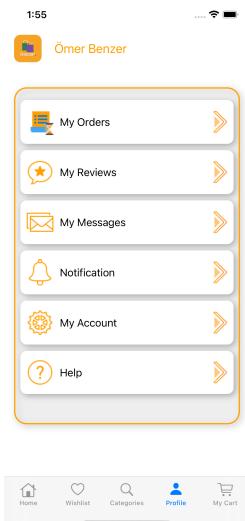


Figure 7: Customer Profile Page

### 1.3.1 View & Edit Account Information

You can access the my account page you see in Figure 8 for the customer and 9 for the vendor by clicking the my account button on the profile page. You can view and update your account information on this page.

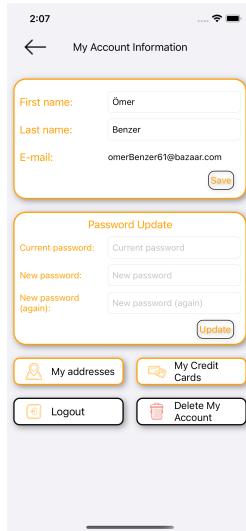


Figure 8: Customer My Account Page

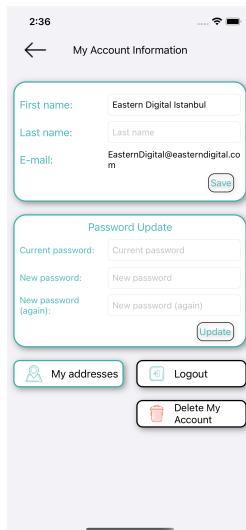


Figure 9: Vendor My Account Page

### 1.3.2 Addresses

You can access the my addresses page by clicking the my addresses button on the my account page, you can see the my addresses page for vendors in Figure 10 for customers in Figure 11.

You can add a new address by clicking the 'Add address' button on the top right corner. When you click the add address button, the screen in Figure 12 for the customer and Figure 13 for the vendor will appear. You have to use the 'Get Country, City and PK from Map' button to fill in the country, city and postal code information on this screen. After pressing this button, when you mark the address you want to add and press the save & go back button, the country, city and postal code information will be filled in automatically. After filling in the other necessary information, you can save the address by pressing the save address button.

If you want to update an address you added, you need to click the blue update icon to the right of the cell where the address is located. Afterwards, the update address screen will appear in Figure 14 for the customer and Figure 15 for the vendor.

If you want to delete an address you added, you need to click the red trash icon to the right of the cell where the address is located in Figure 10 and 11.

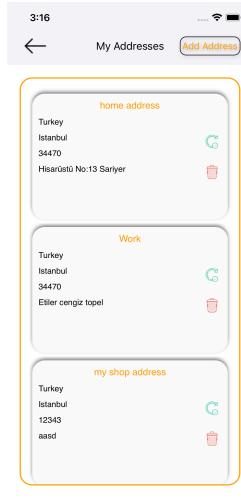


Figure 10: Customer My Addresses Page

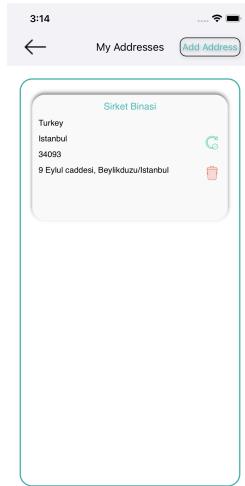


Figure 11: Vendor My Addresses Page

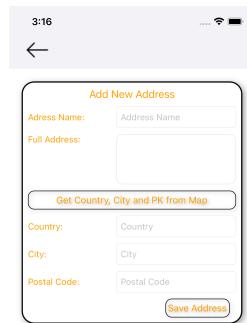


Figure 12: Customer Add New Address Page

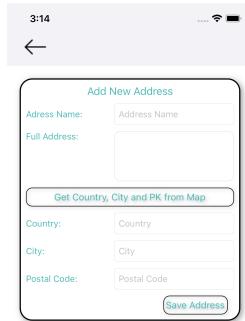


Figure 13: Vendor Add New Address Page

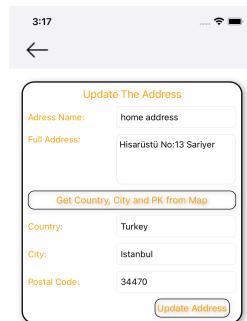


Figure 14: Customer Update Address Page

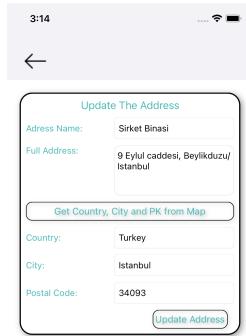


Figure 15: Vendor Update Address Page

### 1.3.3 Credit Cards

You can access the my credit cards page by clicking the my credit cards button on the my account page, you can see the my credit cards page in Figure 16 for customers.

When you press the add card button on the top right, the screen in Figure 17 will appear. You can add a new credit card by entering the necessary information on this screen and then clicking the save card button.

If you want to delete a credit card you added, you need to click the red trash icon to the right of the cell where the credit card is located in Figure 16.



Figure 16: Customer Credit Cards Page

A screenshot of a mobile application interface titled "Add New Card". The form contains fields for: First Name, Last Name, Card Number, Expiration Date (Month and Year), CVV, and Card Name (Optional). There is also a "Save Card" button at the bottom right.

Figure 17: Customer Add New Credit Card Page

## 1.4 Account Management

### 1.4.1 Delete Account

If you want to delete your account completely, you have to click the delete my account button on the my account page you can see in Figure 8 for the customer

and 9 for the vendor

#### 1.4.2 Logout

You can log out by pressing the logout button on the my account page in Figure 8 for the customer and 9 for the vendor

### 1.5 Categories

#### 1.5.1 Discover Categories

If you want to discover categories and subcategories, you have to click categories from the below navigation bar, you can see in Figures 18 and 19.

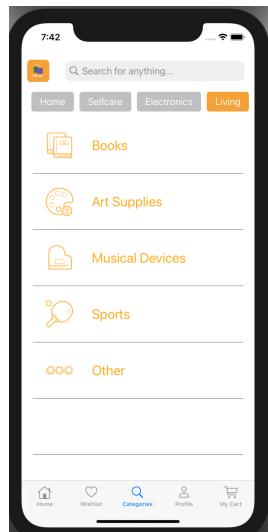


Figure 18: Customer Categories Page

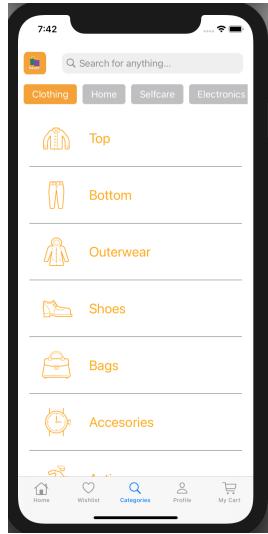


Figure 19: Customer Categories Page

Then, you have to select main category from the upper bar which brings subcategories in the selected main category. You can select any category as you wish to see products from that subcategory. You can see in Figure 20 for the customer.

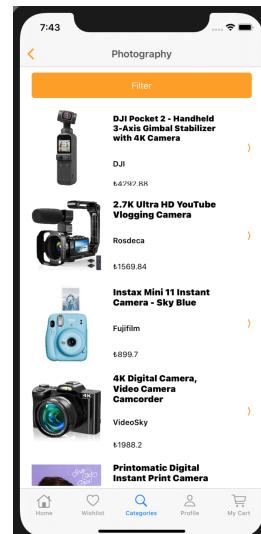


Figure 20: Customer Selected Category Page

### 1.5.2 Search & Filter

All Users can use search&filter functionalities for products in the given category and filter/sort a category. You can use search bar in the upper part to search or filter products. For detailed information about search bar usage, please go "1.6 Searching/Filtering" section. You can see in Figure 21 for the customer.

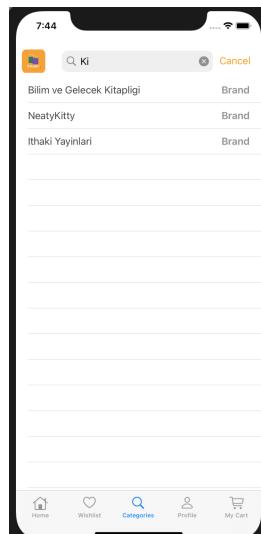


Figure 21: Customer Categories Search Bar

## 1.6 Searching/Filtering

### 1.6.1 Searching

Searching could be done from the top search bar in main page or Categories page in the mobile application. As can be seen on Figure 22, searching can be done among the search history, categories, brands or vendors. Search result products can be obtained by choosing a cell in search results table or typing something on the search bar and pressing return key, which will also save the searched phrase in your search history.

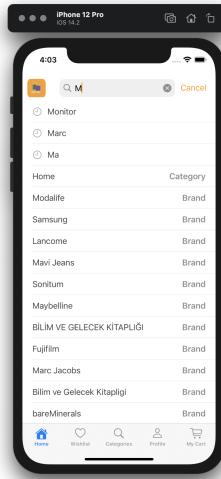


Figure 22: Searching

After typing a phrase and pressing return, or choosing a search result from the table, you are directed to search results page, which can be seen on Figure 23. From this page, product details can be seen by touching on any of the products or filtering/sorting among the results could be done by pressing on the filter button.

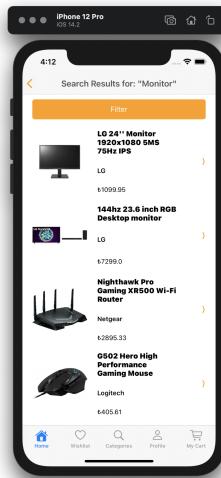


Figure 23: Search Results

### 1.6.2 Filtering

Filtering among the search results can be done from Filter page, as can be seen on Figure 24. Filtering by brand, average review scores and price are the available filtering options. One or more options can be used for filtering at the same time.

For filtering by price, drag the left and right ends of slider and choose the lower and upper bounds you would like to have for the price point.

For filtering by review score, drag the slider to the right until you reach the lowest review score you would like to see in the results.

For filtering by the brand, choose a brand from the dropdown after clicking on "Choose a Brand" button.

After choosing all the options you like, press on "Filter Results" button to see the results of filtering/sorting or back button to cancel filtering/sorting.

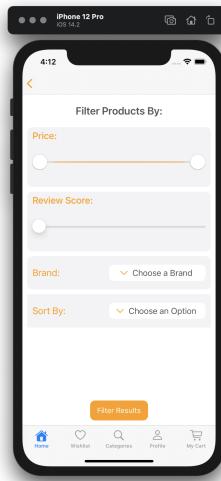


Figure 24: Filtering the Search Results

### 1.6.3 Sorting Results

Sorting the search results in mobile application could be done in the same view described in section 6.6.2. By pressing "Choose an Option" button next to "Sort By:" label, the sorting options dropdown will appear, among which one can choose with which metric they would like the search results to be sorted by.

The available options for sorting are as follows: Best sellers (shows the best sellers on top), Most Favorites (shows the most liked products on top), Price: High To Low (sorts the products from the most expensive to cheapest) and Price: Low to High (sorts the products from the cheapest to most expensive).

After choosing all the options you like, press on "Filter Results" button to see the results of filtering/sorting or back button to cancel filtering/sorting.

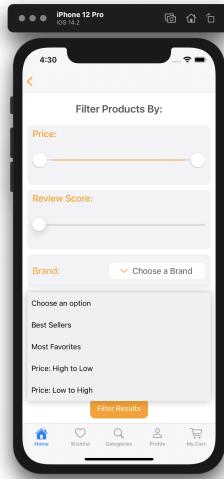


Figure 25: Sorting the Search Results

## 1.7 Lists

You can access your lists from the button in the tab bar. Here your product lists are listed. You can see the name and the first 10 product's images.

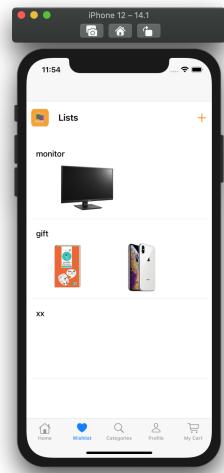


Figure 26: Lists

### 1.7.1 Create List

In order to create a new list, press the + button on the top right corner of your screen. After entering a name and specifying whether the list will be private or public (you must choose one of them) press 'Add' button and your list will be added.

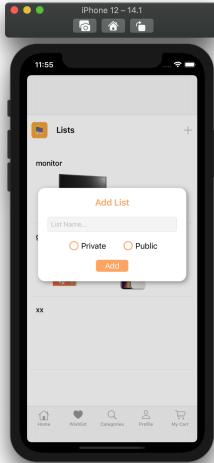


Figure 27: Creating a List

### 1.7.2 Add to/Remove from List

From a product's page, see '**Add to ...**' button. Here you will encounter with a drop down list where you can see your lists' names. After choosing a list, press the '**Add to ...**' button and the product will be added to the specified list. When clicking one of the lists in the '**Lists**' section, you will be taken to the list's page. Here you can see the name and products of the list. By swiping a product to left and clicking '**Delete**', you can delete that product from the list.

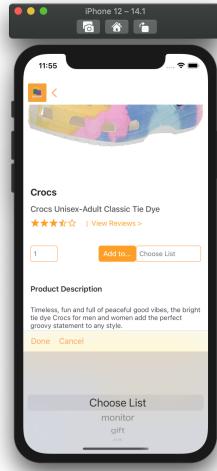


Figure 28: Adding to List

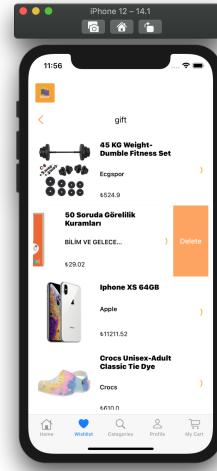


Figure 29: Removing from List

### 1.7.3 Edit/Delete List

In the '**Lists**' section, by swiping a list to the right you will see the option '**Edit**'. If you click, a pop-up view will be displayed. Here type a new name and/or select a different privacy status. When you press '**Edit**' button, your list will be changed according to the changes you have made.

In the '**Lists**' section, by swiping a list to the left you will see the option '**Delete**'. After clicking, you will see an alert message asking for your confirmation to delete the list if the list has more than one products. If you confirm, the list will be deleted. And if the list has no products in it, it will be deleted directly.

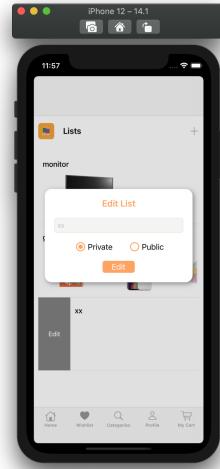


Figure 30: Editing a List

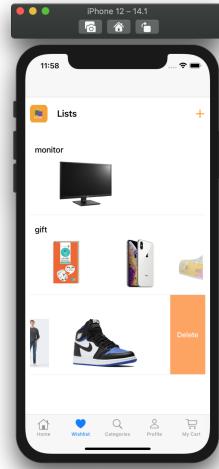


Figure 31: Deleting a List

## 1.8 Placing Order

### 1.8.1 Cart

You can access your cart from the '**My Cart**' tab in the tab bar. Here you are able to change the amount of a product and/or delete a product from your cart by swiping to the left. Observe that total price on the bottom left of the screen shows the total price of your cart and will change as you update your cart.

In order to add a product to the cart, press '**Add to Cart**' button in product's page. You can also choose the amount of the product to be added to the cart by selecting from the drop down list.

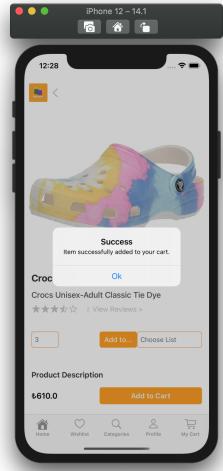


Figure 32: Adding to Cart

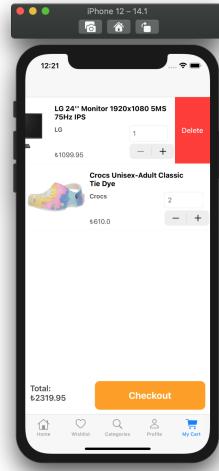


Figure 33: Your cart

### 1.8.2 Payment

Pressing '**Checkout**' takes you to the payment page. Here choose an address from your saved addresses and a credit card from your saved credit cards (drop down lists). If you want to add a new address and/or credit card, you can also access '**My Addresses**' and '**My Credit Cards**'. After accepting the '**Distance Selling Agreement**' you are ready to purchase the items in your cart. Press the '**Finish**' button and your order will be placed. Go to '**My Orders**' under your profile to track the placed order.

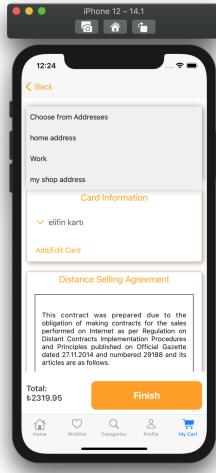


Figure 34: Payment Details

## 1.9 Orders

### 1.9.1 View Orders

Customers can view their orders by clicking the "My Orders" tab in their Profile screen. You can see in Figures 36 35 for the customer.

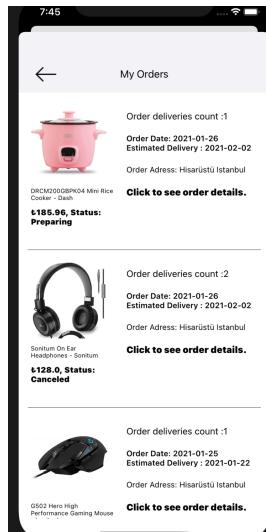


Figure 35: Customer My Orders Page

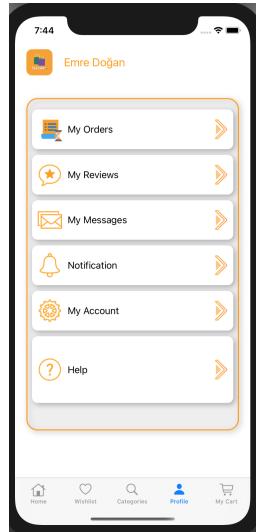


Figure 36: Customer Profile Page

### 1.9.2 View Order Detail

All users can view their order details by clicking related order in their My Orders page. You can see in Figures 54 for this user.

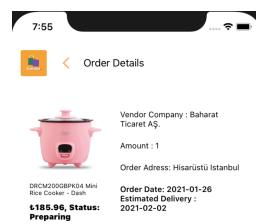


Figure 37: Order Details Page

### 1.9.3 Changing status of the order

Customers can cancel their orders with the status "Preparing" by swiping related order cell to left. You can see in Figure 38 for the customer.

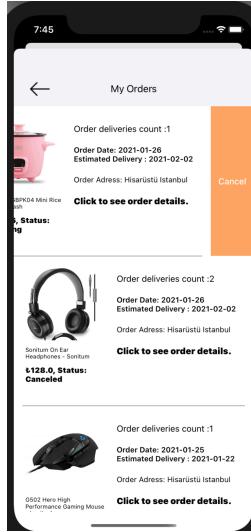


Figure 38: Customer Cancel Order Page

## 1.10 Reviews

### 1.10.1 My Reviews

You can see all the reviews you have made so far in the 'My Reviews' section under your profile.

### 1.10.2 Add Review

In order to add a review to a product, you need to first buy it.

In an order's page, where you can access Profile → My Orders → Select an Order, swipe a delivery item to the right and you will encounter either of the following actions: '**Add Review**' if you haven't added a review for this product yet or '**Edit Review**' if you have already added a review.

If the option is adding a review, click it. Then in the pop-up view; enter a comment, select your rating as stars and check the 'Anonymous' radio button if you want to comment anonymously. By clicking '**Add**' your comment will be added.

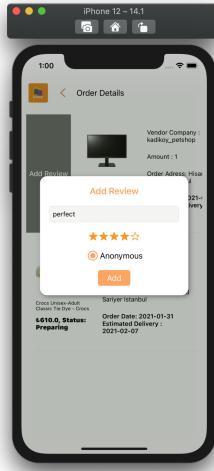


Figure 39: Add Review

### 1.10.3 Edit/Delete Review

If the option is editing a review when you swipe a delivery item to the right, click it. Then in the pop-up view; enter a new comment (optional), select your new rating (optional) and/or change the anonymous situation. By clicking 'Edit' your comment will be changed.

Also in 'My Reviews' page under your profile, by swiping a review to the right and clicking 'Edit', you can access that popup view for editing.

In 'My Reviews' page under your profile, by swiping a review to the left and clicking 'Delete', you can delete your review.

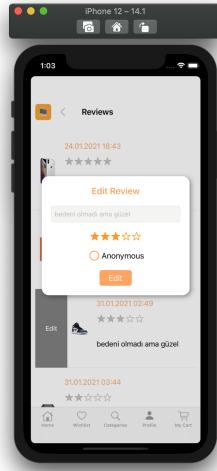


Figure 40: Edit Review

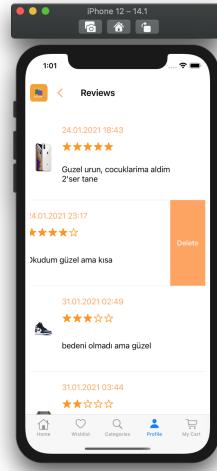


Figure 41: Delete Review

## 1.11 Messaging

In 'My Messages' page under your profile, you can see your conversations with vendors (with vendor name, last message and its time) . Here if there is an unread message for a conversation an orange dot will be appeared next to the last message.

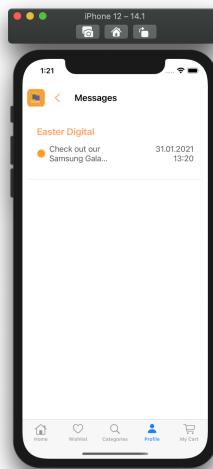


Figure 42: All Conversations

When a conversation is selected, you will encounter the chat screen. In order to send a message, write your message and press the send (paper plane) button.

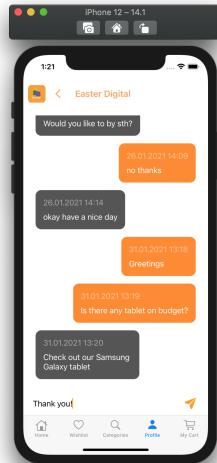


Figure 43: Chat Screen

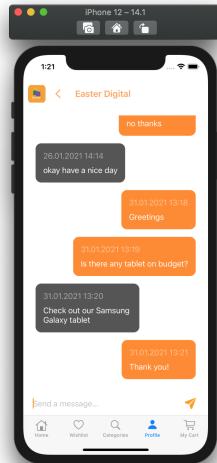


Figure 44: Send Message

In order to send a message to a vendor, there is a button (message bubble button) in vendor pages on top right. Click it, and in the pop-up view write your message and press 'Send'.

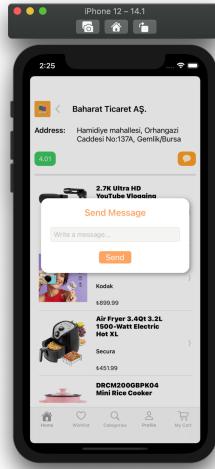


Figure 45: Send Message under Vendor's Profile

## 1.12 Notifications

All users can see their notifications by clicking "Notifications" tab in their profile screen. You can see in Figure 46 for the customer.



Figure 46: Customer Notifications

## 2 Vendor

### 2.1 Viewing the Inventory

Vendors can see their inventory after logging in to the mobile application with a vendor account. After logging in, vendors are directed to "My Products" page, which they can see their current available products, edit them (by clicking on a product) and/or add new products (by clicking on plus button).

The appearance of "My Products" page can be seen in Figure 47

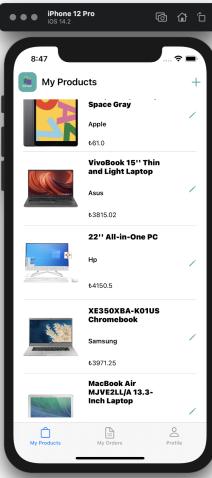


Figure 47: Viewing the Inventory

### 2.2 Adding a Product

Vendors can add a product to their inventory after they have logged in with a vendor account. After logging in, the vendors will be redirected to "My Products" page, where there is a plus (+) button on the top right (that can be seen in the Figure 47). After touching the plus button, the view in Figure 48 will be shown. In that view, the information for the product to be added must be filled. The required fields are title, brand, category, subcategory, stock and price. After filling out the product information, clicking on "Save Product" button will add the product to the inventory and "Cancel" button will discard the information and product won't be added.

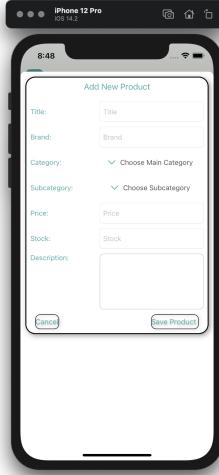


Figure 48: Adding a Product

### 2.3 Editing a Product

Vendors can edit a product in their inventory after they have logged in with a vendor account. After logging in, the vendors will be redirected to "My Products" page, where there is a table that contains all the products of that vendor. By clicking on any product, the vendor will be directed to the view that can be seen on Figure 49.

The current information of the product will be filled out in that view, except for description and category/subcategory information. The vendor can fill out the fields that they would like to change, and the unchanged fields will stay the way they were before editing.

By clicking on "Save Product" button, the vendor will change the fields of the product that are filled out, and don't change the fields of the product that they left blank. By clicking on "Cancel" button, the vendor will discard all the information and the product will stay as it was before.

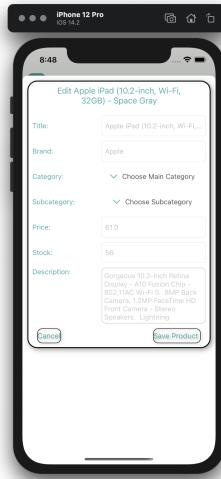


Figure 49: Editing a Product's Information

## 2.4 Messaging

In 'My Messages' page under your profile, you can see your conversations with customers (with customer username, last message and its time) . Here if there is an unread message for a conversation a dot will be appeared next to the last message.

When a conversation is selected, you will encounter the chat screen. In order to send a message, write your message and press the send (paper plane) button.

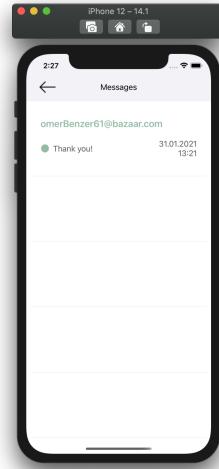


Figure 50: All Conversations

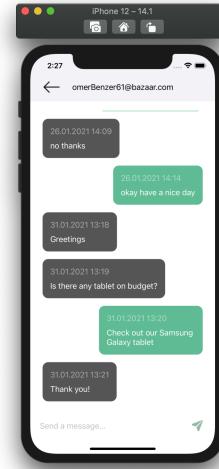


Figure 51: Send Message

## 2.5 Notifications

All users can see their notifications by clicking "Notifications" tab in their profile screen. You can see in Figure 52 for the vendor.

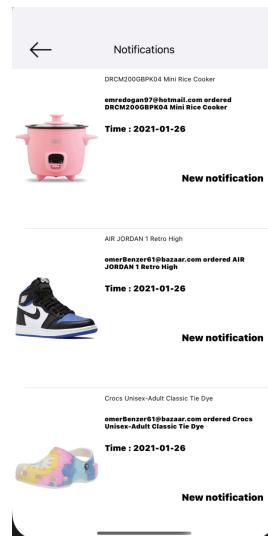


Figure 52: Vendor Notifications

## 2.6 Orders

### 2.6.1 View Orders

Vendors can view their orders by clicking the "My Orders" tab in their navigation bar. You can see in Figure 53 for the vendor.

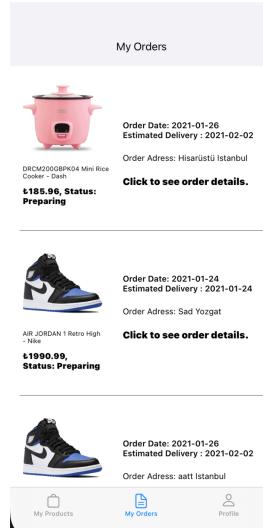


Figure 53: Vendor My Orders Page

### 2.6.2 View Order Detail

All users can view their order details by clicking related order in their My Orders page. You can see in Figures 54 for this user.

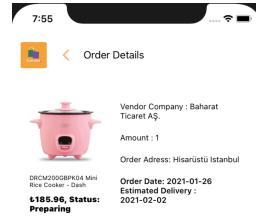


Figure 54: Order Details Page

### 2.6.3 Changing status of the order

Vendors can change status of orders except cancelling. They can change related order status by swiping related order cell to left. You can see in Figure 55 for the vendor.

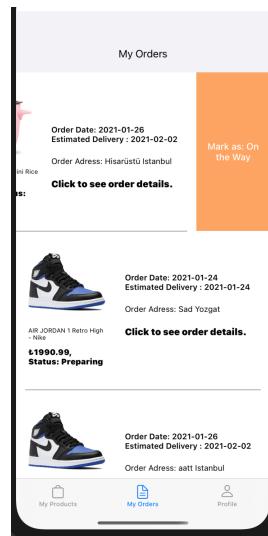


Figure 55: Vendor Cancel Order