

# Steven Boutcher

Tech professional who values curiosity, good energy, and empowering those around him. Always learning and growing is a top priority.

**PORTFOLIO WEBSITE** → <https://www.stevenboutcher.com>

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## EXPERIENCE

### Fetch Rewards, Madison, WI — *Quality Automation Engineer*

FEBRUARY 2021 - PRESENT

- Improved the existing QA Automation wikis to assist with onboarding new SDETs

### Fetch Rewards, Madison, WI — *QA Analyst*

MARCH 2020 - FEBRUARY 2021

- Eliminated the team's need for real paper receipts by designing/developing a fake receipt generator web app
- Slashed the amount of facetime required to train other QA on various testing topics by authoring dozens of wiki articles
- Fixed an issue with an internal dashboard by leveraging my React knowledge and collaborating with a back-end engineer
- Created a Grafana dashboard panel to help QA track bugs caught by QA vs. by our user base

### Fetch Rewards, Madison, WI — *Client Support Specialist*

OCTOBER 2019 - MARCH 2020

- Caught and documented a bug found with a specific gift card reward that was creating a poor UX for iPhone users
- Volunteered to help with Spanish Zendesk tickets when the team was temporarily without a bilingual support specialist

## EDUCATION

### University of Wisconsin - Whitewater, Whitewater, WI — *Spanish Education, BSE*

SEPTEMBER 2012 - DECEMBER 2018

- Lived and studied in Spain for 1 semester
- Co-founded and co-managed the campus Parkour Club
- Learned to code in my free time

## SKILLS

HTML/CSS/JS

React.js

Responsive Design

Functional Testing

API Testing

MongoDB

Node.js

Ruby

RSpec

## CERTIFICATES

ASTQB - Agile Tester

## LANGUAGES

English, Spanish